



AJAX FireProtect / FireProtect Plus User Manual

[Home](#) » [ajax](#) » AJAX FireProtect / FireProtect Plus User Manual 

Contents

- [1 AJAX FireProtect / FireProtect Plus](#)
- [2 Functional Elements](#)
- [3 Operating Principle](#)
- [4 Settings](#)
- [5 Indication](#)
- [6 Installation](#)
- [7 Maintenance and Battery Replacement](#)
- [8 Tech Specs](#)
- [9 Complete Set](#)
- [10 Documents / Resources](#)
 - [10.1 References](#)
- [11 Related Posts](#)



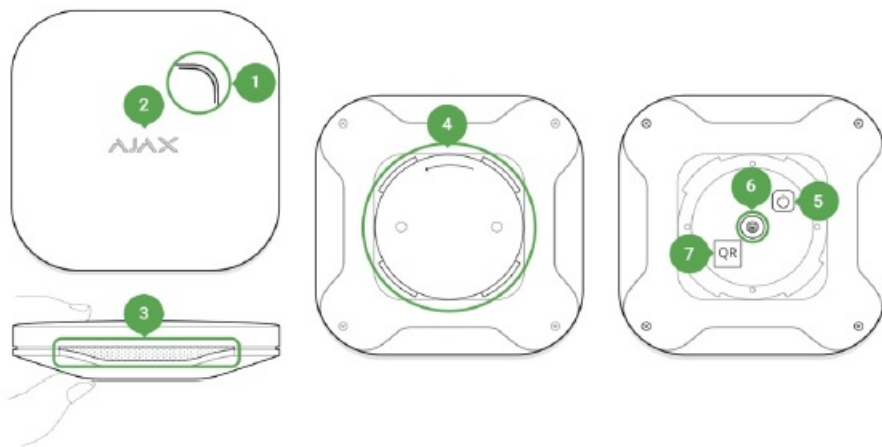
AJAX FireProtect / FireProtect Plus



FireProtect (FireProtect Plus) is a wireless indoor re detector with an in-built buzzer and a battery, ensuring up to 4 years of autonomous operation. FireProtect can detect smoke and rapid temperature increase.

- Aside from these functions, FireProtect Plus additionally can alert of dangerous CO level. Both detectors can function independently from the hub.
- Connecting to the Ajax security system via a secured radio protocol, FireProtect (FireProtect Plus) communicates with the at a distance of up to 1,300 m in line of sight.
- The detector can be a part of third-party security systems, connecting to them via
- The detector is set up via the for iOS, Android, macOS, and Windows. The system notifies the user of all events through push notifications, SMS, and calls (if activated).
- The Ajax security system can be connected to a central monitoring station of a security company.

Functional Elements



1. Siren hole
2. Light indicator (acts as the sensor and Test button)
3. Smoke chamber hole with the temperature detector behind the net
4. SmartBracket attachment panel
5. Power button
6. Tamper button
7. QR code

Operating Principle

When smoke penetrates the detector chamber, it distorts infrared light between the emitter and photoelectric receiver. This distortion triggers a smoke alarm. When the temperature exceeds 60°C or rises by 30°C during 30 minutes (not necessary to reach 60°C), the detector registers temperature increase, which triggers a re alarm.

FireProtect Plus has an additional sensor to detect a dangerous CO level. If the concentration of CO in the air exceeds a certain level, the detector generates an alarm.

The detector is triggered:

In case of alarm, the detector activates the built-in buzzer (the siren sound can be heard from afar) and blinks with the light indicator. When connected to a security system, both the user and the security company are notified of the alarm.

The siren of the device can be turned off using three ways:

- within 60–90 min at carbon oxide concentration 50 ppm / 0.005%
- within 10–40 min at CO concentration 100 ppm / 0.01%

- within 3 min at carbon oxide concentration 300 ppm / 0.03%.

1. By pressing the Ajax logo on the device lid (there is a touch button under the logo).



2. Through the Ajax app. In case of re alarm, you will see a pop-up message in Ajax app suggesting to turn off the built-in sirens.

3. Using the . To turn off the built-in sirens in case of re alarm, press the “*” button on the KeyPad.



Please note that for this to work you need to priorly select Mute alarm command for this button in the KeyPad settings.

If smoke and/or temperature levels do not restore to normal values, in 10 minutes, the FireProtect/FireProtect Plus turns on the siren again.

