

Sherpa 55511

Sherpa Original Deluxe Travel Pet Carrier (Model 55511)

INSTRUCTION MANUAL

Introduction

This manual provides essential information for the safe and effective use of your Sherpa Original Deluxe Travel Pet Carrier. Designed for comfort and convenience, this carrier is suitable for travel by plane, car, or for visits to the veterinarian. Please read all instructions carefully before use to ensure the well-being of your pet and the longevity of the product.

Product Features

- **Airline Approved Design:** Features a patented spring wire frame that allows the rear of the carrier to be compressed, enabling it to fit under most airline seats.
- **Optimal Ventilation:** Equipped with mesh panels on multiple sides to ensure proper airflow and visibility for your pet.
- **Secure Entry Points:** Includes top and side entries for easy and comfortable loading of pets, secured with escape-proof locking zippers.
- **Comfortable Interior:** A soft, cozy, removable, and machine-washable faux lambskin liner is provided for your pet's comfort.
- **Versatile Carrying Options:** Can be carried by hand using the padded top handle or over the shoulder with the adjustable, padded shoulder strap.
- **Integrated Safety Features:** A seat belt security strap doubles as a luggage strap, allowing secure attachment to car seats or rolling luggage.
- **Convenient Storage:** Features a large side zippered pocket for storing pet essentials such as treats, toys, or waste bags.
- **Compact Storage:** The carrier is designed to fold flat for easy storage when not in use.

COMPACTS FOR EASY STORAGE

FOLDS FLAT



► Flattens for convenience when not in use

Figure 1: Key features of the Sherpa Original Deluxe Pet Carrier.



Figure 2: The patented spring-wire frame allows the carrier to conform to under-seat requirements.

Setup

1. **Unpack the Carrier:** Remove the carrier from its packaging. It may arrive folded flat.
2. **Expand the Frame:** Gently push the sides and top of the carrier to expand its internal frame. The spring wire frame will help it maintain its shape.
3. **Insert Liner:** Place the faux lambskin liner inside the carrier. Ensure it lies flat and is securely attached if it has Velcro fasteners.

4. **Attach Shoulder Strap:** If desired, attach the adjustable shoulder strap to the metal D-rings located on the sides of the carrier.

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Video 1: This video demonstrates the unboxing and initial setup of the Sherpa Large Travel Pet Carrier, showing how it expands from its flat-packed state.

Operating Instructions

1. **Pet Placement:** Open either the top or side entry zipper. Gently guide your pet into the carrier. Ensure they have enough space to stand up and turn around comfortably.
2. **Secure Closure:** Close all zippers completely, ensuring they are locked if applicable, to prevent accidental escapes.
3. **Carrying the Carrier:** Use the padded top handles for short distances or the adjustable shoulder strap for longer periods. For added stability, especially with heavier pets, use both handles.
4. **Car Travel:** Utilize the seat belt security strap by threading a car seat belt through it to secure the carrier in your vehicle, preventing movement during transit.
5. **Airline Travel:** Before traveling, verify your airline's specific pet carrier dimensions and requirements. The patented spring wire frame allows the carrier to be compressed to fit under most airline seats.
6. **Ventilation:** The mesh panels provide continuous airflow. Avoid covering these panels to maintain proper ventilation for your pet.



Figure 3: A small dog comfortably positioned in the Sherpa carrier while being carried.

