



amazonbasics Warranty user guide

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One-Year Limited U.S. Warranty

This limited warranty is provided by Amazon Fulfillment Services, Inc. to you as the original purchaser of the AmazonBasics-branded product(s) you purchased (the “Product”).

We warrant the Product to you against defects in materials and workmanship under ordinary use for one year from the date of your original retail purchase from us, except that if the Product is a consumable product (for example, an ink cartridge), this limited warranty is null and void with respect to the Product as soon as the consumable part of the Product (for example, the ink) has been consumed. If the Product proves defective during the warranty period, and you follow the instructions that we will provide to you for returning the Product, we will, at our option, take one of the following actions: (i) replace the Product with either a new or a refurbished Product that is the same as or similar to the Product you purchased; (ii) repair the Product using either new or refurbished parts; or (iii) refund to you the purchase price of the Product.

There is no assurance, representation or warranty that any replacement Product will be identical to or will oer the

same functionalities as the Product returned to us. Technological advances and Product availability may result in your receiving a replacement Product with a lower selling price than the original Product you purchased. In all cases, Product comparability will be determined by us at our sole discretion.

This limited warranty applies only to Products purchased within the United States (including the lower 48 states, the District of Columbia, Hawaii, Alaska, Puerto Rico and the U.S. Virgin Islands, but excluding APO/FPO addresses that are outside of those named jurisdictions) (collectively, the "Territory").

Replacement and repaired Products or parts will only be shipped to addresses within the Territory, and refunds will only be credited to accounts located within the Territory.

This limited warranty applies only to hardware components of the Product. This limited warranty applies only to Products that are not subject to accident, misuse, neglect, fire or other external causes, unauthorized use, alterations or repair, or commercial use. This limited warranty is not transferable to any subsequent purchaser or recipient of the Product.

This limited warranty applies to any replacement Product or part, or to any repair, for the remainder of the original warranty period or for 90 days from its shipment to you, whichever period is longer. All parts and Products that you return to us and for which we give you a refund or replacement will become our or our affiliate's property upon our receipt, and you agree that any unexpired part of this limited warranty on the replaced or refunded part or Product also transfers to us. Failure to ship the damaged part or Product back to us may result in your being charged for the replacement part or Product at full retail price.

How to Obtain Service. To obtain instructions on how to obtain service under this limited warranty, contact customer service at 1- 866-216-1072 or, alternately, go to www.amazon.com/help and click the "Contact Us" button on the right side of the page.

Customer service will ask you questions to determine your eligibility under this limited warranty. If you are eligible, a replacement order, repair order or refund will be issued, and you'll be given instructions for returning the defective Product, postage paid. If we choose to send you a replacement or to repair your product, we will pay the cost of shipping the replacement or repaired Product to you.

The Conditions of Use for the Amazon.com website as they exist and are amended from time to time (the "Conditions of Use"), are incorporated into this limited warranty by reference, including without limitation the limitations of liability, disclaimers, choice of venue and jurisdictional provisions. In the case of any inconsistencies between the Conditions of Use and this limited warranty, this limited warranty will control. All subsequent amendments to the Conditions of Use are automatically incorporated herein at the time of the amendment. You can access the current version of the Conditions of Use at www.amazon.com/conditionsofuse

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SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO OUR EXCLUSION OR LIMITATION MAY NOT APPLY TO YOU.

This limited warranty gives you specific legal rights, and you may have other rights which vary from state to state.

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