Connecting the Detector to the Ajax Security System

Connecting to the hub

Before starting connection:

1. Following the hub user guide, install the . Create the account, add the hub, and create at least one room. Ajax app

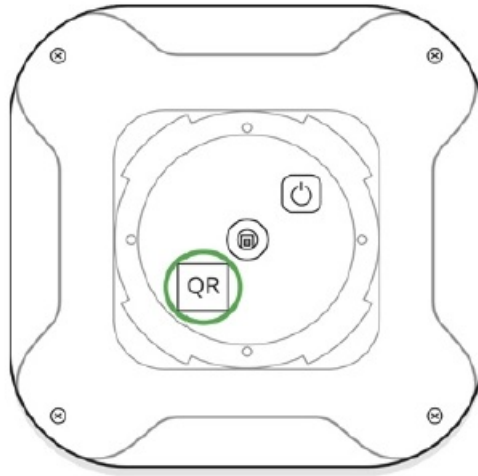
Only users with administrator rights can add the device to the hub

Pairing the detector with hub:

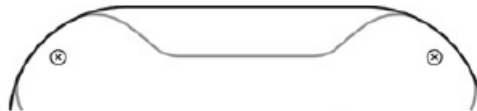
2. Switch on the hub and check the internet connection (via Ethernet cable and/or GSM network).

3. Make sure that the hub is disarmed and does not update by checking its status in the Ajax app.

1. Select Add Device in the Ajax app.
2. Name the device, scan or type the QR Code (located on the detector body and packaging), and select the location room.



3. Tap Add — the countdown will start.
4. Switch on the device.



To make sure that the detector is on, press the on/off button — the logo will light up red for a second. For detection and pairing to occur, the detector should be located within the coverage area of the wireless network of the hub (at a single protected object). The connection request is transmitted for a short time: at the moment of switching on the device. If pairing with the hub fails, the detector operates autonomously; switch off the detector for 5 seconds and retry. The detector connected to the hub is displayed in the list of devices in the app. The update of the detector status in the list depends on the device inquiry time set in the hub settings (the default value is 36 seconds).

Connecting to Third Party Security Systems

To connect the detector to a third party security central unit using the or integration module, follow the recommendations in the manual of the respective device. The smoke detector always operates in the active mode. When connecting FireProtect to third party security systems, it is appropriate to place it in a permanently active protection zone.

States

1. Devices
2. FireProtect | FireProtect Plus

Parameter	State
Temperature	Temperature of the device. Measures on the device processor and changes gradually
Jeweller Signal Strength	Signal strength between the hub and the detector
Connection	Connection status between the hub and the device
Battery Charge	<p>Battery level of the device. Two states available:</p> <p>OK</p> <p>Battery discharged</p> <p>How battery charge is displayed in Ajax apps</p>
Lid	The tamper state of the device — reacts to the detachment
Routed Through ReX	Displays the status of using the ReX range extender
Smoke	Shows if smoke is detected
Temperature threshold exceeded	The state of temperature threshold exceeded alarm
Rapid temperature rise	The state of rapid temperature increase alarm
High CO Level (FireProtect Plus only)	The state of dangerous CO level alarm
Backup Battery Charge	Backup battery level of the device
Smoke sensor	The state of the smoke detector
Smoke sensor dust level	The dust level in the smoke chamber
Temporary Deactivation	Shows the status of the device: active, completely disabled by the user, or only notifications about

	triggering of the device tamper button are disabled
Firmware	Detector firmware version
Device ID	Device identifier

