

## Universal MX3000

# Universal Remote Complete Control MX-3000 Instruction Manual

Model: MX-3000

## 1. INTRODUCTION

---

The Universal Remote Complete Control MX-3000 is an advanced IR and RF color touch screen remote control designed to simplify your home entertainment system. This manual provides essential information for setting up, operating, and maintaining your MX-3000 remote control.

## 2. KEY FEATURES

---

- **Ergonomic Design:** Ultra-thin profile contoured for comfortable handling.
- **Dual Communication:** Supports both InfraRed (IR) and RadioFrequency (RF) remote features for versatile control.
- **PC Programmable:** Requires MX-3000 Editor Software for customization. Note: Professional installation and programming are typically required.
- **Color Touch Screen:** Capable of displaying thousands of color icon buttons and screens, allowing for different control layouts for various users.
- **Rechargeable Lithium Battery:** Features a 'no memory' Lithium battery, allowing the remote to be stored on the charger without affecting battery capacity or life.
- **Charging Base:** An attractive base that indicates charging status and provides a convenient storage location.

## 3. SETUP GUIDE

---

### 3.1 Initial Charging

Before first use, place the MX-3000 remote control into its charging base. The charging base will indicate when the battery is charging and when it is fully charged. Ensure the remote is fully charged for optimal performance.

### 3.2 Programming the Remote

The MX-3000 is a sophisticated device that requires PC programming using the dedicated MX-3000 Editor Software. It is important to note that this software is typically provided to and used by professional installers. Attempting to program the remote without the correct software or expertise may lead to functionality issues.

**Connecting to PC:** Use the provided USB cable to connect the remote to a computer running the MX-3000 Editor Software. Follow the software's instructions for uploading configurations and device codes.



Image of the Universal Remote Complete Control MX-3000, showcasing its color touch screen and ergonomic design.

## 4. OPERATING INSTRUCTIONS

---

### 4.1 Basic Navigation

The MX-3000 features a color touch screen for intuitive navigation. Tap on icons and buttons displayed on the screen to control your devices. Swipe gestures may be configured by your installer for additional functions.

### 4.2 Using IR and RF Functions

The remote automatically switches between IR and RF modes based on the programmed device and command. For IR control, ensure the remote is pointed towards the device. For RF control, line of sight is not required, but ensure the RF base station (if applicable) is within range and properly configured.

### 4.3 Customization and Profiles

The MX-3000 can be programmed to display different control layouts for various users or activities (e.g., 'Watch Movie', 'Listen to Music'). These profiles are set up during the professional programming process.

## 5. MAINTENANCE

---

### 5.1 Battery Care

Regularly place the MX-3000 on its charging base when not in use to ensure the Lithium battery remains charged. The 'no memory' feature of the battery allows for frequent charging without degradation.

### 5.2 Cleaning

To clean the remote's touch screen and body, use a soft, dry, lint-free cloth. For stubborn smudges, slightly dampen the cloth with water. Avoid using harsh chemicals, abrasive cleaners, or excessive moisture, as these can damage the device.

## 6. TROUBLESHOOTING

---

## 6.1 Remote Not Responding

- Ensure the battery is charged. Place the remote on its charging base.
- Verify that the remote is pointed correctly at the device for IR control.
- Check for obstructions between the remote and the device or RF base station.
- If the issue persists, a re-sync or re-programming by a professional installer may be required.

## 6.2 Programming Difficulties

The MX-3000 is designed for professional programming. If you encounter issues with programming or device control, it is highly recommended to contact your authorized dealer or a professional installer. The necessary software and expertise are crucial for proper setup.

**Software Compatibility:** Be aware that the MX-3000 Editor Software may have specific operating system requirements. Older versions of the software might not be compatible with newer operating systems like Windows 7 or later, or macOS. Always consult with a professional for software and driver updates.

## 7. SPECIFICATIONS

---

Feature	Detail
Brand	Universal
Model Number	MX3000
Connectivity Technology	Infrared (IR), RadioFrequency (RF)
Max Number of Supported Devices	1 (programmable for multiple device types)
Compatible Devices	Home Theater Systems
Controller Type	Button Control, Touch Screen
Maximum Range	10 Meters (IR)
Battery Type	Lithium (Rechargeable)
Special Features	Ergonomic, Universal, Color Touch Screen

## 8. WARRANTY AND SUPPORT

---

For information regarding warranty coverage, technical support, or professional programming services, please contact your original point of purchase or an authorized Universal Remote dealer. Due to the specialized nature of the MX-3000, direct manufacturer support for end-user programming may be limited, and professional assistance is often required for optimal setup and troubleshooting.