



ALLEN and HEALTH CC-10 Custom Control User Guide

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Custom Control Release Notes V1.5.0


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CC-10 Custom Control

-  Refer to www.allen-heath.com for instructions on how to update the CC-7/CC-10 Custom Control App and important notes about the update.
-  We recommend that any Config created with V1.2.4 is re-saved with V1.2.5 or higher and re-uploaded to the unit/s.
-  Check that the firmware version of the host unit supports multi-unit Configs. For example, AHM V1.30 or higher.
-  Due to security improvements, AHM processors with firmware V1.30 or higher will only connect to Custom Control app V1.3.0 or higher. Earlier versions of Custom Control (e.g. V1.2.6) will not connect, displaying an incorrect username / password error. Please ensure you update your Custom Control devices at the same time as /prior to updating the AHM processor.
-  Custom Control V1.5.0 and higher requires AHM V1.52 or higher firmware for some AHM functions. Refer to www.allen-heath.com for instructions on how to update the AHM and important notes about the update.

V1.5.0 February 2025
Feature Release

 Custom Control V1.5.0 and higher requires AHM V1.52 or higher firmware for some AHM functions. Refer to www.allen-heath.com for instructions on how to update the AHM and important notes about the update.

New Features:

- Ability to control any AHM PEQ via a dedicated PEQ widget or rotary controls.
- Ability to import and use a custom font for any text in a CC config.
- Ability to control AHM preamp parameters (Gain, Trim, Pad, +48V, Polarity).
- New AHM playback control options for individual control of Play, Pause and Stop.
- New screensaver option for layouts to be used as a screensaver after a time.
- New PIN code option to exit the screensaver.
- New Auto Logout option to automatically log out users after a time.
- New Latching option for preset/scene based layout activation.
- New fixed font size and text wrap options.
- New button toggle options for AHM IP Control and GPO state.
- New Action Recall option for dLive button.
- New Border colour and size options for rectangle widgets.
- New Playback Selector Type for Source Selector.

Improvements:

- Max number of tabs in a tab container increased from 10 to 20.
- Tab Container Text Colour On/Off options added.
- Manual screen orientation options available in Custom Control App (CC-7/CC-10).

Fixes:

ID692	In certain situations CC App metering could fail to display after reconnecting.
ID696	In certain situations the CC App could fail to reconnect.
ID719	Fixed an issue in the CC App with metering decay.
ID725	Pressing tab in the CC editor whilst entering custom IP settings would fail to store the settings.
ID795	Fixed selection of the RGB mode in the CC editor colour picker.

Several other fixes and improvements.

Known Issues:

ID741	Previous CC App versions connecting to a V1.5 config that uses the new additional tabs will close the app.
ID764	Previous CC App versions connecting to a V1.5 config will display screensaver layouts (if assigned).
ID824	Previous CC App versions connecting to a V1.5 config will display incorrect name and colours for the AHM Dynamic Label playing track function.
ID841	Scaled text can appear larger in CC App V1.5 than previous versions.

V1.4.1 June 2024

Maintenance Release

Improvements:

- dLive V2 Firmware compatibility
- Support for RackUltra FX

Fixes:

ID575	Copying / Pasting could sometimes display a red image.
ID670	Uploading to an invalid IP address will now timeout.

V1.4.0 July 2023

Feature Release

New Features:

- Support of AHM Room Combining, including new Room Combining widget, and Room functions for faders, buttons and Source Selectors.

Improvements:

- Meter improvements for network performance with large Configurations / high number of devices.

Fixes:

ID595	App AM/PM function didn't work.
ID604	Connection error with multi-unit and Custom IP configs
ID617	Opening a multi-unit config in single unit mode could cause Custom Control Editor to crash.
ID611	Graphical issues

Several other fixes and improvements.

V1.3.1 February 2023

Maintenance Release

Fixes:

ID582	The kiosk version of the Android app would not install with the adb command.
ID585	Copy/Paste would sometimes not work correctly with custom images.
ID588	New gesture settings in Android would block access to the app menu.
ID590	The default Off colour for the CC-7 and CC-10 LED bars was red.
ID591	Default unit names in a multi-unit Config now increment only if a unit of the same type already exists.
ID597	Multi-unit Configs would sometimes present connection issues after upload.

