

ALLEGION RC11 Reader Controller Instruction Manual



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ALLEGION RC11 Reader Controller



Specifications

- **Product:** Reader Controller Firmware
- **Version:** 01.10.09
- **Release Date:** May 2024
- **Customer Support:** For more information or support, visit the ENGAGE website

Product Information

The Reader Controller Firmware version 01.10.09 includes feature updates and improvements made after the previous release in January 2024. It consists of Main Application, Reader Application, and BLE Application components.

Installation Instructions

RC RELEASE NOTES: Reader Controller Firmware

Product Release Information: Reader Controller Firmware 01.10.09

Product	RC11, RC15, RCK15
Version Number	01.10.09
Firmware Release Date	May 2024
Customer Support	For more information or support, visit the ENGAGE website.

Attention:

This document contains the Release Notes for Reader Controller firmware version 01.10.09. The version includes feature updates and improvements made after the RC firmware 01.10.00 released in January of 2024.

Installation:

1. Device firmware updates are made available through the Pure Access Software.
2. To update the Reader Controller firmware, select Device Update in the Pure Access software.

Firmware versions to be installed with this update:

- Main Application: 01.10.09
- Reader Application: 2.19.00
- BLE Application: 02.13.06.327, 01.10.03, 01-1.7.0 (Bold item sare updated from the previous release)

NOTE: The BOLD item(s) are updated from the previous release

Other system component versions to be used with this release (or newer):

- Android Application: 4.7.782
- iOS application: 3.14.0
- ENGAGE: 8.4.1

Who should update?

Allegion recommends keeping all devices at your site up to date with the latest firmware and software. We strive to provide the best products and service for our customers and security upgrades are highly recommended. Our latest firmware and software releases will allow the customer to get the most from their devices. Specifically, all customers who would be interested in the following New Features and Recent Changes should update their devices.

New Features:

- Support added for Public Certificates

Recent Changes:

- Auto-Unlock with Badge functionality changed to match RC04
- Auto-Unlock feature can be applied to a selection of up to 32 extended schedules in any order
- Increased the maximum latch interval for custom rules to 12 hours
- Fixed an issue where the lockdown blink pattern would stop
- Fixed an issue where validation of the certificate hash would fail if the first byte was 0

Revision	COMMENTS	DATE
SES20240509A	ENGAGE 8.4.1 Reader Controller Update	05/09/2024

FAQ:

Q: How can I contact Technical Support for questions regarding the Release Notes?

A: For any queries concerning the Release Notes, please contact Technical Support for assistance.

Contact Technical Support for any questions concerning this Release

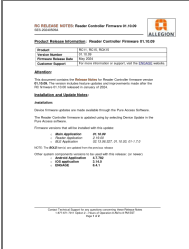
Notes

1-[877-671-7011](tel:877-671-7011)

Option 2 –

Hours of Operation 8 AM to 8 PM EST

Documents / Resources



[ALLEGION RC11 Reader Controller \[pdf\] Instruction Manual](#)
RC11, RC15, RCK15, RC11 Reader Controller, RC11, Reader Controller, Controller

References

- [User Manual](#)