



ENROLL OR TRANSFER YOUR PET TODAY!

Lifetime enrollment is ONLY \$22.95 online. If your pet's microchip was purchased with prepaid enrollment, enrollment is FREE. We charge no annual fees. Enrollment will help ensure the safe return of your pet when they are found, but does not signify ownership.

Sign Up Membership

Pet Name: *Species: Breed:

Gender: *Birthdate:

*ID Number Type: ID Number:

Or, I'm a pet professional, sign into HUB

Microchip Number Help
AKC Registration Number Help

AKC Reunite App User Guide

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AKC Reunite App

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Microchip Number Help
AKC Registration Number Help

Specifications

- Product Name: AKC Reunite Microchips & ezyVet Integration
- Integration Type: Automatic enrollment of AKC Reunite Microchips with Prepaid Enrollments
- Cost: No additional cost for enrollment
- Benefits: 10% savings on 25-count boxes of microchips with prepaid enrollments

FAQ

Q: How long does it take for microchip enrollments to process?

A: Microchip enrollments typically process within 24 hours.

Q: Where can I find more information about AKC Reunite?

A: You can learn more about AKC Reunite at their website: www.akcreunite.org.

Q: How do I view ezyVet microchip enrollments?

A: You can view clinic records in the AKC Reunite HUB by following the steps provided in the user manual.

Overview

ezyVet integration with AKC Reunite enables automatic enrollment of your AKC Reunite Microchips with Prepaid Enrollments at no additional cost to you! Activate AKC Reunite to save time and ensure the pets you microchip are enrolled when they leave your care!

This is achieved through the following

1. AKC Reunite scans ezyVet for AKC Reunite Microchips to enroll your clinic's pet records that have a newly added or modified microchip.
If the microchip is not already enrolled, AKC Reunite enrolls the pet patient's microchip ID to the Pet Owner.
 1. If the microchip is already enrolled, AKC Reunite does not pull any information.
 2. Microchip enrollments will be processed for pet records with addresses in USA, Canada and Mexico only.
2. Microchip is enrolled.
3. The Pet Owner receives a welcome email from AKC Reunite that provides the pet owner information on how to maintain their pet's enrollment records.
Plus, ezyVet users qualify for 10% savings on 25-count boxes of microchips with prepaid enrollments! Learn more about AKC Reunite at www.akcreunite.org.

Regions

Integration will be available for practices in USA

Glossary

- ezyVet – is a cloud-based software as a service veterinarian practice management solution.
- AKC Reunite – is the nation's largest not for profit pet microchip and lost pet recovery service provider.

We charge no annual fees, record update fees, or surcharge fees for our 24/7 lost pet recovery service for as long as you own your pet.

- Prepaid Enrollment – when the microchip is purchased from AKC Reunite, it may be purchased with the enrollment bundled with the microchip. No additional fee is necessary to enroll the microchip with AKC Reunite when it is implanted in a pet.

Integration in Action

This section provides a brief overview of the AKC Reunite and ezyVet integration in practice. This guide assumes you buy microchips with prepaid enrollment from AKC Reunite and use the integration to seamlessly enroll newly implanted microchips to the pet owner in the AKC Reunite service.

Add a microchip to a Patient Record in ezyVet

Add the microchip number to the patient record. Most pet microchips will be 15 numerals exactly. Microchip numbers can only be 9, 10 or 15 characters, and may include letters A thru F and numbers 0 thru 9.

The screenshot shows the ezyVet patient record for 'Adidas' Jones. The 'Details' tab is active, displaying fields for Owner (Jones, Sally), Patient Name (Adidas), Code (100025), Microchip Number (956000017206406), Weight (10 lb), Rabies Number, Date of Vacc, Age (6 months 9 days), Date of Birth (01-10-2024), Sex (M), Species (Canine (Dog)), Breed (Yorkshire Terrier), and Patient Color (Calico). A red arrow points to the 'Microchip Number' field. The 'Other Details' section includes checkboxes for 'Bill To Other', 'Is Animal Group (for RVM)', and 'Lives Away From Owner', along with fields for Insurance Supplier, Referring Clinic, Referring Vet, Preferred Doctor, Second Preferred Doctor, and Other Interested Contacts. The 'Animal Notes' section has a 'Notes Important' checkbox and a 'Tags' section with 'Canine (Dog), Male, Yorkshire Terrier' and 'General'. The 'Demeanor' section shows 'Unknown'.

