**Manuals+** — User Manuals Simplified.



# Alcatel-Lucent Rainbow Connector for Microsoft Teams User Guide

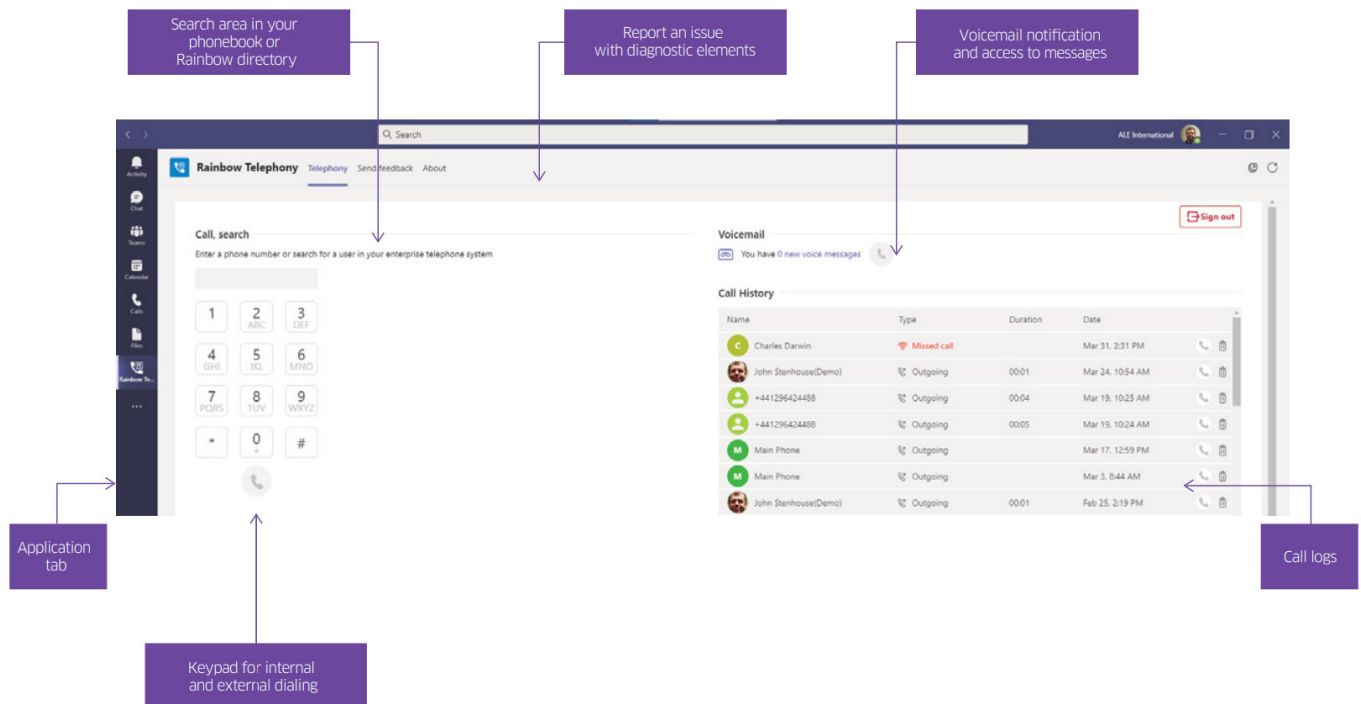**Rainbow Connector for Microsoft
Teams User Guide**

## Contents

## On computer

The Rainbow™ Connector is designed to work with Microsoft Teams® (as a Power App).
It enables you to operate your usual telephone line at all times, fully transparent for people calling you, and the people you call.

