

Alcatel-Lucent ALE Easy Deployment Server Channel Instruction Manual

Home » Alcatel-Lucent » Alcatel-Lucent ALE Easy Deployment Server Channel Instruction Manual

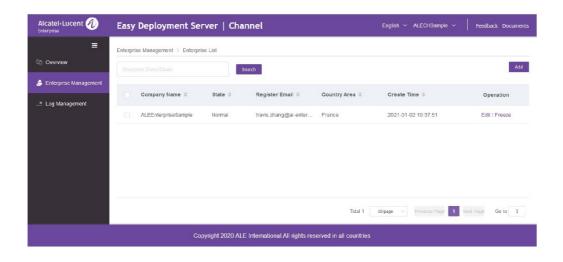


Contents

- 1 Alcatel-Lucent ALE Easy Deployment Server Channel
- **2 Product Information**
- **3 Product Usage Instructions**
- **4 Frequently Asked Questions**
- **5 Introduction**
- **6 Channel User Management**
- 7 Enterprise Management
- 8 Log Management
- 9 Feedback & Documents
- 10 Documents / Resources
 - 10.1 References



Alcatel-Lucent ALE Easy Deployment Server Channel



Product Information

Specifications

• Product Name: ALE Easy Deployment Server Channel

• Model Number: 8AL91464ENAA ed01

• Description: Deployment server for ALE SIP devices with a web-based interface

Product Usage Instructions

Channel User Management

A new channel user account needs to be created by an ALE administrator.

Follow these steps:

- 1. Go to the URL: https://admin.eds.al-enterprise.com
- 2. Click the Sign-Up button on the EDS web page
- 3. Fill in the required information:
 - · Company name
 - · Country area
 - Contact
 - Email
 - Phone number (optional)
 - Remark (optional)

Channel User Login

- 1. Click the Immediate Active button or use the activation link provided for the first login
- 2. Create a unique username and set a password complying with the criteria:
 - Password must be 8 to 20 characters long
 - Include at least 3 of the 4 types: capital letter, small letter, digit, special character
- 3. After registration completion, log in at the URL: https://admin.eds.al-enterprise.com

Channel User Information Modify

- 1. Click on the button under the username
- 2. Select Personal Information to make modifications

Frequently Asked Questions

Q: What should I do if I forget my password?

A: You can use the "Forgot Password" option on the login page to reset your password.

Q: Can I change my username after registration?

A: No, the username cannot be changed once it is set during registration.

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- While efforts were made to verify the completeness and accuracy of the information contained in this
 documentation, this document is provided "as is". To get more accurate content concerning Cross
 Compatibilities, Product Limits, Software Policy and
- Feature Lists, please refer to the accurate documents published on the Business Partner Web Site.
- In the interest of continued product development, ALE International reserves the right to make improvements to this documentation and the products it describes at any time, without notice or obligation.

Introduction

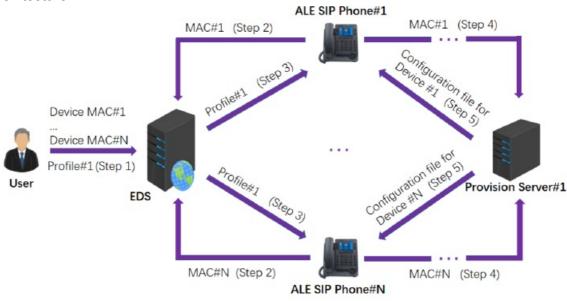
General Description

- EDS (Easy Deployment Server) is a deployment server that provides the possibility for ALE SIP devices to connect to the provisioning server or get pre-configured.
- It has a web-based interface for the user to manage corresponding functionality.
- Besides using EDS as a direct deployment server to make ALE devices get pre-configured, the user needs to input the provision server address for the device to connect to 3rd provision server.
- If the server is SSL/TLS-based, a certificate is also needed.
- The MAC address of the SIP device is associated with the provisioning server address and certificate.
- When the SIP devices connect to the EDS server, they can acquire provision server information from it and download the config files from the provision server automatically.
- For more details about pre-configure functionality, please find the EDS Enterprise Administration Manual.

