



amazon basics DS-P05S 4K Triple Display USB-C Docking Station User Manual

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amazon basics DS-P05S 4K Triple Display USB-C Docking Station



Product Information

Model: DS-P05S PLUS

Warranty: 12-month limited warranty

Compatibility: This docking station requires a host USB-C port that supports DisplayPort Alt Mode or Thunderbolt 3/4 and Power Delivery. It is not compatible with USB 3.0/2.0 Type-A systems.

Compatible Devices (Not a full list):

- HP: Spectre 13; GTX 4 Pro 15.6
- HP Spectre x360 2in1
- Dell Inspiron 17 3000
- Acer Aspire E 15/E5-575-5493
- HP ENVY 13-aq0045c
- HP Pavilion

Incompatible Devices (Not a full list):

- Surface
- iPad Pro 2018
- Nintendo Switch
- Apple USB SuperDrive
- Asus Vivobook Pro 17
- HP Spectre x360 2in1
- Dell Inspiron 17 3000
- Acer Aspire E 15/E5-575-5493

All the MSI laptop Asus Zenbook HP Elitebook 840 G3 Acer Aspire 5 Dell laptop Inspiron 15-778 Asus Vivobook S15 S530FA HP ENVY 13-aq0045c HP Pavilion All the MSI laptop Asus Zenbook HP Elitebook 840 G3 Acer Aspire 5 Dell laptop Inspiron 15-778 Asus Vivobook S15 S530FA

Instructions:

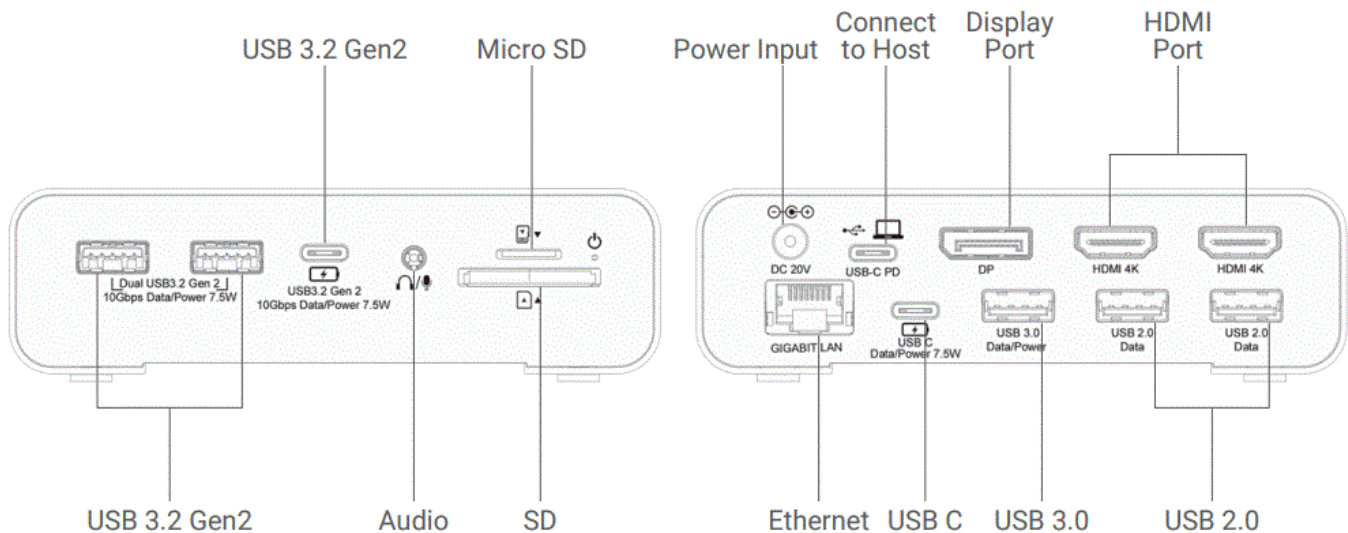
1. Connect the 65W AC power adapter to the power input port on the back of the dock and the power source.
2. Connect the provided USB-C to the USB-C cable to the dock and host the laptop.
3. Use the hotkey combination (Host Laptop + Docking Station) to enable multi-display functionality.
4. If only one screen is shown when connecting to the HDMI port, check if your laptop has recognized the external display. If not recognized, it may be a faulty HDMI cable. If recognized, adjust the monitor resolution if needed.
5. For Mac Users: Adjust display settings by going to System Preferences and clicking on Displays. Under the Arrangement tab, you can adjust the display arrangement and choose the location for your menu bar. Note: M1 chip MacBook can only support one external monitor.
6. Avoid connecting incompatible devices or using incompatible connections, as it may result in no video output or recognition.
7. If you experience no video output after connecting the product, confirm compatibility by checking if your computer supports Thunderbolt 3/4 or Power Delivery and DisplayPort Alt Mode. Ensure that the port you are plugging the product into has Thunderbolt 3/4 capabilities or supports Power Delivery and DisplayPort Alt Mode. Check your computer's specifications online or contact your computer manufacturer's customer support for assistance.

