

Cisco WS-C3560G-24PS-S

Cisco Catalyst 3560G-24PS-S 24-Port Gigabit PoE Switch User Manual

1. INTRODUCTION

This manual provides essential information for the installation, operation, and maintenance of your Cisco Catalyst 3560G-24PS-S 24-Port Gigabit Power over Ethernet (PoE) Switch. This fixed-configuration, enterprise-class switch is designed to provide IEEE 802.3af and Cisco prestandard PoE functionality across its Gigabit Ethernet ports, making it suitable for small enterprise LAN access or branch-office environments. It supports advanced network services such as Quality of Service (QoS), rate limiting, Access Control Lists (ACLs), multicast management, and high-performance IP routing.

2. SAFETY INFORMATION

Please read and understand all safety instructions before installing or operating the switch. Failure to do so may result in injury or damage to the equipment.

- **Electrical Safety:** Connect the switch to a grounded power outlet. Do not operate the switch with a damaged power cord.
- **Ventilation:** Ensure adequate airflow around the switch to prevent overheating. Do not block ventilation openings.
- **Handling:** The switch is heavy. Use proper lifting techniques or assistance when moving it.
- **Environment:** Operate the switch within specified temperature and humidity ranges. Avoid exposure to moisture or extreme temperatures.

3. PACKAGE CONTENTS

Verify that your package contains the following items:

- Cisco Catalyst 3560G-24PS-S Switch
- Product registration card
- AC power cord (for AC-powered switches)
- One RJ-45-to-DB-9 adapter cable (for console access)
- Mounting kit, including:

- Four rubber feet
- Two 19-inch rack-mounting brackets
- Six Phillips flat-head screws
- Four Phillips machine screws
- One cable guide and one black Phillips machine screw
- One redundant power system (RPS) connector cover
- Two Phillips pan-head screws and Four Phillips truss-head screws

4. PRODUCT OVERVIEW

The Cisco Catalyst 3560G-24PS-S is a high-performance switch designed for robust network connectivity. Below is an image illustrating the front panel of the device.



Figure 1: Front panel of the Cisco Catalyst 3560G-24PS-S Switch. This image displays the front panel of the Cisco Catalyst 3560G-24PS-S switch, featuring 24 Gigabit Ethernet ports with Power over Ethernet (PoE) capability and four SFP (mini-GBIC) uplink slots on the right side. The left side shows status indicator LEDs and a console port.

4.1 Front Panel Features

- **24 x RJ-45 10/100/1000Base-T Ports:** These ports provide Gigabit Ethernet connectivity and support Power over Ethernet (PoE) for compatible devices.
- **4 x SFP (mini-GBIC) Expansion Slots:** These slots allow for flexible uplink options using various SFP transceivers (e.g., fiber optic modules).
- **Status LEDs:** Indicators for system status, port status, PoE status, and other operational information.
- **RJ-45 Console Port:** Used for initial configuration and management via a terminal emulator.

5. SETUP

Follow these steps to set up your Cisco Catalyst 3560G-24PS-S switch.

5.1 Mounting the Switch

The switch can be placed on a desktop or mounted in a standard 19-inch equipment rack.

- **Desktop Placement:** Attach the four rubber feet to the bottom of the switch. Ensure the switch is placed on a flat, stable surface with adequate ventilation.
- **Rack Mounting:** Use the provided 19-inch rack-mounting brackets and screws to secure the switch into a standard equipment rack. Ensure proper airflow within the rack.

5.2 Connecting Power

1. Ensure the switch is powered off.
2. Connect the supplied AC power cord to the power connector on the rear panel of the switch.
3. Plug the other end of the power cord into a grounded electrical outlet.

4. The switch will power on automatically. Observe the system LED for status.

5.3 Connecting Network Cables

1. Connect standard RJ-45 Ethernet cables from your network devices (computers, IP phones, wireless access points) to the 10/100/1000Base-T ports on the switch's front panel.
2. For uplink connections, insert appropriate SFP transceivers into the SFP slots and connect fiber optic or copper cables as required.
3. Ensure cables are securely seated. The port LEDs will indicate link status and activity.

