



ANRAN Q03 Solar Security Camera User Guide

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Solar powered
-wireless security camera Q3/Q3 Max
Quick Start Guide





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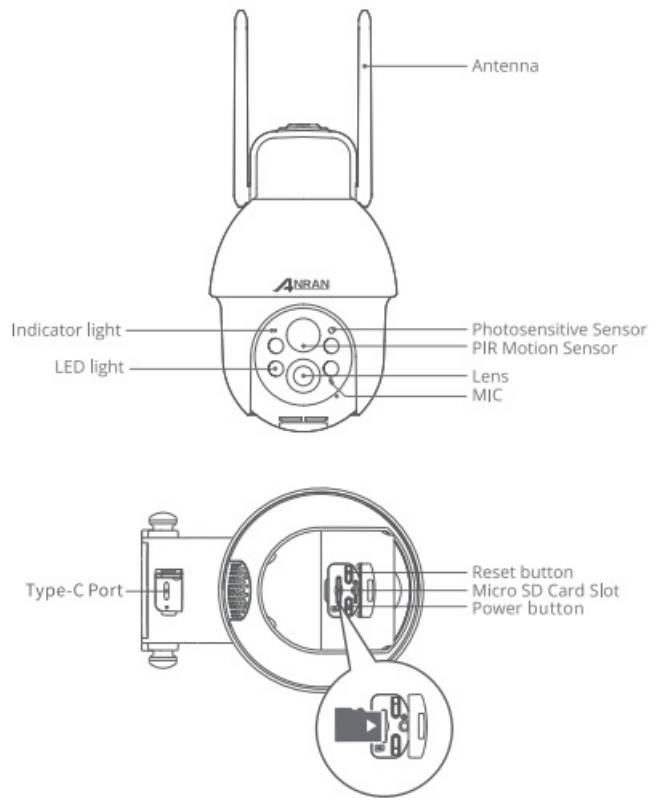
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Product Introduction



CAUTION: Please insert the Micro SD Card according to the direction shown in the diagram. Micro SD Card might JAM if inserted incorrectly and device could be damaged.

SD Card Port: Support micro SD card for local storage (Max 128GB).

Reset button: Used to restore the camera to factory settings (Press and hold on 5-8s).

Card capacity requirements: 8-128GB.

Read and write speed requirements: class10 level.

File format: FAT32.

APP Installation and Account Registration

2.1 Download“ ANRAN”APP

Method 1: Download“ ANRAN”APP from APP Store (iOS) or Play Store (Android) ;

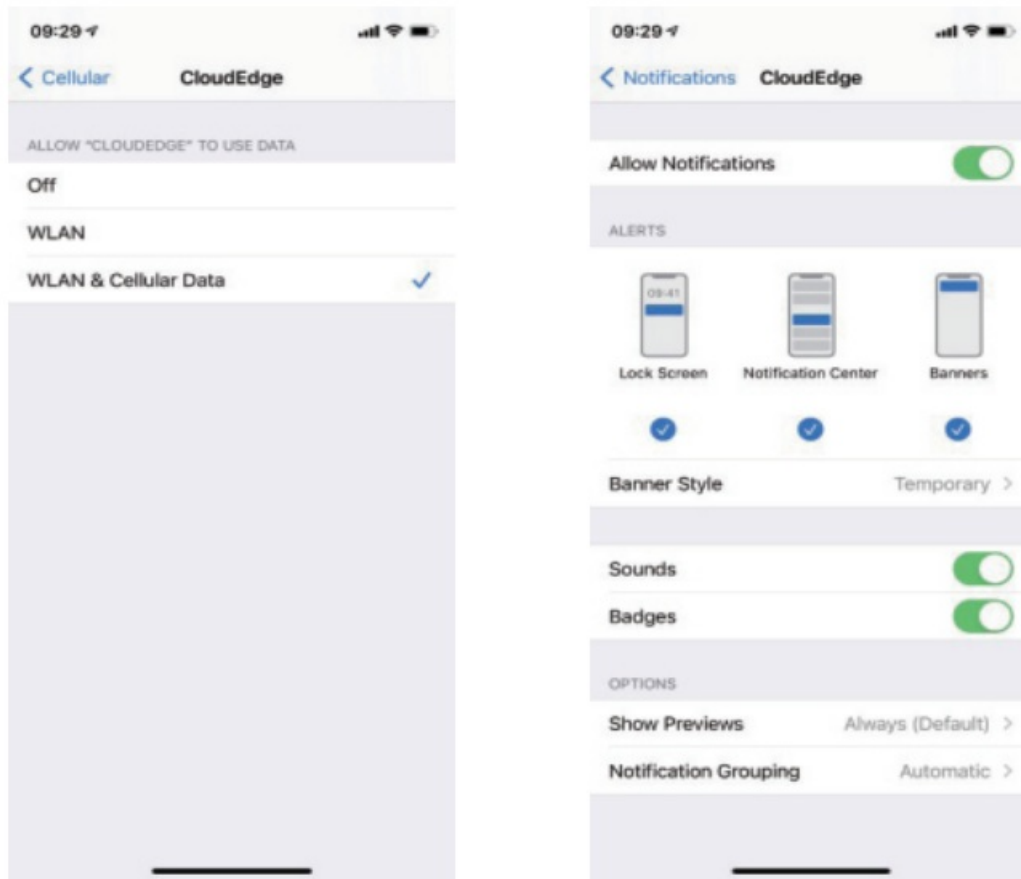
Method 2: Scan“ ANRAN”APP QR code to download it.