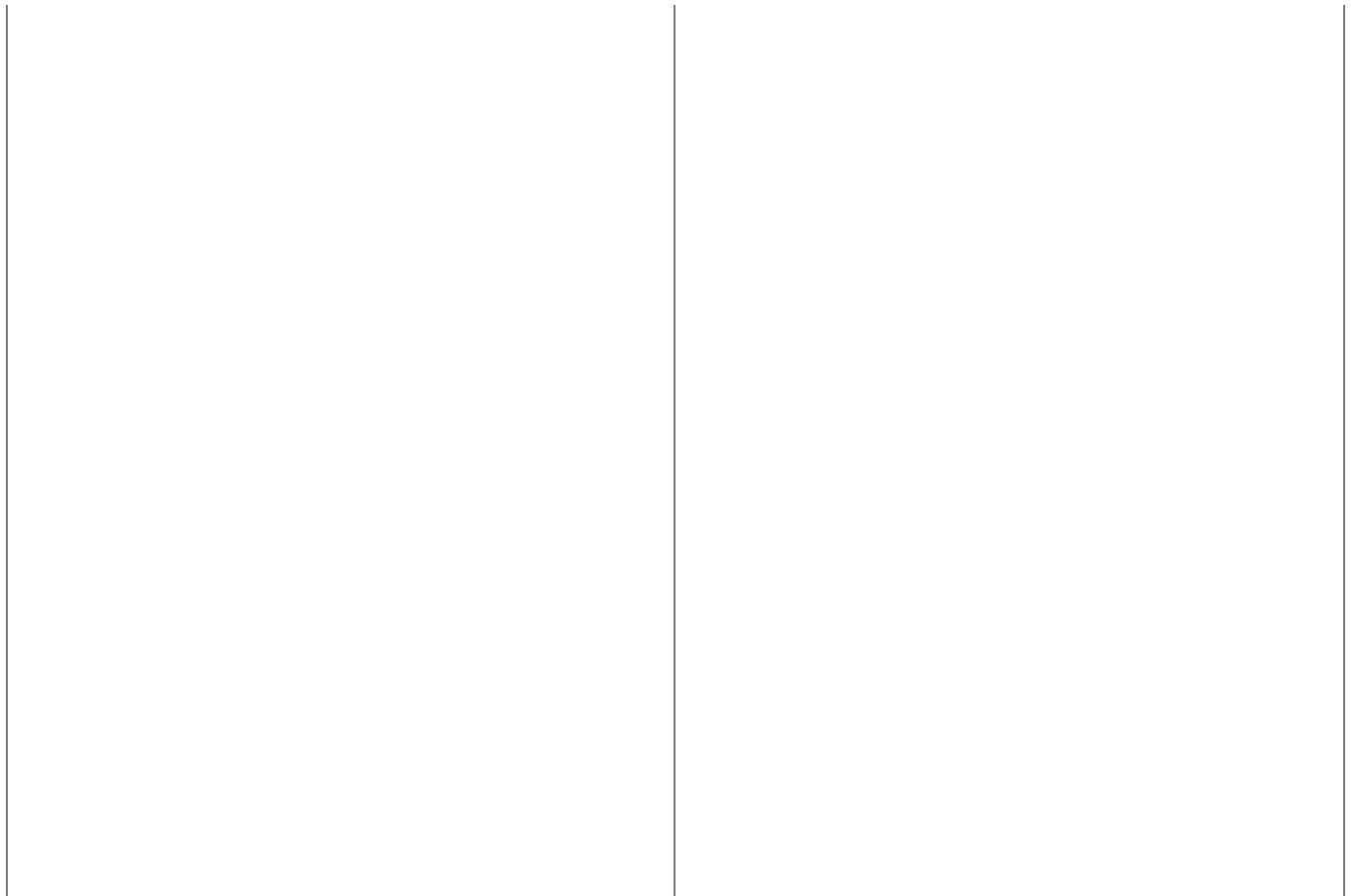
Settings

1. Devices
2. FireProtect | FireProtect Plus
3. Settings

Setting	Value
First field	Device name, can be edited
Room	Selecting the virtual room to which the device is assigned
Dangerous CO Level Alarm (FireProtect Plus only)	If active, the detector alerts of exceeding the limits of carbon monoxide concentration
High temperature alarm	If active, the detector reacts when the temperature is 60°C and higher
Rapid temperature rise alarm	If active, the detector reacts to rapid temperature increase (30°C for 30 minutes or less)
Alert with a siren if smoke is detected	If active, sirens added to the system are activated in case of smoke alarm
Alert with a siren if temperature threshold exceeded	If active, sirens added to the system are activated in case if temperature threshold exceeded
Alert with a siren if rapid temperature rise detected	If active, sirens added to the system are activated in case if rapid temperature rise detected
Alert with a siren if CO detected (FireProtect Plus only)	If active, sirens added to the system are activated in case if CO concentration is dangerous
	Switches the device to the signal strength test

Jeweller Signal Strength Test

FireProtect Self Test	Starts FireProtect selftest
Temporary Deactivation	<p>Allows the user to disconnect the device without removing it from the system.</p> <p>Two options are available:</p> <p>Deactivate entirely — the device will not execute system commands or participate in automation scenarios, and the system will ignore device alarms and other notifications</p> <p>Deactivate lid notifications — the system will ignore only notifications about the triggering of the device tamper button</p> <p>Learn more about temporary deactivation of devices</p> <p>Note that a disabled device does not trigger an interconnected alarm of fire detectors. But if smoke is detected, the built-in siren will sound</p>
User Guide	Opens the detector User Guide
Unpair Device	Deletes device and its settings



Interconnected FireProtect Alarms Setup

The function activates built-in sirens of all re detectors if at least one of them is triggered. Sirens are activated within the hub–detector ping interval according to the Jeweller settings.

