

**amazon basics**

**B0D34VTD99  
Smart A19  
Dimmable LED  
Light Bulb**



# amazon basics B0D34VTD99 Smart A19 Dimmable LED Light Bulb User Manual

[Home](#) » [amazon basics](#) » amazon basics B0D34VTD99 Smart A19 Dimmable LED Light Bulb User Manual 

## Contents

- [1 amazon basics B0D34VTD99 Smart A19 Dimmable LED Light Bulb](#)
- [2 Specifications](#)
- [3 FAQ](#)
- [4 Bulb Status Guide](#)
- [5 Set Up your Smart LED Light Bulb with Alexa](#)
- [6 Alternative setup methods](#)
- [7 Use with Alexa Voice Commands](#)
- [8 Troubleshooting](#)
- [9 Important Safeguards](#)
- [10 Before First Use](#)
- [11 Cleaning and Maintenance](#)
- [12 FCC – Supplier's Declaration of Conformity](#)
- [13 FCC Interference Statement](#)
- [14 Canada IC Notice](#)
- [15 Specifications](#)
- [16 Documents / Resources](#)
  - [16.1 References](#)

**amazon basics**

**amazon basics B0D34VTD99 Smart A19 Dimmable LED Light Bulb**



## Specifications

- Product Name: Smart A19 Dimmable LED Light Bulb
- Color Temperature: Soft White
- Connectivity: 2.4GHz WiFi
- Power: 9W (60W Equivalent)

## FAQ

### Problem 1: How do I reset the light bulb?

**Solution:** Perform a factory reset by deleting the device from the app or using a light switch to toggle on and off multiple times until the bulb flashes indicating successful reset.

### Problem 2: Amazon Alexa app cannot find or connect to the smart LED light bulb.

**Solution:**

Ensure your phone/tablet and Alexa app are updated.

## User Manual

Smart A19 Dimmable LED Light Bulb, Soft White, 2.4GHz WiFi, 9W (60W Equivalent)

B0D34VTD99 / B0D34WN3JG



## Bulb Status Guide

Light bulb	Status
Flashes twice softly	Bulb is ready for setup
Flashes once softly, then remains soft white at full brightness	Bulb is connected
Flashes five times quickly, then flashes twice softly in soft white	Factory reset is complete Bulb is ready for setup again

## Set Up your Smart LED Light Bulb with Alexa

**DANGER** Risk of fire, electric shock, or death! Before replacing, make sure the light is powered off.

1. Download the latest version of the Alexa app from the app store and log in.
2. Screw in the smart LED light bulb and turn on the light. It will flash twice softly, indicating the bulb is ready for setup. If your device automatically connects to Alexa with Frustration-Free technology, skip step 3.
3. Open the Alexa app and tap the More icon on the bottom-right of the screen. Tap Add a Device, select Light, Amazon Basics, then select your corresponding device. Follow the on-screen instructions. If prompted by the app, scan the barcode on the back page of the quick start guide. (DON'T scan the barcode on the packaging)

## Alternative setup methods

### Option 1

To add the device with the barcode on the light bulb, follow these steps:

1. Keep the light bulb switched off and unscrew it from socket.
2. Open the Alexa app and tap the More icon to add a device. Scan the barcode on the light bulb when prompted by app.
3. Screw the bulb back into the socket and switch on the light again.
4. Follow the on-screen instructions in the Alexa app to complete the setup.

### Option 2

If the barcode scan setup fails, select DON'T HAVE A BARCODE?, then follow the on-screen instructions to complete setup:

1. Make sure your device is powered on for at least 5 seconds, then switch it off.
2. Use a light switch to quickly turn on and off the light 5 times. At the 6th turn on, it flashes 5 times quickly, then flashes twice softly.
3. Press NEXT on the screen then follow the onscreen instructions to complete setup.

## Use with Alexa Voice Commands

To use your bulb with Alexa, just say, » “Alexa, turn off first light.”

Note to reviewers: updated this from “FAQs” to “Troubleshooting” to match what is common most UMs and the upcoming Troubleshooting Guide.

## **Troubleshooting**

Note: For more troubleshooting and more information, go to the product detail page.

### **Problem 1**

How do I reset the light bulb?

### **Solution 1**

You can do a factory reset by deleting your device from the app.

If you are not able to delete your device from the Alexa app: use a light switch to quickly turn on and off the light 5 times. At the 6th turn on, it flashes 5 times quickly, then flashes twice softly, indicating you have successfully factory-reset your light bulb, and it is ready for setup again.

### **Problem 2**

Amazon Alexa app cannot find or connect to the smart LED light bulb.

### **Solution 2**

1. Check that your phone/tablet and the Alexa app have the latest software version.
2. Make sure that your phone/tablet and your smart LED light bulb are connected to the same 2.4 GHz Wi-Fi network. The bulb is not compatible with a 5 GHz Wi-Fi network.
3. Check that your phone/tablet is within 150 ft (50 m) of your smart LED light bulb.
4. Restart your smart LED light bulb. To restart, power off the smart LED light bulb and power it back on.
5. If you have restarted your smart LED light bulb and it is still not working, reset your light bulb following the steps in Solution 1.

### **Problem 3**

What if I lose the Quick Start Guide, how can I set up my smart light bulb?

### **Solution 3**

You can set up your device via two alternative setup methods. The instructions can be found in Section 2.1 Alternate setup methods.