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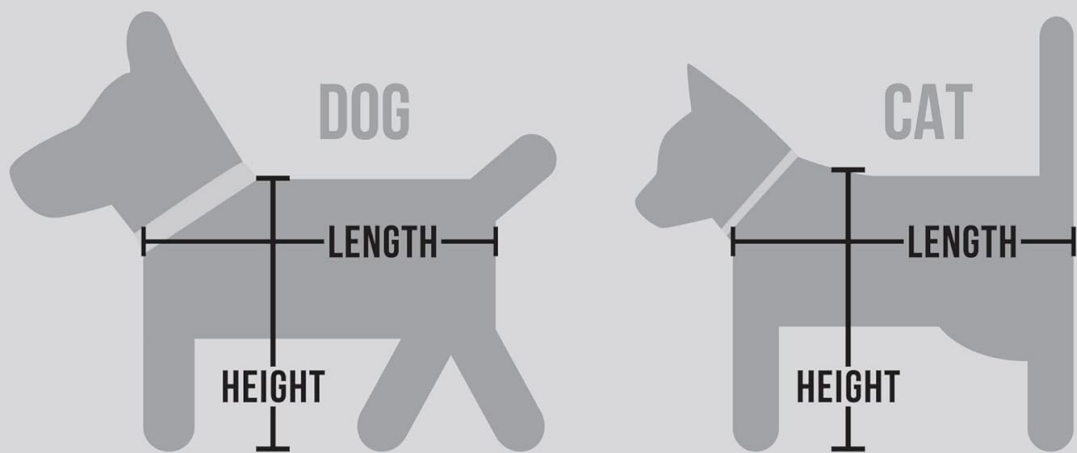
Video 2: This video provides a detailed overview of the large Sherpa pet carrier, highlighting its features and ease of use for pet owners.

Maintenance

- **Cleaning the Carrier:** Spot clean the exterior of the carrier with a warm water dampened cloth. Do not submerge the entire carrier in water.
- **Liner Care:** The faux lambskin liner is removable and machine-washable. Follow the care instructions on the liner's tag for best results.
- **Regular Inspection:** Periodically inspect the carrier for any signs of wear and tear, especially on zippers, mesh panels, and straps. Replace if damage compromises safety.

HOW TO MEASURE YOUR PET

FOR PET CARRIER



LENGTH:

Start at the front of the chest and measure to the end of the pet’s rear.

HEIGHT:

Measure from the floor to the top of the back.

Figure 4: The removable faux lambskin liner is machine washable for easy cleaning.

Troubleshooting

- **Pet Resistance to Carrier:** Introduce the carrier gradually. Place familiar toys or treats inside to create a positive association. Leave the entry open initially to allow your pet to explore at their own pace.
- **Carrier Not Fitting Under Seat:** Ensure the patented spring wire frame is properly compressed. If the carrier is still too large, double-check airline size restrictions for your specific flight and aircraft type.
- **Zippers Sticking/Damaged:** Avoid forcing zippers. If a zipper is stiff, try applying a small amount of zipper lubricant. If zippers are damaged, discontinue use and contact customer service for repair or replacement options.
- **Lack of Ventilation:** Ensure all mesh panels are unobstructed. Do not cover the carrier with blankets or other items that could restrict airflow.

Specifications

Feature	Detail
Model Name	Original Deluxe Carrier

Model Number	55511
Dimensions (LxWxH)	19.0"L x 11.8"W x 11.5"H
Item Weight	3 Pounds
Material	Polyester
Color	Black
Recommended Pet Weight	Up to 22 pounds
Special Feature	Airline Approved, Guaranteed On Board
Included Components	Pet Carrier, Strap, Liner



Figure 5: Sherpa Original Deluxe Pet Carrier Size Chart.



Figure 6: Guide on how to measure your pet for proper carrier sizing.

Warranty and Support

Sherpa One-Year Limited Warranty: Sherpa warrants that for a period of one year from the date of original retail purchase, this product will be free from defects in material and workmanship. This warranty does not cover normal wear and tear, damage such as chewing or scratching caused by pets, misuse of the product, or use contrary to the operating instructions. Please retain proof of purchase; proof of purchase is required for all warranty claims. If Sherpa determines a new product to be an appropriate replacement, it will be made with a similar product of equal or greater value. This warranty is valid for the

original retail purchaser from the date of the initial retail purchase and is not transferable. Sherpa disclaims all other warranties, expressed or implied (including, without limitation, the warranties of merchantability and of fitness for a particular purpose). Additionally, Sherpa disclaims any and all liability for consequential damages resulting from the use or ownership of this product.

Customer Support: If you are dissatisfied with a Sherpa product for any reason, please reach out to our customer service team at: customerservice@worldwise.com (email) or [415-721-7400](tel:415-721-7400) (phone).