5.4 Initial Configuration Access

To perform initial configuration, connect a computer to the switch's console port using the provided RJ-45-to-DB-9 adapter cable and a terminal emulation program (e.g., PuTTY, Tera Term) with the following settings:

- Baud Rate: 9600
- Data Bits: 8
- Parity: None
- Stop Bits: 1
- Flow Control: None

6. OPERATING THE SWITCH

Once powered on and connected, the Cisco Catalyst 3560G-24PS-S switch operates as a Layer 2/3 network device.

6.1 Power over Ethernet (PoE) Functionality

The switch's 24 ports support IEEE 802.3af and Cisco prestandard PoE, automatically detecting and providing power to connected PoE-compatible devices such as IP phones, wireless access points, and IP cameras. The PoE status LEDs indicate power delivery status for each port.

6.2 Network Services

The switch supports a range of intelligent network services:

- **Quality of Service (QoS):** Prioritizes network traffic to ensure performance for critical applications.
- **Access Control Lists (ACLs):** Filters network traffic based on defined rules for enhanced security.
- **Rate Limiting:** Controls the maximum bandwidth for specific traffic flows.
- **IP Routing:** Provides Layer 3 routing capabilities for inter-VLAN communication and network segmentation.

Detailed configuration of these features is performed via the command-line interface (CLI) or a network management system, as described in the Cisco documentation.

7. MAINTENANCE

Regular maintenance helps ensure the longevity and optimal performance of your switch.

- **Cleaning:** Periodically clean the exterior of the switch with a soft, dry cloth. Ensure ventilation openings are free from dust and debris. Do not use liquid or aerosol cleaners directly on the switch.
- **Ventilation:** Regularly check that the switch's ventilation paths are unobstructed to prevent overheating.

- **Software Updates:** Keep the switch's operating system (Cisco IOS) updated to the latest stable version. Refer to Cisco's official website for firmware download and upgrade procedures.

8. TROUBLESHOOTING

This section provides basic troubleshooting steps for common issues.

8.1 Power Issues

- **No Power:** Check the power cord connection to both the switch and the electrical outlet. Verify the outlet is functional.
- **System LED Off:** If the system LED is off, the switch is not receiving power or is experiencing a hardware fault.

8.2 Network Connectivity Issues

- **No Link on Port:** Check the Ethernet cable connection at both ends. Ensure the connected device is powered on and functioning correctly. Verify the port LED status.
- **Slow Performance:** Check for network congestion, duplex mismatches, or faulty cabling.

8.3 PoE Issues

- **PoE Device Not Powering On:** Ensure the connected device is PoE-compatible. Check the PoE status LED for the port. Verify that the switch has sufficient power budget for all connected PoE devices.

For more advanced troubleshooting, consult the Cisco documentation or contact Cisco technical support.

9. SPECIFICATIONS

Key technical specifications for the Cisco Catalyst 3560G-24PS-S switch:

Feature	Specification
Model Number	WS-C3560G-24PS-S
Number of Ports	24 x RJ-45 10/100/1000Base-T
Expansion Slots	4 x SFP (mini-GBIC)
Interface Type	PoE, Gigabit Ethernet
Data Transfer Rate	1 Gigabits Per Second (per port)
Switching Fabric	64 Gbps
Forwarding Rate	38.7 Mpps (for 64-byte packets)
MAC Address Table Size	12 K MAC Addresses
Layer Support	Layer 2 and Layer 3
Flow Control	IEEE 802.3x (Full-duplex)
Input Voltage Range	100 V AC to 240 V AC
Product Dimensions (H x W x D)	1.73" x 17.50" x 14.90" (4.39 cm x 44.45 cm x 37.85 cm)

Feature	Specification
Item Weight	13.50 lb (6.12 kg) / 17.36 pounds (7.89 kg)

10. WARRANTY AND SUPPORT

The Cisco Catalyst 3560G-24PS-S switch comes with a **Lifetime Limited Warranty**. For detailed warranty terms and conditions, please refer to the documentation included with your product or visit the official Cisco website.

For technical support, software downloads, and additional documentation, please visit the Cisco Support website or contact your authorized Cisco reseller.