Microchip Enrollments process within 24 hours


AKC Reunite scans ezyVet for AKC Reunite Microchips to enroll your clinic's pet records that have a newly added or modified microchip.

- If the microchip is not already enrolled, AKC Reunite enrolls the pet patient's microchip ID to the Pet Owner.
- If the microchip is already enrolled, AKC Reunite does not pull any information.

Enrollment Confirmation Email sent to Pet Owner

The Pet Owner receives a welcome email from AKC Reunite that provides the pet owner information on how to


maintain their pet's enrolment records.




YOUR PET IS ENROLLED!
See details below.

HOORAY FOR FIDO!
You have successfully enrolled FIDO with AKC Reunite's lifetime recovery service! Night and day, 365 days per year, we are here to assist in the recovery of your pet if it should become lost.


WHAT TO DO NOW



VERIFY
Double check your enrollment information below to make sure it is accurate.



MANAGE
Keep your pet's information up to date with your Online Records System account.



ADD PET
Use your Pet's ID Number and Enrollment Key to add the record to your account.

CREATE ONLINE RECORDS

PET INFORMATION AS OF 03/07/24

| CALL NAME | SPECIES | BREED | BIRTH DATE |
|-----------|---------|--------------------|------------|
| FIDO | Dog | Labrador Retriever | 09/25/07 |

PET ID NUMBERS

| MICROCHIP IDs | COLLAR TAG IDs | OTHER IDs | ENROLLMENT KEY |
|-----------------|----------------|-------------------------------|----------------|
| 903072412320324 | | 903072412320323 MA91153662 | 16776080 |

PRIMARY CONTACT / OWNER

| NAME | | ADDRESS | |
|--|--------------|--|--|
| John Doe | | 5125 Main Street Sacramento, CA 95841 | |
| EMAIL | PHONE | ALT PHONE | |
| test@testing.com | 660-555-5555 | 287-555-5555 | |

ALTERNATE CONTACTS

| NAME | PHONE | ALT PHONE | EMAIL |
|----------|--------------|-----------|-----------------|
| Jane Doe | 210-555-5555 | | testing@sss.com |

VETERINARY PRACTICE

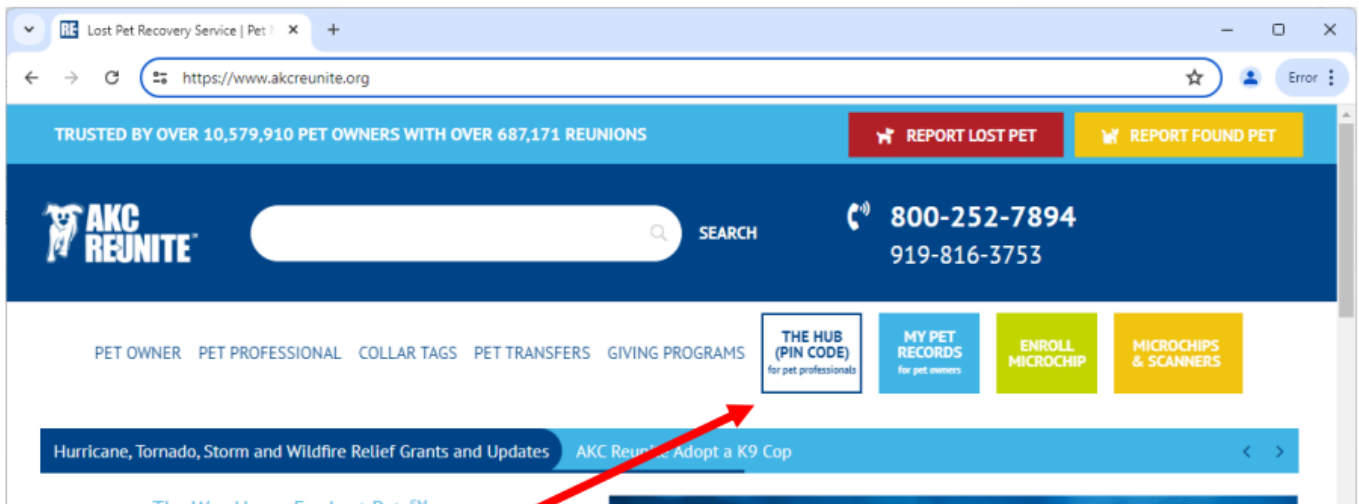
ABC Veterinary Clinic
1005 Dog Lover Blvd
Anytown, CA 95000
frontdesk@abc123.com
919-555-5555

SELECTED OPTIONS

You have also selected to be notified by your email (test@testing.com) if your pet is reported found.

