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**Plantronics 17229118690**

# Plantronics GameComPro1 PC Gaming Headset Instruction Manual

Model: 17229118690

## INTRODUCTION

This manual provides essential information for the setup, operation, maintenance, and troubleshooting of your Plantronics GameComPro1 PC Gaming Headset. Please read these instructions carefully to ensure optimal performance and longevity of your device.



Image: Plantronics GameComPro1 PC Gaming Headset. This image displays the silver over-ear headset with its microphone boom arm.

## SETUP

1. **Connect to PC:** The GameComPro1 headset connects to your computer via a USB port. Simply plug the USB connector into an available USB port on your PC. The headset is designed for USB plug-and-play functionality.
2. **Initial Sound Configuration:** Upon first connection, your PC should automatically detect the headset. Verify that the headset is selected as the default audio input and output device in your operating system's sound settings.
3. **Optional Software Installation:** For advanced audio customization, such as equalizer settings, consider installing the PerSono Software. This software can enhance your audio experience for music and gaming. Refer to the Plantronics support website for download instructions.

## OPERATING INSTRUCTIONS

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- **Volume Control:** Use the inline volume control located on the headset cable to adjust audio levels.
- **Mute Function:** The inline control also features a mute switch for the microphone. Toggle this switch to mute or unmute your microphone during calls or gameplay.
- **Microphone Adjustment:** The noise-canceling microphone is mounted on an adjustable swing arm. Position the microphone approximately one inch from your mouth for optimal voice clarity. The arm can be raised or lowered to suit your preference and to avoid interference while eating or drinking.
- **Comfort and Fit:** The over-ear design and comfortable ear foam are intended for extended use. Adjust the headband for a secure yet comfortable fit.

## MAINTENANCE

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- **Cleaning:** Gently wipe the headset with a dry, soft cloth. Avoid using liquid cleaners or abrasive materials.
- **Storage:** Store the headset in a clean, dry place away from extreme temperatures and direct sunlight.
- **Cable Care:** Avoid sharp bends or excessive pulling on the USB cable to prevent damage.

## TROUBLESHOOTING

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**Issue: Microphone not working in games or communication programs, but works in Windows settings.**

**Solution:** Many games and programs default to your sound card's or motherboard's onboard microphone. To ensure your Plantronics headset microphone is used, follow these steps:

- a. Go to your computer's *Control Panel*.
- b. Navigate to *Sound & Audio Devices* (or similar, depending on your operating system).
- c. In both the *Audio* and *Voice* tabs, locate the *Sound Recording* and *Voice Recording* menus.
- d. For your sound card or motherboard's onboard audio, **uncheck** the "Microphone" and "Line-In" boxes in the Properties tab. This action forces the system to default to the next available microphone, which will be your Plantronics headset.
- e. You may need to restart your game or communication program after making these changes.

**Issue: No sound from headset.**

- Ensure the USB connector is fully inserted into a working USB port.
- Check the inline volume control to ensure it is not set to minimum or muted.

- Verify that the Plantronics GameComPro1 is selected as the default playback device in your computer's sound settings.

## SPECIFICATIONS

<b>Model Name</b>	Pro1
<b>Item Model Number</b>	17229118690
<b>Brand</b>	Plantronics
<b>Connectivity Technology</b>	Wired
<b>Hardware Interface</b>	USB
<b>Headphones Jack</b>	USB
<b>Ear Placement</b>	Over Ear
<b>Noise Control Features</b>	Noise-canceling Microphone
<b>Special Feature</b>	Lightweight
<b>Compatible Devices</b>	Gaming PCs, Laptops, Gaming Consoles
<b>Item Weight</b>	1.05 pounds (approx. 0.48 kg)
<b>Product Dimensions (LxWxH)</b>	8 x 2 x 8 inches (approx. 20.3 x 5.1 x 20.3 cm)
<b>UPC</b>	017229118690

## WARRANTY INFORMATION

The Plantronics GameComPro1 PC Gaming Headset comes with a **1-year manufacturer's warranty** from the date of purchase. This warranty covers defects in materials and workmanship under normal use. Please retain your proof of purchase for warranty claims. For detailed terms and conditions, refer to the official Plantronics website or contact customer support.

## SUPPORT

For further assistance, technical support, or warranty inquiries, please visit the official Plantronics support website or contact their customer service department. You can typically find contact information on the manufacturer's website or in the product packaging.

**Online Resources:** [Plantronics Support Website](#)