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Related Documents - WS-C3560G-24PS-S

	Cisco Catalyst 2960/2960-SF/2960-S Series Transition Guide A guide to transitioning from older Cisco Catalyst switch models to the Cisco Catalyst 2960-L Series, highlighting features and migration paths.
	Cisco Catalyst 3650 Series Switch Release Notes: Cisco IOS XE Denali 16.2.x This document provides release notes for the Cisco Catalyst 3650 Series Switch running Cisco IOS XE Denali 16.2.x software. It details new hardware and software features, important notes, and supported hardware models.
	Cisco Catalyst 2960-L Series Easy Setup Guide A step-by-step guide to easily set up your Cisco Catalyst 2960-L Series switch, covering connection and basic configuration.
	Cisco Catalyst 9100 & Wi-Fi 6/6E Access Points: Comprehensive FAQ and Technical Overview Frequently Asked Questions (FAQ) about Cisco Catalyst 9100 series access points and Wi-Fi 6/6E (802.11ax) technology, covering features, compatibility, deployment, and support.
	Cisco FlexConnect Bonjour Deployment Guide for Cisco DNA Service A comprehensive guide detailing the deployment of Cisco DNA Service for Bonjour with Cisco FlexConnect wireless networks, enabling seamless service discovery and distribution across wired and wireless environments.



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Overview

Supported Platforms and Releases

[Cisco Protocol Pack 70.0.0 Release Notes](#)

Release notes for Cisco NBAR2 Protocol Pack version 70.0.0, detailing new protocols like ws-discovery and improvements to http, ms-services, and ssl classification. Includes supported platforms, download information, and resolved caveats.

Documents - Cisco – WS-C3560G-24PS-S

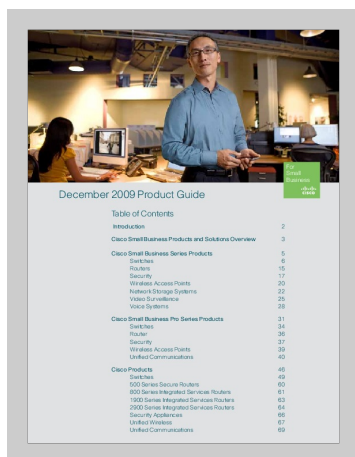


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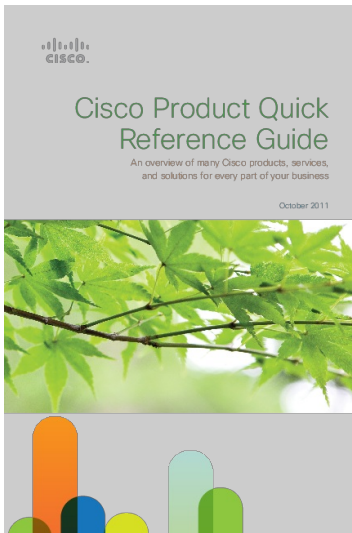


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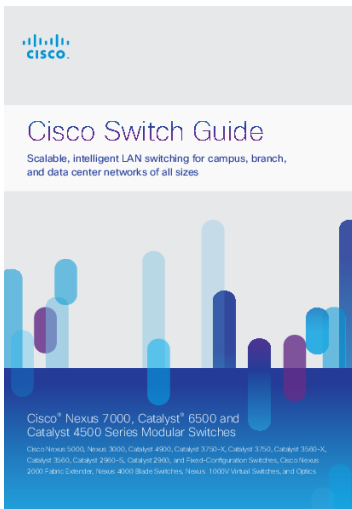
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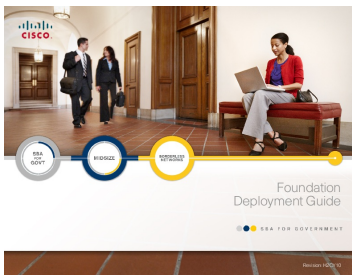
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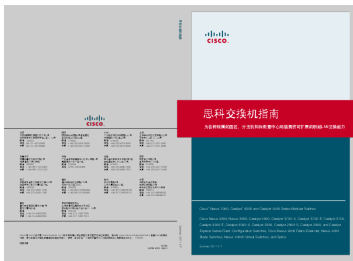
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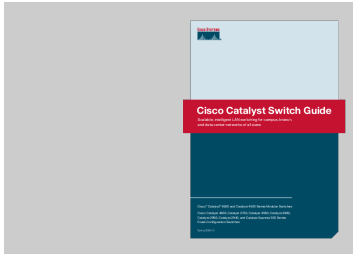
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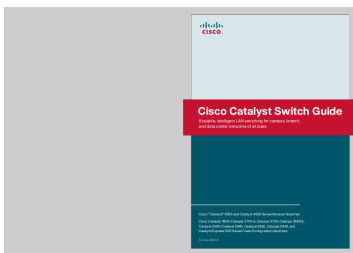
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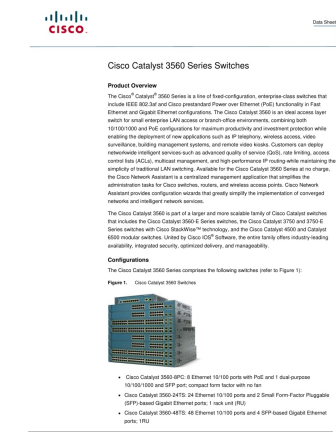


