



AJAX WH Button Alarmpoint User Manual

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AJAX WH Button Alarmpoint



Product Information

The button is a wireless panic button with protection against accidental presses and an additional mode to control automation devices. It is compatible with Ajax hubs only and does not support ocBridge Plus and uartBridge integration modules. The button is connected to the security system and configured via Ajax apps on iOS, Android, macOS, and Windows. Users are alerted of all alarms and events through push notifications, SMS, and phone calls (if enabled).

The Button has the following functional elements:

1. Alarm button
2. Indicator lights
3. Button mounting hole

The operating principle of the Button is as follows: when pressed, it transmits an alarm to users and the security company's CMS. In Control mode, the Button allows you to control Ajax automation devices with a short or long press of a button. In panic mode, the Button can operate as a panic button and signal about a threat, notify the need for medical help, or inform about intrusion, fire, gas alarm, or leakage. The type of alarm can be selected in the button settings. The text of alarm notifications and event codes transmitted to the central monitoring station of the security company (CMS) depends on the selected type. The Button can be bound to the action of an automation device (Relay, WallSwitch, or Socket) in the Button settings – Scenarios menu. It is equipped with protection against accidental press and can transmit alarms at a distance of up to 1,300 m from the hub. However, the presence of obstructions like walls or floors will reduce this distance. The Button is portable and can be carried around on a wrist or a necklace. It is resistant to dust and splashes. When connecting the Button via a radio signal range extender, note that it does not automatically switch between the radio networks of the extender and the hub. It can be assigned to another hub or range extender manually in the app.

Product Usage Instructions

Connecting the button to the Ajax security system

Prior to initiating connection:

1. Follow the hub instructions to install the Ajax application. Create an account, add a hub to the app, and create at least one room.
2. Enter the Ajax app.
3. Activate the hub and check your internet connection.

4. Ensure that the hub is not in armed mode and is not being updated by checking its status in the app.

Only users with administrative rights can add a device to the hub.

In order to connect a Button:

1. Click on Add Device in the Ajax app.
2. Name the device, scan its QR code (located on the package) enter it manually, and select a room and a group (if group mode is enabled).
3. Click Add and the countdown will begin.
4. Hold the button for 7 seconds. When the Button is added, the LEDs will flash green once.

For detection and pairing, the Button must be located within the hub radio communication zone (on the single protected object). The connected button will appear in the list of hub devices in the application. Updating the statuses of the device in the list does not depend on the polling time value in the hub settings. Data is updated only by pressing the Button.

- The button is a wireless panic button with protection against accidental presses and an additional mode to control automation devices.

Note

The button is compatible with Ajax hubs only. No support for ocBridge Plus and uartBridge integration modules!

- The button is connected to the security system and configured via Ajax apps on Android, macOS, and Windows. The users are alerted of all alarms and events via push notifications, SMS, and phone calls (if enabled).
 - Buy panic button Button

Functional elements



1. Alarm button
2. Indicator lights
3. Button mounting hole

Operating principle



00:00

00:12

- Button is a wireless panic button that, when pressed, transmits an alarm to users, as well as to the security company's CMS. In Control mode, Button allows you to control Ajax automation devices with a short or long press of a button.

In panic mode, the Button can operate as a panic button and signal about a threat, notify of the need for medical help, or inform about the intrusion, fire, gas alarm, or leakage.. You can select the type of alarm in the button settings. The text of alarm notifications depends on the selected type, as well as the event codes transmitted to the central monitoring station of the security company (CMS).

Note

You can bind the action of an automation device (Relay, WallSwitch r Socket) to a button press in the Button settings — Scenarios menu.

- The Button is equipped with protection against accidental press and transmits alarms at a distance of up to 1,300 m from the hub. Please be aware that the presence of any obstructions that impede the signal (for example, walls or doors) will reduce this distance.
- The button is easy to carry around. You can always keep it on a wrist or a necklace. The device is resistant to dust and splashes.