Thank you for purchasing our USB-C Docking Station. Please read this user manual carefully and keep it in a safe place for future reference. If you need any assistance, please contact our support teams with your product model

number, order number or relevant sales channel.

Warranty:

12-month limited warranty.



To use this product, the host USB-C port on your host device must support Display-Port Alt Mode (or Thunderbolt 3/4) and Power Delivery.

The features of this Docking Station rely on the new functionality of the Thunderbolt 3/4 or USB 3.1 Gen2 Type-C and as such is incompatible with USB 3.0/2.0 Type-A systems. Thunderbolt 3/4 or USB 3.1 Gen2 Type-C generally supports Alt Mode output and Power Delivery.

Compatible Devices

(Not a full list):

- MacBook Air (2015/2016/2017/2018/2019/2020/2021/2022)
- MacBook Pro (2015/2016/2017/2018/2019/2020/2021/2022)
- Apple iMac / iMac Pro (21.5 in & 27 in)
- Google Chromebook Pixel (2016/2017)
- Huawei: MateBook X Pro 13.9; MateBook E; MateBook X
- MIUI: Air 12.5; Air 13.3; Pro 15.6
- Dell XPS 13" 9350/9360/9370/7390, Dell XPS 15 9550/9560
- Dell Precision 5520, Dell Latitude 5500, Dell G7 15 (this laptop does not support power delivery)
- Dell G3 15, Dell p73g002, Dell 8390, Dell Latitude 5490/5500, Dell inspiron 13-7368 Alienware latest Series
- HP: Spectre 13; GTX 4 Pro 15.6
- HP Spectre x360 2in1
- Dell Inspiron 17 3000
- Acer Aspire E 15/E5-575-5493
- HP ENVY 13-aq0045c
- HP Pavilion
- All the MSI laptop
- Asus Zenbook
- HP Elitebook 840 G3 Acer Aspire 5

