

# Ajax Systems 5 Mp-2.8 mm Mini Dome Camera User Manual

Home » Ajax Systems » Ajax Systems 5 Mp-2.8 mm Mini Dome Camera User Manual

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#### **Contents**

- 1 Important Information
- **2 Functional Elements**
- 3 Operating principle
- 4 Video scenarios
- 5 Video wall
- 6 Selecting the installation site
- 7 The camera should not be installed
- 8 Installation and connection
- 9 Adding to the system
- 10 How to add DomeCam Mini
- 11 Icons
- 12 States
- 13 Settings
- 14 Indication
- 15 Malfunction
- 16 Maintenance
- 17 Technical specifications
- 18 Warranty
- 19 Documents / Resources
  - 19.1 References
- **20 Related Posts**

## **Important Information**

**DomeCam Mini** is an IP camera with a smart infrared (IR) backlight and an object recognition function. The user can view archived and live videos in the Ajax apps. To store the captured data, install a microSD card or connect the camera <a href="NVR">NVR</a> to with an installed hard disk.

The camera is connected to the network via Ethernet, using the appropriate connector.

The camera is available in several versions:

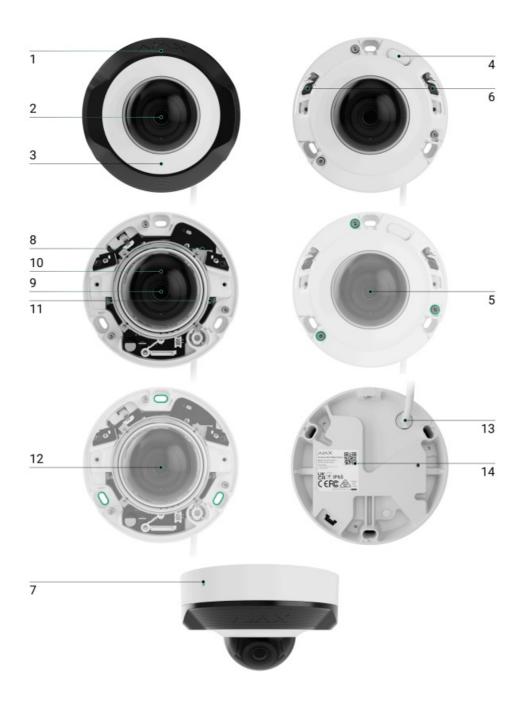
- DomeCam Mini (5 Mp/2.8 mm);
- DomeCam Mini (5 Mp/4 mm);
- DomeCam Mini (8 Mp/2.8 mm);
- DomeCam Mini (8 Mp/4 mm)

# **Buy DomeCam Mini**



Camera versions with other enclosures are also available. All Ajax cameras are <u>available here.</u>

## **Functional Elements**



- 1. Faceted lens. Covers the infrared LEDs and diffuses the rays.
- 2. Transparent protective cover.
- 3. Camera enclosure.
- 4. Reset button with an LED indicator.
- 5. Screws to secure the camera lid. Can be unscrewed with a bundled hexagon key (Ø 2.5 mm).
- 6. IR backlight. Used to record videos in dark and low-light conditions.
- 7. Microphone.
- 8. Slot for microSD card.
- 9. Camera lens.
- 10. Camera lens enclosure.
- 11. Screws to secure the camera lens enclosure.
- 12. Holes for attaching the camera to the surface.
- 13. Cable connector.
- 14. QR code with the device ID. Used to add DomeCam Mini to an Ajax system.

## **Operating principle**

DomeCam Mini is an IP camera that uses artificial intelligence (AI) for object recognition. Its algorithms can identify moving objects, distinguishing between humans, animals, or vehicles.

The device features a smart IR backlight, ensuring the capture of high-quality images even in low-light conditions. The camera automatically adjusts the backlight intensity in real time to prevent overexposure, enabling clear visibility of objects that are either far away or too close to the camera in low-light conditions.

DomeCam Mini has an IP65 protection class, making it suitable for outdoor installation. Its robust metal enclosure protects the device against sabotage.

You can install a microSD card with a memory capacity from 8 GB to 256 GB (not included in the complete set of the camera). The memory card should be Class 10 or faster. Additionally, the device can operate without a memory card or via NVR.

#### DomeCam Mini enables you to:

- 1. Watch video in real-time with the ability to zoom in for a closer look.
- 2. Access archived videos, navigating through them based on recording chronology and calendar (this feature is available if a microSD memory card is installed in the camera, or it is connected to NVR with an installed hard disk).
- 3. Configure motion detection zones and adjust sensitivity level.
- 4. View the Videowalls that combines images from all connected cameras.
- Create video scenarios that send a short video from the selected camera to the Ajax app when the security detector is triggered.