V1.3.0 January 2023

Feature Release

New Features:

- Ability to control multiple AHM / Avantis / dLive units from the same Config or Layout
- Keyring password management for multiple units
- New Custom IP function for buttons – send TCP/UDP control strings to other equipment
- New Resource Packs with custom images
- New Colour Palettes to store custom colours
- Ability to import/export Resource Packs and Colour Palettes
- Custom images can be tagged for easier search / filtering
- Option to display list of users at login
- Option to set LED bar on CC-7 and CC-10 touch panels (static colour or linked to a mixer / processor function)
- Clock widget with date and time
- Horizontal faders and meters
- Track playback control for AHM
- Styling improvements for Source Selector widget, including option to use custom images
- Option to lock Aspect ratio of control widgets
- Option to lock position and dimension of control widgets
- Grouping of control widgets for ease of handling
- Opacity / transparency setting for images
- Gradient option for rectangles
- Momentary use of Paging buttons (AHM)
- Auto-resize of oversized images when importing resources
- Added option to toggle -inf for Level Down / Up buttons

Fixes:

ID356	Layouts with the same properties but a different Orientation would display an error in the Editor.
ID295	Custom Control would not work with the Microsoft Surface Pen.
ID431	Transparency settings would not work with Tab Container colours.
ID194	Changing tabs in a Tab Container would not clear the current object selection.
ID328	Changing tabs would in rare cases cause a software crash.
ID342, 381	Rare crashed when connecting / disconnecting.
ID348	Improvements to connection time.
ID329	Improvements to Source Selector.
ID319, 320	Issues with tool selection and full-screen mode on macOS.
ID324	Improvements to fader drag sensitivity.
ID354	Text colour option for buttons would not always work.

Several other fixes and improvements.

V1.2.6 March 2022

Maintenance Release

Fixes:


ID382	Losing or disabling the network connection could result in the app crashing in some cases.
ID392	Restarting an AHM processor via System Manager could crash the Custom Control app.

V1.2.5 December 2021

Maintenance Release

Fixes:

ID355, ID372	Connecting an earlier version of the Custom Control app to a unit with a V1.2.4 Config would reset all faders to 0dB and could display the wrong state for buttons and LEDs.
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 We recommend that any Config created in V1.2.4 is re-saved in V1.2.5 or higher and re-uploaded to the unit/s to prevent the occurrence of this bug.

ID348, ID350	Improved efficiency and memory usage of large Configs to reduce connection time and prevent freezes or crashes on low- performance hardware.
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V1.2.4 July 2021

Feature Release

New Features:

- Kiosk version for Android now supports CC-7 and CC-10 touch panels

Fixes:

ID328	Under certain circumstances, changing the number of tabs of a tab container could cause Custom Control editor to crash
ID324	Fader control sensitivity improved

V1.1.1 August 2020

Maintenance Release

i Layouts created in V1.1.0 with AHM Zone post-compressor/post-fader meter types should be re-saved in V1.1.1 with the correct meter tap-off points selected.

Fixes:

ID321	Text labels for Meters and Chromatic Meters are not editable in V1.1.0
ID322	AHM Zone metering not displaying correctly when using Post-Compressor and Post-Fader meter types in V1.1.0

Known Issues:

ID313	Dynamic Labels not working with Avantis mixers – will be resolved in future Avantis firmware (V1.10)
ID317	Setting an invalid send level in Custom Control triggers warning triangle and error log entries on Avantis mixers – will be resolved in future Avantis firmware (V1.10)

V1.1.0 July 2020

Feature Release

New Features:

- AHM-64 compatibility
- Avantis compatibility
- Text Colour option added for Button, LED and Source Selector widgets

Fixes:


ID286	Gain Reduction meter shows as unavailable on Stereo Group, Stereo Aux and Stereo Matrix
ID294	Changing colour properties of multiple Chromatic Meters does not work as expected
ID296	Gain Reduction meter on the right (R) channel of stereo inputs does not update correctly
ID300	Custom Control app doesn't work with WiFi Mobile Data Assist

V1.00 June 2019

This is the first public release of Custom Control.

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Documents / Resources

	ALLEN and HEALTH CC-10 Custom Control [pdf] User Guide CC-7, CC-10, CC-10 Custom Control, CC-10, Custom Control, Control
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References

- [& Allen & Heath • Heard Everywhere](#)
- [User Manual](#)

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