## Features

- Rich telephony features, click-to-call, softphone platform (Voice over IP using your computer or mobile phone), use of a fixed or mobile telephone line
- Call waiting, transfer, three-way conference, call hold, call forwarding to voicemail or another number
- Voice message notification and remote message access
- Detailed call history indicators: Made, received, missed call notification
- Microsoft Outlook® add-in: Initiate a phone call from an email or a personal contact
- Search for contacts in the phone book and Rainbow directory
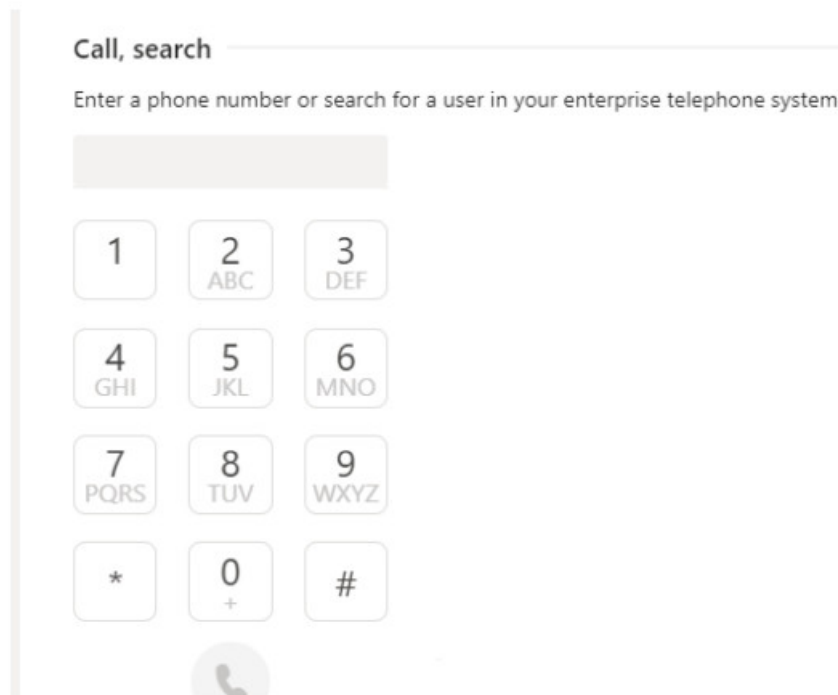- Send comments about a problem (with logs)

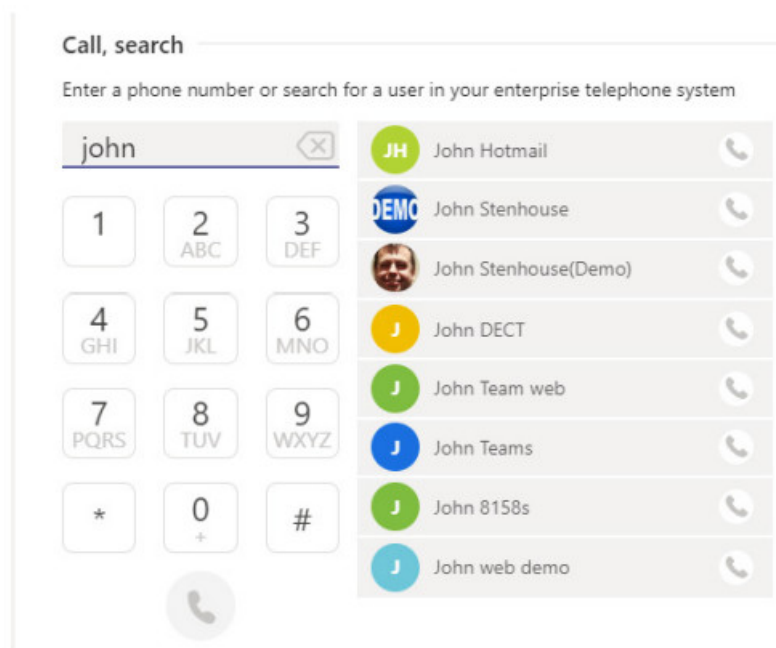## Overview of Rainbow Connector for MS Teams



**Quick Start Guide**
Rainbow Connector for Microsoft Teams

## Call a number or a contact

Initiate a call from the keypad (internal or external number)



Search for a contact in your phone book or Rainbow directory and start the call with one click