View clinic records in the AKC Reunite HUB

Navigate to <https://www.akcreunite.org/> and click the HUB button in the top Navigation area.



Lost Pet Recovery Service | Pet | +

<https://www.akcreunite.org>

TRUSTED BY OVER 10,579,910 PET OWNERS WITH OVER 687,171 REUNIONS

REPORT LOST PET **REPORT FOUND PET**

AKC REUNITE **SEARCH** **800-252-7894**
919-816-3753

PET OWNER PET PROFESSIONAL COLLAR TAGS PET TRANSFERS GIVING PROGRAMS **THE HUB (PIN CODE)** MY PET RECORDS ENROLL MICROCHIP MICROCHIPS & SCANNERS

Hurricane, Tornado, Storm and Wildfire Relief Grants and Updates AKC Reunite Adopt a K9 Cop

The Way Home For Lost PetsSM

Enter your AKC Reunite HUB credentials (PIN Code provided by AKC Reunite and Password that your clinic chooses) and select 'Login'.

THE HUB

The HUB is for pet professionals to easily manage their clients' microchip enrollments, handle transfers, purchase microchips and take advantage of other valuable microchipping resources.

[QUESTIONS? VISIT OUR HUB FAQ](#)

[Forgot PIN CODE?](#) [Don't have a PIN CODE?](#) [FORGOT PASSWORD?](#)

LET'S GET STARTED

WELCOME TO THE HUB!

****You may notice a change during login****

If you normally use your zip code for login, please enter your zip code as your password. You will then be prompted to create a password immediately AFTER you login. Please call 800-252-7894 if you need assistance.

ENTER PIN CODE OR USER ID

PIN CODE OR USERID

ENTER PASSWORD

PASSWORD

By logging in you agree to our [Terms of Service](#) | [Privacy Policy](#)

LOGIN

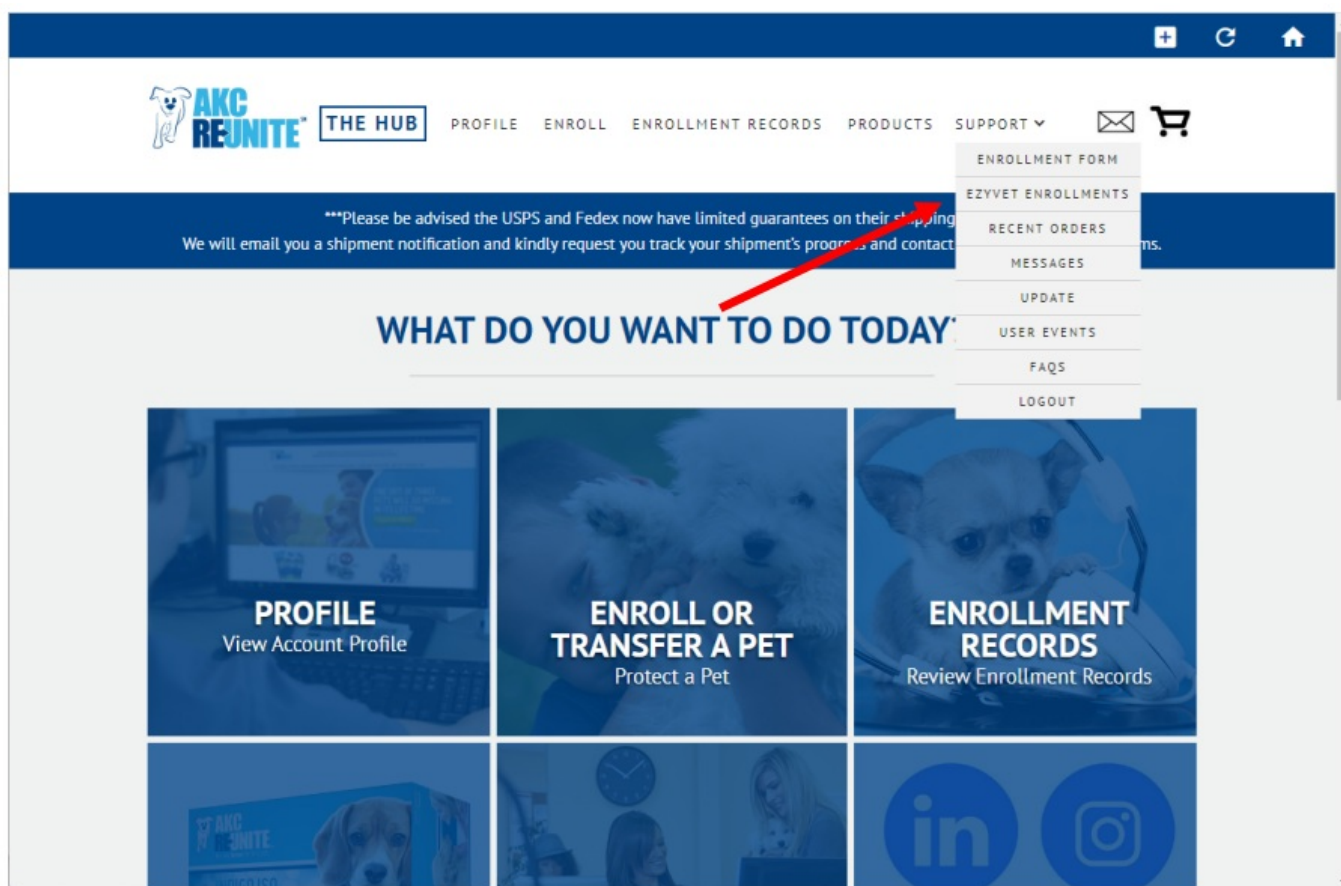
If you do not yet have a PIN Code or have questions about your account or enrolling microchips, please contact your [Sales Consultant](#) at 800-252-7894
AKC Reunite Sales Office hours are Monday - Friday 8:30 am to 5 pm EDT.

