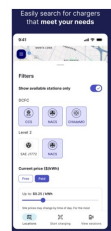


Apps PowerFlex App



Apps PowerFlex App User Guide

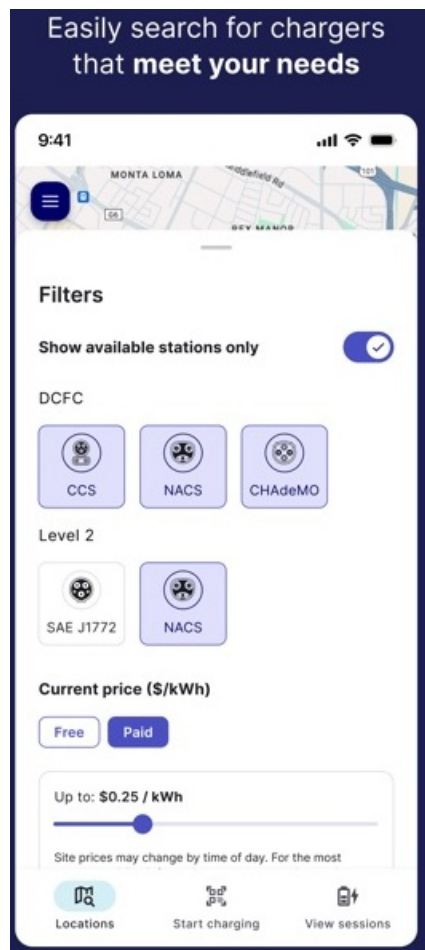
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Apps

Apps PowerFlex App



Specifications

- **Company:** PowerFlex
- **Product:** PowerFlex App
- **Platform:** Apple App Store, Google Play Store
- **Supported Payment Options:** PayPal, Apple Pay, Credit Cards

Product Usage Instructions

Account Setup

1. Download and launch the PowerFlex App from the Apple App Store or Google Play Store.
2. Enter your email address to create an account.
3. If your workplace limits access to employees or offers discounts, sign up with your work email and verify it.
4. Your account is set up. You can now start using the app.
 - Optionally, set up biometric login and notifications.

How do I Start Charging?

1. Tap on the Start Charging tab.
2. Locate and scan the QR code on the charging station or enter the QR code number.
3. Review charge preferences and pricing details, then tap Continue to start charging.

How do I Edit Charge Preferences?

1. Enter the amount of charge needed in kilowatt-hours (kWh).
2. If you enter your vehicle details, you can set the charge level by miles or until full.
3. Entering the time you wish to stay helps optimize charging and prevent waitlists and idle fees.

How do I Add Funds?

1. Load funds into your PowerFlex Wallet for a one-time payment or set up auto-refill.
2. Multiple payment options are supported including PayPal, Apple Pay, and credit cards.

How do I Find Chargers?

Easily locate available chargers on the Location tab.

How do I View Sessions?

Monitor charging progress, energy price, and more in the View Sessions tab after plugging in your car.

Contact Support

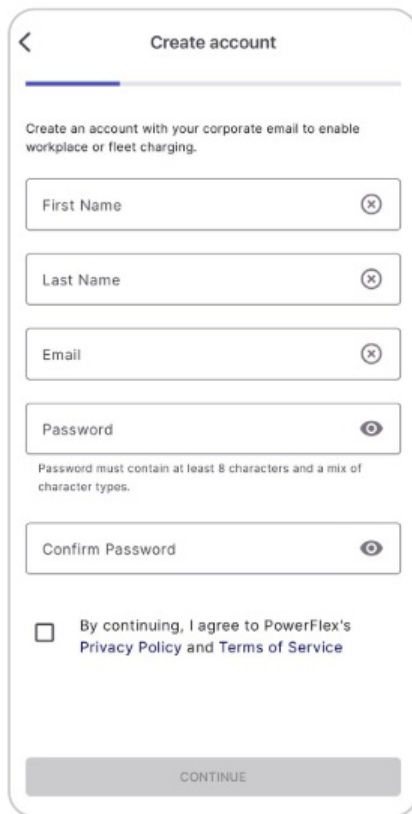
To contact support, tap on the Help Center menu and then on Contact Support.

FAQ

Q: How can I contact Customer Support?

A: You can contact Customer Support by tapping the Help Center menu and selecting Contact Support within the app.

Account Setup



Create account

Create an account with your corporate email to enable workplace or fleet charging.