Note

When connecting Button via the radio signal range extender, note that Button does not automatically switch between the radio networks of the radio signal extender and the hub. You can assign Button to another hub or range extender manually in the app.

Connecting the button to the Ajax security system

Prior to initiating the connection

1. Follow the hub instructions to install the Ajax application. Create an account, add a hub to the app, and create at least one room.
2. Enter the Ajax app.
3. Activate the hub and check your internet connection.
4. Ensure that the hub is not in armed mode and is not being updated by checking its status in the app.

WARNING

Only users with administrative rights can add a device to the hub

In order to connect a Button

1. Click on Add Device in the Ajax app.
2. Name the device, scan its QR code (located on the package) enter it manually, and select a room and a group

(if group mode is enabled).

3. Click Add and the countdown will begin.

4. Hold the button for 7 seconds. When the Button is added, the LEDs will flash green once.

For detection and pairing, the Button must be located within the hub radio communication zone (on the single protected object). The connected button will appear in the list of hub devices in the application. Updating the statuses of the device in the list does not depend on the polling time value in the hub settings. Data is updated only by pressing the Button. The Button only works with one hub. When connected to a new hub, the button Button stops transmitting commands to the old hub. Note that after being added to the new hub, the Button is not automatically removed from the device list of the old hub. This must be done manually through the Ajax application.

States

Button states can be found in the Ajax app:

1. Ajax app → Devices  → Button

Parameter	Value
Battery Charge	Battery level of the device. Two states available: OK Battery discharged

	How battery charge is displayed in Ajax apps
Operating mode	Displays the operating mode of the button. Three modes are available: Panic Control Mute Interconnected Fire Alarm
LED Brightness	Displays current brightness level of indicator light: Disabled (LED indication is disabled) Low Max

<p>Accidental press protection (displayed only for Panic and Mute Interconnected Fire Alarm operating modes)</p>	<p>Displays the selected type of protection against accidental activation:</p> <p>Off — protection disabled.</p> <p>Long press — in order to send an alarm you should hold the button down for more than 1.5 seconds.</p> <p>Double-pressing — in order to send an alarm you should double-press on the button with a pause of no more than 0.5 seconds.</p>
ReX	<p>Displays the status of using a radio signal range extender</p>
Temporary Deactivation	Displays the status of the device: active or completely disabled by the user
Firmware	Button firmware version
Device ID	Device identifier. Also available on the device's board and its package.
Device No.	Number of the device loop (zone).

Settings

You can adjust the device parameters in the settings section:

1. Ajax app → Devices  → Button → Settings' 

Parameter	Value
Name	The name of the device can be changed
Room	The choice of the virtual room that the device is assigned to
Operating mode	<p>Displays the operating mode of the button. Three modes are available:</p> <p>Panic — sends an alarm when pressed</p> <p>Control — controls automation devices by short or long (2 sec) pressing</p> <p>Mute Interconnected Fire Alarm — when pressed, mutes the alarm of Ajax fire detectors. The option is available if the Interconnected Fire Alarm feature is enabled</p> <p>Learn more</p>
Type of Event (displayed only for Panic operating mode)	Selection of the Button alarm type: <p>Intrusion Fire</p> <p>Medical help Panic button Gas alarm Malfunction</p> <p>Leakage</p>
	Custom <p>The text of SMS and notifications in the app depends on the selected type of alarm</p>

LED Brightness	<p>This displays the current brightness of the indicator lights:</p> <p>Disabled (LED indication is disabled) Low Max</p>
<p>Accidental press protection (displayed only for Panic and Mute Interconnected Fire Alarm operating modes)</p>	<p>Displays the selected type of protection against accidental activation:</p> <p>Off — protection disabled.</p> <p>Long press — in order to send an alarm you should hold the button down for more than 1.5 seconds.</p> <p>Double press — in order to send an alarm you should double-press on the button with a pause of no more than 0.5 seconds.</p>
Alert with a siren if the button is pressed	If active, sirens added to the system are activated after the panic button pressing
Scenarios	Opens the menu for creating and configuring scenarios
User Guide	Opens the Button user guide
Temporary Deactivation	<p>Allows a user to deactivate the device without deleting it from the system.</p> <p>The device will not execute system commands and participate in automation scenarios. The panic button of a deactivated device is disabled</p> <p>Learn more about device temporary deactivation</p>
Unpair Device	Disconnects Button from the hub and deletes its settings

Operating indication



00:00

00:03

Button status is indicated with red or green LED indicators.

