



Amazon Basics WP25 Surge Protector Power Strip User Manual

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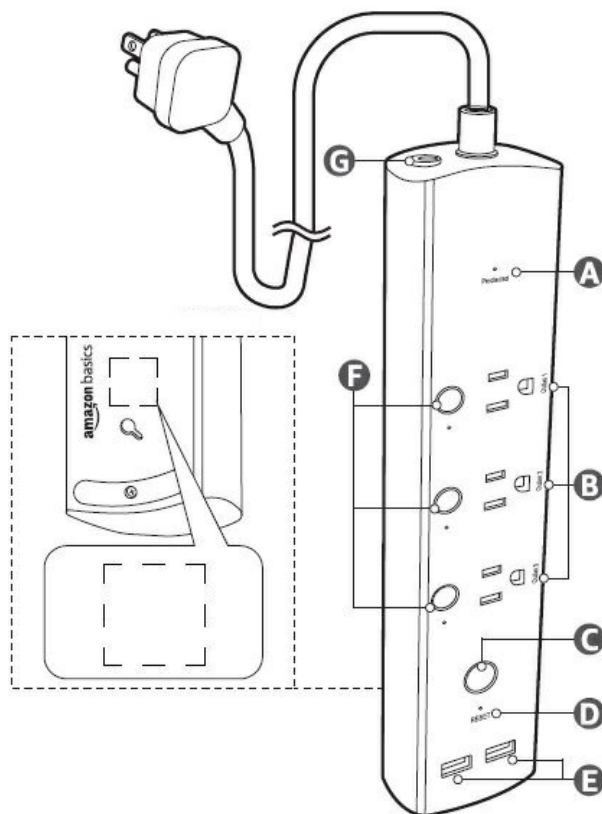
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Amazon Basics WP25 Surge Protector Power Strip



Product description



- Protected indicator
- Outlets
- Power button
- Reset indicator
- USB port
- On/off buttons (with indicator)
- Overload protection button

Indicator status	Status
Solid green	Connected to outlet and under surge protection
Green blinking	Ready for setup
Red and green blinking alternately	Factory reset in progress
Solid green for 3 seconds	Network connected
Red blinking	No network connection
Solid green	Outlet is on
Off	Outlet is off

Control with the main unit

- Press the power button (C) to power all 3 outlets on or off.
- Press the corresponding on/off button (F) to power the corresponding outlet on/off.
- Press and hold the power button (C) for 10 seconds to reset the product to the factory setting.

Set Up your Power Strip with Alexa

- Connect the power strip to the outlet.
- Download the latest version of the Alexa app from the app store.
- Open the Alexa app and tap the “More” icon on the bottom-right side of the screen.
- Tap “Add a Device”.
- Select “Plug” -> “Amazon Basics” -> Select your device accordingly, then follow the on-screen instructions. If prompted by the app, scan the 2D barcode on the back of the device.

Use your Power Strip with Alexa

- The power strip will be set up as three plugs. To control the power strip, tap “Devices” -> “Plugs” to control each plug.

- **Setup routines:** Tap “More” -> “Routines” to create a personalized routine for the product (e.g. setting a schedule so the power strip automatically switches on around the time you get home).

Troubleshooting Faq's

NOTICE | For more FAQ and more information, go to www.amazon.com/B095XBHVF2.

- **Problem 1:** The device does not switch on.

Solution 1: Check if the device is connected to the outlet. Use a voltage tester to verify if the outlet is powered.

- **Problem 2:** The Amazon Alexa app cannot find or connect to the device.

Solution 2:

1. Check that your phone/tablet and the Alexa app have the latest software version.
2. Make sure that your phone/tablet and your device are connected to the same 2.4 GHz network. The device is not compatible with a 5 GHz network.
3. Check that your phone/tablet is within 98' (30 m) of your power strip.
4. Restart your device. To restart, unplug the device from the outlet and plug it back in.
5. If you have restarted your device and it still is not working, do a factory reset: Press and hold the power button (CJ) for 10 seconds. Release the button once you see the reset indicator (D) blink green and red alternatively. The reset indicator (DJ) blinks green when the reset is complete. Then setup the device again.

Feedback and Help

We would love to hear your feedback. To ensure we are providing the best customer experience possible, please consider writing a customer review.

If you need help with your Amazon Basics product, please use the website or number below.

- amazon.com/gp/help/customer/contact-us
- +1 877-485-0385

Important Safeguards

DANGER Risk of suffocation! Keep any packaging materials away from children and pets – these materials are a potential source of danger, e.g. suffocation.

Read these instructions carefully and retain them for future use. If this product is passed to a third party, then these instructions must be included.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons including the following:

WARNING

- Timer could turn-on unexpectedly without the user being present. To Reduce the Hazardous Condition – Unplug the appliance that is plugged into the receptacle(s) controlled by the timer before servicing.

- If the surge protected indicator goes off, the built-in surge protection is no longer functioning. Disconnect all the connected devices and replace the product.

CAUTION risk of electric shock!

- Do not use relocatable power taps in General Patient Care Areas or Critical Patient Care Areas. They have not been evaluated for use where Article 517 of the National Electrical Code requires Hospital Grade components.
- Do not plug into another relocatable power tap or an extension cord.
- To Reduce the Risk of Electric Shock – Use Only Indoors.
- This product should not be used with aquariums, near water or any other source of moisture.
- Do not attempt to disassemble, repair, or modify the product.
- Keep away from heat sources.
- Keep away from children.
- Connect the product directly to a 120 V AC grounded outlet only. t Do not exceed the maximum power output of the product of 1250 Watt.
- This product is not intended mounted on desk or similar surface.