ONE OUT OF THREE
PETS WILL GO MISSING
IN ITS LIFETIME

REGISTER TODAY

AKC Reunite is a free service. No Annual Fees.

Once logged in, to view your ezyVet microchip enrollments, select the 'Support' link and then select 'EZYVET ENROLLMENTS' in the drop-down menu.



Microchip enrollments will be listed by date with most recent first. You may enter a microchip number and click the SEARCH button to find a specific record.

EZYVET ENROLLMENT REQUESTS

IMPORTANT: If an enrollment request for a microchip ID is invalid, please correct the ID number in ezyVet before retrying the request.

All

| DATE | MICROCHIP ID | STATUS | MESSAGE | ACTION |
|----------------------|-----------------|-----------|--|--------|
| 07/19/24 12:06 PM | 956000017206406 | Processed | Enrollment completed. | |
| 07/19/24 12:06 PM | 956000017315267 | Processed | Enrollment completed. | |
| 07/19/24 12:06 PM | 956000017272976 | Canceled | Unable to enroll microchip ID 956000017272976. There is an existing Active status enrollment with the same microchip ID. Make sure microchip number is correct. Call AKC Reunite at 800-252-7894 for assistance. | |
| 07/19/24 12:06 PM | 956000017269616 | Canceled | Unable to enroll microchip ID 956000017269616. There is an existing Active status enrollment with the same microchip ID. Make sure microchip number is correct. Call AKC Reunite at 800-252-7894 for assistance. | |

By clicking the icon of an arrow in a circle in the Action column, you may view the details received from ezyVet for

that record.

The screenshot shows the AKC Reunite 'THE HUB' interface. The top navigation bar includes links for PROFILE, ENROLL, ENROLLMENT RECORDS, PRODUCTS, and SUPPORT. The main heading is 'EZYVET ENROLLMENT REQUEST - Clinic DEF'. Below this, a table titled 'EzyVet Web Service Request - Clinic DEF' shows a single record with the following data:

| DATE | MICROCHIP ID | STATUS | MESSAGE | ACTION |
|-------------------|-----------------|-----------|-----------------------|--------|
| 07/19/24 12:06 PM | 956000017206406 | Processed | Enrollment completed. | |

Below the table, a JSON response is displayed:

```
{
  "id": "25",
  "code": "100025",
  "weight": "10.0000",
  "breedName": "Yorkshire Terrier",
  "color": "Calico",
  "notes": "",
  "contact": {
    "id": "62",
    "contactDetails": [
      {
        "id": "25",
        "value": "sally@abc123test.com",
        "value_cleaned": "",
        "contact_detail_type_id": "1",
        "contact_id": "62"
      }
    ]
  }
}
```