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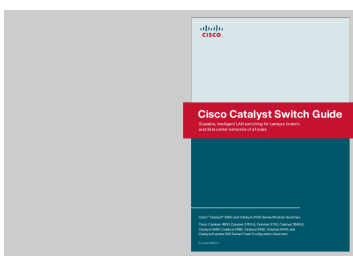


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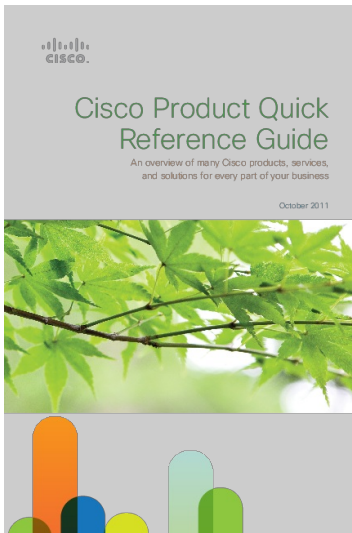
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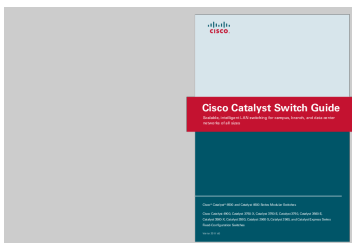
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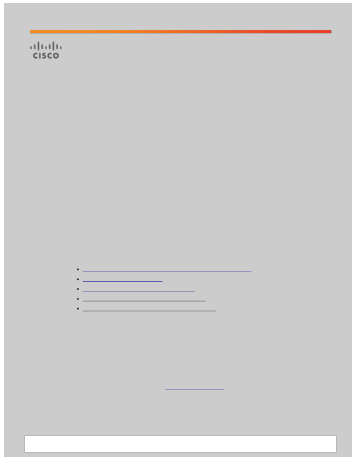
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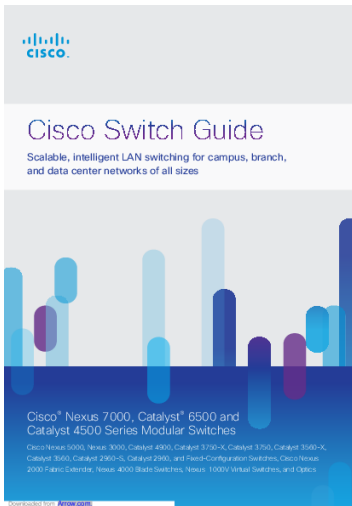
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[pdf] Reference Guide Guide

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Cisco Rewards Program

FY10 Q3

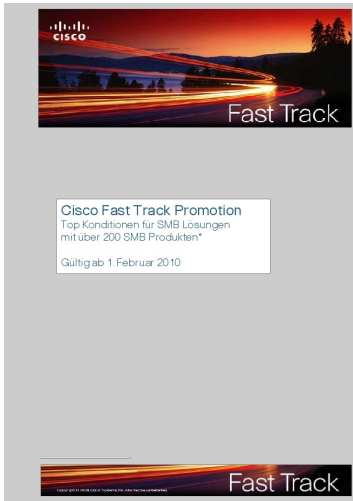
Product Points Matrix

The following products are eligible for points in the Cisco Rewards Program.