 <p>Download on the App Store</p>	 <p>Get it on Google Play</p>
https://apps.apple.com/us/app/anran/id1611278380	https://play.google.com/store/apps/details?id=com.anran.arcloud&hl=zh-CN

Tips: Please turn on 2 permissions below when use this APP at the first time.

1. Allow“ ANRAN”APP to access mobile cellular data and wireless LAN, or it will be failed to add IP camera.

2. Allow" ANRAN"APP to receive pushed message, or the cellphone will not receive alarm push when motion detection or audible alarm is triggered.



2.2 Register Account

New users need to register by e-mail, click" Register", and follow the steps to complete the registration of the account, then log in.

Note:

- When registering a new account, please choose the region which you are actually in. (Different registered regions can't share the camera.)
- Please choose to register by e-mail.

How to Add Camera to APP

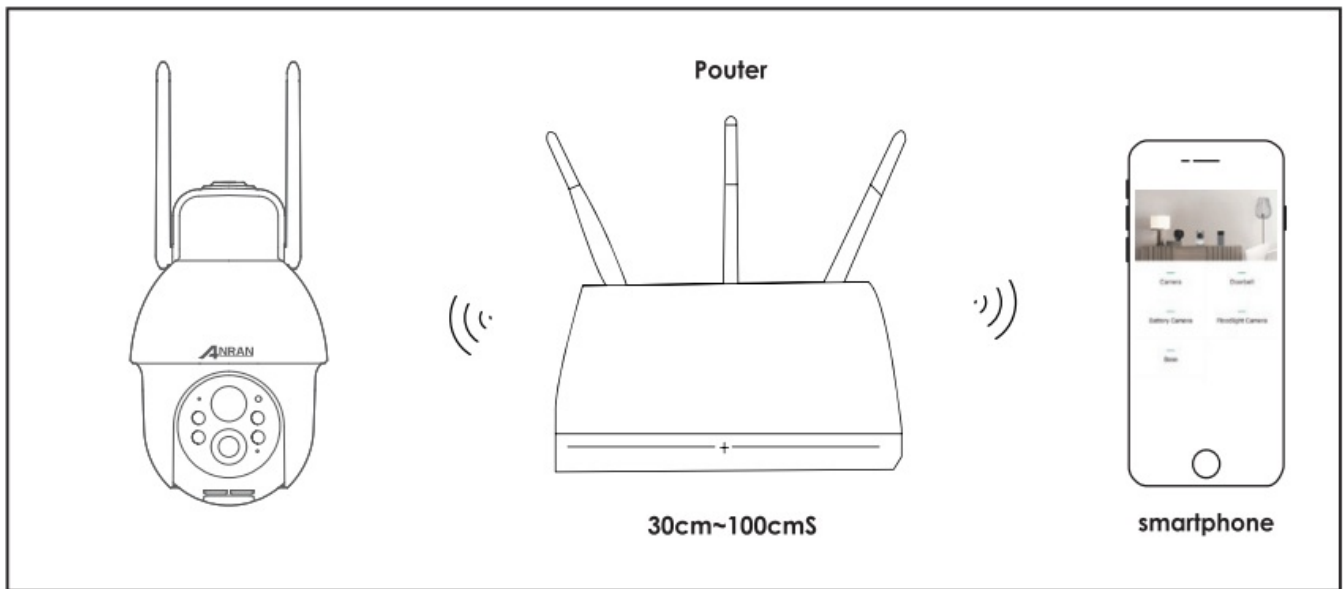
Warming Tip: Please insert the Micro SD card before power on, otherwise, the SD card can not be detected.