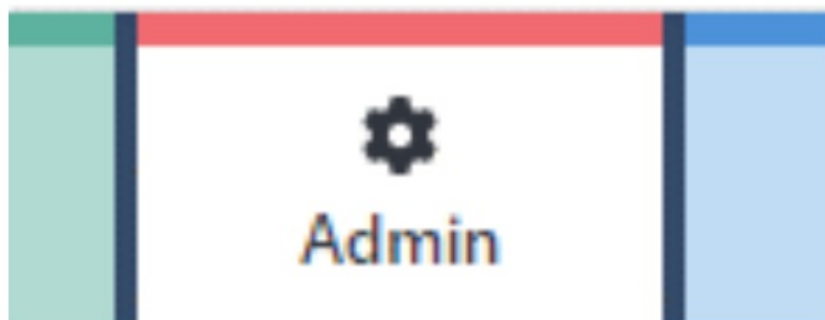
How to Configure

This section details how to configure the AKC Reunite and ezyVet integration.

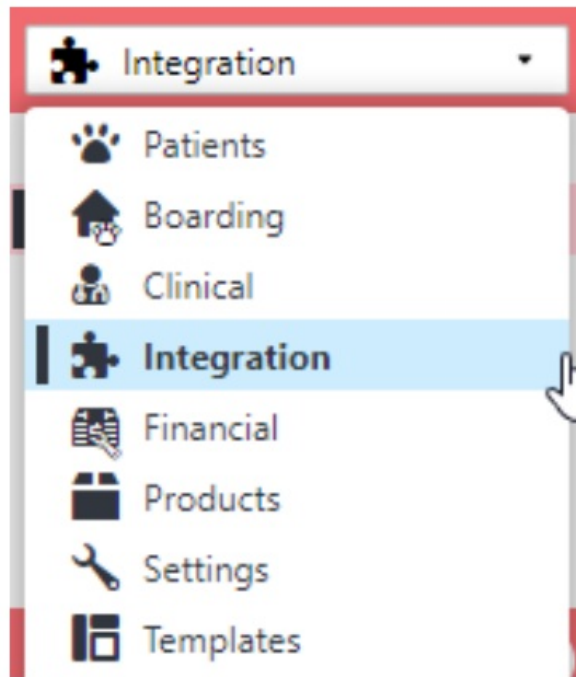
Enable Partner API Integration

The following outlines the steps required to enable your AKC Reunite Partner API integration.

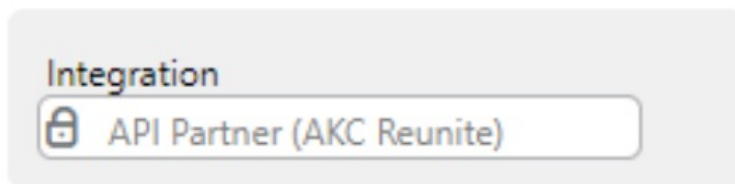
- Log into ezyVet with relevant admin privileges
- Click on the 'Admin' tab



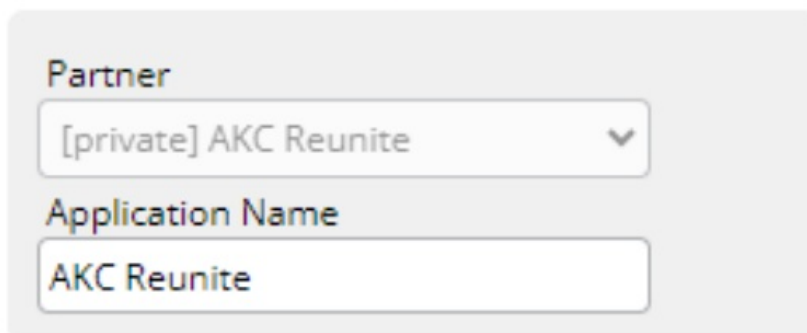
- Use the drop-down box on the left of the screen and select Integration



- In the Integration Search Box type and select “API Partner”
- Select AKC Reunite from the Partner drop down box and then click ‘Save’



API Partner Settings



- Underneath ‘Scopes’ click ‘Select All’ and then Click ‘Save’