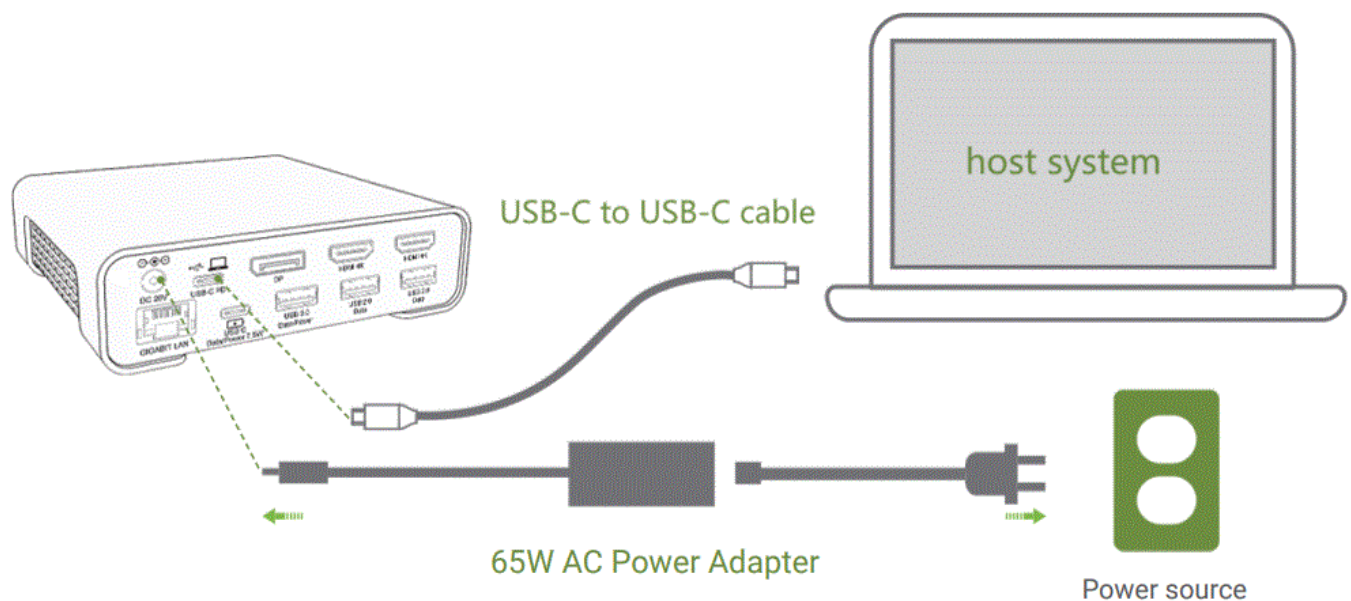
- Dell laptop Inspiron 15-778
- Asus Vivobook S15 S530FA

Incompatible Devices

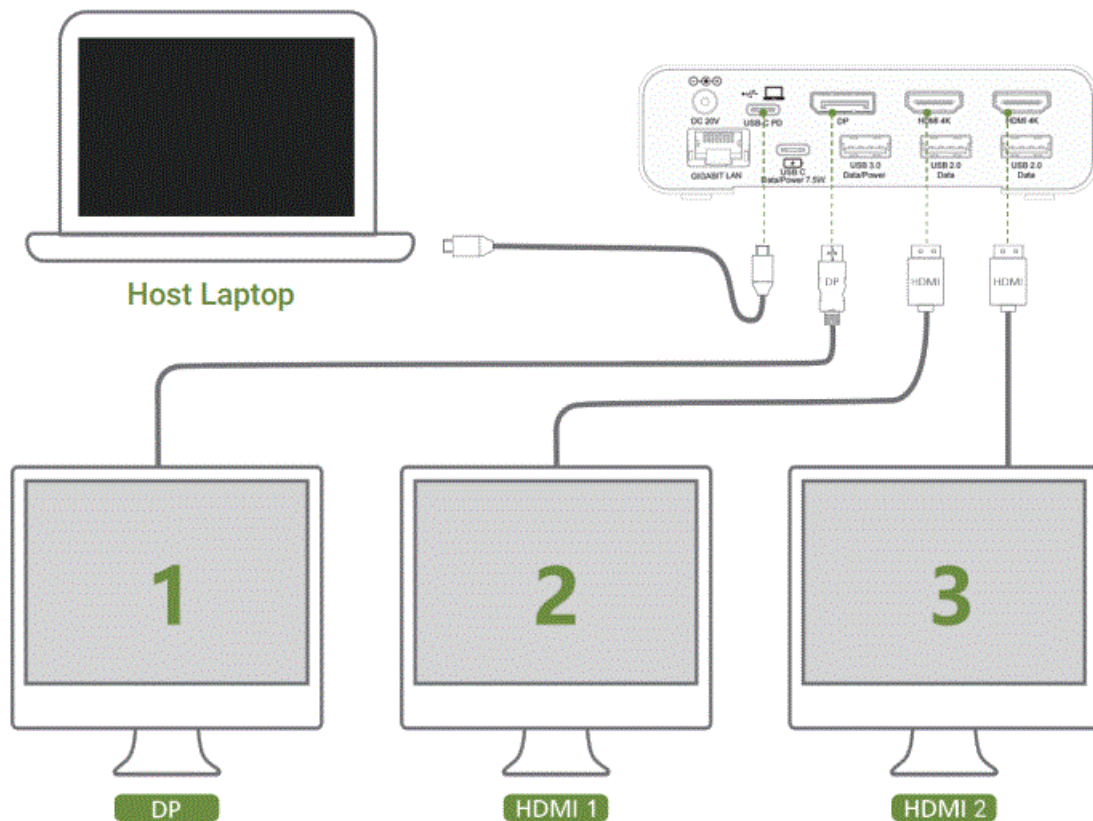
(Not a full list)