First Name

Last Name

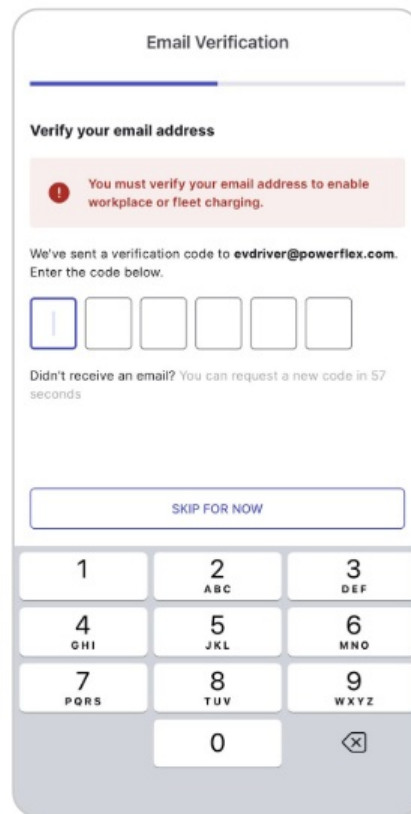
Email

Password

Confirm Password

By continuing, I agree to PowerFlex's Privacy Policy and Terms of Service

CONTINUE



Email Verification

Verify your email address

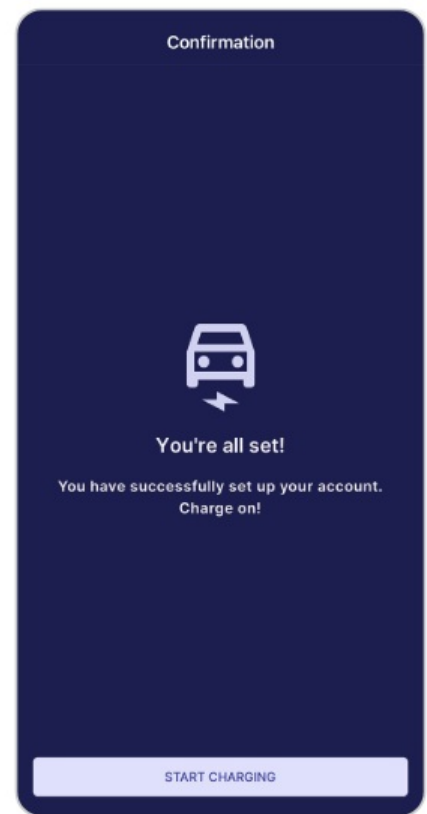
You must verify your email address to enable workplace or fleet charging.

We've sent a verification code to **evdriver@powerflex.com**. Enter the code below.


Didn't receive an email? You can request a new code in 57 seconds

SKIP FOR NOW

1 2 3
4 5 6
7 8 9
0



Confirmation



You're all set!

You have successfully set up your account. Charge on!

START CHARGING

- STEP 1** To get started, download and launch the PowerFlex App from the Apple App Store or Google Play Store.
- STEP 2** Enter your email address to create an account.
- STEP 3** If your workplace limits access to employees or offers discounts, you must sign up with your work email and verify your email address to enjoy those benefits.
 - Otherwise, use the next few optional screens to set up biometric login and notifications.
- STEP 4** Your account is now set up. Happy charging!

How do I ...?

START CHARGING

- Tap on the Start Charging tab.
- Locate and scan the QR code on the charging station or enter the QR code number. Review charge preferences and pricing details, then tap Continue to start charging.

