

## PetSafe PIF-275-19

# PetSafe Wireless Pet Containment System Receiver Collar User Manual

**Brand:** PetSafe | **Model:** PIF-275-19

## PRODUCT OVERVIEW

The PetSafe Wireless Pet Containment System Receiver Collar is designed to work with PetSafe Wireless Fence transmitters, providing a safe boundary for your pet. This collar ensures your dog remains within a designated area, offering peace of mind without the need for physical fences. It is suitable for pets weighing 8 lbs or more, with adjustable neck sizes from 6 to 28 inches.

Key features include multiple correction levels, a tone-only mode, a long-lasting replaceable battery with a low-battery indicator, and a waterproof design for durability.



Image: The PetSafe Wireless Fence Receiver Collar shown in its retail packaging and as a standalone unit, highlighting its compact design and the red adjustable strap.

## INCLUDED COMPONENTS

- 1 Receiver Collar
- Product Manual
- Short and Long Contact Points
- Test Light Tool
- 1 Lithium Metal Battery (included)

## SETUP INSTRUCTIONS

Proper setup of the PetSafe Wireless Pet Containment System is crucial for effective operation and your pet's safety. This

collar works in conjunction with a PetSafe Wireless Fence transmitter (sold separately) to establish a circular boundary.

1. **Transmitter Placement:** Place the wireless fence transmitter indoors in a central location, ensuring it is plugged into a standard electrical outlet. The transmitter creates a circular boundary that radiates outwards.
2. **Collar Battery Installation:** Install the included lithium metal battery into the receiver collar. Ensure proper orientation as indicated in the battery compartment.
3. **Adjusting Boundary:** Use the controls on the transmitter to adjust the diameter of the circular boundary. It is recommended to start with a smaller boundary and gradually expand it as your pet becomes accustomed to the system.
4. **Testing the Boundary:** Before training your pet, use the receiver collar and the included test light tool to walk the perimeter of the set boundary. The collar will emit a tone and/or static correction when you reach the edge of the boundary.
5. **Marking the Boundary:** Utilize the provided boundary flags to visually mark the edge of the containment area. These flags serve as visual cues during the initial training phase and can be removed once your pet understands the boundary.
6. **Fitting the Collar:** Ensure the receiver collar fits snugly on your pet's neck, allowing two fingers to fit comfortably between the contact points and your pet's skin. The contact points must make direct contact with the skin for the static correction to be effective.

## Training guide included

With short training sessions, your dog will learn his safe play area in two weeks





Image: A woman is shown gently fitting the PetSafe receiver collar onto a brown dog, demonstrating the proper placement around the dog's neck.

## OPERATING INSTRUCTIONS

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The receiver collar operates by detecting the signal from the wireless fence transmitter. When your pet approaches the boundary, the collar will provide a warning tone, followed by a static correction if they continue to move closer to or cross the boundary.

- **Correction Levels:** The collar offers 5 adjustable static correction levels and a tone-only mode. Select the appropriate level based on your pet's temperament and response during training. Start with the lowest effective level.
- **Training:** Follow the detailed training guide included with your PetSafe Wireless Fence system. Consistent and positive reinforcement training is essential for your pet to understand and respect the boundaries.
- **Low Battery Indicator:** The collar features a low battery indicator to alert you when the battery needs replacement, ensuring continuous operation and pet safety.
- **Waterproof Design:** The collar is waterproof, allowing your pet to wear it in various weather conditions and during water activities.

# Endorsed by vets & trainers

## For dogs 8 lb and up, fits neck sizes 6-28 in



Image: A diagram illustrating the key features of the PetSafe Receiver Collar, including 5 correction levels, tone alert, battery status indicator, long-lasting replaceable battery, ability to add collars for additional pets, and its waterproof nature.

## MAINTENANCE

Regular maintenance ensures the longevity and effectiveness of your receiver collar.

- **Cleaning:** Clean the collar with water as needed and allow it to dry completely before re-use.
- **Fit Adjustment:** Periodically check the collar's fit to ensure it is not too tight or too loose. Proper fit is essential for the contact points to function correctly and for your pet's comfort.
- **Battery Replacement:** Replace the battery when the low battery indicator is active. Use only compatible replacement batteries (PetSafe RFA-67).
- **Contact Points:** Ensure the contact points are clean and free of debris. For pets with longer hair, consider using the longer contact points provided to ensure proper skin contact.

