

## KRUPS 968-41

# KRUPS 968-41 Novo 2300 Plus Automatic Cappuccino Machine User Manual

Model: 968-41

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## 1. INTRODUCTION

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This manual provides essential instructions for the safe and efficient operation, maintenance, and troubleshooting of your KRUPS 968-41 Novo 2300 Plus Automatic Cappuccino Machine. Please read this manual thoroughly before first use and retain it for future reference.

The KRUPS 968-41 Novo 2300 Plus is designed to brew rich espresso and automatically froth milk for cappuccinos and lattes. It features a Thermoblock pump system for optimal brewing temperature and pressure.

## 2. IMPORTANT SAFETY INSTRUCTIONS

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When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

- Read all instructions before operating the appliance.
- Do not touch hot surfaces. Use handles or knobs.
- To protect against fire, electric shock, and injury to persons, do not immerse cord, plugs, or appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.

- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts, and before cleaning the appliance.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may result in fire, electric shock, or injury to persons.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.
- Scalding may occur if the lid is removed during the brewing cycle.

### 3. PRODUCT COMPONENTS

Familiarize yourself with the main parts of your KRUPS 968-41 Novo 2300 Plus machine:



**Figure 1:** Front view of the Krups 968-41 Novo 2300 Plus Automatic Cappuccino Machine, showing the control panel, portafilter, drip tray, and steam wand.

- **Control Panel:** Features indicator lights and a selector knob for brewing, frothing, or steaming.
- **Portafilter:** Holds ground coffee or coffee pods. Includes filter holders for one or two cups of ground coffee, and one for pre-portioned pods.
- **Steam Wand with Frothing Attachment:** Used for steaming and frothing milk. The automatic frothing attachment draws milk directly from a container.
- **Removable Water Tank:** 37-ounce capacity for easy filling.
- **Drip Tray:** Removable for easy cleaning.
- **Cup Warming Tray:** Located on top of the machine to pre-warm cups.

## 4. SETUP

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1. **Unpacking:** Carefully remove all packaging materials. Ensure all components are present and undamaged.
2. **First Cleaning:** Before first use, wash the water tank, portafilter, filter holders, drip tray, and frothing attachment with warm, soapy water. Rinse thoroughly and dry.
3. **Positioning:** Place the machine on a stable, flat, heat-resistant surface, away from water sources and heat. Ensure adequate ventilation around the unit.
4. **Fill Water Tank:** Remove the 37-ounce water tank, fill it with fresh, cold water, and place it back securely into the machine.
5. **Initial Rinse Cycle:**
  - Plug the machine into a grounded electrical outlet.
  - Place a large cup or container under the portafilter and under the steam wand.
  - Turn the selector knob to the "brew" position (coffee cup symbol) and allow water to flow through until the tank is nearly empty.
  - Turn the selector knob to the "steam" position (steam cloud symbol) and allow water to flow through the steam wand for about 30 seconds.
  - Repeat this process once or twice to ensure the system is clean and primed.

## 5. OPERATING INSTRUCTIONS

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### 5.1 Making Espresso

1. **Prepare Portafilter:**
  - For **ground coffee:** Insert the desired filter (1-cup or 2-cup) into the portafilter. Fill with finely ground espresso coffee, level the surface, and tamp firmly. Ensure no coffee grounds are on the rim of the portafilter.
  - For **coffee pods:** Insert the pod filter into the portafilter and place one pre-portioned coffee pod inside.
2. **Attach Portafilter:** Securely attach the portafilter to the brewing head by aligning it and twisting firmly to the right until it locks into place.
3. **Pre-heat Cups:** Place your espresso cups on the cup warming tray on top of the machine.
4. **Brew Espresso:**
  - Ensure the water tank is filled.
  - Place pre-warmed cups under the portafilter spouts.
  - Turn the selector knob to the "brew" position (coffee cup symbol). The indicator light will go out when the proper brewing temperature is reached.
  - Once the desired amount of espresso is brewed, turn the selector knob back to the "off" or "standby" position to stop the flow.
5. **Remove and Clean:** Carefully remove the portafilter (it may still be hot) and discard the used coffee grounds or pod. Rinse the portafilter and filter under running water.

### 5.2 Making Cappuccino and Latte

The machine features an automatic frothing system for convenience.