- Surface
- iPad Pro 2018
- Nintendo Switch
- Apple USB SuperDrive
- Asus Vivobook Pro 17
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- Asus Zenbook
- HP Elitebook 840 G3
- Acer Aspire 5
- Dell laptop Inspiron 15-778
- Asus Vivobook S15 S530FA

Connect the 65W AC power adapter to the power input port on the back of the dock and the power source. Connect the provided USB-C to the USB-C cable to the dock and host the laptop.



Hotkey for multi-display: Host Laptop + Docking Station



Please note: If one screen can be shown instead of two screens when you connect the HDMI port, please check to see if your laptop has recognized the external display or not. The issue could be a faulty HDMI cable if failed to recognize it. Please reduce the monitor resolution to solve this issue, if have recognized it. Please find the following Inter Graphics Control Panel, operate as needed.



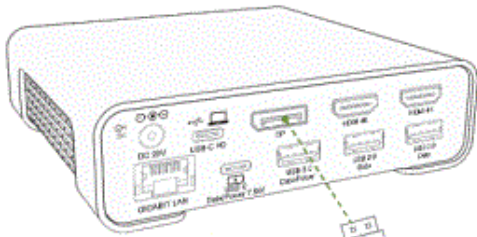
For Mac Users: To adjust your displays, go to system preferences and click on display. Under the Arrangement tab, you can adjust the display arrangement and choose your desired location for your menu bar.

Note: M1 chip MacBook can ONLY support ONE external monitor. (Different to M1 Pro/M1 Max/ultra chip)

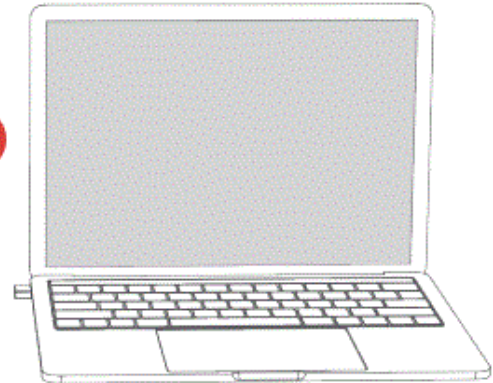
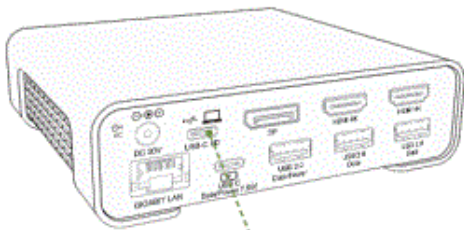
The following connections are not feasible and will result in no video output or recognition