Abbreviations & Glossaries

EDS	Easy Deployment Server
REST	Representational State Transfer
API	Application Interface
ВР	Business Partner
BiZ	Business

Global Architecture



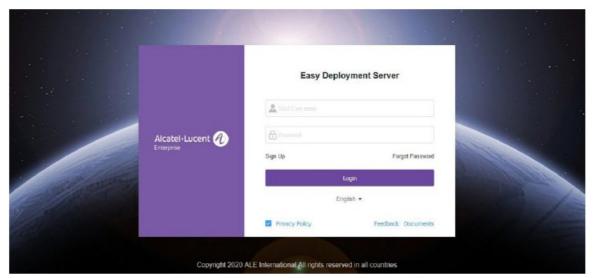
Note:

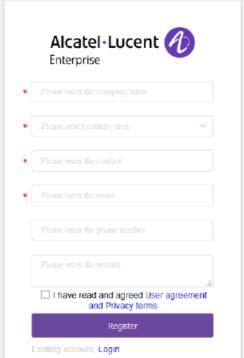
- The URL of the provision server, provision authentication info, certificate, and configuration parameters could be stored in the profile, but neither of them is to have.
- Thus, the pre-condition for Step 4 is that Profile#1 contains the URL of Provision Server #1

Channel User Management

Registering Channel User

- A new channel user account needs to be created by the ALE administrator.
- The URL of EDS is https://admin.eds.al-enterprise.com. Users can click the "Sign Up" button on the EDS web page, then fill in the below info to apply for an account.
- · company name
- · country area
- contact
- email
- phone number (optional)
- · remark (optional)





• Once the user clicks the "Register" button, the ALE administrator will receive the registering email. An activation email will be sent back to the user to complete the registration once approved by the ALE administrator.



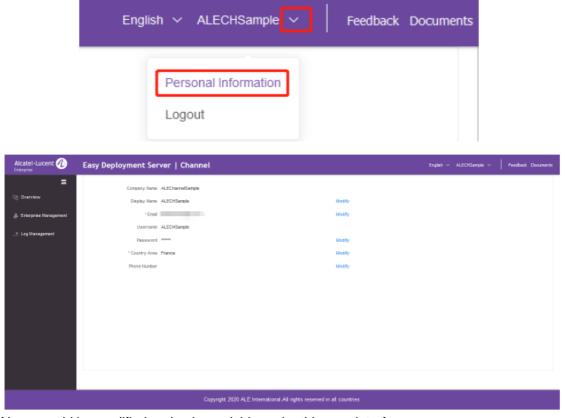
- After clicking the "Immediate Active" button or putting the activation link into the browser address bar for the first login, the user will be asked to create a username and then set the password immediately.
- The username is NOT allowed to be duplicated. The password must be 8 to 20 characters with at least 3 of total of 4 types, including capital letters, small letters, digits, and special characters.



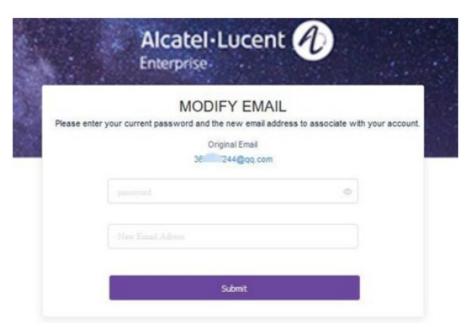
 After completing the registration, the user can log in to the EDS server. The URL of EDS is https://admin.eds.al-enterprise.com.

Channel User Information Modify

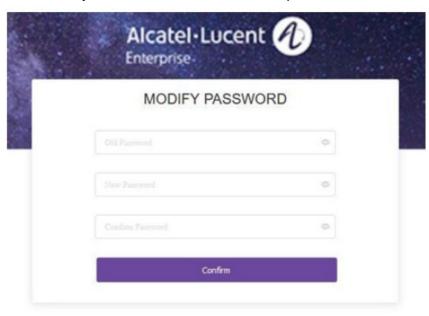
• Click on the button under username, there is a menu for user operation. Click "Personal Information" to modify user information.



