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› **THOMSON** /

› Thomson ROC 550 Universal Remote Control User Manual

## THOMSON ROC 550

# Thomson ROC 550 Universal Remote Control User Manual

Model: ROC 550

## INTRODUCTION

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This manual provides comprehensive instructions for the setup, operation, and maintenance of your Thomson ROC 550 Universal Remote Control. Please read this manual carefully before using the device to ensure proper functionality and to avoid potential issues.

## SETUP

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### 1. Battery Installation

1. Open the battery compartment cover located on the back of the remote control.
2. Insert two (2) AAA batteries (not included), ensuring the correct polarity (+ and -) as indicated inside the compartment.
3. Close the battery compartment cover securely.

### 2. Programming the Remote Control

The Thomson ROC 550 can be programmed to control various television sets. There are typically two methods for programming:

#### Method A: Direct Code Entry

1. Turn on the TV you wish to control.
2. Locate the brand-specific code for your TV in the provided code list (usually a separate booklet or online resource).
3. Press and hold the **SET** button on the remote until the indicator light illuminates.
4. Enter the 3-digit code for your TV brand using the number buttons.
5. If the code is valid, the indicator light will turn off. Test the remote by pressing the **POWER** button. If the TV turns off, the programming was successful.
6. If the TV does not respond, repeat the process with the next code listed for your brand.

#### Method B: Auto Code Search

1. Turn on the TV you wish to control.
2. Press and hold the **SET** button until the indicator light illuminates.

3. Press the **POWER** button once. The indicator light will flash, indicating the remote is searching for a code.
4. Point the remote at the TV and wait. The remote will cycle through codes. When the TV turns off, immediately press the **SET** button to save the code.
5. Test the remote's functions (e.g., volume, channel). If all functions work, programming is complete. If not, repeat the auto-search process.

## OPERATING THE REMOTE CONTROL

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Once programmed, your Thomson ROC 550 Universal Remote Control functions similarly to your original TV remote. Below are common button functions:

- **POWER:** Turns the TV on or off.
- **VOL +/-:** Increases or decreases the volume.
- **CH +/-:** Changes the channel up or down.
- **MUTE:** Mutes or unmutes the TV sound.
- **INPUT/SOURCE:** Cycles through video input sources (HDMI, AV, etc.).
- **Number Buttons (0-9):** Direct channel selection.
- **MENU:** Accesses the TV's on-screen menu.
- **Navigation Arrows (Up/Down/Left/Right):** Navigates through menus.
- **OK/ENTER:** Confirms selections in menus.

## MAINTENANCE

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- **Cleaning:** Use a soft, dry cloth to clean the remote control. Do not use liquid cleaners or abrasive materials.
- **Battery Replacement:** Replace batteries when the remote's range decreases or the indicator light fails to illuminate during button presses. Always replace both batteries simultaneously with new ones of the same type.
- **Storage:** Store the remote in a cool, dry place away from direct sunlight and extreme temperatures.

## TROUBLESHOOTING

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Problem	Possible Cause	Solution
Remote not working at all.	Dead or incorrectly inserted batteries.	Check battery polarity. Replace batteries with new ones.
Remote only controls some functions.	Incorrect or partially compatible code programmed.	Try another code from the code list for your TV brand, or use the auto code search method.
TV does not respond to remote.	Remote not programmed or TV sensor blocked.	Ensure the remote is programmed correctly. Remove any obstructions between the remote and the TV's IR sensor.
Indicator light does not illuminate.	Batteries are dead.	Replace batteries.

## SPECIFICATIONS

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- **Brand:** THOMSON

- **Model:** ROC 550
- **Compatible Devices:** Television
- **Special Feature:** Universal
- **Controller Type:** Remote Control
- **Power Source:** 2 x AAA Batteries (not included)

## WARRANTY AND SUPPORT

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For information regarding warranty coverage, please refer to the warranty card included with your product packaging or visit the official THOMSON website. For technical support or further assistance, please contact THOMSON customer service through their official channels.

