

## BLACK+DECKER HS2000

# BLACK+DECKER HS2000 Flavor Scenter Steamer and Rice Cooker Instruction Manual

Model: HS2000

## 1. IMPORTANT SAFETY INFORMATION

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Please read and understand all instructions before using your BLACK+DECKER HS2000 Steamer and Rice Cooker. Failure to follow these instructions may result in electric shock, fire, or serious injury.

- **Electrical Safety:** Do not immerse the appliance base, cord, or plug in water or other liquids. Always unplug the appliance from the outlet when not in use and before cleaning.
- **Hot Surfaces:** The appliance generates heat and steam during operation. Use oven mitts or a cloth when handling hot parts. Avoid touching hot surfaces directly.
- **Supervision:** Close supervision is necessary when any appliance is used by or near children.
- **Proper Use:** Use the appliance only for its intended household purpose of steaming food and cooking rice. Do not use outdoors.
- **Cord Safety:** Do not let the power cord hang over the edge of a table or counter, or touch hot surfaces.
- **Damage:** Do not operate any appliance with a damaged cord or plug, or after the appliance malfunctions or has been damaged in any manner.

## 2. PRODUCT OVERVIEW

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The BLACK+DECKER HS2000 Flavor Scenter Steamer and Rice Cooker is designed to provide a healthy and convenient way to prepare various foods. It features multiple components for versatile cooking.



Image: The BLACK+DECKER HS2000 Flavor Scenter Steamer and Rice Cooker, a white electric appliance with a clear steaming basket and a timer dial on the front. It is shown fully assembled with the lid on.

### Components:

- **Base Unit:** Contains the heating element and water reservoir.
- **Water Reservoir:** Area in the base unit where water is added for steaming. Features marked low and high fill lines.
- **Reservoir Protector:** A removable component that sits over the heating element in the water reservoir.
- **Steam Bowl (Oblong):** The primary clear steaming basket for vegetables, seafood, etc.
- **Rice Bowl (7-cup capacity):** A smaller, opaque bowl designed for cooking rice, placed inside the steam bowl.
- **Flavor Scenter Screen:** Small screens located below the steam bowl, designed to hold herbs or spices to infuse flavor into steamed foods.
- **Lid:** Covers the steam bowl to trap steam during cooking.
- **Timer Dial:** Located on the front of the base unit, allows setting cooking times up to 75 minutes.

## 3. SETUP AND FIRST USE

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### 3.1 Unpacking

- Carefully remove all packaging materials, labels, and stickers from the appliance.
- Retain the instruction manual for future reference.

### 3.2 Initial Cleaning

- Before first use, wash the steam bowl, rice bowl, lid, and reservoir protector in warm, soapy water. Rinse thoroughly and dry.
- Wipe the base unit with a damp cloth. Do not immerse the base unit in water.

### 3.3 Assembly

- Place the base unit on a stable, heat-resistant surface.
- Ensure the reservoir protector is correctly seated over the heating element in the water reservoir.
- Place the steam bowl onto the base unit. If using the rice bowl, place it inside the steam bowl.
- Position the lid securely on top of the steam bowl.

## 4. OPERATING INSTRUCTIONS

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### 4.1 Adding Water

- Before plugging in the unit, fill the water reservoir with cold water.
- Refer to the water level guide on the back of the base unit for appropriate fill lines (low or high) based on the food type and cooking duration.
- Do not exceed the maximum fill line.

### 4.2 Preparing Food for Steaming

- Wash and prepare your ingredients. Cut larger items into uniform pieces for even cooking.
- For multi-tier steaming, place foods that require longer cooking times (e.g., carrots, potatoes) in the bottom steam bowl.
- Foods requiring shorter cooking times (e.g., broccoli, fish) can be placed in an upper steam bowl (if applicable) or added later.

### 4.3 Using the Flavor Scenter Screen

- For enhanced flavor, place herbs, spices, or aromatics (e.g., garlic cloves, lemon slices) into the flavor scenter screen located beneath the steam bowl.
- The steam will pass through these ingredients, infusing your food with their essence.

### 4.4 Setting the Timer and Cooking

- Once water and food are in place, plug the appliance into a standard electrical outlet.
- Turn the timer dial clockwise to the desired cooking time, up to a maximum of 75 minutes. The power indicator light will illuminate.
- The appliance will begin steaming. Do not remove the lid during cooking unless necessary, as this releases steam and extends cooking time.
- When the set time has elapsed, the timer will ring, and the appliance will automatically shut off.
- Carefully remove the lid, using oven mitts, and remove the cooked food.

### 4.5 Cooking Rice

- Place the desired amount of rice and water into the 7-cup rice bowl. Follow specific rice-to-water ratios as per your rice packaging or the appliance's recipe guide.
- Place the rice bowl inside the steam bowl.
- Add water to the main reservoir as instructed in section 4.1.
- Set the timer according to the recommended cooking time for rice (typically around 45-50 minutes, but consult specific instructions).

## 5. MAINTENANCE AND CLEANING

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Regular cleaning ensures optimal performance and extends the life of your steamer.

- **Always unplug the appliance and allow it to cool completely before cleaning.**
- **Dishwasher Safe Parts:** The steam bowl, rice bowl, lid, and drip tray are dishwasher-safe (top rack recommended).
- **Hand Washing:** For hand washing, use warm, soapy water and a non-abrasive sponge. Rinse thoroughly.
- **Base Unit:** Wipe the exterior of the base unit with a damp cloth. Do not use abrasive cleaners or scouring pads. Never immerse the base unit in water.
- **Mineral Deposits:** Over time, mineral deposits may accumulate on the heating element. To remove, fill the water reservoir with a mixture of equal parts water and white vinegar. Run the steamer for 20-30 minutes, then unplug and let cool. Drain the solution and rinse the reservoir thoroughly.
- **Storage:** Ensure all parts are clean and dry before storing. Store the appliance in a cool, dry place.

## 6. TROUBLESHOOTING

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If you encounter issues with your BLACK+DECKER HS2000 Steamer, refer to the following common problems and solutions:

- **Appliance does not turn on:**
  - Ensure the power cord is securely plugged into a working electrical outlet.
  - Check if the timer dial has been set. The appliance will not operate if the timer is at '0'.
- **No steam is being produced:**
  - Verify that the water reservoir contains sufficient water, filled above the minimum line.
  - Ensure the reservoir protector is correctly placed.
- **Food is not cooking evenly:**
  - Ensure food items are cut into uniform sizes.
  - Avoid overfilling the steam bowls, allowing steam to circulate freely.
  - For multi-tier steaming, consider rotating the bowls or placing denser items in the lower bowl.
- **Water leaks from the unit:**
  - Check that all components (steam bowl, lid) are correctly assembled and seated.
  - Ensure the water reservoir is not overfilled.

If the problem persists after attempting these solutions, please contact customer support.

## 7. SPECIFICATIONS

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- **Model:** HS2000
- **Brand:** BLACK+DECKER
- **Capacity:** 7 Cups (rice bowl)
- **Product Dimensions:** 12.8 x 10.2 x 9.7 inches
- **Item Weight:** 2.8 pounds
- **Timer:** Up to 75 minutes with automatic shut-off

- **UPC:** 050875506145

## 8. WARRANTY AND SUPPORT

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This BLACK+DECKER HS2000 Flavor Scenter Steamer and Rice Cooker comes with a **Two-Year Limited Warranty** from the date of purchase. This warranty covers defects in material or workmanship under normal household use.

For warranty claims, technical support, or service inquiries, please refer to the contact information provided in your original product packaging or visit the official BLACK+DECKER website.