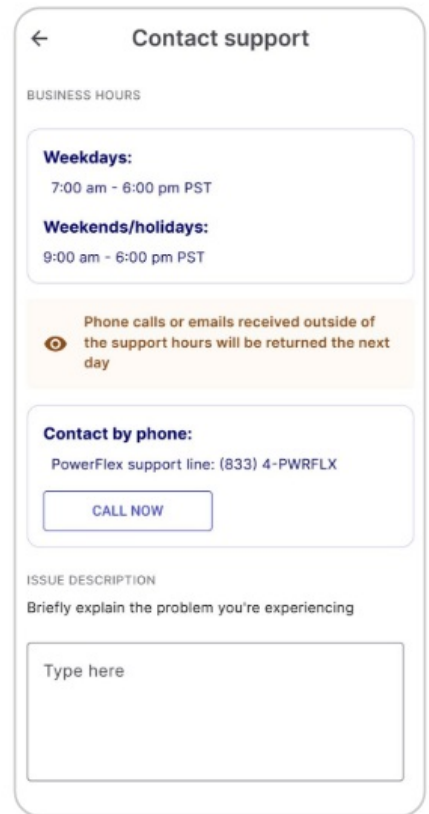
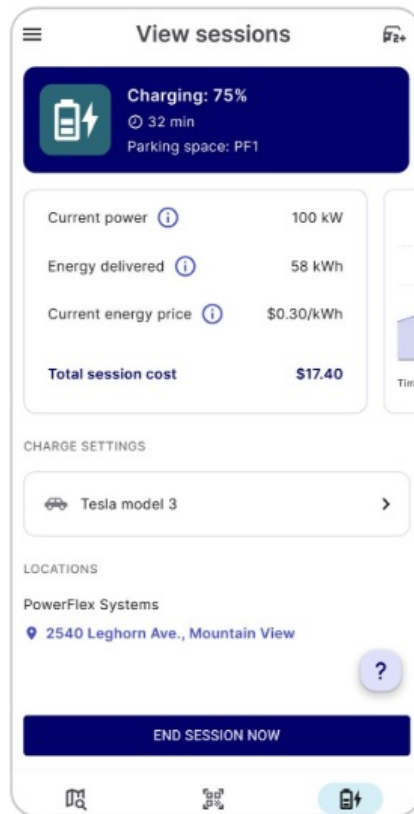
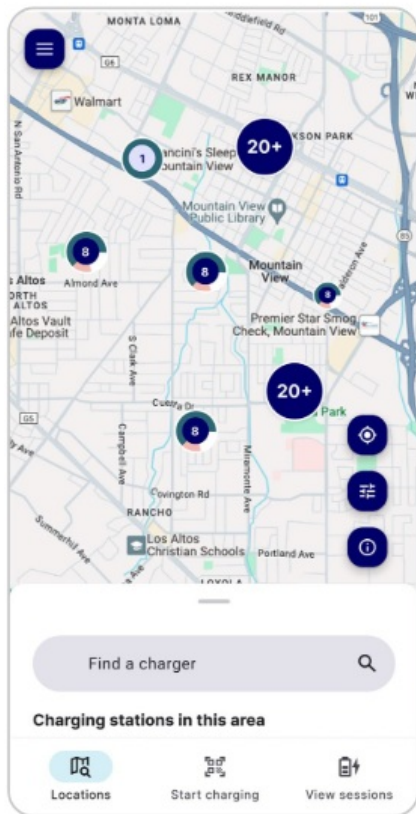
EDIT CHARGE PREFERENCES

- Enter the amount of charge you need in kilowatt-hours (kWh).
- If you enter your vehicle details, you can set the charge level by miles or “until full.”
- Entering the amount of time you wish to stay allows us to optimize charging to put less stress on your battery, and help you avoid waitlists and idle fees.

ADD FUNDS

- Load funds into your PowerFlex Wallet for a one-time payment, or set up auto-refill.
- We support multiple payment options including PayPal, Apple Pay, and credit cards.

How do I ...?



FIND CHARGERS

Easily locate available chargers on the Location tab:

- Map pins show the total number of stations at a site
- Colors around the pin indicate station availability
- Filter locations by availability, connector type, and price
- Tapping on a map pin will show location details, price schedules, and directions to the location

VIEW SESSIONS

- Once your car is plugged in, charging will begin. It may take a few minutes for the amps to fully ramp up.
- Monitor charging progress, energy price, and more in the View Sessions tab.

CONTACT SUPPORT

To contact support, tap on the Help Center menu and then on Contact Support.

Need more help?

Contact Customer Support

About PowerFlex


- PowerFlex is a clean technology solutions company transforming to carbon-free electrification and transportation possible.

- Our adaptive intelligent energy management platform, PowerFlex X™, monitors, controls, and co-optimizes clean energy assets like EV chargers, solar, energy storage, and microgrids — reducing overall energy costs through patented algorithms that maximize distributed energy resources.
- PowerFlex is the third-largest installer of commercial rooftop solar and the fifth-largest network of Level 2 EV chargers in the United States.
- Our solar and storage projects offset 70,000 tons of CO2 each year, while our 10,000+ EV chargers were responsible for offsetting more than 19,000 tons of CO2 in 2023.
- PowerFlex is backed by EDF Renewables North America and Manulife Investments.

MORE WAYS TO GET IN TOUCH

- sales@powerflex.com
- powerflex.com
- 15445 Innovation Dr. San Diego, CA 92128

Documents / Resources

 <div data-bbox="132 1182 248 1225"> PowerFlex App User Guide </div>	<div data-bbox="317 1133 798 1202"> Apps PowerFlex App [pdf] User Guide PowerFlex App, App </div>
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References

- [User Manual](#)

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