To enable Interconnected Alarms:

1. Open the Devices tab in the
2. Select a hub
3. Go to its Settings by pressing
4. Select the Service item
5. Go to the Fire detectors settings menu and activate the Interconnected FireProtect Alarms option

Interconnected alarms are supported by FireProtect and FireProtect Plus detectors with firmware versions 3.42 and later. Please note that when you turn on the interconnected alarms, you cannot set the hub–detector ping interval (Jeweller settings) of more than 48 seconds.

If necessary, set the Delay of Interconnected Alarms from 0 to 5 minutes (in 1- minute increments). The option allows you to postpone the interconnected alarm for a specified period of time.

When this option is inactive, the interconnected alarm is sent to all re detectors within a minute.

The function works as follows:

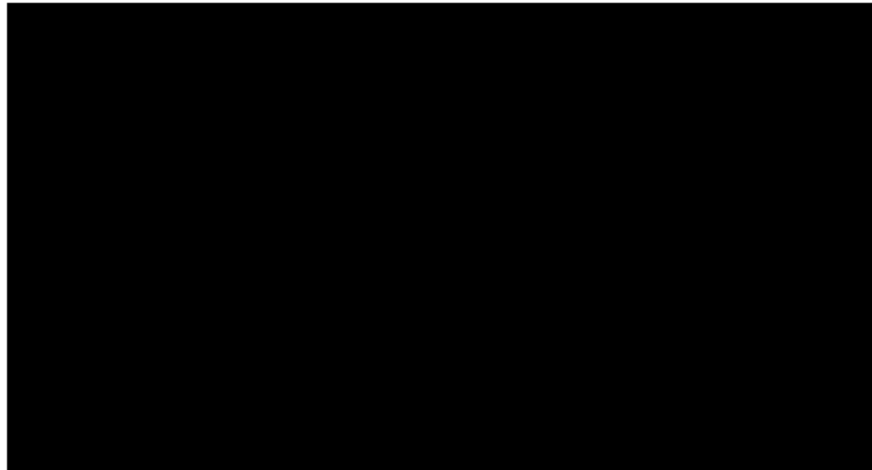
1. One of the FireProtect/FireProtect Plus detectors detects an alarm.
2. Delay of Interconnected Alarms starts.

3. The built-in siren of the re detector informs the alarm. Users receive notifications in the Ajax app (if are enabled). At the object, are activated (if the are enabled).

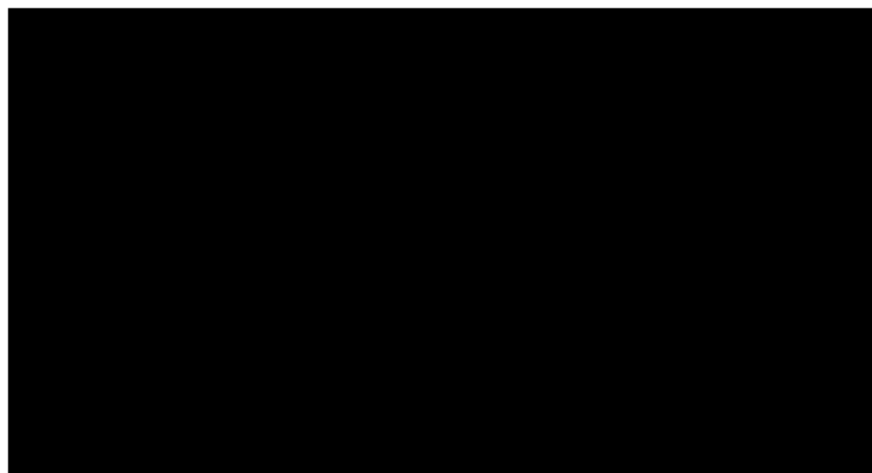


4. An alarm conrmation event is sent to the monitoring station and security system users, and the system starts the interconnected alarm for re detectors if:

- The interconnected alarm delay time has passed, and the triggered detector is still registering an alarm.