#### How to export video in PRO Desktop

#### Video scenarios

The Ajax system offers the capability to use IP cameras for alarm verification. Video scenarios enable the substantiation of alarm triggers with corresponding video from cameras installed at the facility.

Cameras can be configured to respond to alarms from a single device, multiple devices, or all connected devices. Combined detectors can register various types of alarms, allowing you to configure responses to a wide range of alarm types, whether it's just one, several, or all of them.

#### Learn more

#### Video wall

The user can manage videos on the **Video Wall** tab, accessible once at least one camera has been added. This feature ensures quick access to all connected cameras, displayed in accordance with privacy settings.

The user can: How to export video in PRO Desktop Learn more

- Switch between cameras.
- 2. Search for the desired camera by name.
- 3. Receive updates on camera previews.
- 4. Change the display order (in progress)

## Selecting the installation site

When choosing the optimal location to install DomeCam Mini, consider the camera's viewing angle and any potential obstacles that might obstruct its view.

## How to install an Ajax camera for better Al recognition

#### **How to install DomeCam Mini**

Consider the placement recommendations when designing the security system project for your object. The security system should be designed and installed by professionals. A list of recommended partners is **available** here.

#### The camera should not be installed

- 1. Indoors or outdoors where the temperature and humidity levels do not align with the specified operating parameters.
- 2. In locations where objects or structures might obstruct the camera's view.
- 3. In direct bright light or on bright objects (e.g., a white wall), as it can reduce the image quality. The bright surface reflects the IR backlight and blinds the camera in the dark.

## Installation and connection

- 1. Remove the faceted lens.
- 2. Using the bundled hexagon key (Ø 2.5 mm), remove the screws holding the protective cover. Insert a microSD

card (not included) into the appropriate slot. Using a screwdriver, loosen the two screws holding the camera lens enclosure.

After <u>adding DomeCam Mini to the system settings</u> format the memory card in the camera. adding DomeCam Mini to the system <u>settings</u>.

- 3. Adjust the camera position by the enclosure's rotation. Tighten the two screws holding the camera lens enclosure. Replace the protective cover and tighten the screws.
- 4. Using the mounting template, mark the locations for the drill holes on the surface where you plan to mount the camera. Secure the template to the chosen installation location with tape, and drill three holes as indicated on the template.
- 5. Route the cable through the cable channel and secure the camera to the surface using the bundled screws.



- 6. Secure the faceted lens.
- 7. Connect the Ethernet cable to the camera. If it is powered by PoE, no external power supply is needed; otherwise, connect both the external power supply and the Ethernet cable. Install a waterproof connector if the camera is used indoors with humidity levels outside the <u>Operating parameter</u>, or outdoors.
  - The recommended electrical parameters for the power supply are 12 V  $\pm$  20% with a current of at least 1 A.



- 8. Turn on the power supply of the camera. The LED indicator lights up green, indicating a successful connection to Ajax Cloud.
- 9. Ensure that the camera lens faces the protected area. Adjust it by removing the faceted lens and the protective cover.



## To avoid the camera lens getting foggy:

- Do not remove the protective cover outside when it's high humidity (e.g., it's raining).
- Before installing the camera outside, provide a slow change between different temperatures and humidity environments.
- Tight screws securely when replacing the protective cover to ensure the enclosure tightness.

Ajax cameras have desiccants inside, but it can take a few days to absorb excessive humidity. If the camera lens remains foggy for a week, check the enclosure tightness or contact support@ajax.systems.

## Adding to the system

#### Before adding a device

- 1. Install the Ajax app and log in to your account.
- 2. Create a space, configure its settings, and create at least one virtual room.



The space functionality is available for apps of such versions and higher:

Ajax Security System 3.0 for iOS;

Ajax Security System 3.0 for Android;

Ajax PRO: Tool for Engineers 2.0 for iOS;

Ajax PRO: Tool for Engineers 2.0 for Android;

Ajax PRO Desktop 4.0 for macOS;

Ajax PRO Desktop 4.0 for Windows.

3. If the app's version is lower, add an Ajax hub to the app. A hub is only required for adding the device to the Ajax system.

The device is compatible with all <u>hub</u>. Connection to <u>radio signal range extenders,ocBridge Plus</u>, and <u>uartBridge</u> is not supported.

4. Ensure the space is disarmed.

#### How to add DomeCam Mini

## Without NVR in the system:

## With NVR in the system:

#### **Icons**

The icons in the app display some device states. To access them:

- 1. Select a **space** in the Ajax app.
- 2. Go to the Devices tab.
- 3. Find DomeCam Mini in the list.