Scopes

| <div> <div>Select All</div> <div>Select None</div> </div> | | | |
|---|---------------------------|--|--|
| Id | Name | Description | |
| <input checked="" type="checkbox"/> read-address | View Address | Partner can view all address data, which are generally linked to contacts. | |
| <input checked="" type="checkbox"/> read-animal | View Animal | Partner can view all basic animal data, such as name, breed, species, owner ID, etc. | |
| <input checked="" type="checkbox"/> read-animalcolour | View Animal Colours | Partner can view all animal colours available. | |
| <input checked="" type="checkbox"/> read-breed | View Breed | Partner can view all breeds available. | |
| <input checked="" type="checkbox"/> read-consult | View Consult | Partner can view all consult data. This refers to the consult date, description, as well as notes, etc. | |
| <input checked="" type="checkbox"/> read-contact | View Contact | Partner can view all basic contact data, such as first/last names. This does not reveal email addresses or phone numbers. | |
| <input checked="" type="checkbox"/> read-contactassociation | View Contact Associations | Partner can view all Contact Associations. | |
| <input checked="" type="checkbox"/> read-contactdetail | View Contact Methods | Partner can view details of the contact methods for contacts. This refers to the type of contact method, such as "Phone" or "Email". | |
| <input checked="" type="checkbox"/> read-contactdetailtype | View Contact Method Types | Partner can view a list of all types of contact methods, such as "Phone" or "Email". | |
| <input checked="" type="checkbox"/> read-country | View Countries | Partner can view a list of all countries that are selectable from ezyVet. | |
| <input checked="" type="checkbox"/> read-separation | View Separation | Partner can view a list of all divisions and stock locations on ezyVet. | |
| <input checked="" type="checkbox"/> read-sex | View Sex | Partner can view all sexes available. Sexes can also indicate whether it is desexed. | |
| <input checked="" type="checkbox"/> read-species | View Species | Partner can view all species available. | |
| <input checked="" type="checkbox"/> write-animal | Write Animal | Partner can edit animal data in ezyVet. | |

- Click 'Download Credentials'. Your browser will then download a file named credentialsapi.txt.



Contact AKC Reunite

Contact your AKC Reunite Account Manager at [800-252-7894](tel:800-252-7894) and provide:

- Your clinic's name, address, primary phone and primary email address.
- The calendar date you want the integration to begin. For example, you can do a "catch-up" and AKC Reunite can pull in all records from any date forward, like January 1, 2024.
- Email the credentialsapi.txt to your AKC Reunite Account Manager. AKC Reunite will send Integration Activation Confirmation Email to your clinic email address on file with AKC Reunite.
- Once activated, clinic will receive a "SUCCESS!" email confirmation:



SUCCESS!

Great news! You can now send microchip registration information to AKC Reunite through your practice management software.

Thank you for choosing AKC Reunite!

Sincerely,
Staci Brew
Area Manager, Pet Care - East
AKC Reunite
The Way Home for Lost Pets
919-816-3640
staci.brew@akcreunite.org
www.akcreunite.org

You are receiving this email as a follow up to your request.
AKC Reunite | 8051 Arco Corporate Drive, Suite 200, Suite 200 | Raleigh, NC 27617
© Copyright 2005 - 2022 AKC Reunite
E-mail Us | www.akcreunite.org | Phone: 800-252-7894 | Fax: 919-816-3628

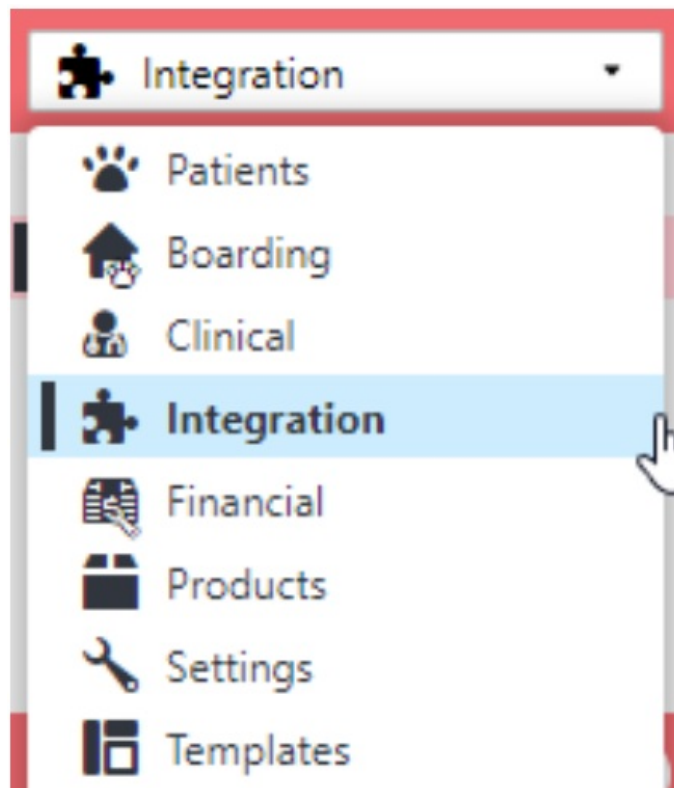
AKC Reunite is a registered service mark of the American Quarter Horse Association, Inc.