Category	Indication	Event
Linking to the security system	Green LEDs flash 6 times	The button is not registered in any security system
	Lights up green for a few seconds	Adding a button to the security system
Command delivery indication	Lights up green briefly	The command is delivered to the security system
	Lights up red briefly	The command is not delivered to the security system
Long press indication in Control mode	Blinks green briefly	The button recognized the pressing as a long press and sent the corresponding command to the hub
Feedback Indication (follows the Command Delivery Indication)	Lights up green for about half a second after the command delivery indication	The security system has received and performed the command
	Briefly lights up red after the command delivery indication	The security system did not perform the command
Battery status (follows Feedback Indication)	After the main indication, it lights up red and goes out smoothly	The button battery needs to be replaced. At the same time, button commands are

		delivered to the security system Battery Replacement
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Use cases

Panic Mode

In the panic button mode, the Button can call security or help, as well as alert of an emergency by activating sirens and sending other users a notification in the app. In the Button settings, you can select one type of alarm out of eight:

- Intrusion

- Fire
- Medical help
- Panic button
- Gas alarm
- Malfunction
- Leakage
- Custom (not sent to the security company monitoring station)

The type of alarm determines the event code sent to the security company monitoring station (CMS) and the notification text received by the user. This ensures an accurate response to the threat.

Note that in Panic Mode, pressing the Button will raise an alarm regardless of the system security mode.

Note



An alarm if the Button is pressed can also run a scenario in the Ajax security system.

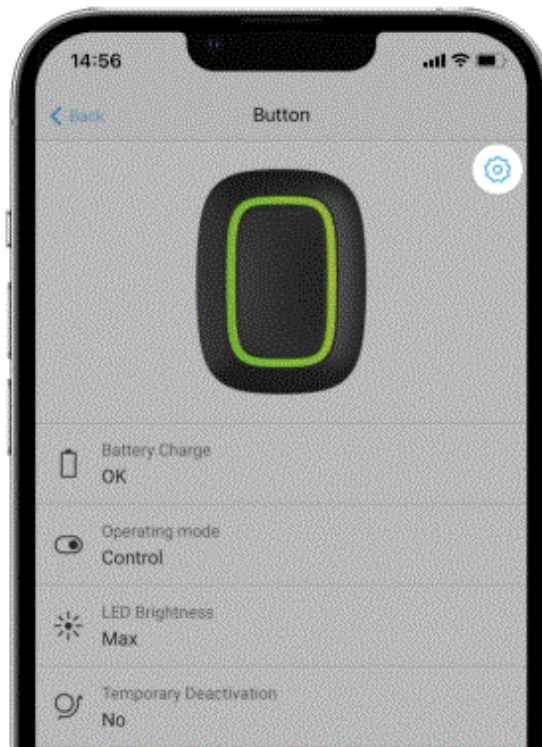
- The button can be installed on a flat surface or carried around. To install on a flat surface (for example, under the table), secure the Button with double-sided adhesive tape. To carry the Button on the strap: attach the strap to the Button using the mounting hole in the main body of the Button.