Icon	Value
•	Live view is available.
Ø	Live view is not available.
దిపి	Other users have access to view camera video.  Learn more
₽	The camera has an archive.
	The microSD card is not installed.
	The microSD card is installed.
	Malfunction of the microSD card is detected. Formatting the microSD card is recommended.
	The microSD card is being formatted.
	The new firmware version is available.
( <del>-</del> -)	An error was detected during the firmware update.
$\rightarrow$	The device was not transferred to the new hub.  Learn more

## **States**

The states display information about the device and its operating parameters. You can find out about the states of the camera in Ajax apps:

- 1. Select a **space** in the Ajax app.
- 2. Go to the **Devices** tab
- 3. Select **DomeCam Mini** from the list of devices. If DomeCam Mini is connected to the video recorder, select **NVR** and then click **Cameras**.

Parameter	Value
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Firmware Update	<ul> <li>Downloading — the firmware downloading is in progress.</li> <li>Installing — the firmware installation is in progress.</li> </ul>
Firmware Update	·
	• Installing — the firmware installation is in progress.
	The camera connection status to the internet via Ethernet:
	Online — the camera is connected to the network. Norm al state.
Connection	Offline — the camera is not connected to the network. P
	lease check your wired internet connection.
	Clicking the icon displays the network parameters.
	Displayed when the camera is connected to NVR. The camera connection status to NVR:
	Online — the camera is connected to the network via N
	VR. Normal state.
Connection to NVR	Offline — the camera is not connected to the
	network via NVR. Please check your wired internet
	connection.
	Clicking the icon (i) displays the network parameters.
	Displays the list of storage devices connected to the camera:
	Cloud (in progress);
	Memory card — data is recorded on a memory card (not
Storage Location	included) installed in the camera.
Ciorago Location	NVR hard drive — data is recorded on the NVR hard dis
	k.
	Clicking the icon idisplays the recording mode and sto rage settings.

	The memory card connection status to the camera:	
Memory Card	<ul> <li>OK — the memory card is communicating with the camera. Normal state.</li> <li>Error — there is an error in the memory card operation.  Check details by clicking the icon i. Follow the instructions provided in the app.</li> <li>Not installed — the memory card is not installed in the camera.</li> <li>Requires formatting — the memory card formatting is recommended. If the memory card contains data, it will be permanently deleted.</li> <li>Works with errors — the memory card has issues. Press the reset camera button or format the memory card.</li> <li>Formatting — the memory card is being formatted.</li> </ul>	
Resolution	The current camera resolution.	
Frame Rate	The current camera frame rate.	
Bit Rate	The current camera bit rate.	
Video Codec	The current video codec:  • H.265;  • H.264.	
Motion Detection	The Motion Detection function status:  • On;.  • Off.	
Object Detection	The Object Detection function status:  On; Off.	
Uptime	The camera's operating time since the last reboot.	
Camera Access Available to (in progress)	Displays the number of users who have access to view vide o from the camera.  Clicking the i icon displays the list of users, installers, and companies with access under certain conditions.  Learn more	
Firmware	Firmware version of the camera.	
ID	DomeCam Mini ID/Serial Number. Also available on the QR code on the camera enclosure and its package box.	

# **Settings**

To change camera settings, in an Ajax app:

- 1. Go to the **Devices** tab.
- 2. Select DomeCam Mini from the list. If DomeCam Mini is connected to the video recorder, select NVR and click Cameras.
- 3. Go to **Settings** by clicking on the gear icon .



- 4. Set the required parameters.
- 5. Click **Back** to save the new settings.

Settings	Value	
Name	Camera name. Displayed in the list of devices, SMS text, and notifications in the events feed.	
Ivanie	To change the camera name, click on the text field. The name can contain up to 12 Cyrillic characters or up to 24 Latin characters.	
Room	Selection of the camera virtual room. The room name is displayed in SMS text and notifications in the events feed.	
Arm in Night Mode	When this option is enabled, the camera will switch to the armed m ode whenever the system is set to Night Mode.  Learn more	
Recording Preferences	<ul> <li>Selection of the Recording Mode for each storage device:</li> <li>On Detection or Scenario;</li> <li>Continuous; Never.</li> <li>Selection of the armed mode when the camera records video:</li> <li>When Armed;</li> <li>Always.</li> </ul>	
Notifications by camera detectors (in progress)	When the Notify When Camera Detects Motion toggle is enabled, the user receives a notification upon any detected motion by the camera.  Also, you can select the object type, upon recognition of which the user receives a notification with video footage:  • Human;  • Animal; V  • vehicle.  The setting also allows the user to specify the duration of the movement and select the armed mode that triggers the notifications	