Disable Integration in ezyVet

If you no longer wish to use the AKC Reunite Microchip integration, it can be disabled by contacting AKC Reunite at [800-252-7894](tel:800-252-7894) to have your ezyVet API Credentials deactivated.

You can also deactivate in ezyVet

- Use the drop-down box on the left of the screen and select Integration



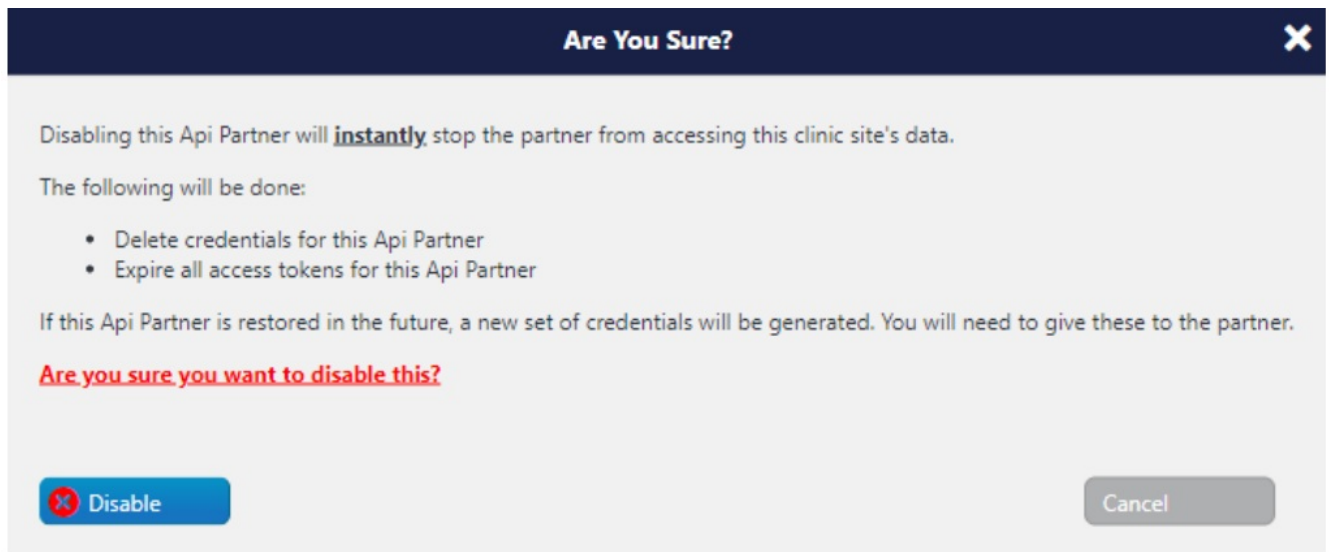
- Use the search bar on the left-hand side of the screen to search for the integration



- Select the integration and look on the right-hand side of the screen for the DISABLE button
- Select DISABLE