Control Mode

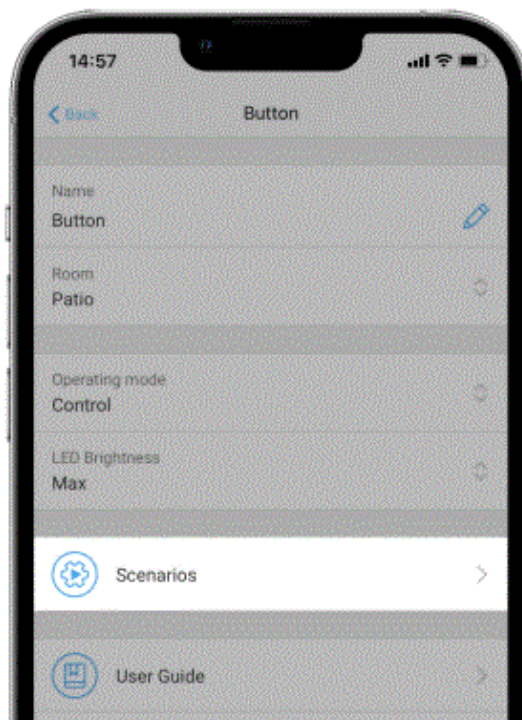
- The button can be used to control the automation devices. In Control mode, the Button has two pressing options: short and long (the button is pressed for more than 3 seconds). These pressings can trigger the execution of an action by one or more automation devices: Relay, WallSwitch, or Socket.

To bind an automation device action to a long or short press of a Button:

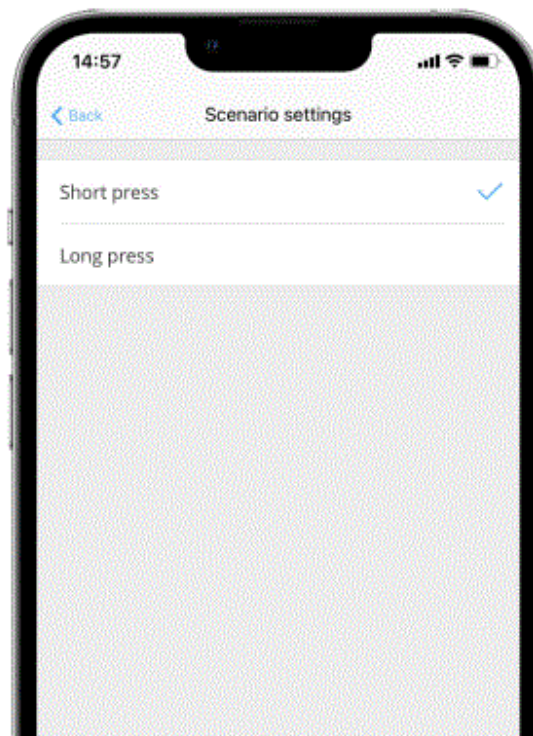
1. Open the Ajax app and go to the Devices  tab.
2. Select the Button in the list of devices and go to settings by clicking the gear icon  .



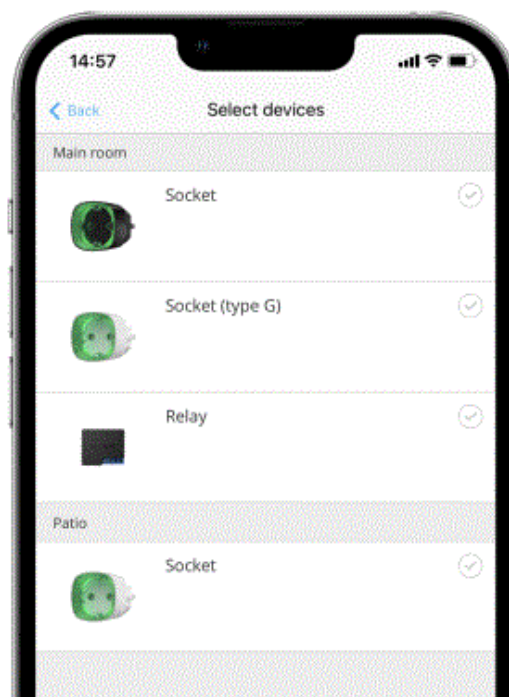
3. Select the Control mode in the Button mode section. Click on the actual Button device to save the changes
4. Go to the Scenarios menu. Click Create Scenario if you are creating a scenario for the first time, or Add Scenario if scenarios have already been created in the security system.