- **Display** Name could be modified and only readable under this user interface.
- Country Area can be simply modified and saved.
- Phone Numbers can be simply modified and saved.
- Email can be modified only if a user enters the correct password, see the screenshot below.

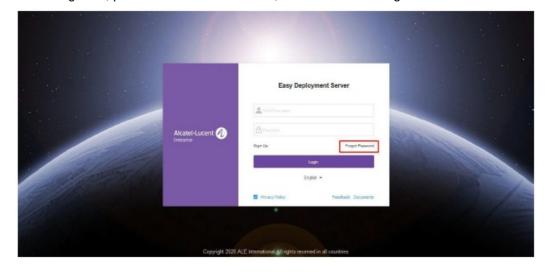


• A password can be modified only if the user enters the correct old password, see the screenshot below.



Forget Channel User Password

- If the user forgets the password, it can be retrieved back by applying a "Forget Password" request on the EDS server. Here are the two steps of resetting the password.
- If the password is forgotten, please enter the username, and then click "Forgot Password".



• The EDS server will be redirected to a reset password page:



• An email with the reset password link will be sent to the email address just input:

Hello,ALE Channel Sample
Please Click The Button Below To Reset
Immediate Reset
Reset Link Will Expire In 3 Days, Please Reset In Time
If clicking does not work, please copy the page address below to open it in the browser address bar:
https://admin.eds.al-enterprise.com/modifypwd?code=Y4NPQ
This is a system email, please do not reply.
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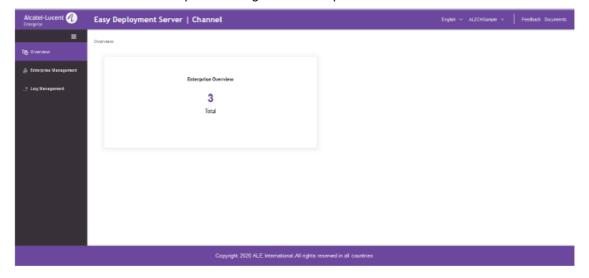
Click the "Immediate Reset" button or put the reset password link into the browser address bar, then reset the
password complying password rule. Once the password reset is successful. Users can log in to EDS normally
with the new password.



Overview

• In the Overview area, a user can easily find out how many enterprise users are under this channel, and the

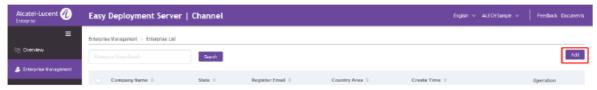
number is clickable to enter the Enterprise Management Enterprise List to see the details.



Enterprise Management

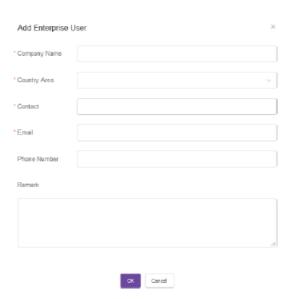
Creating Enterprise User

• A new enterprise account can be created by a Channel user.



Click the "Add" button, and then input the corresponding information:

- Company Name
- · Country Area
- Contact
- Email
- Phone Number (optional)
- Remark (optional)

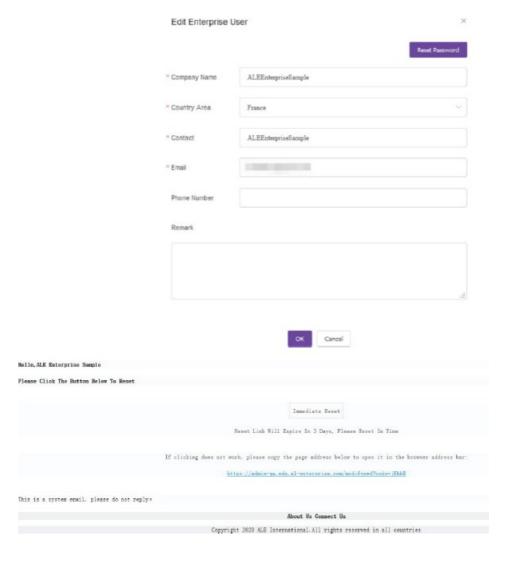


• The channel user first selects the enterprise name which needs to be edited, then click the "Edit" button to edit the information of the enterprise user.