If you wish to receive points for these products, please maintain your user's name in the Cisco Rewards program on the [Cisco Rewards](#) page.

Visit the Cisco Rewards [My Offers](#) page to find out how you can earn more points. For more info, visit [www.cisco.com/rewards](#).

Part Number	Alt part no.	Alt part no.	Cisco Unified Communications 500 Series		
Smart Business Communications System			CP-8811-K9	70	70
Cisco 500 Series Wireless Express			CP-8811-K9	80	80
Alt part no. 500-K9	200	200	CP-8811-K9	100	100
Alt part no. 500-K9	200	200	CP-8811-K9	150	150
Alt part no. 500-K9	200	200	CP-8811-K9	200	200
Alt part no. 500-K9	200	200	CP-8811-K9	250	250
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Alt part no. 500-K9	200	200	CP-8811-K9	650	650
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Alt part no. 500-K9	200	200	CP-8811-K9	800	800
Alt part no. 500-K9	200	200	CP-8811-K9	850	850
Alt part no. 500-K9	200	200	CP-8811-K9	900	900
Alt part no. 500-K9	200	200	CP-8811-K9	950	950
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Alt part no. 500-K9	200	200	CP-8811-K9	2900	2900
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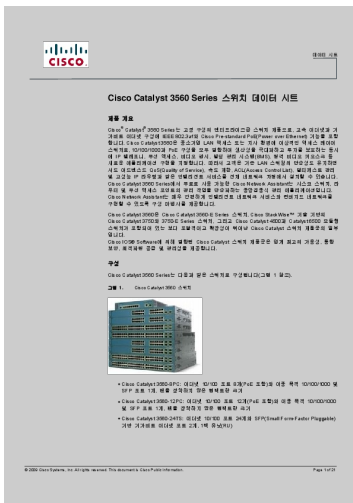


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Cisco Systems Inc Fast Track Promotion Die ASA 5500 Series Adaptive Security Appliance ist eine hoch performante All in One die Firewall IPS Network Anti Virus und VPN fasttrack promotion de cisco c dam global assets smb partner portal content aktuelle promotions |||

Cisco Fast Track Promotion Top Konditionen fr SMB Lsungen mit ber 200 SMB Produkten* Gltig ab 1. Feb ... S-S WS-C3560-48PS-E WS-C3560-48PS-S WS-C3560-48TS-E WS-C3560-48TS-S WS-C3560-8PC-S WS-C3560G-24PS-E **WS-C3560G-24PS-S** ASA 5505 10-to-Unlimited User Upgrade License ASA 5505 50-to-Unlimited User Upgrad...

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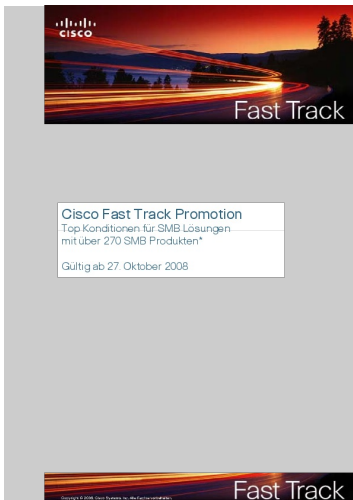


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Cisco Catalyst 3560 Series Cisco Catalyst 3560 Series , IEEE 802.3af Cisco Pre-stan ... -E WS-C3560-48PS-S WS-C3560-48PS-E WS-C3560G-24TSWS-C3560G-24TS-E WS-C3560G-48TS-S WS-C3560G-48TS-E **WS-C3560G-24PS-S** WS-C3560G-24PS-E 10/100 48 SFP 4 1RU IP Base IPB 10/10...