1. **Prepare Milk:** Fill a container with cold milk. Insert the flexible tube of the frothing attachment into the milk.
2. **Attach Frothing Attachment:** Ensure the frothing attachment is securely fitted onto the steam nozzle.
3. **Select Function:** Turn the selector knob to the "froth" or "steam" position (steam cloud symbol). The indicator light will go out when the proper temperature is reached.
4. **Froth Milk:** Position your cup with espresso under the steam wand. The machine will draw milk and dispense frothed or steamed milk into your cup.
5. **Stop Frothing:** Once the desired amount of frothed milk is achieved, turn the selector knob back to the "off" or "standby" position.
6. **Clean Frothing Attachment:** Immediately after use, turn the selector knob to the "rinse" setting on the frothing attachment (if available) or run hot water through it to clear any milk residue. Disassemble and clean the attachment periodically.

## 6. CLEANING AND MAINTENANCE

Regular cleaning ensures optimal performance and extends the life of your machine.

- **Daily Cleaning:**

- Empty and rinse the drip tray after each use.
- Clean the portafilter and filter holders thoroughly.
- Rinse the frothing attachment immediately after use to prevent milk residue buildup.
- Wipe down the exterior of the machine with a damp cloth.

- **Weekly Cleaning (or as needed):**

- Disassemble the frothing attachment and wash all parts with warm, soapy water. Ensure all milk passages are clear.
- Clean the area around the brewing head and the rubber gasket to prevent coffee grounds from accumulating, which can cause leaks.

- **Descaling:** Over time, mineral deposits can build up in the machine. Descale your machine regularly according to the manufacturer's recommendations (typically every 2-3 months, depending on water hardness). Use a descaling solution specifically designed for espresso machines. Follow the descaling product's instructions carefully.

## 7. TROUBLESHOOTING

Problem	Possible Cause	Solution
<b>Coffee is not brewing or flows too slowly.</b>	<ul style="list-style-type: none"> <li>• Water tank empty or not properly seated.</li> <li>• Coffee grounds too fine or tamped too firmly.</li> <li>• Brewing head or filter clogged.</li> </ul>	<ul style="list-style-type: none"> <li>• Fill water tank and ensure it is correctly positioned.</li> <li>• Use a coarser grind or tamp less firmly.</li> <li>• Clean the filter and brewing head. Descale the machine if necessary.</li> </ul>
<b>Coffee flows too quickly or is weak.</b>	<ul style="list-style-type: none"> <li>• Coffee grounds too coarse or not enough coffee.</li> <li>• Not tamped firmly enough.</li> </ul>	<ul style="list-style-type: none"> <li>• Use a finer grind or more coffee.</li> <li>• Tamp coffee more firmly.</li> </ul>

Problem	Possible Cause	Solution
<b>Machine is leaking from the portafilter area.</b>	<ul style="list-style-type: none"> <li>• Portafilter not securely attached.</li> <li>• Coffee grounds on the rim of the portafilter or brewing head gasket.</li> <li>• Worn or dirty gasket/O-ring.</li> </ul>	<ul style="list-style-type: none"> <li>• Ensure portafilter is twisted firmly into place.</li> <li>• Clean the rim of the portafilter and the brewing head gasket thoroughly before attaching.</li> <li>• Inspect and clean or replace the gasket/O-ring if damaged or excessively worn.</li> </ul>
<b>No steam or poor frothing.</b>	<ul style="list-style-type: none"> <li>• Steam wand or frothing attachment clogged with milk residue.</li> <li>• Machine not at proper steaming temperature.</li> </ul>	<ul style="list-style-type: none"> <li>• Clean the steam wand and frothing attachment thoroughly.</li> <li>• Wait for the indicator light to go out, indicating optimal steaming temperature.</li> </ul>

## 8. SPECIFICATIONS

- **Brand:** KRUPS
- **Model:** 968-41 (also referred to as 968-42)
- **Color:** Black
- **Coffee Maker Type:** Espresso Machine
- **Operation Mode:** Fully Automatic
- **Coffee Input Type:** Ground Coffee, Coffee Pods
- **Water Tank Capacity:** 37 ounces
- **Special Feature:** Cup Warmer, Automatic Frothing System
- **Product Dimensions:** Approximately 8.25 inches (W) x 11 inches (H) x 10 inches (D) (21 cm x 28 cm x 25.4 cm)
- **Item Weight:** Approximately 11.95 pounds (5.42 kg)
- **UPC:** 010942119173

## 9. WARRANTY AND SUPPORT

This KRUPS 968-41 Novo 2300 Plus Automatic Cappuccino Machine typically comes with **one-year warranty against defects** from the date of purchase. Please refer to your purchase documentation for specific warranty terms and conditions.

For technical support, service, or to inquire about replacement parts, please contact KRUPS customer service. You may also visit the official KRUPS website for additional resources and contact information. For more information about KRUPS products, you can visit the [KRUPS Store on Amazon](#).