Camera settings				
Detectors	When the <b>Motion Detection</b> toggle is enabled, the camera detects motion using its built-in software. When the Object Detection (in progress) toggle is enabled, the camera distinguishes between specific objects. In the camera video, a human, a pet, and a vehicle are highlighted with colored rectangles. The setting also allows the user to define <b>Activity Zone</b> where the camera detects motion. When triggered, the system sends a notification to the user			
Video Stream	Settings for mainstream and substream parameters.			
Image Preferences	Settings for camera image quality.			
On-Screen Display (OSD) (in progress)	Allows the user to customize the display of additional information on the camera image:  Camera name; Timestamp; Parameters of the displayed text.			
Audio	When the <b>Audio Capture and Playback</b> toggle is enabled, the ca mera records sound.			
Privacy Zones (in progress)	Allows the user to select zones that are not displayed on the camer a video. Instead, the user sees a black rectangle			
Image Rotation (in progress	Allows the user to rotate the camera video.			
Firmware Update	Allows the user to check for a new firmware version and download i t.			
	Connection			
Connection Type	The setting for selecting the camera's connection type to Ajax Clou d service via Ethernet.  Available connection types:  • DHCP;  • Static.			
Service				
Time Zone	Time zone selection. Set by the user and is displayed when viewing video from IP cameras.			
Memory Card	Selection of the maximum archive depth. It can be set in the range of 1 to 360 days or can be unlimited. Allows the user to format the memory card.			
Server Connection				

Delay of Cloud Connection Loss Alarm, sec	The delay helps to reduce the risk of a false event about the lost connection with the server. The delay can be set in the range of 30 to 600 seconds
NVR-Cloud Polling Interval, sec	The frequency of polling the Ajax Cloud server is set in the range of 30 to 300 seconds. The shorter the interval, the fastert he cloud connection loss will be detected.
Report a Problem	Allows the user to describe a problem and send a report.
User Guide (in progress)	Opens the camera user manual
Delete Device	Unpairs DomeCam Mini from the space and all NVR where it's add ed.

## Indication

The green LED indicator is placed on the camera enclosure.

Event	Indication	Note
The camera has power and is conn ected to the internet	Lights up green.	

#### Malfunction

When a malfunction is detected, the Ajax app displays a malfunction counter on the device icon. All malfunctions are indicated in the camera States . Fields with malfunctions will be highlighted in red.

#### A malfunction is displayed if:

- The camera lost connection with the server.
- The camera memory storage device has a malfunction. Press the camera reset button or format the memory storage device in the camera settings.
- Memory storage device needs formatting. Format the memory storage device in the camera settings.

#### Maintenance

Regularly check the functioning of the camera. If you notice any image degradation, loss of clarity, or darkening, check the camera for dirt. Clean the device's enclosure to remove dust, cobwebs, and other contaminants as they emerge. Use soft, dry wipes suitable for cleaning electronic equipment.

Avoid using substances that contain alcohol, acetone, petrol, and other aggressive solvents when cleaning the camera. Wipe the lens gently: scratches can result in poor-quality images and camera failure.

## **Technical specifications**

Technical specifications for DomeCam Mini (5 Mp/2.8 mm)

Technical specifications for DomeCam Mini (5 Mp/4 mm)

Technical specifications for DomeCam Mini (8 Mp/2.8 mm)

Technical specifications for DomeCam Mini (8 Mp/4 mm)

## **Compliance with standards**

## Warranty

Warranty for the Limited Liability Company "Ajax Systems Manufacturing" products is valid for 2 years after the date of purchase.

If you encounter any issues with the device's functionality, we recommend contacting Ajax Technical Support first. In most cases, technical issues can be resolved remotely.

## **Warranty obligations**

#### **User Agreement**

## **Contact Technical Support:**

- support@ajax.systems
- Telegram

#### **Documents / Resources**



Ajax Systems 5 Mp-2.8 mm Mini Dome Camera [pdf] User Manual

5 Mp-2.8 mm, 5 Mp-4 mm, 8 Mp-2.8 mm, 8 Mp-4 mm, 5 Mp-2.8 mm Mini Dome Camera, 5 Mp-2.8 mm, Mini Dome Camera, Dome Camera, Camera

#### References

- <u>Video surveillance | Ajax video products</u>
- End user agreement Ajax Systems
- Security system control panels | Ajax Systems
- Signal range extenders in the security system | Ajax Systems
- DomeCam Mini (5 Mp/4 mm) | Technical specifications
- ■ DomeCam Mini (8 Mp/2.8 mm) | Technical specifications
- DomeCam Mini (8 Mp/4 mm) | Technical specifications
- wartBridge Module for Ajax devices integration with third-party wireless alarms systems
- Software | Ajax Systems
- Warranty Ajax Systems
- Where to buy Ajax Systems
- ► How to transfer settings and devices from one hub to another | Ajax Systems Support

- ► How to create Space | Ajax Systems Support
- How to download videos from the archive in Ajax apps | Ajax Systems Support
- ► How to install DomeCam Mini | Ajax Systems Support
- ► How to install an Ajax camera for better Al recognition | Ajax Systems Support
- ► Hub 2 Plus user manual | Ajax Systems Support
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