

Bose MediaMate

Bose MediaMate Computer Speakers User Manual

Model: MediaMate

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1. INTRODUCTION

This manual provides instructions for the setup, operation, and maintenance of your Bose MediaMate Computer Speakers. These speakers are designed to enhance the audio experience for your computer, whether for music, movies, or gaming. The compact design and upward-angled sound projection optimize audio delivery for desktop use, occupying minimal desk space.

2. SAFETY INFORMATION

Please read and follow all safety instructions before using this product to prevent electric shock, fire, or injury. Keep this manual for future reference.

- Do not expose the speakers to water or moisture.
- Do not place the speakers near heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- Use only attachments/accessories specified by the manufacturer.
- Unplug this apparatus during lightning storms or when unused for long periods of time.
- Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

3. PACKAGE CONTENTS

Verify that all items are present in your package:

- Bose MediaMate Computer Speakers (2 units)
- Power Adapter
- Audio Cable (3.5mm stereo jack)



Image: The Bose MediaMate Computer Speakers in Gray. The image shows two compact speakers, one with visible volume and mix controls, and a headphone jack.

4. SETUP

Follow these steps to set up your Bose MediaMate Computer Speakers:

1. **Placement:** Place the speakers on a flat, stable surface on either side of your computer monitor. Ensure they are angled slightly upward towards your listening position for optimal sound.
2. **Connect Audio Cable:** Connect the 3.5mm audio cable from the back of the primary speaker (the one with controls) to the audio output jack on your computer.
3. **Connect Power:** Plug the power adapter into the power input on the primary speaker, then plug the adapter into a wall outlet.
4. **Power On:** Turn on the speakers using the volume knob. The power indicator light should illuminate.

5. OPERATING INSTRUCTIONS

Once set up, operating your MediaMate speakers is straightforward:

- **Volume Control:** Use the large knob labeled "VOLUME" on the front of the primary speaker to adjust the overall sound level.
- **Mix Control:** The "MIX" knob allows you to blend audio from two different sources if you have a second device connected to the auxiliary input.
- **Headphone Jack:** For private listening, plug your headphones into the headphone jack located on the front of the primary speaker. This will mute the speakers.
- **Dual Inputs:** The speakers feature dual inputs, allowing you to connect and mix two audio sources simultaneously. For example, you can connect your computer and a portable music player.

6. MAINTENANCE

To ensure the longevity and optimal performance of your speakers:

- **Cleaning:** Use a soft, dry cloth to clean the exterior surfaces of the speakers. Do not use liquid cleaners or aerosols.
- **Dust:** Regularly dust the speaker grilles to prevent accumulation that could affect sound quality.
- **Storage:** If storing the speakers for an extended period, disconnect them from power and store them in a cool, dry place.

7. TROUBLESHOOTING

If you encounter issues with your Bose MediaMate speakers, refer to the following common problems and solutions:

Problem	Possible Cause	Solution
No sound	Speakers not powered on. Volume too low. Audio cable disconnected. Headphones plugged in. Computer audio settings incorrect.	Ensure speakers are plugged in and powered on. Increase speaker volume. Check audio cable connection to both speakers and computer. Unplug headphones. Verify computer's audio output is set to the speakers.
Distorted sound	Volume too high. Poor audio source quality. Cable interference.	Reduce speaker and/or computer volume. Try a different audio source. Ensure audio cables are not near power cables.
Only one speaker working	Speaker cable disconnected. Computer balance settings.	Check the cable connecting the two speakers. Adjust audio balance settings on your computer.

8. SPECIFICATIONS

- **Brand:** Bose
- **Model:** MediaMate
- **Connectivity:** 3.5mm Audio Input, AC Power
- **Audio Output:** Stereo
- **Speaker Type:** Multimedia
- **Material:** Metal
- **Speaker Size:** 6 Centimeters (Audio Driver)
- **Item Weight:** 3 Pounds
- **Color:** Gray

9. WARRANTY AND SUPPORT

Bose MediaMate Computer Speakers come with a limited warranty. For specific warranty details

and duration, please refer to the warranty card included with your product or visit the official Bose website.

For technical support, product registration, or service inquiries, please contact Bose customer service:

- **Phone:** 800-444-2673
- **Website:** www.bose.com

Please have your product model number (MediaMate) and purchase date available when contacting support.