5. Select a pressing option to run the scenario: Short press or Long press.

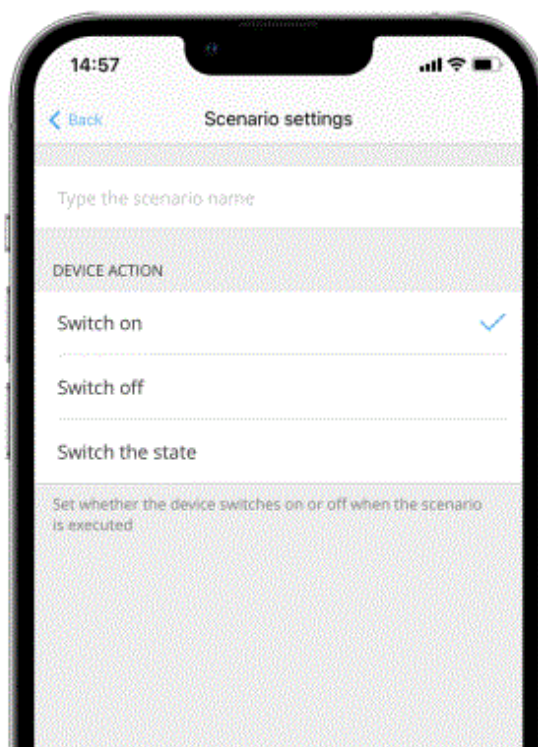


6. Select the automation device to execute the action.



7. Enter the Scenario Name and specify the Device Action to be executed by pressing the Button.

- Switch on
- Switch off
- Switch the state



NOTE

When configuring a scenario for the automation devices, which operate in pulse mode, the Device Action setting is not available. During the scenario execution, such devices will close/open the contacts for a set time. The operating mode and pulse duration are set in the automation device settings.

8. Click Next. The scenario will appear in the list of device scenarios.

Mute Interconnected Fire Detectors Alarm

By pressing the Button, the interconnected fire detector alarm can be muted (if the corresponding operating mode of the button is selected). The reaction of the system to pressing a button depends on the state of the system:

- The Interconnected Fire Detectors Alarm has already propagated — by the first press of the Button, all fire detectors sirens are muted, except for those that registered the alarm. Pressing the button again mutes the remaining detectors.
- The interconnected alarms delay time lasts — the siren of the triggered Ajax fire detector is muted by pressing.

Learn more about Interconnected Fire Detectors Alarm

Note

With the OS Malevich 2.12 update, users can mute fire alarms in their groups without affecting detectors in the groups to which they do not have access.

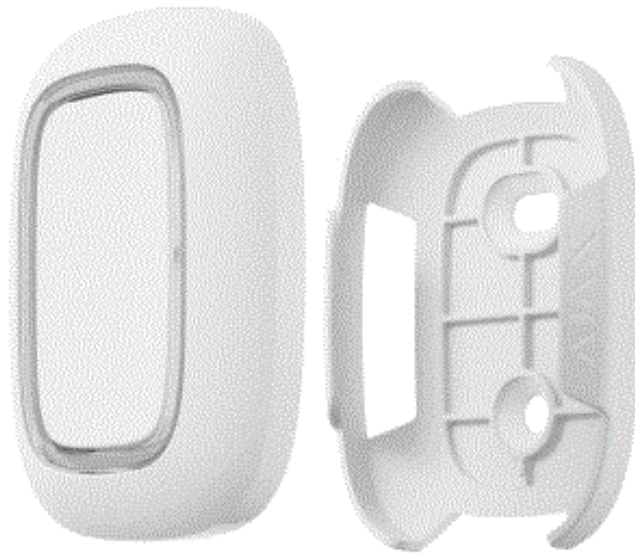
[Learn more](#)

- **Placement**

Button can be fixed on a surface or carried around.

- **How to x Button**

To fix Button on a surface (e. g. under a table), use Holder.