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Thomas Cisco Fast Track Promotion Neu hinzugekommen sind 2 lüfterlose Modelle in Compact Form Factor Ausführung Diese verfügen über 7 x 10 100 1000 oder 8 Ports sowie jeweils 1 Dual fasttrack promotion fy09 q2 d cisco c dam global de at assets unified partners smb aktuelle promotions |||

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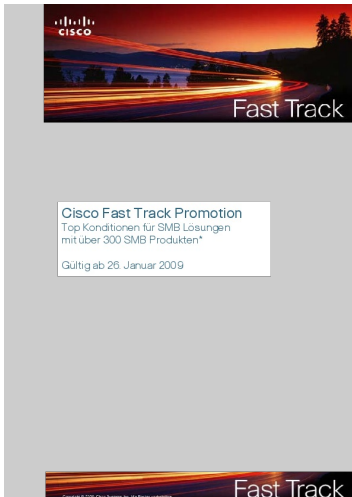


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lang:en score:18 filesize: 7.83 M page_count: 102 document date: 2007-03-08



Cisco Fast Track Promotion: SMB Solutions & Networking Equipment

Explore special offers and product listings for Cisco's Fast Track promotion, featuring a wide range of SMB solutions including security appliances, routers, switches, communication systems, and storage. Valid from January 26, 2009.

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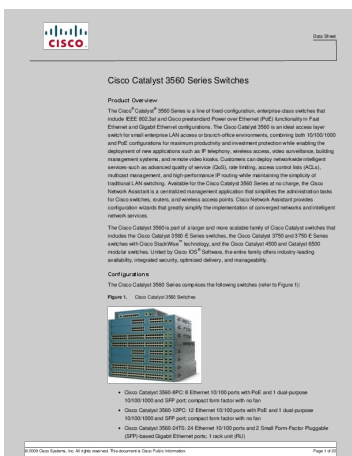


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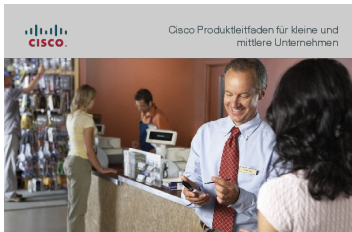
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[pdf] Datasheet

Cisco Catalyst 3560 Series Switches Data Sheet Systems Inc cisco catalyst series switches popp 2020 06 Data Sheet Cisco Catalyst 3560 Series Switches Product Overview The Cisco Catalyst 3560 Series is a ... WS-C3560-48PS-S WS-C3560-48PS-E WS-C3560G-24TS-S WS-C3560G-24TS-E WS-C3560G-48TS-S WS-C3560G-48TS-E **WS-C3560G-24PS-S** Enterprise-class intelligent services delivered to the network edge IP Services ...

lang:en score:15 filesize: 653.07 K page_count: 22 document date: 2014-08-05



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smb produktleitfaden d cisco c dam global de assets partner portal vertriebliche positionierung index ||| Cisco Produktleitfaden fr kleine und mittlere Unternehmen Notizen Individuelle SMB- Lsungen Diese ... e Gigabit Ethernet Ports IP base Image 24TS-S und 48TS-S IP Services Image 24TS-E und 48TS-E **WS-C3560G-24PS-S** WS-C3560G-24PS-E WS-C3560G-48PS-S WS-C3560G-48PS-E WS-C3560E-24TD-S WS-C3560E-24TD... lang:de **score:15** filesize: 1.56 M page_count: 34 document date: 2008-03-10



[\[pdf\]](#) Datasheet Declaration of Conformity

Microsoft Word product data sheet09186a00801f3d7d doc ctsadmin p gen Cisco Catalyst 3560 Series Switches Andover Consulting The Cisco® Catalyst® is a line of fixed configuration enterprise class switches that include IEEE 802.3af and prestandard Power over cisco catalyst series switch andovercg datasheets Data Sheet Cisco Catalyst 3560 Series Switches Product Overview The Cisco Catalyst 3560 Series is a ... of 21 Data Sheet Part Numbers WS-C3560G-24TS- WS-C3560G-24TS-E WS-C3560G-48TS-S WS-C3560G-48TS-E **WS-C3560G-24PS-S** WS-C3560G-24PS-E WS-C3560G-48PS-S WS-C3560G-48PS-E CD-3560G-EMI= CD-3560-EMI= 3560-... lang:en **score:15** filesize: 252.47 K page_count: 21 document date: 2008-05-12