**See a list of recent calls**

## Call History

| Name | Type | Duration | Date | | |
|------|------|----------|------|---|---|
| C Charles Darwin | ☎ Missed call | | Mar 31, 2:31 PM | 📞 | 🗑 |
| John Stenhouse(Demo) | Outgoing | 00:01 | Mar 24, 10:54 AM | 📞 | 🗑 |
| +441296424488 | Outgoing | 00:04 | Mar 19, 10:25 AM | 📞 | 🗑 |
| +441296424488 | Outgoing | 00:05 | Mar 19, 10:24 AM | 📞 | 🗑 |
| M Main Phone | Outgoing | | Mar 17, 12:59 PM | 📞 | 🗑 |
| M Main Phone | Outgoing | | Mar 3, 8:44 AM | 📞 | 🗑 |
| John Stenhouse(Demo) | Outgoing | 00:01 | Feb 25, 2:19 PM | 📞 | 🗑 |
| +441463250275 | Outgoing | | Feb 24, 1:43 PM | 📞 | 🗑 |
| John Teams (Demo) Conference call initiated by John Teams (D | Outgoing | 01:59 | Feb 12, 11:40 AM | | 🗑 |
| W Virtual Nomadic Virtual Nomadic | Outgoing | 00:04 | Feb 12, 11:39 AM | 📞 | 🗑 |
| John STENHOUSE | Incoming | 01:17 | Feb 12, 11:38 AM | 📞 | 🗑 |
| John STENHOUSE | ☎ Missed call | | Feb 12, 11:38 AM | 📞 | 🗑 |
| John STENHOUSE | Incoming | 00:04 | Feb 12, 9:47 AM | 📞 | 🗑 |
| John STENHOUSE | Outgoing | 00:04 | Feb 12, 9:46 AM | 📞 | 🗑 |
| Richard ELLIOTT | Outgoing | 00:04 | Feb 12, 9:45 AM | 📞 | 🗑 |

Call history (incoming, outgoing, unanswered) with the ability to call back contact or number, or to delete an entry

**Manage your phone routing**

# Telephony settings ⚙

Select your current phone
Select the device to make and receive phone calls

- 🔵 Computer (VoIP)
- ⚪ Office phone
- ⚪ Enter a number

Choose the device to make your calls, depending on your work situation

Forward your calls
Redirect phone calls to your voicemail or a phone number when you are

- 🔵 Do not forward calls
- ⚪ Voicemail
- ⚪ Enter a number

Redirect all your calls to your voicemail or another line

**Manage your preferences**

**Phone numbers**

Extension Number

218

Work mobile

Personal phone

Personal mobile

Your line number (cannot be changed)

Enter the numbers you want to use on a daily basis

**Outlook**

☑ Activate Microsoft Outlook integration (restart Outlook if option is changed)

**Start a call**

☑ Select a phone number from any application and use a keyboard shortcut to initiate the call
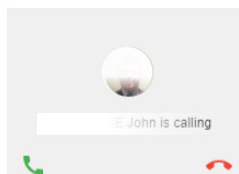
NONE ∨     F6 ∨

Click-to-call from any number on your workstation

Close     Save

**Manage your phone calls and preferred device**

E John is calling

Incoming call notification

Main Phone

USE John
On hold          Resume
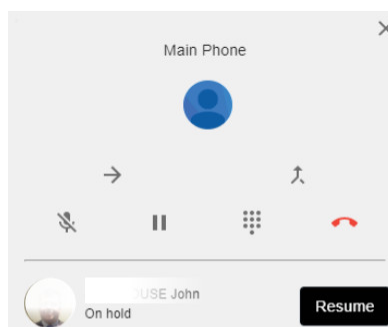
Call waiting

ℹ Note: These windows can be closed and/or moved

Main Phone and 07801871952

Conference call
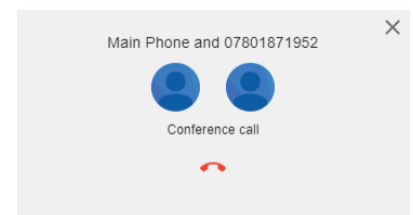
3-party conferencing

Main Phone
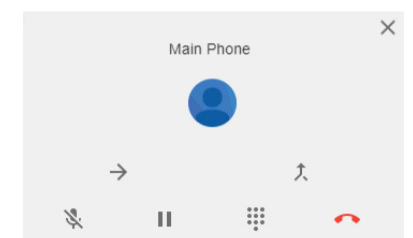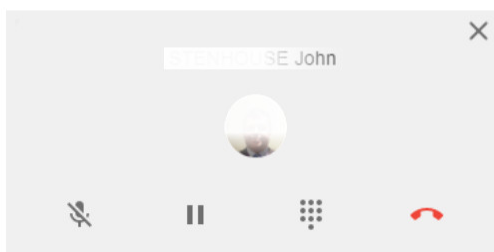
## Documents / Resources

| | |
|---|---|
|  | **Alcatel-Lucent Rainbow Connector for Microsoft Teams** [pdf] User Guide<br>Rainbow Connector for Microsoft Teams, Rainbow Connector, Microsoft Teams Rainbow Connector, Microsoft Rainbow Connector |

## References

-  **ALE Home | Alcatel-Lucent Enterprise**
-  **ALE Home | Alcatel-Lucent Enterprise**