To install the button in the holder:

1. Choose a location to install the holder.
2. Press the button to test whether the commands can reach the hub. If not, choose another location or use a radio signal range extender.

When connecting Button via the radio signal range extender, note that Button does not automatically switch between the radio networks of the radio signal extender and the hub. You can assign Button to another hub or range extender manually in the app.

3. Fix Holder on the surface using the bundled screws or double-sided adhesive tape.
4. Put the Button into the holder.

Please note that Holder is sold separately.

Buy Holder

How to carry around Button



- The button is convenient to carry with you thanks to a special hole in its body. It can be worn on the wrist or around the neck or hung on a key ring.
- The button has an IP55 protection rating. This means that the device's body is protected from dust and splashes. Tight buttons are recessed into the body and software protection helps to avoid accidental pressing.

Maintenance

- Clean the button body from dust, cobwebs, and other contaminants as they appear. Use a soft, dry cloth for cleaning appliances. Never use substances containing alcohol, acetone, gasoline, and other active solvents to clean the Button.
- The pre-installed battery provides up to 5 years of Button operation in normal use (one press per day). More frequent use may reduce battery life. You can check the battery level in the Button states in the Ajax app.
- The pre-installed battery is sensitive to low temperatures and if the key fob is cooled significantly, the battery level indicator in the app may show incorrect values until the key fob becomes warmer.
- The battery level value is updated each time the button is pressed.
- When the battery has run down, the user will receive a notification in the Ajax app, and the LED indicator will smoothly light up red and go out each time the button is pressed.
- How long do Ajax devices operate on batteries, and what affects this

Technical Specifications

Number of buttons	1
LED backlight indicating command delivery	Available
Protection against accidental activation	Available, in panic mode
Radio communication protocol	Jeweller Learn more
Radiofrequency band	866.0 – 866.5 MHz 868.0 – 868.6 MHz 868.7 – 869.2 MHz 905.0 – 926.5 MHz 915.85 – 926.5 MHz 921.0 – 922.0 MHz Depends on the region of sale.
Compatibility	Operates with all Ajax hubs, and radio signal range extenders featuring OS Malevich 2.7.102 and later
Maximum radio signal power	Up to 20 mW
Radio signal modulation	GFSK
Radio signal range	Up to 1,300 m (without obstacles)
Power supply	1 CR2032 battery
Battery life	Up to 5 years (depending on frequency of use)
Protection class	IP55
Operating temperature range	From -10°C to +40°C
Operating humidity	Up to 75%
Dimensions	47 × 35 × 13 mm
Weight	16 g
Service life	10 years

Compliance with standards

Complete Set

1. Button

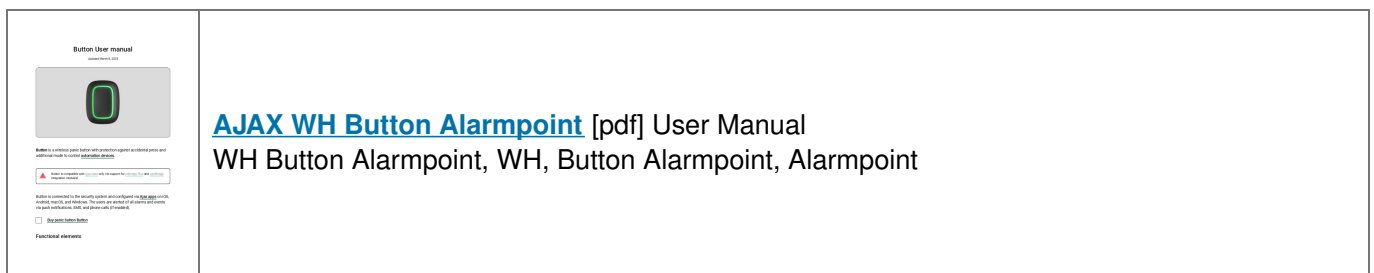
- ## Warranty

- Contact technical support:**

- Subscribe to the newsletter about safe life. No spam

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Documents / Resources



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