### **Problem 4**

Error code (-1:-1:-1:-1) displays on the screen.

### **Solution 4**

Make sure your phone has Bluetooth turned on throughout the entire setup process and the device you are trying to setup is in pairing mode. Restart your device by powering it off and on, and then set up again.

## **Important Safeguards**

Read these instructions carefully and retain them for future use. If this bulb is passed to a third party, then these instructions must be included.

- When using electrical bulbs, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons including the following:
- **DANGER** Risk of fire, electric shock, or death! Ensure the light is powered off from the light switch before changing the bulb and before cleaning.
- **WARNING**  
Take special precautions when working on heights, for example, while using a ladder. Use the right type of ladder and ensure it is structurally sound. Use the ladder in accordance with the manufacturer's instructions.
- **CAUTION** SUITABLE FOR DAMP LOCATIONS. DO NOT USE OUTDOORS.
- **CAUTION** NOT FOR USE IN TOTALLY ENCLOSED LUMINAIRES.
- **CAUTION** THIS BULB IS NOT INTENDED FOR USE WITH EMERGENCY EXITS.
- **CAUTION** DO NOT USE WITH STANDARD DIMMERS. Only use the control provided with or specified by these instructions to control this bulb. This bulb will not operate properly when connected to a standard (incandescent) dimmer or dimming control.
- **CAUTION**  
The operation voltage of this bulb is 120 V~. It is not designed for universal voltage and cannot be used in 220 V~ environments.  
The bulb should not be used if the diffuser is broken.
- **CAUTION**
  - The operation voltage of this bulb is 120 V~. It is not designed for universal voltage and cannot be used in 220 V~ environments.
  - The bulb should not be used if the diffuser is broken. This bulb is intended for connection to E26 lampholders for outlet boxes or E26 lampholders provided in open luminaires.
  - This bulb is rated 120 V AC and must be connected to a suitable power source.
  - This bulb is intended for indoor dry or damp household use only.
  - Do not attempt to disassemble, repair, or modify the bulb.
- **CAUTION** DO NOT USE WITH STANDARD DIMMERS, SEE INSTRUCTIONS.
- **SUITABLE** FOR DAMP LOCATIONS. NOT FOR USE IN TOTALLY ENCLOSED LUMINAIRES.

## Before First Use

### **DANGER** Risk of suffocation!

Keep any packaging materials away from children and pets – these materials are a potential source of danger, such as suffocation.

Remove all the packing materials.

Check the bulb for transport damages.

## Cleaning and Maintenance

### **WARNING** Risk of electric shock!

To prevent electric shock, turn off the power at the circuit breaker or fuse before cleaning.

### **Cleaning**

To clean the smart LED light bulb, wipe with a soft, slightly damp cloth.

Never use corrosive detergents, wire brushes, abrasive scourers, metal, or sharp utensils to clean the bulb.

## FCC – Supplier’s Declaration of Conformity

Unique Identifier	B0D34VTD99 – Amazon  Basics Smart A19 Dimmable LED Light Bulb, Soft White, 24 GHz WiFi, 9W (60W Equivalent), 1pk B0D34WN3JG – Amazon  Basics Smart A19 Dimmable LED Light Bulb, Soft White, 24 GHz WiFi, 9W (60W Equivalent), 4pk
Responsible Party	Amazon.com Services LLC.
US Contact Information	410 Terry Ave N. Seattle,  WA 98109 USA
Telephone Number	<a href="tel:206-266-1000">206-266-1000</a>

### FCC Compliance Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
  1. this device may not cause harmful interference, and
  2. this device must accept any interference received, including interference that may cause undesired operation.
2. Changes or modifications not expressly approved by the party responsible for compliance could void the user’s authority to operate the equipment.

### FCC Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

**RF Warning Statement:** The device has been evaluated to meet general RF exposure requirements. This device should be installed and operated with minimum distance of 8” (20 cm) between the radiator and your body.

### Canada IC Notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science, and Economic Development Canada’s licence-exempt RSS(s). Operation is subject to the following two conditions:

1. this device may not cause interference, and
2. this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment. This Class B digital apparatus complies with Canadian CAN ICES-003(B) / NMB-003(B) standard. This Class B digital apparatus complies with Canadian CAN ICES-005(B) / NMB-005(B) standard. This equipment complies with IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 8" (20 cm) between the radiator and any part of your body

## Specifications

Model	13aSB-A806ST-Q1R_NA 13aSB-A806ST-Q1R_NA_4P
Rated voltage	120V AC, 60Hz
Rated current	TBD
Rated power	9 W
Lumen output	806 lumens

Lifetime	15,000 hours
Correlated color temperature (CCT)	2,700 K
Operating humidity	0 % – 85 % RH, non-condensing
Wi-Fi frequency	24 GHz
Wi-Fi protocol	80211 b/g/n
Wi-Fi range	approx 150 ft (50 m) – for areas without obstructions

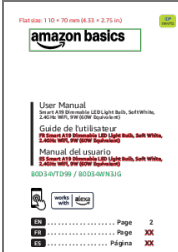
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[amazon.com/pbhelp](https://amazon.com/pbhelp)

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## Documents / Resources



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Light Bulb, Dimmable LED Light Bulb, LED Light Bulb, Light Bulb, Bulb

References

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