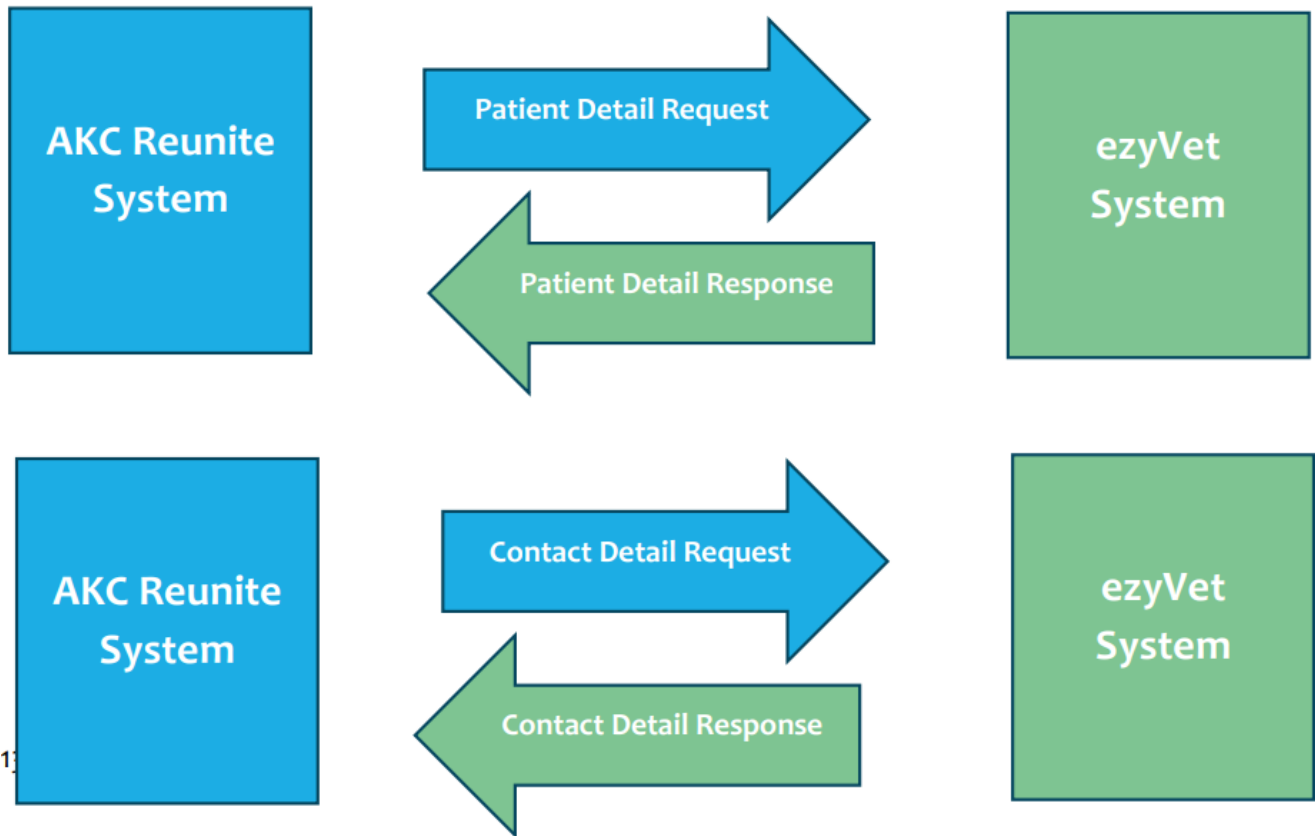


- A Pop-up will appear where you can confirm the disable by selecting DISABLE again



How it Works

- AKC Reunite queries ezyVet for new microchips entered, then captures client and patient details in ezyVet to enroll the microchip.
- The requests and response shown below are performed by secure, authenticated HTTP Request and Response messages that are common on the internet. The request message contains the details of what AKC Reunite is requesting and the response message is the data.
- Further detail can be provided by contacting Technical Support.



Troubleshooting

can't log into my AKC Reunite HUB Account to review Enrolment Errors
Call [800-252-7894](tel:800-252-7894)


can't find enrollment errors to correct

- Login to your AKC Reunite HUB Account at <https://apps.akcreunite.org/cares-pub/hub/login.car>
- Go to Support in the top navigation and click API ENROLLMENT REQUESTS in the dropdown menu

Technical Support

If you need assistance using your existing AKC Reunite integration, contact AKC Reunite directly:
[800-252-7894](tel:800-252-7894)
microchip@akcreunite.org
<https://www.akcreunite.org/procontact/>

Documents / Resources

| | |
|---|--|
|  | AKC REUNITE AKC Reunite App [pdf] User Guide AKC Reunite App, App |
|---|--|

References

- [🌐 The HUB Pet Professionals Management System | Login | AKC Reunite](#)
- [User Manual](#)

[Manuals+](#), [Privacy Policy](#)

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