

Manuals+

[Q & A](#) | [Deep Search](#) | [Upload](#)

[manuals.plus](#) /

- › [Zojirushi](#) /
- › [Zojirushi NHS-18 10-Cup Rice Cooker and Steamer Instruction Manual](#)

Zojirushi NHS-18

Zojirushi NHS-18 10-Cup Rice Cooker and Steamer Instruction Manual

Model: NHS-18

INTRODUCTION

This manual provides essential instructions for the safe and efficient operation of your Zojirushi NHS-18 10-Cup Rice Cooker and Steamer. Please read all instructions carefully before use and retain this manual for future reference.



Figure 1: Zojirushi NHS-18 10-Cup Rice Cooker and Steamer

IMPORTANT SAFETY PRECAUTIONS

Always follow basic safety precautions when using electrical appliances to reduce the risk of fire, electric shock, and/or injury to persons. This includes:

- Do not touch hot surfaces. Use handles or knobs.
- To protect against electrical shock, do not immerse cord, plugs, or the appliance in water or other liquid.
- Close supervision is necessary when any appliance is used by or near children.
- Unplug from outlet when not in use and before cleaning. Allow to cool before putting on or taking off parts.
- Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner.
- The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.
- Do not use outdoors.
- Do not let cord hang over edge of table or counter, or touch hot surfaces.
- Do not place on or near a hot gas or electric burner, or in a heated oven.
- Extreme caution must be used when moving an appliance containing hot oil or other hot liquids.
- Always attach plug to appliance first, then plug cord into the wall outlet. To disconnect, turn any control to "off", then remove plug from wall outlet.
- Do not use appliance for other than intended use.

COMPONENTS

Your Zojirushi NHS-18 Rice Cooker and Steamer comes with the following components:

- Main Rice Cooker Unit
- Removable Nonstick Inner Cooking Pan
- Glass Lid with Stay-Cool Knob
- Rice Measuring Cup (approx. 6 oz. / 180mL)
- Nonstick Rice Spatula
- Stainless Steel Steaming Tray
- Detachable Power Cord



Figure 2: Included Components

SETUP

1. **Unpack:** Carefully remove all components from the packaging.
2. **Initial Cleaning:** Before first use, wash the inner cooking pan, glass lid, rice measuring cup, rice spatula, and steaming tray with warm, soapy water. Rinse thoroughly and dry completely. Wipe the exterior of the main unit with a damp cloth. Do not immerse the main unit in water.
3. **Placement:** Place the rice cooker on a stable, flat, heat-resistant surface away from direct sunlight and heat sources. Ensure adequate ventilation around the unit.
4. **Power Connection:** Connect the detachable power cord to the rice cooker unit, then plug it into a 120 Volt AC electrical outlet.



Figure 3: Power Cord Connection

OPERATING INSTRUCTIONS

Cooking Rice

1. **Measure Rice:** Use the included rice measuring cup to measure the desired amount of uncooked rice. The capacity is measured in the approx. 6 oz. / 180mL rice measuring cup.
2. **Wash Rice (Optional but Recommended):** Rinse the rice in a separate bowl until the water runs clear. **Do not wash rice in the inner cooking pan to prevent damage to the nonstick coating.**
3. **Add Rice and Water:** Place the washed rice into the inner cooking pan. Add water according to the rice type and desired consistency. A common ratio for white rice is 1:1.5 (1 cup rice to 1.5 cups water) using the provided measuring cup.
4. **Place Inner Pan:** Insert the inner cooking pan into the main rice cooker unit. Ensure it is seated properly.
5. **Close Lid:** Place the glass lid securely on the rice cooker.
6. **Start Cooking:** Press the 'COOKING' switch down. The 'COOKING' indicator light will illuminate.
7. **Automatic Keep Warm:** Once the rice is cooked, the switch will automatically flip up, and the 'KEEP WARM' indicator light will illuminate. The rice cooker will keep the rice warm for up to five hours.
8. **Serve:** Use the nonstick rice spatula to fluff and serve the rice.

Steaming Food (e.g., Vegetables, Fish)

The stainless steel steaming tray allows you to steam food simultaneously with rice or separately.

1. **Prepare Food:** Place vegetables, fish, or other items onto the steaming tray.
2. **Add Water to Inner Pan:** Pour an appropriate amount of water into the inner cooking pan. The amount will vary based on the food and desired steaming time.
3. **Place Steaming Tray:** Carefully place the steaming tray with food into the inner cooking pan.
4. **Cook:** Close the lid and press the 'COOKING' switch down. Monitor the food through the glass lid.
5. **Serve:** Once steaming is complete, carefully remove the lid and steaming tray using heat-resistant gloves.



Figure 4: Steaming Broccoli in the Rice Cooker

MAINTENANCE AND CLEANING

1. **Unplug:** Always unplug the rice cooker from the power outlet and allow it to cool completely before cleaning.
2. **Inner Cooking Pan, Lid, and Accessories:** Wash the inner cooking pan, glass lid, rice measuring cup, rice

spatula, and steaming tray with warm, soapy water. Use a soft sponge or cloth to avoid scratching the nonstick coating. Rinse thoroughly and dry completely.

3. **Exterior:** Wipe the exterior of the main unit with a soft, damp cloth. Do not use abrasive cleaners or scourers. Never immerse the main unit in water or any other liquid.
4. **Storage:** Store the rice cooker in a dry place when not in use.

TROUBLESHOOTING

If you encounter issues with your Zojirushi NHS-18 Rice Cooker, please refer to the following common solutions:

- **Rice is too hard/dry:** Ensure the correct water-to-rice ratio was used. Add a small amount of extra water next time. Make sure the lid is securely closed during cooking.
- **Rice is too soft/mushy:** Reduce the water-to-rice ratio slightly. Ensure the rice was not over-soaked.
- **Rice sticks to the bottom:** Ensure the nonstick inner pan is not scratched or damaged. Use the provided nonstick spatula. Ensure the correct water-to-rice ratio is used.
- **Rice cooker does not turn on:** Check if the power cord is securely plugged into both the unit and the wall outlet. Verify the wall outlet is functioning.
- **Water/foam overflows during cooking:** This can occur if too much rice or water is used, or if the rice is not rinsed sufficiently. Reduce the amount of rice/water or rinse rice more thoroughly.

For persistent issues, please contact Zojirushi customer support.

SPECIFICATIONS

Feature	Specification
Brand	Zojirushi
Model Name	NHS-18
Capacity	10 Cups (Uncooked Rice)
Product Dimensions (D x W x H)	10"D x 12.8"W x 9.4"H
Power Source	Corded Electric
Wattage	600 watts
Voltage	120 Volts
Material	Stainless Steel (Inner Pot), Glass (Lid)
Product Care Instructions	Hand Wash
Special Features	Glass lid, Keep Warm function, Non-Stick inner pot

WARRANTY AND SUPPORT

Your Zojirushi NHS-18 Rice Cooker and Steamer is covered by a **1-year limited warranty** from the date of purchase. Please retain your proof of purchase for warranty claims.

For technical support, service, or warranty inquiries, please visit the official Zojirushi website or contact their customer service department. Contact information can typically be found on the product packaging or the Zojirushi

official website.

