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Microsoft DG2-00002

Microsoft Fingerprint Reader DG2-00002 User Manual

Secure Login and Password Replacement

INTRODUCTION

This manual provides comprehensive instructions for the Microsoft Fingerprint Reader, model DG2-00002. This device offers a convenient and secure method for logging into your computer and various websites by

using your unique fingerprint, eliminating the need to remember multiple passwords.

Please read this manual thoroughly before using the device to ensure proper setup and operation.

SETUP AND INSTALLATION

1. Hardware Connection

Connect the Microsoft Fingerprint Reader to an available USB port on your computer. The device is designed for PC-USB connectivity.



Image: The Microsoft Fingerprint Reader (model DG2-00002) in its retail packaging, highlighting its PC-USB connection type.

2. Software Installation

Insert the installation CD (if provided) or download the latest drivers and software from the official Microsoft support website. Follow the on-screen prompts to complete the installation.

- Ensure your operating system meets the minimum requirements. (Note: Some older reviews indicate primary compatibility with Windows XP and Internet Explorer.)
- Restart your computer if prompted after installation.

3. Fingerprint Registration

After software installation, launch the Fingerprint Registration Wizard. This wizard will guide you through the process of registering your fingerprints for each user account.

- 1. Open the Fingerprint Registration software.
- 2. Select the user account for which you want to register fingerprints.
- 3. Follow the instructions to place your finger on the reader multiple times to capture a complete scan.
- 4. Repeat for additional fingers or users as desired.

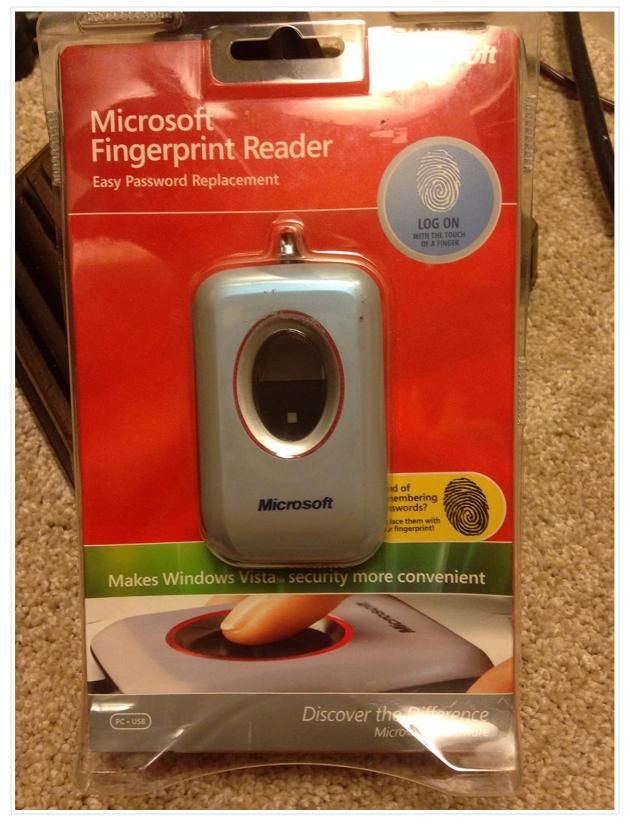


Image: A finger positioned on the optical sensor of the Microsoft Fingerprint Reader, as depicted on the product

OPERATING INSTRUCTIONS

Logging into Windows

Once your fingerprints are registered, you can log into your Windows user account by simply placing your registered finger on the Fingerprint Reader when prompted at the login screen. This allows for quick and secure access without typing a password.

Website Password Replacement

The Fingerprint Reader can replace passwords for your favorite websites. The first time you visit a site requiring a password after setup:

- 1. Navigate to the website's login page.
- 2. When prompted for a username and password, place your registered finger on the Fingerprint Reader.
- 3. Manually enter your username and password into the respective fields.
- 4. The software will associate your fingerprint with these credentials for future logins.
- 5. The next time you visit that site, you can log in by simply touching the Fingerprint Reader.

