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Volkswagen Tiguan

2020 Volkswagen Tiguan Owner's Manual

Your comprehensive guide to operating and maintaining your vehicle.

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1. INTRODUCTION

This owner's manual provides essential information for the safe and efficient operation of your 2020 Volkswagen Tiguan. Please read it thoroughly to familiarize yourself with the vehicle's features, safety systems, and maintenance requirements. Understanding this manual will help ensure a safe driving experience and prolong the life of your vehicle. Keep this manual in your vehicle for quick reference. If you sell your vehicle, please ensure this manual remains with it for the new owner.

2. INITIAL SETUP AND FAMILIARIZATION

Before driving, take time to familiarize yourself with the primary controls and indicators.

2.1 Dashboard Overview

Locate the speedometer, tachometer, fuel gauge, and various warning lights. Understand their functions and what they indicate.

2.2 Adjusting Seating and Mirrors

- Adjust the driver's seat for optimal comfort and pedal access.
- Position the steering wheel for a comfortable grip and clear view of the instrument cluster.
- Adjust the interior and exterior mirrors to provide a clear view of the road behind and to the sides of the vehicle.

2.3 Key Fob Functions

The key fob allows for locking, unlocking, and remote starting (if equipped). Refer to the specific section on key fob operation for detailed instructions.

3. VEHICLE OPERATION

This section details the operation of various vehicle systems and driving procedures.

3.1 Starting and Stopping the Engine

- **Push-Button Start:** Ensure the brake pedal is depressed, then press the START/STOP engine button.
- **Key Ignition:** Insert the key and turn it to the START position.
- To stop the engine, shift to Park (P) and press the START/STOP button or turn the key to the OFF position.

3.2 Transmission Operation

The Tiguan is equipped with an automatic transmission. Use the gear selector to choose between Park (P), Reverse (R), Neutral (N), and Drive (D). Manual shifting mode (Tiptronic) is also available for more control.

3.3 Infotainment System

Your vehicle features a sophisticated infotainment system. Instructions for radio, media playback, navigation, and smartphone integration (Apple CarPlay, Android Auto) are detailed in this subsection. Access settings via the touchscreen display.

3.4 Climate Control

Adjust temperature, fan speed, and air distribution using the climate control panel. Automatic climate control maintains a set temperature.

3.5 Driver Assistance Systems

The 2020 Tiguan may include features such as Adaptive Cruise Control, Lane Assist, Blind Spot Monitor, and Front Assist. Understand their functions and limitations before relying on them. These systems are aids and do not replace driver attention.

4. MAINTENANCE

Regular maintenance is crucial for the longevity and performance of your Volkswagen Tiguan.

4.1 Service Schedule

Adhere to the recommended service intervals outlined in your service schedule booklet. This typically includes oil changes, filter replacements, and inspections.

4.2 Fluid Checks

- **Engine Oil:** Check oil level regularly using the dipstick. Add approved oil if necessary.
- **Coolant:** Ensure coolant level is between MIN and MAX marks when the engine is cold.
- **Brake Fluid:** Check level in the reservoir. Low levels may indicate brake wear or a leak.
- **Windshield Washer Fluid:** Keep the reservoir filled for clear visibility.

4.3 Tire Care

Maintain correct tire pressure as specified on the driver's side door jamb. Inspect tires for wear and damage regularly. Rotate tires according to the service schedule.

4.4 Cleaning and Care

Wash your vehicle regularly to protect the paint finish. Clean the interior with appropriate automotive cleaning products.

Avoid harsh chemicals.

5. TROUBLESHOOTING

This section addresses common issues and provides guidance on how to resolve them or what steps to take.

5.1 Warning Lights

Familiarize yourself with the meaning of various warning and indicator lights on your dashboard. Consult this manual immediately if a critical warning light illuminates.

- **Check Engine Light:** Indicates an issue with the engine or emissions system. Seek professional diagnosis.
- **Oil Pressure Warning:** Stop the vehicle safely and turn off the engine immediately. Do not drive with this light on.
- **Brake System Warning:** Indicates a problem with the brake system. Have the vehicle inspected by a qualified technician.

5.2 Engine Not Starting

- Check if the battery is discharged.
- Ensure the vehicle is in Park (P) or Neutral (N).
- Verify that the key fob battery is not depleted.

5.3 Flat Tire

Refer to the "Changing a Wheel" section for instructions on using the spare tire and jack. Ensure the vehicle is on a level, stable surface before attempting a tire change.

6. TECHNICAL SPECIFICATIONS

This section provides key technical data for the 2020 Volkswagen Tiguan.

Category	Detail
Engine Type	2.0L TSI® 4-cylinder, Turbocharged
Transmission	8-speed automatic with Tiptronic®
Fuel Tank Capacity	15.3 gallons (approx.)
Overall Length	185.1 inches (approx.)
Overall Width	72.4 inches (approx.)
Overall Height	66.3 inches (approx.)
Curb Weight	3,777 lbs (FWD) / 3,858 lbs (AWD) (approx.)
Tire Size	Varies by trim level (e.g., 215/65 R17, 235/55 R17, 235/50 R19)

Note: Specifications may vary based on trim level and optional equipment. Refer to your vehicle's specific documentation for precise details.

7. WARRANTY AND SUPPORT

Your 2020 Volkswagen Tiguan is covered by a limited warranty. Details regarding coverage, duration, and exclusions are provided in the separate Warranty & Maintenance booklet.

7.1 Warranty Information

Please consult the official Volkswagen Warranty & Maintenance booklet for complete terms and conditions. Keep this document safe as proof of purchase and for future reference.

7.2 Customer Support

For technical assistance, service appointments, or general inquiries, please contact your authorized Volkswagen dealership. You can also find additional support and information on the official Volkswagen website: www.vw.com. In case of an emergency or roadside assistance, refer to the contact information provided in your vehicle's documentation.