SAVE THESE INSTRUCTIONS

Intended use

- This product is intended for switching on or off the connected electrical appliances through a Wi-Fi connection with Amazon Alexa app or other external Alexa built-in devices. It can also power/charge up to 2 connected devices via the 2 USB-A ports.
- This product is intended for indoor dry location only.
- This product is intended for household use only.

Overload protection function

- When the product current exceeds 10 A, the overload protection is activated. The product switches itself off and the overload protection button (G) pops up. Wait for about 2 minutes and press the overload protection button (G) to resume operation.

Wall mounting

The product can be mounted on a wall.

1. Mark the position of the hole on the back of the product.
2. Drill a hole. Insert wall plug for concrete wall.
3. Insert the screw leaving 1/12" (2 mm) protruding from the wall.
4. Hang the product on both screws. Connect the plug to the outlet.

Cleaning and Storage

WARNING Risk of electric shock!

- To prevent electric shock, unplug the product before cleaning.
- During cleaning do not immerse the product in water or other liquids. Never hold the product under running water.
- To clean the product, wipe with a soft, slightly damp cloth.
- Wipe the product dry after cleaning.
- Never use corrosive detergents, wire brushes, abrasive scourers, metal or sharp utensils to clean the product.
- Store the product in its original packaging in a dry area. Keep away from children and pets.

FCC- Supplier's Declaration of Conformity

- **Unique Identifier** B095XBHVF2 – Smart 3-Outlet Surge Protector Power Strip with 2 USB Ports, Works with Alexa
- **Responsible Party** [Amazon.com](https://www.amazon.com) Services LLC.
- **U.S. Contact Information** 410 Terry Ave N. Seattle, WA 98109 USA
- **Telephone Number** (206) 266-1000

FCC Compliance Statement

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- this device may not cause harmful interference, and
- this device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio / TV technician for help.

RF Warning Statement: The device has been evaluated to meet general RF exposure requirements. This device should be installed and operated with minimum distance of 8" (20 cm) between the radiator and your body.

Canada IC Notice

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

- this device may not cause interference, and
- this device must accept any interference, including interference that may cause undesired operation of the device.

This equipment complies with Industry Canada radiation exposure limits set forth for an uncontrolled environment. This Class B digital apparatus complies with Canadian CAN ICES-003(8) / NMB-003(8) standard.

Specifications

- **Model number** WP25
- **Rated voltage** 12S V AC, 60 Hz
- **Rated current** 10 A
- **Rated power max.** 1250W
- **Voltage protection rating** 1200V (L-N) 1200V (L-G) 1200V (N-G)
- **USB output** 5 V $\overline{\text{---}}$ 2.4 A total
- **Surge protective device Type** 3
- **Operating temperature** 14 to 104 °F (-10 to 40 °C);
- **and relative humidity** 10-90 % RH, non-condensing)
- **Wi-Fi frequency** 2412-2484 MHz
- **Wi-Fi protocol IEEE** 802.11 b/g/n
- **Wi-Fi range approx.** 98 ft (30 m) (free area)
- **Net weight approx.** 1.325 lbs (601 g)
- **Dimensions (L x W x H) approx.** 11" x 2.56" x 1.38" (28 cm x 6.5 cm x 3.5 cm)

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- **Contains FCC ID:** 2AC7Z-ESP32PICOZERO
- **Contains IC:** 21098-ESP32PICOV3

[amazon.com/AmazonBasics](https://www.amazon.com/AmazonBasics)

FREQUENTLY ASKED QUESTIONS

What is the brand of the Amazon Basics WP25 surge protector power strip?

The brand is Amazon Basics.

What is the color of the Amazon Basics WP25 Surge Protector Power Strip?

The color is White.

How many power outlets does the Amazon Basics WP25 surge protector power strip have?

It has 3 power outlets.

What is the voltage of the Amazon Basics WP25 Surge Protector Power Strip?

The voltage is 5 Volts.

What special features does the Amazon Basics WP25 power strip have?

It has surge protection and includes 2 USB ports.

How many USB ports are available on the Amazon Basics WP25 Surge Protector Power Strip?

It has a total of 2 USB ports.

What is the plug format for this Amazon Basics WP25 surge protector power strip?

The plug format is Type B.

What types of devices Amazon Basics WP25 is it compatible with?

It is compatible with light devices.

What are the item dimensions of the Amazon Basics WP25 Surge Protector Power Strip?

The dimensions are 10.24 x 2.56 x 1.42 inches (LxWxH).

How much does the Amazon Basics WP25 surge protector power strip weigh?

The item weight is 1 pound.

How does the Amazon Basics WP25 Smart Power Strip upgrade your home?

It works with Alexa to add voice control to your home, providing an easy upgrade from a traditional power strip.

What is the certification mentioned for the Amazon Basics WP25 Smart Power Strip?

It is certified for humans, indicating a user-friendly and stress-free experience for non-experts.

What can you control using the Amazon Basics WP25 Smart Power Strip?

You can schedule lights, fans, and appliances to turn on and off automatically or control them remotely when you're away.

How easy is it to set up and use the Amazon Basics WP25 Smart Power Strip?

It is simple to set up; just plug in the power strip, open the Alexa app, and get started in minutes.

Is a smart home hub required for the Amazon Basics WP25 Smart Power Strip?

No, it does not require a smart home hub. Set up routines and schedules through the Alexa app with 2.4GHz Wi-Fi.

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References

- [User Manual](#)

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