Note: Compatibility with web browsers may vary. The device is primarily designed to integrate with Microsoft Internet Explorer. Functionality with other browsers like Mozilla Firefox or Opera may be limited or require specific configurations not officially supported.

Switching User Accounts

You can quickly switch between different Windows user accounts without closing open programs or files. Simply place the registered finger of the desired user on the Fingerprint Reader, and the system will switch to that user's session.

MAINTENANCE

To ensure optimal performance and accurate fingerprint recognition, keep the optical sensor clean.

- Cleaning the Sensor: Gently clean the surface of the optical sensor regularly. A common method is to lightly press a piece of Scotch tape onto the sensor and then carefully pull it off. This can help remove dust and oils without scratching the surface.
- Avoid using abrasive materials or harsh chemical cleaners, as these can damage the sensor.

TROUBLESHOOTING

Fingerprint Not Recognized:

- Ensure your finger is clean and dry.
- · Place your finger flat and centered on the sensor.

- Try a different registered finger.
- Re-register your fingerprint if recognition issues persist.
- Clean the sensor surface as described in the Maintenance section.

Software Not Launching or Device Not Detected:

- Verify the USB cable is securely connected to both the device and the computer.
- Try a different USB port.
- Reinstall the device drivers and software.
- Check Device Manager in Windows to ensure the device is recognized and drivers are installed correctly.

Website Login Issues:

- Confirm that the website's login credentials were correctly saved during the initial setup.
- Ensure you are using a compatible web browser, primarily Microsoft Internet Explorer.
 Functionality with other browsers may be limited.
- Some websites with complex login forms or search bars preceding login fields may not be fully compatible.

Windows Login Not Working:

- Ensure the fingerprint login option is enabled in your Windows user account settings.
- · Verify that your fingerprints are correctly registered for the specific Windows user account.

SPECIFICATIONS

Model Number:	DG2-00002
Brand:	Microsoft
Product Dimensions:	8.5 x 5.1 x 1.6 inches
Item Weight:	5.6 ounces
Connectivity:	USB (PC-USB)
First Available:	July 2, 2004

WARRANTY AND SUPPORT

For information regarding the product warranty, please refer to the documentation included with your purchase or visit the official Microsoft support website. The website provides resources for drivers, software updates, and additional troubleshooting guides.

Official Microsoft Support: support.microsoft.com

Related Documents - DG2-00002



Microsoft Product Guide: Safety, Warranty, and Support Information

A comprehensive guide to Microsoft hardware products, covering safety precautions, limited warranty details, and customer support options. Includes information on AC-powered and battery-powered devices, laser safety, and regulatory compliance.



Microsoft Password Guidance: Secure Account Management Best Practices

Microsoft's expert recommendations for password management, offering advice for IT administrators and end-users to enhance security across platforms like Azure AD and Microsoft accounts, and detailing common attack vectors.



Troubleshooting Microsoft Modern Keyboard with Fingerprint ID: Connectivity and Pairing Issues

Comprehensive guide to resolving issues with the Microsoft Modern Keyboard with Fingerprint ID, including connectivity problems, pairing failures, fingerprint sensor unresponsiveness, and LED indicator status. Provides step-by-step instructions for re-pairing, checking system compatibility, charging, language settings, and Windows Hello troubleshooting.



Microsoft Surface Charging Port Replacement Guide

Detailed step-by-step instructions for replacing the charging port on a Microsoft Surface RT (1st Gen) tablet. Includes required tools, parts, and visual descriptions of each repair stage.



Microsoft Zune 30 GB Battery and Hard Drive Replacement Guide

A step-by-step guide from iFixit on how to replace the battery and hard drive in a Microsoft Zune 30 GB portable media player.



Azure Arc and SQL Server: Transforming Hybrid Cloud Strategies and Partner Opportunities

Comprehensive guide to Microsoft Azure Arc and Arc-enabled SQL Server, detailing hybrid cloud strategies, partner program requirements, benefits, and incentives. Learn about managing, governing, and protecting SQL Server from Azure, and how to achieve Solutions Partner designations.