

## Ford Explorer

# 2020 Ford Explorer Owner's Manual

Comprehensive Guide for Your Vehicle

## 1. INTRODUCTION

This owner's manual provides essential information regarding the operation, maintenance, and safety of your 2020 Ford Explorer. Please read this manual thoroughly to ensure proper use and to maximize your vehicle's performance and longevity. Keep this manual in your vehicle for quick reference.

### 1.1 Important Safety Information

Always prioritize safety. Pay close attention to warnings and cautions throughout this manual. Failure to follow instructions could result in serious injury or damage to your vehicle. Always wear your seatbelt and ensure all passengers are properly restrained. Never operate the vehicle under the influence of alcohol or drugs.

## 2. INITIAL VEHICLE FAMILIARIZATION AND SETUP

### 2.1 Key and Remote Control

Your vehicle comes with a remote control key. Use it to lock and unlock doors, open the liftgate, and activate the panic alarm. Refer to the specific section in your manual for programming additional keys or troubleshooting remote issues.

### 2.2 Seating and Steering Wheel Adjustment

Adjust your seat for optimal driving position and comfort. Most models feature power seat adjustments located on the side of the seat. The steering wheel can be adjusted for tilt and telescope using the lever located on the steering column. Ensure all adjustments are made while the vehicle is stationary.

### 2.3 Dashboard Overview

Familiarize yourself with the instrument cluster, warning lights, and control buttons. The instrument cluster displays critical information such as speed, fuel level, engine temperature, and various warning indicators. Consult the detailed diagrams in your manual for a complete breakdown of all dashboard components.

## 3. OPERATING YOUR VEHICLE

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### 3.1 Starting and Stopping the Engine

To start the engine, ensure the vehicle is in Park (P) or Neutral (N). Press the brake pedal and then press the ENGINE START/STOP button. To stop the engine, shift to Park (P) and press the ENGINE START/STOP button again.

### 3.2 Transmission Operation

Your Explorer is equipped with an automatic transmission. Use the rotary gear shift dial to select Park (P), Reverse (R), Neutral (N), or Drive (D). For specific driving conditions, your vehicle may offer selectable drive modes (e.g., Normal, Sport, Eco, Slippery, Trail, Deep Snow/Sand). Refer to the manual for details on each mode.

### 3.3 Infotainment System (SYNC)

The SYNC infotainment system provides access to audio, navigation, phone connectivity, and vehicle settings. Operate it via the touchscreen display or voice commands. For detailed instructions on pairing your phone, using navigation, or customizing settings, refer to the dedicated SYNC manual or the relevant section in this guide.

### 3.4 Climate Control System

Adjust the temperature, fan speed, and air distribution using the controls on the center console. Your vehicle may feature dual-zone climate control, allowing separate temperature settings for the driver and front passenger. Automatic climate control maintains a set temperature automatically.

## 4. MAINTENANCE AND CARE

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### 4.1 Scheduled Maintenance

Regular maintenance is crucial for the performance and safety of your vehicle. Follow the maintenance schedule outlined in your manual, which typically includes oil changes, tire rotations, and inspections of various components. Adhering to this schedule helps prevent costly repairs and maintains your warranty.

### 4.2 Fluid Checks

Periodically check engine oil, coolant, brake fluid, and windshield washer fluid levels. Refer to the engine compartment diagram in your manual to locate filler caps and dipsticks. Use only fluids that meet Ford specifications.

### 4.3 Tire Care

Maintain correct tire pressure as specified on the tire placard located on the driver's side door jamb. Regularly inspect tires for wear and damage. Rotate tires according to the recommended schedule to ensure even wear and extend tire life.

### 4.4 Battery Maintenance

Keep battery terminals clean and free of corrosion. If your vehicle is stored for an extended period, consider using a battery tender to maintain charge. Consult your dealer for battery testing and replacement.

## 5. TROUBLESHOOTING COMMON ISSUES

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### 5.1 Warning Lights

If a warning light illuminates on your instrument cluster, consult the warning light section of this manual immediately. Common warning lights include Check Engine, Oil Pressure, Battery, Brake System, and Tire Pressure Monitoring System (TPMS). Understand what each light signifies and the recommended action.

## 5.2 Engine Not Starting

If the engine does not start, check the following: Is the transmission in Park (P) or Neutral (N)? Is the battery charged? Are the battery terminals clean and tight? Is there sufficient fuel? If the issue persists, contact Ford Roadside Assistance or an authorized Ford dealer.

## 5.3 Flat Tire

Your vehicle may be equipped with a spare tire and a jack kit. Refer to the manual for instructions on safely changing a flat tire. Alternatively, use the tire repair kit if provided. Always ensure the vehicle is on a level, stable surface before attempting a tire change.

# 6. SPECIFICATIONS

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This section provides technical specifications for your 2020 Ford Explorer. Note that specifications may vary based on trim level and optional equipment.

- **Engine Options:** Various EcoBoost engines available.
- **Transmission:** 10-speed automatic.
- **Fuel Tank Capacity:** Approximately 17.9 to 20.2 gallons (67.7 to 76.5 liters), depending on model.
- **Tire Pressure:** Refer to vehicle tire placard.
- **Oil Capacity:** Refer to engine-specific details in manual.
- **Dimensions:** Length: 198.8 inches, Width: 78.9 inches (without mirrors), Height: 69.9 inches (approximate).

For precise figures and additional technical data, consult the detailed specifications section within your physical owner's manual.

# 7. WARRANTY AND SUPPORT

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## 7.1 Vehicle Warranty

Your 2020 Ford Explorer is covered by a comprehensive warranty. Details regarding coverage periods, terms, and conditions for the Bumper-to-Bumper, Powertrain, and Corrosion warranties are provided in a separate Warranty Guide booklet. Please review this document carefully.

## 7.2 Customer Support

For assistance, questions, or to locate an authorized service center, please contact Ford Customer Service or visit the official Ford website. Contact information can typically be found in your Warranty Guide or on the Ford corporate website.

- **Ford Customer Service:** Refer to your Warranty Guide or Ford's official website for current contact numbers.
- **Roadside Assistance:** Information for 24/7 roadside assistance is typically provided on a separate card or in the Warranty Guide.
- **Online Resources:** Visit [www.ford.com/support](http://www.ford.com/support) for additional resources, FAQs, and digital versions of manuals.