## TROUBLESHOOTING

If you experience issues with your PetSafe Wireless Pet Containment System Receiver Collar, consider the following common troubleshooting steps:

- **No Correction/Tone:**
  - Check the battery: Ensure the battery is correctly installed and not depleted. Replace if necessary.
  - Check collar fit: The contact points must touch your pet's skin. Adjust the collar or use longer contact points.
  - Verify transmitter is on: Ensure the wireless fence transmitter is powered on and functioning correctly.
  - Test with tool: Use the test light tool to confirm the collar is receiving a signal and delivering correction at the boundary.
- **Inconsistent Correction:**
  - Environmental interference: Large metal objects or significant changes in terrain can affect the wireless signal. Adjust transmitter placement if possible.
  - Battery level: A low battery can lead to inconsistent performance.
- **Pet Not Responding:**
  - Review training: Revisit the training steps provided in the manual. Consistency is key.
  - Correction level: Increase the correction level gradually if your pet is not responding to the current setting.
  - Medical check: Consult a veterinarian to rule out any underlying medical conditions affecting your pet's behavior.

## SPECIFICATIONS

Feature	Detail
Model Name	PIF-275-19
Item Weight	4.16 ounces
Item Dimensions (LxWxH)	8 x 6 x 4 inches

Batteries	1 Lithium Metal battery (included)
Color	Red and Black
Material	Nylon
Manufacturer	Radio Systems Corporation
Country of Origin	China
Target Audience	Dogs
Adjustable Neck Size	6-28 inches
Minimum Pet Weight	8 lbs
Correction Levels	5 Static, 1 Tone-Only
Waterproof	Yes

## WARRANTY AND SUPPORT

The PetSafe Wireless Pet Containment System Receiver Collar comes with a **1 Year Limited Warranty** from the manufacturer, Radio Systems Corporation.

For any questions or concerns, please contact PetSafe's U.S.-based customer care team. Additional support and resources may be available on the official PetSafe website.

## IMPORTANT SAFETY INFORMATION

This product is subject to Proposition 65 warning. Please refer to the full user manual for complete safety guidelines and legal disclaimers.

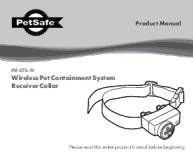
## ADDITIONAL RESOURCES

For comprehensive information, please refer to the official PDF documents:

- [User Guide \(PDF\)](#)
- [Instructions for Use \(IFU\) \(PDF\)](#)
- [User Manual \(PDF\)](#)

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### Related Documents - PIF-275-19



[PetSafe Wireless Pet Containment System Receiver Collar Product Manual](#)

This product manual provides comprehensive instructions for the PetSafe Wireless Pet Containment System Receiver Collar (PIF-275-19), covering setup, operation, safety guidelines, fitting, troubleshooting, and compliance information.

	<p><a href="#">PetSafe PIF-275-19 Wireless Pet Containment System Receiver Collar Operating Guide</a></p> <p>This operating guide provides detailed instructions for the PetSafe PIF-275-19 Wireless Pet Containment System Receiver Collar, covering setup, safety precautions, system operation, fitting, troubleshooting, and compliance information.</p>
	<p><a href="#">Expand PetSafe Wireless Fence Coverage with Additional Transmitters</a></p> <p>Guide on how to expand PetSafe wireless fence coverage using multiple transmitters. Learn about optimal placement, range, overlap, and utilize the Pet Fence Planner tool.</p>
	<p><a href="#">PetSafe PIG 19-11042 In-Ground Fence Add-A-Dog Extra Receiver Collar Operating Guide</a></p> <p>Operating guide for the PetSafe PIG 19-11042 In-Ground Fence Add-A-Dog Extra Receiver Collar. This document provides information on product compatibility, terms of use, limitations of liability, compliance standards, and battery disposal. It is available in multiple languages, with English as the primary language.</p>
	<p><a href="#">PetSafe Stay + Play Wireless Fence Operating and Training Guide</a></p> <p>Comprehensive guide for setting up, training, and troubleshooting the PetSafe Stay + Play Wireless Fence system for pet containment. Includes safety information, components, system operation, fitting instructions, training phases, FAQs, and troubleshooting tips.</p>
	<p><a href="#">PetSafe PRF-3004XW-20 Stubborn Dog In-Ground Fence System Operating Guide</a></p> <p>This comprehensive operating guide details the installation, setup, training, and troubleshooting of the PetSafe PRF-3004XW-20 Stubborn Dog In-Ground Fence System. Learn how to create a safe containment area for your dog using this electronic fence technology, including safety warnings, component descriptions, step-by-step instructions, and training phases.</p>