

## GE 24912

# GE 34928 3-Device Universal Remote Control User Manual

Model: 24912

## INTRODUCTION

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The GE 34928 3-Device Universal Remote Control is designed to simplify your home entertainment experience by consolidating up to three remote controls into one. This manual provides comprehensive instructions for setting up, operating, and maintaining your universal remote, ensuring seamless control over your television, DVD/Blu-ray player, and other compatible devices.

## SETUP

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### 1. Battery Installation

Your GE universal remote requires two (2) AA alkaline batteries. To install:

1. Remove the battery compartment cover on the back of the remote.
2. Insert two AA batteries, ensuring the positive (+) and negative (-) terminals align correctly with the markings inside the compartment.
3. Replace the battery compartment cover securely.

### 2. Device Programming

This remote is preprogrammed for Roku and Samsung TVs. For other devices, follow these steps to program your remote using direct code entry:



## How To Program Device

1. Find the remote codes for your device.\*
2. Press the setup button until the red indicator light turns on then release.
3. Press and release device button on remote.
4. Starting with the first code, key in the code using the number buttons.
5. Point your remote at the device and test different buttons to see if the device responds.
6. Repeat process for each additional device.

\*Find your codes at [www.byjasco.com/remotecodes](http://www.byjasco.com/remotecodes)

This image presents a visual guide on how to program the GE universal remote control. It outlines six steps: finding device codes, pressing the setup button, selecting a device button, entering the code, testing the remote, and repeating for additional devices.

1. **Find the remote codes for your device.** Refer to the code list provided with your remote or visit the manufacturer's website for a comprehensive code library.
2. Press and hold the **SETUP** button until the red indicator light turns on, then release.
3. Press and release the desired device button on the remote (e.g., **TV**, **DVD**, **STRM**). The red indicator light will blink once and remain on.
4. Using the number buttons, key in the first 4-digit code for your device. After entering the last digit, the red indicator light will turn off.
5. Point your remote at the device and test different buttons (e.g., **POWER**, **VOLUME UP**) to see if the device responds.
6. If the device does not respond, repeat the process from step 2, trying the next code in the list until you find one that works.
7. Repeat this process for each additional device you wish to control.



# Controls Your Devices



Sound Bar/Audio



Home Theatre



TVs



DVD/Blu-ray™ Player



Cable/Satellite



Streaming Media Players

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**Comprehensive Code Library Works with ALL MAJOR BRANDS**  
and supports thousands of the latest and legacy AUDIO/VIDEO components.

Samsung • Vizio • JVC • Sony • Emerson • Element • Hisense • Westinghouse • Etc.

This image displays the GE universal remote control alongside icons representing the types of devices it can control, including sound bars, home theatre systems, TVs, DVD/Blu-ray players, cable/satellite boxes, and streaming media players. It highlights the remote's broad compatibility.

## OPERATING INSTRUCTIONS

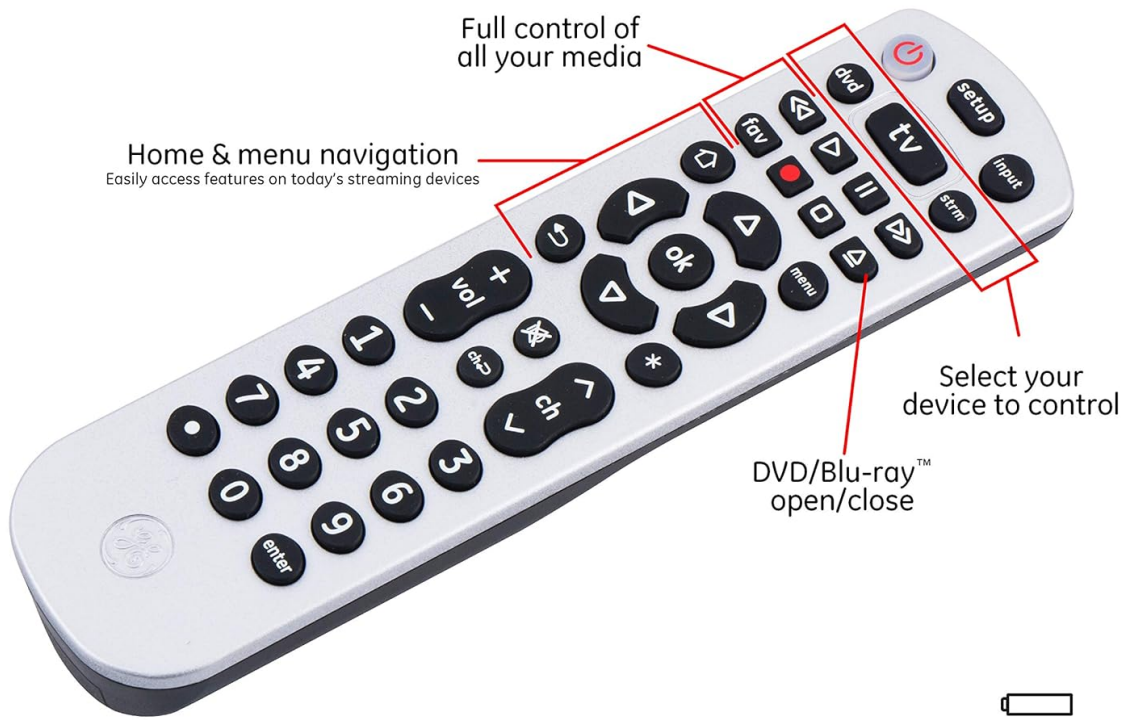
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### 1. Selecting a Device