- During the delay of the interconnected alarms, the triggered detector reports a different type of alarm (for example, the detector report the exceeding of the temperature threshold after a smoke alarm).



- During the interconnected alarm delay, another re detector in the system raised an alarm.



- To give more time to eliminate the cause of false triggering of the detector, the user can delay the propagation of the interconnected alarm for another 10 minutes:
- By pressing the KeyPad function button (if enabled).
- By pressing the Button in the re alarm muting mode.
- By eliminating the cause of the alarm (re detectors at the facility no longer detect an alarm).
- By pressing the touch button of the triggered re detector.



If a triggered detector does not return to a normal state within 10 minutes after the user postponed the interconnected alarm, another re detector reports an alarm, or a triggered detector reports an alarm of another type (for example, temperature and smoke), the system will send an alarm confirmation and activate interconnected alarm for re detectors.

If necessary, activate the Ignore First Alarm option. This setting is recommended for premises with potential sources of false alarms. For example, if the device is installed in a place where dust or steam can get into the detector.

The option functions as follows:

1. The detector reports a smoke alarm.
2. The built-in 30-second timer of the detector starts.
3. If after 30 seconds the detector still detects a threat, an alarm is sent to the hub.

Indication

Event	Indication
Detector switching on	The logo lights up green for 1 second
Detector switching off	The logo blinks red three times and the device switches off
Registration failed	The logo blinks green for a minute, then the device switches to the autonomous mode
Smoke or temperature increase detected	The siren switches on, the logo lights red during the fire/smoke alarm
Battery low	One short sound signal per 90 sec — main

Performance testing

The Ajax security system allows conducting tests for checking the functionality of connected devices. The tests do not start straight away but within a period of 36 seconds when using the standard settings. The test time start depends on the settings of the detector scanning period (the paragraph on “Jeweller” settings in hub settings).

- **Jeweller Signal Strength Test**
- **FireProtect Self Test**
- **Attenuation Test**

According to the requirements of EN50131 standard, the level of the radio signal sent by wireless devices is decreased during the test mode.

Detector Testing

Before installing the detector, check the smoke sensor. To test it, switch on the detector and press the sensor button (the logo center) for a few seconds – the detector will test the smoke chamber with electronic simulation of smoke generation and then will switch on the siren for 6 seconds. You will receive the notification in the Ajax app regarding the test result and detector status.

Installation

Selecting the Location

The location of the detector depends on its remoteness from the hub, and obstacles hindering the radio signal transmission: walls, doors, large objects inside the room.

If the signal level is low (one bar), we cannot guarantee the stable operation of the detector. Take all possible measures to improve the quality of the signal. At least, move the detector: even a 20 cm shift can significantly

improve the quality of signal reception.

If the detector has low or unstable signal strength even after moving, use a . Install the detector at the ceiling in the highest point where hot air and smoke are concentrated in case of re. If there are any beams at the ceiling, protruding by 30 or more centimeters from the ceiling level, install the detector between every two beams.

Where and how to install FireProtect Plus

Installation procedure

Before installing the detector, make sure that you have selected the optimal location that follows the guidelines of this manual!

1. Fix the SmartBracket panel on the ceiling using bundled screws. If you use any other attachment tools, make sure that they do not damage or deform the attachment panel. Use double-side adhesive tape only for temporary attachment of the detector. The tape runs dry with time, which can cause falling, false triggering, and detector malfunction.
2. Put the detector on the attachment panel by turning it clockwise on SmartBracket. When the detector is xed in SmartBracket, it blinks with LED, signaling that the tamper is closed.

If LED doesn't blink after xing in SmartBracket, check the status of the tamper in the and then the xing tightness of the panel. If someone detaches the detector from the surface or takes it off the attachment panel, the security system noti es you.

Do not install the detector:

1. outside the premises (outdoors);
2. nearby any metal objects or mirrors causing attenuation or screening of the signal;
3. at any places with fast air circulation (air fans, open windows or doors);
4. closer than a meter to the cooking surface;
5. inside premises with the temperature and humidity beyond the range of permissible limits;
6. closer than 1 m to the hub.

Autonomous Use of the Detector

The detector can be used autonomously, without connecting to a security system.

1. Switch on the detector by pressing the on/off button for 3 seconds (the logo will light up green for 1 second) and conduct the smoke test.
2. Select the optimal location of the detector following the recommendations in the second part of the section Selecting the location of this manual.
3. Install the detector as described in the section Installation procedure

In case of autonomous use, the detector noti es of the detected re/smoke with the siren sound and light of the logo. To switch off the siren, press the logo (there is a sensor button) or eliminate the cause of the actuated alarm.