3.1 Power on Camera

- Please long press the power button for 5s to power the camera.
- The indicator with red light blinking slowly means the camera is started successfully.

3.2 Connect the Camera

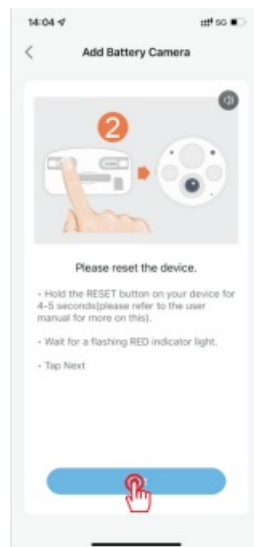
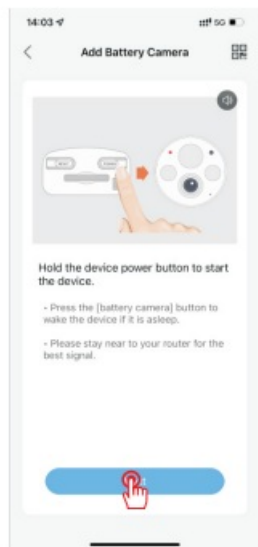
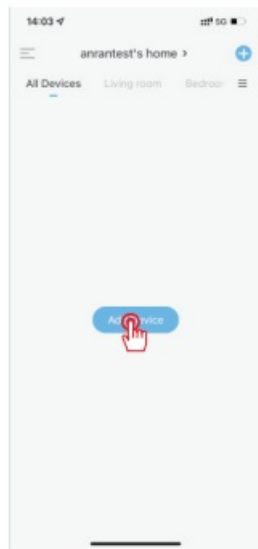
Put the camera and smart phone | to 3 feet (30 to 100 cm) away from the router to set Wi-Fi.

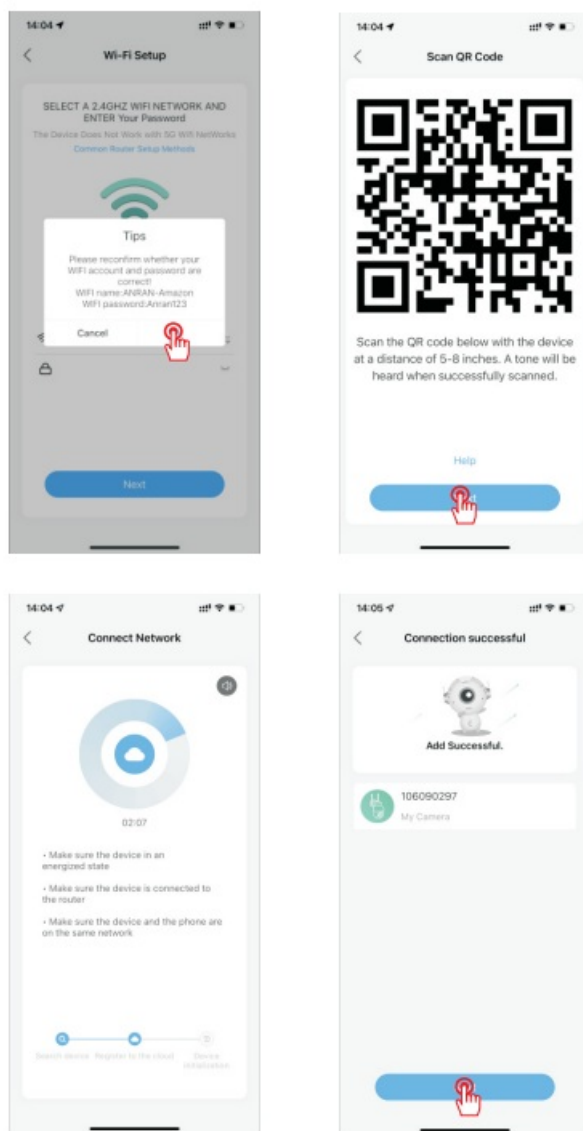


Warming Tip:

- The camera only supports 2.4GHz Wi-Fi, and doesn't support 5GHz WIFI.
- Please ensure that the Wi-Fi signal strength is to be over than 85%; if the camera is far away from the signal source , it won't be connected successfully for the first time.

