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PetSafe PBC-102

PetSafe Basic Bark Control Collar User Manual

Model: PBC-102

INTRODUCTION

The PetSafe Basic Bark Control Collar is designed to help curb excessive barking in dogs. This device provides a safe and humane way to train your dog to bark less, promoting a quieter and more peaceful environment for both you and your pet. It features automatically adjusting static correction levels and a built-in safety shutoff to ensure your dog's well-being.

For additional resources, please refer to the official [User Guide \(PDF\)](#) and [User Manual \(PDF\)](#).

WHAT'S IN THE Box

- PetSafe Basic Bark Control Collar
- Operating Guide
- PetSafe RFA-67 Battery (included)



Image: The PetSafe Basic Bark Control Collar, showing the red nylon strap, the black control unit, and the product packaging.

SETUP

- 1. Install the Battery:** The collar is powered by a PetSafe RFA-67 battery. To install or replace the battery, locate the battery compartment on the control unit. You may need a coin to turn the battery cap to the 'ON' or 'OFF' position.

Designed to teach your dog to be calm and confident

Automatically adjusts to your dog's barking behavior



- Fits breeds over 8 lbs
- 6 auto stimulus levels
- Long lasting, battery-operated

Image: A close-up view of the black control unit on the red collar, highlighting its compact design and the battery compartment.

2. **Adjust the Collar Fit:** Ensure the collar fits snugly around your dog's neck. It should be tight enough for the contact points to touch the skin, but loose enough to allow two fingers to fit comfortably under the strap. The collar is adjustable for dogs weighing 8 lbs and up, with a neck size up to 27 inches.

Recommended by Vets and Trainers



Reduces barking quickly and effectively



Image: A dog wearing the red PetSafe bark collar, standing next to a person's legs, illustrating proper fit.

3. **Familiarize Your Dog:** Allow your dog to wear the collar for a few hours without activating it to get accustomed to the feel.

OPERATING INSTRUCTIONS

The PetSafe Basic Bark Control Collar operates automatically. It detects your dog's barking and delivers a static correction to interrupt the behavior. The collar features six levels of automatically adjusting static correction.

- The collar starts with the lowest correction level.
- If barking continues, the correction level will automatically increase.
- A built-in safety feature automatically shuts off the collar for three minutes if your dog barks more than 15 times within an 80-second period. This prevents over-correction.

Find peace through quiet at home and anywhere you go



Image: A dog wearing the bark collar, looking intently out a window, demonstrating the collar's use in various environments.

Important Considerations:

- Do not leave the collar on your dog for more than 12 consecutive hours.
- Regularly check the fit of the collar to prevent pressure sores.
- This collar is designed for training purposes and should not be used as a primary restraint.

Official Product Video:

Your browser does not support the video tag.

Video: "PetSafe Basic Bark Collar - Safely Stop Excessive Barking". This video demonstrates how the PetSafe Basic Bark Collar works to safely and effectively reduce excessive barking in dogs.

Maintenance

- Clean the collar regularly with a damp cloth. Do not submerge the control unit in water.
- Check the contact points for debris and clean as needed.
- Replace the RFA-67 battery when the low-battery indicator light appears or when the collar no longer provides correction.



Keep the volume low but not the battery

Image: A couple enjoying time outdoors with their dog, emphasizing the long-lasting battery life and minimal maintenance required for the collar.

TROUBLESHOOTING

If your PetSafe Basic Bark Control Collar is not functioning as expected, please refer to the following common issues and solutions:

Problem	Possible Cause	Solution
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Problem	Possible Cause	Solution
Collar not correcting	Battery is low or dead.	Replace the RFA-67 battery.
Collar not correcting	Collar is too loose or contact points are dirty.	Adjust the collar for a snug fit; clean contact points.
Excessive barking continues	Dog may be accustomed to the correction level.	The collar automatically adjusts levels. Ensure proper fit and allow time for training.
Collar shuts off frequently	Safety shutoff activated due to excessive barking.	This is a safety feature. Continue training and ensure the dog understands the correction.

SPECIFICATIONS

Feature	Detail
Model Name	PBC-102
Item Weight	0.96 ounces
Dimensions	6 x 2.75 x 8 inches (packaging)
Battery	1 x 6V PetSafe RFA-67 (included)
Correction Levels	6 automatic static correction levels
Safety Feature	Automatic shutoff after 15 barks in 80 seconds
Fit	Dogs 8 lb and up, neck size up to 27 inches
Material	Nylon
Color	Black, Red

WARRANTY & SUPPORT

The PetSafe Basic Bark Control Collar comes with a **1 Year Limited Warranty**. For any product issues or to claim your warranty, please contact a PetSafe Customer Care Specialist.

PetSafe has been creating safe, high-quality training products for over 25 years, and they stand by their "No Bark Promise." If this product does not meet your expectations, their Customer Care team is available to assist

you.

Customer Support:

Phone: 1-800-845-3274 (available 5 days a week)

Online: Visit the [PetSafe Store on Amazon](#) for more information and contact options.

Image: Comparison of the old and new packaging designs for the PetSafe Basic Bark Control Collar, highlighting the brand's long-standing presence.

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