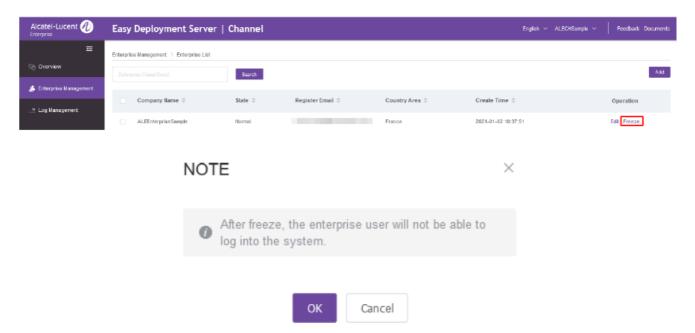
Resetting Enterprise User Password

• The user first selects the user name that needs to reset the password, then clicks the "Edit" button, and then clicks the "Reset Password" button, an email with the reset password link will be sent to the preconfigured email address.

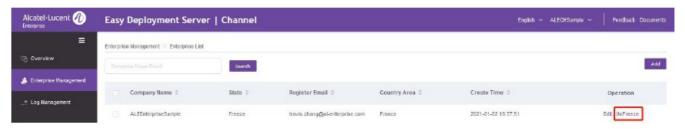


Freeze/Unfreeze Enterprise User

• The user first selects the user name that needs to be frozen, then clicks the "Freeze" button, and then clicks the "OK" button on the prompt window.

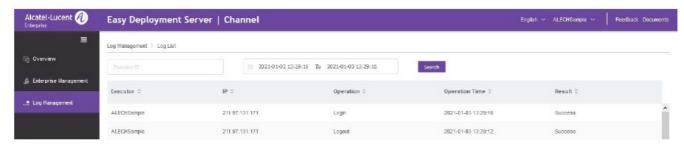


• After the enterprise user is frozen, you will see the "Freeze" button will switch to the "Unfreeze" button.



Log Management

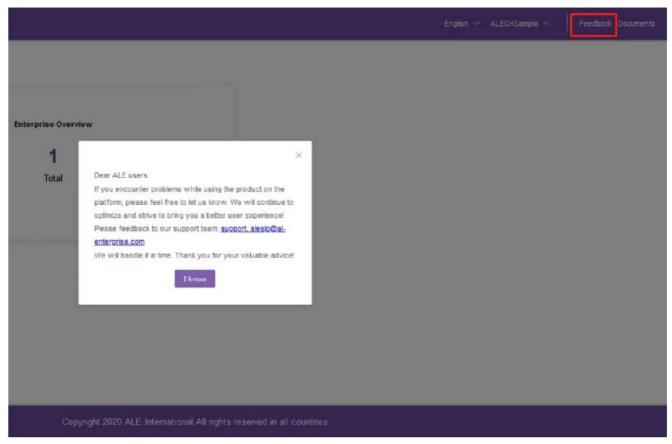
• The channel user could check the log via Log Management.



Also, Executor/IP/Time Range could be input to query the log precisely.

Feedback & Documents

• If the Channel user encounters any issue or question and wants to report to the ALE Technical Team, please click the "Feedback" button, and get the technical support email address.



• Also, more documents can be found via the ALE download center by clicking the "Documents" button.

Documents / Resources



Alcatel-Lucent ALE Easy Deployment Server Channel [pdf] Instruction Manual 8AL91464ENAA, ALE Easy Deployment Server Channel, ALE Server Channel, Deployment Server Channel, ALE Channel, Server Channel, Channel

References

- Metwork, Cloud & Communications solutions | Alcatel-Lucent Enterprise
- @ eds
- User Manual

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