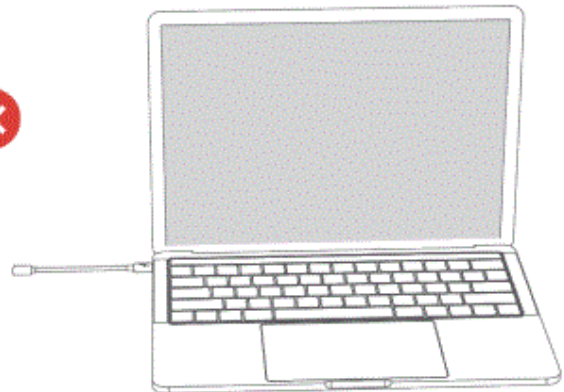
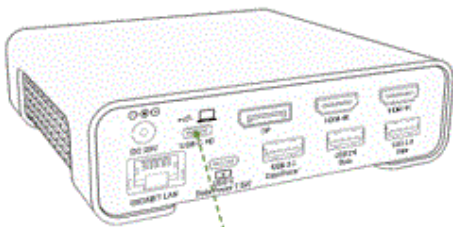
DP to HDMI adapter or
HDMI to DP adapter



USB C Female to USB A Male Adapter



Type C Extension Cable



When using the adapter, the following situations might rarely occur. Please read these instructions in their entirety first. If you are still experiencing technical difficulties, feel free to contact our after-sales email:

sales@magbac.com

- **Problem:** There's no video output after connecting the product.
- **Solution:** To confirm compatibility, please check whether or not your computer supports Thunderbolt 3/4 or Power Delivery and DisplayPort Alt Mode. Please make sure the port you are plugging the product in has Thunderbolt 3/4 capabilities or supports Power Delivery and DisplayPort Alt Mode. You can check this by looking up your computer's specifications online, or by contacting your computer manufacturer's customer support.
- **Problem:** My computer supports Thunderbolt 3/4, When connecting the Docking Station, there is still no video output.

- **Solution:** In order to confirm whether the product is working, first test your computer port by plugging in a USB device, such as a mouse or keyboard. If this is confirmed working, plug these USB devices into the product, and plug this product into your computer. If there are any issues, replace the wire.


Another possibility for no video output is the wires used to connect the displays. It is recommended to use HDMI 2.0 and DisplayPort 1.4.

When plugging in 2 or 3 monitors simultaneously, some flashing might occur on the screen, indicating the product has reached its max resolution, and cannot support the bandwidth of multiple monitors. A solution to this would be to use lower resolution when using multiple monitors.

- **Problem:** The display has occasional flashes after connecting a display.
- **Solution:** The computer could have possibly entered the power-saving mode. Switch your computer to high-performance mode or disable power-saving mode.
- **Problem:** If you are seeing a display, but your USB ports are not working.
- **Solution:** Reinstallation of your USB drivers should solve the issue. After, restart your computer and unplug the product, then plug it back in. If still not working, feel free to contact our after-sales email: sales@magbac.com
- **Problem:** My computer audio is not working after I connected the product.
- **Solution:** There could be a chance that your computer has defaulted to the audio jack on your product. Simply switch the default speaker back to your desired speaker output (i.e. your laptop speakers) to resolve the issue.
- **Problem:** There's a lot of interference and static when using the audio from the product.
- **Solution:** Please double-check to see if your audio cable is firmly secured onto the product. Also, try to use different audio cables to ensure your cable is working properly. Another possibility is that the interface might be inconsistent (the interface used in our product is CTIA).
- **Problem:** I am not able to connect to the internet via an ethernet port.
- **Solution:** Please make sure you have a functional ethernet cable to use with the product. You can ensure that a connection is detected through the wire by observing the flashing light indicators on the ethernet jack of both the router and the product. Make sure you have a working internet connection by attempting to use other devices, such as your cell phone, to connect to the internet. Usually, a quick restart of your modem and router resolves the issue. If the green light is on and the yellow light is off, this could mean the router is detecting a connection to the device, but there is no internet access. Our product supports internet speeds to 1Gbps. Generally speaking, if there are lights on the ethernet jack of the product, but there is no internet, there might be more issues with your home network (such as IP conflicts/settings, drivers, or hardware issues).

Thank You

Documents / Resources

	amazon basics DS-P05S 4K Triple Display USB-C Docking Station [pdf] User Manual DS-P05S 4K Triple Display USB-C Docking Station, DS-P05S, 4K Triple Display USB-C Docking Station, Display USB-C Docking Station, Docking Station, Station
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References

- [User Manual](#)

Manuals+.