Wi-Fi Connection Steps:





PIR Motion Detection Settings

Enter the application – “Parameter Setting” – “Motion Detection” interface.

Sensitivity	Detecting Distance (For moving objects)
Level 1-3 (Low)	Up to 4-5 meters
Level 4-7 (Med)	Up to 5-8 meters
Level 8-10 (High)	Up to 8-13 meters

Wamm Tips:

- When you encounter the missed or delayed alarm frequently in using this camera, you can adjust the motion detection sensitivity to solve them.
- If you notice the poor performance of motion detection in the night environment, try to turn off “Night Detection”.

Product Specification

Resolution	3MP/5MP @ 12-15fps
Storage	TF Card (max. 128G13), Cloud Storage
Wi-Fi	Only 2.4GHz

Infrared LEDs	850nm
Waterproof	IP65
OS	105 (>8); Android (>4.2)
Wi-Fi Standards	IEEE 802.11 b/g/n
Power	5V 1A
Working Temp & Humidity	-20°C – 50°C (-4 °F – 122 °F) <90% (no condensation)

FAQs

1. The device prompts offline?

- * Check whether the equipment is in the power-on state, and observe whether the working light of the equipment is on normally.
- * Check whether the Wi-Fi network is in good condition and restart the router.
- * If the device is located far away from the router, which results in the inability to obtain a good Wi-Fi signal, it is recommended to move the router to a closer place or add a Wi-Fi amplifier to improve the Wi-Fi performance of the home.
- * Delete the camera from your ANRAN account and add it again after resetting the device.
- * Check whether the device firmware and application program are the latest version.

2. Update router or Wi-Fi password?

Delete the camera from your ANRAN account. After resetting the device, use the new Wi-Fi and password to add it again.

3. Can't play historical video?

- * Check the status of the SD card in "Settings" to ensure that the SD card has been successfully recognized.
- * Reinsert the SD card.
- * In the application, format the SD card.
- * Try another new SD card

4. Why doesn't the device identify the SD card ?

- * Please insert the Micro SD card before power on:
- * It is recommended to use San Disk, Samsung and other brand cards; application in the system settings of your mobile
- * It is recommended to use a standard class 10 TF phone. card: * Make sure that the device's motion detection
- * Only FAT32 format is supported. function is successfully turned on.
- * TF card can't be identified when the internet * Restart the phone, and clear the cache on environment is not good. Android phones.
- * Check whether the network is good.

5. Why the battery life of my device is poor?

- * Please check whether the number of alarms is too

6. How to judge whether the charging is frequent. Because the working time of the device successful?
determines the battery life. The more frequent PIR The device's charging indicator light is red, which wake-
ups, the faster the battery consume due means it is charging. A blue light means that to the longer working
time. It is recommended charging is complete. It will take approximately 10 to appropriately lower the motion
detection hours or more to fully charge. sensitivity of the device and set the alarm interval and alarm time plan.
(Note: Outdoor air
7. What should | do if the charge fails?
- * conditioning units, moving cars and the passing
 - * Determine whether the power adapter is good, pedestrians will cause frequent alarms. Please try another
one. adjust the angle of the device to avoid these
 - * Determine whether the Type-C charging cable is objects.) good. try another one.
 - * In cold weather, the battery capacity will be * The charging indicator may be defective. please reduced, which
will affect the endurance of the check the charging condition in the phone APP. device.
 - * Determine whether the charging port of the device is not in good contact with the Type-C charging cable.
8. The phone cannot receive the alarm push? * The device has a low temperature charging
- * Tum on all the push pennissions of the "ANRAN" protection module, please don't charge the device at low
temperatures.



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Documents / Resources



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Q03, Q03 Solar Security Camera, Solar Security Camera, Security Camera, Camera

References

- [User Manual](#)

Manuals+.