Manuals+ — User Manuals Simplified.

Apps IPVOICE Mobile User Guide

Mobile App Quick Start Guide
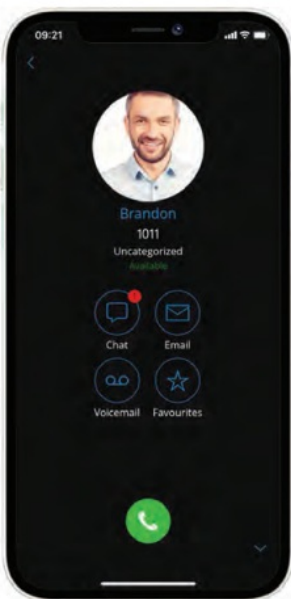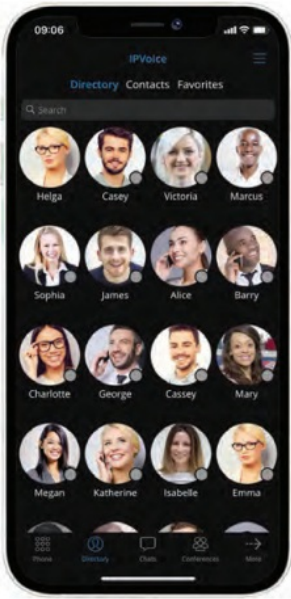
Contents

About IP Voice Mobile App

The IP Voice Mobile app allows users to use smartphones as an extension of their work phone, including call recordincall history and call forwarding / waing.

Opera ng System Requirements

IP Voice Mobile app is available for iOS and Android smartphones. For iPhone visit the App Store (**https://www.apple.com/uk/ios/app-store**); for Android visit Google Play Store (**https://play.google.com/store**) and search for 'IP Voice.

IP Voice Navigant Bar
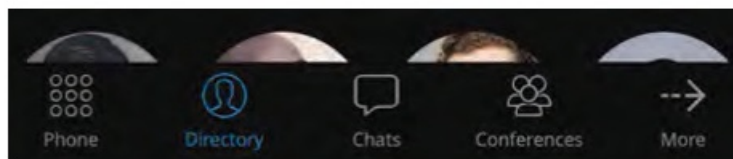
The main Call Switch Communicator navigator bar shows the key Applica on features:

- Dialpad – placing calls
- Contacts – main contact list
- Conferences – place a conference call with any of your contacts
- Dashboard – check call stats and other tadeonal Informa on

Dialpad

Place a Call
Open the Dialpad in the Navigant Bar and dial the desired number.
See Recent Calls
Press 'Recent' to access recent incoming and outgoing calls.
Transfer a Call

1. Whilst in an ac ve call, press the 'Transfer' call control bu on.
2. Press 'Select Contact' to choose a local extension, or type the number for an external party.
3. Once the contact is selected or number is typed in, press 'Direct' to instantly send the call to that des na on, or 'A ended' to announce the call.

4. Once ready to transfer the call to the other party, press

Contacts

Contact Quick Links
Quick links appear on the top of the Contacts' window and enable you to quickly move between the 'Directory', 'Contacts' and 'Favorites'.

Contacts List
Within the Contacts list, tabs are used to display Contacts you have imported from email or contact management tools.
Click a contact to access the contact's details, 'Call', 'Email' or add to 'Favorites'.

Conferences

Place a Conference Call

- Click Create conference Groups + to create Conference Groups.
- Access your saved Conference groups list to place conference calls.

Dashboard

The Dashboard is an easy way for Users to visualize daily call stats and other Informa on related to their profile dianions.

Apps

Documents / Resources

	Apps IPVOICE Mobile [pdf] User Guide IPVOICE Mobile, Mobile
	Apps IPVOICE Mobile [pdf] User Guide IPVOICE Mobile, Mobile

References

- **Apple - Redirect**