Before operating a device, you must select the corresponding device mode on your remote. Press the desired device button (**DVD**, **TV**, or **STRM**) once. The red indicator light will flash once to confirm the selection.



Up to 3 controllable devices



Requires 2 AA batteries  
(Not Included)

## Preprogrammed for Roku® & Samsung TVs

Control your Samsung TV or Roku® device with out any programming required via TV or STRM buttons. NOT COMPATIBLE with Roku Streaming Stick or Amazon Fire TV/Stick.

This image illustrates the GE universal remote control, pointing out key features such as device selection buttons (DVD, TV, STRM), home and menu navigation, and the requirement for 2 AA batteries. It also notes that the remote is preprogrammed for Roku and Samsung TVs.

## 2. Basic Functions

- **Power:** Press the **POWER** button to turn the selected device on or off.
- **Volume Control:** Use the **VOL+** and **VOL-** buttons to adjust the volume.
- **Channel Control:** Use the **CH+** and **CH-** buttons to change channels.
- **Mute:** Press the **MUTE** button to silence the audio.
- **Number Pad:** Use the number buttons (0-9) to directly enter channel numbers or other numerical inputs.
- **Navigation:** The directional arrow buttons (**UP**, **DOWN**, **LEFT**, **RIGHT**) and **OK** button are used for menu navigation and selection.
- **Menu/Input:** Access device menus or change input sources using the **MENU** and **INPUT** buttons.

## MAINTENANCE

### 1. Battery Replacement

When the remote's performance degrades or the indicator light fails to illuminate, it is time to replace the batteries. Follow the battery installation steps in the Setup section.

## 2. Cleaning

To clean your remote control, use a soft, slightly damp cloth. Avoid using abrasive cleaners, solvents, or harsh chemicals, as these can damage the remote's finish or internal components.

## TROUBLESHOOTING

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- **Remote not responding:**
  - Ensure fresh batteries are correctly installed.
  - Check for any obstructions between the remote and the device.
  - Make sure you have selected the correct device mode (TV, DVD, STRM).
- **Device not programming:**
  - Verify that you are using the correct 4-digit code for your device. Try all codes listed for your brand.
  - Ensure the red indicator light is on during the programming steps.
- **Volume control issues:**
  - Some older or specific devices may not fully support volume control through a universal remote.
  - Ensure the remote is in the correct device mode for the device whose volume you wish to control.
- **Buttons not working correctly:**
  - If only certain buttons are not working, try reprogramming the device.
  - Ensure there is no debris or liquid under the buttons.

## SPECIFICATIONS

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|  |                                     |
|--|-------------------------------------|
| <b>Brand</b>                           | GE                                  |
| <b>Model Number</b>                    | 24912                               |
| <b>Color</b>                           | Silver                              |
| <b>Max Number of Supported Devices</b> | 3                                   |
| <b>Compatible Devices</b>              | DVD/Blu-ray Player, Television, VCR |
| <b>Network Connectivity Technology</b> | Infrared                            |
| <b>Button Quantity</b>                 | 45                                  |
| <b>Controller Type</b>                 | Button Control                      |
| <b>Maximum Range</b>                   | 30 Feet                             |
| <b>Number of Batteries</b>             | 2 AA batteries required             |
| <b>Battery Types</b>                   | Alkaline                            |

|                 |            |
|-----------------|------------|
| Item Weight     | 45 Grams   |
| Special Feature | Auto Sleep |



This image provides the physical dimensions of the GE universal remote control, showing its length (6.81 inches), width (1.75 inches), and thickness (1.0 inch).

## WARRANTY INFORMATION

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Warranty information for this product is currently PENDING. Please refer to the product packaging or the manufacturer's official website for the most up-to-date warranty details once available.

## CUSTOMER SUPPORT

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For further assistance, troubleshooting tips, or to access the latest device codes, please visit the official GE customer support website or contact their customer service department. Contact information can typically be found on the product packaging or the manufacturer's website.

