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LogicMark LOG00101

Guardian Alert 911 Personal Emergency Device User Manual

Model: LOG00101 | Brand: LogicMark

INTRODUCTION

The LogicMark Guardian Alert 911 is a personal emergency response system designed to provide immediate two-way voice communication with 911 emergency services directly from a wearable pendant. This device offers a reliable solution for individuals seeking enhanced safety and peace of mind within their home environment, without the burden of recurring monthly fees.

Key features include:

- **Direct 911 Connection:** Connects directly to 911 dispatchers with a single button press.
- **Two-Way Voice Communication:** Speak directly to emergency personnel through the pendant.
- **Water-Resistant Design:** Can be used in the shower or bath, providing protection in slippery areas.
- **No Monthly Fees:** Operates without subscription costs, utilizing your existing landline.
- **Rechargeable Pendant:** Ensures continuous readiness without the need for frequent battery replacement.



Image: The Guardian Alert 911 base unit with the wearable pendant docked, showcasing its compact design.

SETUP

1. Unpacking and Initial Inspection

Carefully remove all components from the packaging. Verify that you have the Guardian Alert 911 base unit, the wearable pendant, the AC power adapter, and a telephone line cord. Inspect all items for any visible damage.

2. Connecting the Base Unit

1. **Power Connection:** Plug the AC power adapter into the DC 12V port on the back of the Guardian Alert 911 base unit. Plug the other end into a standard electrical outlet.
2. **Telephone Line Connection:** Connect one end of the provided telephone line cord to the 'LINE' port on the back of the base unit. Connect the other end to your home's telephone wall jack. If you have an existing telephone, you can connect it to the 'PHONE' port on the base unit (if available) to share the line.



Image: Rear view of the Guardian Alert 911 base unit, highlighting the power input and telephone line connection ports.

3. Charging the Pendant

Place the Guardian Alert 911 pendant into the charging cradle on the base unit. Ensure it is seated correctly. The charging indicator light on the pendant (if present) or base unit should illuminate, indicating that the pendant is charging. Allow the pendant to charge for at least 4 hours before first use, or until the charging indicator shows a full charge.

4. Initial System Test

After the pendant is fully charged, perform a system test to ensure proper functionality. Refer to the 'Operating Instructions' section for details on how to initiate a test call to 911 and inform the operator that you are testing your emergency device.

OPERATING INSTRUCTIONS

1. Wearing the Pendant

The Guardian Alert 911 pendant is designed to be worn for easy access. It can be worn around the neck using the provided lanyard or clipped to a belt or waistband. Its compact and lightweight design allows for discreet and comfortable wear throughout your home.

 **LogicMark**

**AT-HOME
PROTECTION,
24/7**

The compact
Guardian Alert 911
is discreet and
easily wearable
around the home.



NO Monthly Fees



Image: An elderly man wearing the Guardian Alert 911 pendant, demonstrating its wearability for at-home protection.

2. Initiating an Emergency Call

In an emergency, press and hold the large blue button on the front of the pendant for approximately 2-3 seconds. The pendant will emit a confirmation tone, and the base unit will begin dialing 911. Once connected, you will hear the 911 operator's voice through the pendant's speaker, and you can speak directly into the pendant's microphone.

 AT-HOME DEVICE

IMMEDIATE CONNECTION

The **Guardian Alert 911** calls 911 effortlessly with just **one button press**.



Landline-based



Range, about 4 football fields

Image: A close-up view of the Guardian Alert 911 pendant, highlighting the prominent blue button for immediate connection.

3. Water Resistance

The Guardian Alert 911 pendant is water-resistant (IPX5 standard), making it safe for use in environments where it may get wet, such as showers or baths. This feature ensures you have access to emergency assistance even in potentially slippery or hazardous areas of your home.

 AT-HOME DEVICE

WATER RESISTANT

The **Guardian Alert 911** is water-resistant and reliable in slippery situations like showers, baths and rain.



Water Resistant To IPX5 Standard

Image: The Guardian Alert 911 pendant shown with water droplets, illustrating its water-resistant capability for use in wet environments.

4. Range and Coverage

The pendant communicates wirelessly with the base unit. The effective range can vary depending on your home's construction and environmental factors. It is recommended to test the device's range in all areas of your home where you anticipate needing to use it, including bathrooms, bedrooms, and outdoor areas within proximity to the base unit.

Your browser does not support the video tag.

Video: A short demonstration of the Guardian Alert 911, highlighting its water-resistant feature, compact design, and the benefit of no monthly fees. This video provides a visual overview of the product's key advantages and ease of use.

MAINTENANCE

1. Recharging the Pendant

To ensure the pendant is always ready for use, regularly place it back into the base unit's charging cradle when not being worn. A fully charged pendant provides optimal performance and reliability. The pendant uses 3 AAA batteries, which are included and rechargeable within the base unit.

2. Cleaning Instructions

To clean the base unit and pendant, use a soft, damp cloth. Do not use abrasive cleaners or immerse either unit in water (beyond the pendant's water-resistant capabilities). Ensure the units are dry before placing the pendant back on the charger or connecting power.

TROUBLESHOOTING

If you encounter issues with your Guardian Alert 911, please refer to the following common problems and solutions:

Problem	Possible Cause	Solution
Unit not powering on / No lights	Power adapter not connected or faulty; Power outlet not active.	Ensure the AC power adapter is securely plugged into the base unit and a working electrical outlet. Test the outlet with another device.
Pendant not charging	Pendant not seated correctly in cradle; Dirty charging contacts.	Reseat the pendant firmly in the charging cradle. Clean the charging contacts on both the pendant and base unit with a dry cloth.
No dial tone / Cannot connect to 911	Telephone line not connected; Landline service issue; Base unit malfunction.	Verify the telephone line cord is securely connected to both the base unit and the wall jack. Check if your landline service is active by plugging a standard phone directly into the wall jack.
Limited pendant range	Obstructions (walls, large appliances); Interference from other wireless devices.	Relocate the base unit to a more central location in your home. Minimize interference from other electronic devices.

If the problem persists after attempting these solutions, please contact LogicMark customer support for further assistance.

SPECIFICATIONS

Feature	Detail
Model Number	LOG00101
Product Dimensions	8 x 8.6 x 3.75 inches
Item Weight	1 Pound
Batteries	3 AAA batteries required (included, rechargeable)
Water Resistance	IPX5 Standard (Pendant)
Connectivity	Landline (PSTN)

Feature	Detail
Manufacturer	LogicMark
First Available Date	May 4, 2004

WARRANTY AND SUPPORT

For specific warranty information regarding your Guardian Alert 911 device, please refer to the documentation included with your product at the time of purchase. Warranty terms and conditions may vary.

If you require technical support, have questions about your device, or need assistance with troubleshooting beyond what is covered in this manual, please contact LogicMark customer service. Contact information can typically be found on the product packaging or the official LogicMark website.

Legal Disclaimer: This device is intended to provide a means of communication with emergency services. It is not a substitute for professional medical care or personal supervision. Always ensure your landline service is active and the device is properly maintained for optimal performance.