Manuals+ — User Manuals Simplified.

amazon basics CK241GL Wireless Keyboard and Mouse Combo with Backlit User Guide
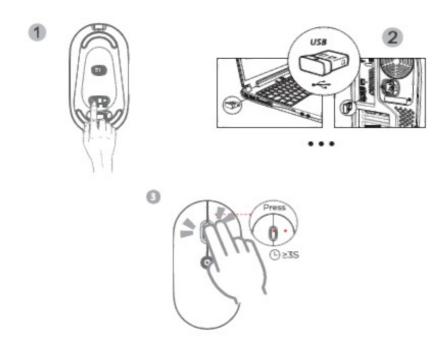
Contents

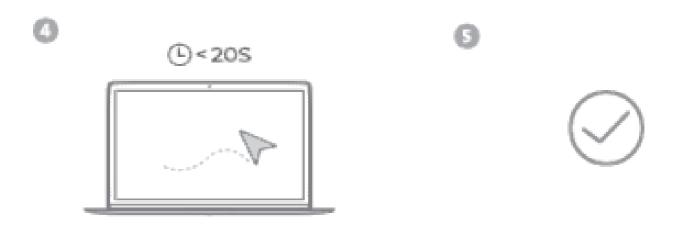**amazon basics CK241GL Wireless Keyboard and Mouse Combo with Backlit**

Q: How to solve it if the mouse doesn't work?

1. Make sure the mouse switch is "ON".
2. Make sure the mouse battery is well charged.
3. Unplug the USB receiver and replug it back.
4. Turn on the mouse switch, press the scroll wheel and right button simultaneously over 3s and it will enter code pairing mode. Move the mouse within 20s and it works normally indicating successful code pairing.

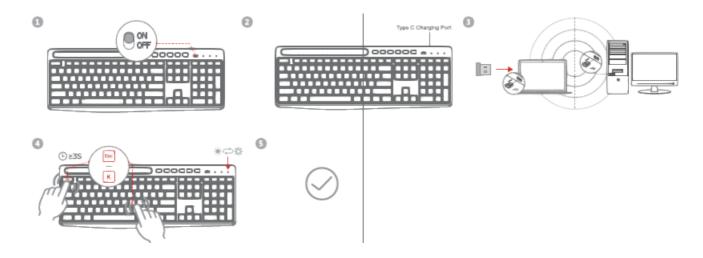**Q: How to solve these if mouse and keyboard have lag issues or any other malfunctioning problems?**

1. Low battery levels, Please recharge the mouse and keyboard.
2. You computer gets stuck, please reboot the computer and try it again
3. Please keep the distance between the product and the USB receiver within 10m as it's their maximum working distance, and do not put any metal obstacle between them.

If your problems still can't get solved via above solutions, please contact our customer service for help. (After-sales service

- **Email**: abcsm001@126.com)

FAQ Card

(After-sales service Email: abcsm001@126.com)

Q: How to solve it if the keyboard doesn't work?

1. Make sure the keyboard switch is ON
2. Make sure the keyboard battery is well charged.
3. Unplug the USB receiver and replug it back.
4. Simultaneously press ESC and K button over 3s, and it will enter into code pairing mode.
5. Take the keyboard close to USB receiver. It indicates the successful code pairing if the indicator light goes out, and you can use the product after that.

Documents / Resources

	amazon basics CK241GL Wireless Keyboard and Mouse Combo with Backlit [pdf] User Guide CK241GL, CM621GL, CK241GL Wireless Keyboard and Mouse Combo with Backlit, CK241GL, Wireless Keyboard and Mouse Combo with Backlit, Keyboard and Mouse Combo with Backlit, Mouse Combo with Backlit, Combo with Backlit, Backlit

References

- [**User Manual**](#)