Maintenance and Battery Replacement

Check the operational capability of the detector regularly. Clean the detector body from dust, spider web, and other contaminants as they appear. Use soft dry napkin suitable for tech equipment. Do not use any substances containing alcohol, acetone, gasoline, and other active solvents to clean the detector. To a certain level, the detector ignores the dust in the smoke chamber. When the chamber becomes too dusty, the detector notifies the user of the need to clean it via the app (and beeps every minute and a half). Such maintenance is compulsory for the detector to operate correctly.

Pre-installed batteries ensure up to 4 years of autonomous operation. If the batteries are discharged, the security system sends the respective notifications and the detector signal with a sound every 90 seconds:

- if the main batteries are low — a single short signal;
- if the backup battery is low — two short signals;
- if both batteries are low — three short signals.



Tech Specs

Smoke-sensitive element	Photoelectric sensor
Temperature sensitive element	Thermocouple
Sound notification volume	85 dB at a distance of 3 m
Alarm threshold at the temperature	+59°C ±2°C
Tamper protection	Yes
Frequency band	868.0 – 868.6 MHz or 868.7 – 869.2 MHz depending on the region of sale
Compatibility	Operates independently or with all Ajax hubs , range extenders , ocBridge Plus , uartBridge
Maximum RF output power	Up to 20 mW
Radio signal modulation	GFSK
Radio signal range	Up to 1,300 m (any obstacles absent)
Power supply	2 × CR2 (main batteries), CR2032 (backup battery), 3 V
Battery life	Up to 4 years
Installation method	Indoors
Operating temperature range	From 0°C to +65°C
Operating humidity	Up to 80%

Complete Set

1. FireProtect (FireProtect Plus)
2. SmartBracket mounting panel
3. Batteries CR2 (pre-installed) — 2 pcs
4. Battery CR2032 (pre-installed) — 1 pcs
5. Installation kit
6. Quick Start Guide

Documents / Resources

	<p>AJAX FireProtect / FireProtect Plus [pdf] User Manual FireProtect, FireProtect Plus, FireProtect FireProtect Plus</p>
	<p>AJAX FireProtect / FireProtect Plus [pdf] User Manual FireProtect, FireProtect Plus, FireProtect FireProtect Plus</p>

References

- 🔗 [End user agreement - Ajax Systems](#)
- 🔗 [Jeweller radio technology | Ajax Systems](#)
- 🔗 [Current product lines of the Ajax security system](#)
- 🔗 [Current product lines of the Ajax security system](#)
- 🔗 [Current product lines of the Ajax security system](#)
- 🔗 [Ajax FireProtect - Wireless fire detector with siren](#)
- 🔗 [Fire detector with siren and CO sensor - FireProtect Plus](#)
- 🔗 [KeyPad - Wireless touch keyboard | Ajax Systems](#)
- 🔗 [ocBridge Plus — Module for Ajax devices integration with wired systems](#)
- 🔗 [ReX — Intelligent radio signal range extender | Ajax Systems](#)
- 🔗 [uartBridge — Module for Ajax devices integration with third-party wireless alarms systems](#)
- 🔗 [Software | Ajax Systems](#)
- 🔗 [Warranty - Ajax Systems](#)
- 📖 [How battery charge is displayed in Ajax apps | Ajax Systems Support](#)
- 📖 [What is Smoke Sensor Self Test | Ajax Systems Support](#)
- 📖 [How Ajax notifies users of alerts | Ajax Systems Support](#)
- 📖 [How long Ajax devices operate on batteries, and what affects this | Ajax Systems Support](#)
- 📖 [How to clean the FireProtect / FireProtect Plus smoke chamber | Ajax Systems Support](#)
- 📖 [How to temporarily deactivate a device without removing it from the system | Ajax Systems Support](#)
- 📖 [Where and how to install a carbon monoxide \(CO\) detector | Ajax Systems Support](#)
- 📖 [How to change the batteries in the FireProtect / FireProtect Plus | Ajax Systems Support](#)
- 📖 [StreetSiren DoubleDeck User manual | Ajax Systems Support](#)
- 📖 [What is Attenuation Test | Ajax Systems Support](#)
- 📖 [What is Jeweller Signal Strength Test | Ajax Systems Support](#)