

[Manuals.plus](#) /

› [Warmrails](#) /

› Warmrails Classic Towel Warmer Model HCS Instruction Manual

Warmrails HCS

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Model: HCS

1. INTRODUCTION

Thank you for choosing the Warmrails Classic Towel Warmer, Model HCS. This appliance is designed to gently warm and dry your towels and garments, providing a touch of luxury and practicality to your bathroom. It can be used as a free-standing unit or securely mounted to a wall, offering versatile placement options. Please read this manual thoroughly before installation and use to ensure safe and optimal performance.



Image: The Warmrails Classic Towel Warmer in a free-standing configuration, holding white towels in a bathroom setting.

2. IMPORTANT SAFETY INFORMATION

To reduce the risk of fire, electric shock, or injury, always follow these basic safety precautions:

- Read all instructions before using this towel warmer.
- **DANGER:** Do not immerse the towel warmer in water or other liquids.
- Do not reach for a towel warmer that has fallen into water. Unplug it immediately.
- Close supervision is necessary when this product is used by or near children or individuals with certain disabilities.
- Unplug the towel warmer from the outlet when not in use and before cleaning. Allow it to cool before handling.
- Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been dropped or damaged in any manner. Contact customer support for assistance.
- Do not use outdoors. This towel warmer is for household indoor use only.
- Do not let the cord hang over the edge of a table or counter, or touch hot surfaces.

- The bars of the towel warmer will become warm. Exercise caution when touching, especially with prolonged contact.
- Ensure the towel warmer is installed on a stable surface or securely mounted to a wall according to instructions.
- Only use the towel warmer for its intended purpose as described in this manual.

3. PACKAGE CONTENTS

Verify that all components are present before beginning installation:

- Warmrails Classic Towel Warmer (Model HCS)
- Assembly Hardware for Free-Standing Configuration
- Mounting Hardware for Wall-Mounted Configuration
- Instruction Manual

4. SETUP AND INSTALLATION

The Warmrails Classic Towel Warmer offers two installation options: free-standing or wall-mounted.

4.1 Free-Standing Installation

1. Unpack all components and ensure they are free from damage.
2. Attach the base feet to the main frame using the provided hardware. Ensure all screws are tightened securely.
3. Place the assembled towel warmer on a flat, stable surface in your desired location. Ensure it is near a grounded electrical outlet and the 7-foot power cord can reach without tension.



Image: A free-standing towel warmer positioned in a bathroom, ready for use.

4.2 Wall-Mounted Installation

For wall-mounted installation, you will need basic tools such as a drill, screwdriver, and level. It is recommended to install into wall studs for maximum security. If installing into drywall, use appropriate drywall anchors (included).

1. Choose a suitable location on your wall, ensuring it is within reach of a grounded electrical outlet and away from direct water spray.
2. Using the provided mounting brackets as a template, mark the drilling points on the wall. Use a level to ensure proper alignment.
3. Drill pilot holes at the marked locations. If drilling into drywall, insert the appropriate anchors.
4. Secure the mounting brackets to the wall using the provided screws.
5. Attach the towel warmer frame to the secured mounting brackets. Ensure it is firmly attached and stable.



Image: The Warmrails Classic Towel Warmer securely mounted to a bathroom wall.

5. OPERATING INSTRUCTIONS

Using your Warmrails Classic Towel Warmer is simple:

1. Plug the 7-foot grounded power cord into a standard electrical outlet.
2. Locate the illuminated on/off switch on the power cord. Press the switch to the 'ON' position. The light will illuminate,

indicating the unit is heating.

3. Allow approximately 15-20 minutes for the bars to reach their optimal warming temperature.
4. Drape your towels or garments over the heated bars. For best results, ensure maximum contact between the fabric and the bars. You can layer multiple towels for more effective warming and drying.
5. To turn off the towel warmer, press the illuminated on/off switch to the 'OFF' position.



*Experience soft, warm towels
Enjoy warm towels after each shower
with this efficient towel drying rack*

Image: Close-up of warm, soft towels, ready for use.

Video: Classic Towel Warmer Overview



Video Description: A brief demonstration of the Warmrails Classic Towel Warmer, highlighting its design and functionality.

6. MAINTENANCE

Proper care will ensure the longevity of your towel warmer:

- Always unplug the unit and allow it to cool completely before cleaning.
- Wipe the surface with a soft, damp cloth. Do not use abrasive cleaners, solvents, or harsh chemicals, as these can damage the finish.
- Do not spray water directly onto the unit or immerse it in water.
- Regularly check the power cord for any signs of damage. If damage is found, discontinue use and contact customer support.

7. TROUBLESHOOTING

Problem	Possible Cause	Solution
Towel warmer does not heat.	Unit is not plugged in. Power switch is off. No power at outlet.	Ensure the unit is securely plugged into a working, grounded outlet. Turn the power switch to 'ON'. Check the circuit breaker or try another outlet.
Towel warmer is not warm enough.	Insufficient warm-up time. Too many towels or improper draping.	Allow 15-20 minutes for the unit to reach full temperature. Ensure towels are draped to maximize contact with the heated bars. Avoid overloading.
Unit is unstable (free-standing).	Feet not securely attached. Uneven surface.	Check that all assembly screws for the feet are tightened. Move the unit to a flat, stable surface.

8. SPECIFICATIONS

- Model Number:** HCS
- Brand:** Warmrails
- Color:** Nickel
- Material:** Nickel
- Finish Type:** Brushed
- Installation Type:** Freestanding or Wall-Mounted
- Product Dimensions (Free-standing):** 24"W x 10.5"D x 37.75"H (as per feature bullets)
- Product Dimensions (Wall-mount):** 24"W x 3.75"D x 31.5"H (as per feature bullets)
- Power:** 75 Watts (Filatherm dry element)
- Cord Length:** 7-foot grounded power cord
- UPC:** 695936335120



Image: Dimensional diagram of the Warmrails Classic Towel Warmer.

9. WARRANTY AND CUSTOMER SUPPORT

For warranty information or customer support, please refer to the product packaging or contact the manufacturer directly. Keep your purchase receipt as proof of purchase for any warranty claims.

Manufacturer: Jerdon

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Example: How do I reset this device or fix this error?

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