

Ajax System Manual Call Point Jeweller User Manual

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Manual Call Point Jeweler

is a wireless manual alarm activation button. The device allows you to activate an alarm in case of an emergency. The button can be reset using a special tool (key) included in the kit. The device is designed for indoor installation only.

The button is available in several versions:

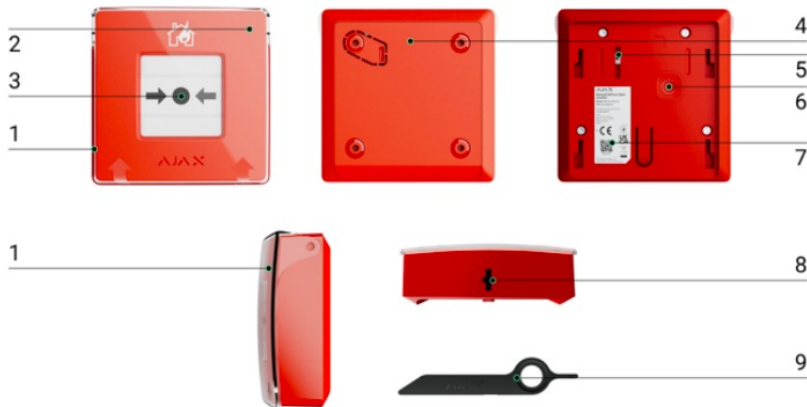
- Manual Call Point (Red) Jeweler;
- Manual Call Point (Blue) Jeweler.

To transmit alarms and events, **Manual Call Point** communicates with the via the secure protocol. The communication range is up to 1,700 meters without obstacles.

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Functional elements



1. Transparent protective lid.
2. LED indicator.
3. Resettable frangible element.
4. 4. SmartBracket mounting panel.
5. Tamper button. Triggers when someone tries to detach the
6. button from the surface or remove it from the mounting panel.
7. Power button.
8. QR code with the device ID for pairing the button with an Ajax hub.
9. Hole for the special tool.
10. Special tool (key).

Compatible hubs and range extenders

An Ajax hub with the Trmware and higher is **OS Malevich 2.17** required for the device to operate.

Hubs	Radio signal range extenders
Hub Plus	ReX
Hub 2 (2G)	ReX 2
Hub 2 (4G)	
Hub 2 Plus	
Hub Hybrid (2G)	
Hub Hybrid (4G)	

Operating principle

Manual Call Point enables alarm triggering in case of an emergency. To activate, lift the transparent protective lid (if installed) and press the central part (resettable frangible element). This action moves frangible element inward, raising the alarm. Two yellow stripes will appear at the top and bottom, indicating the device’s sta



With appropriate settings, the system activates the built-in sirens of Tre detectors and intrusion sirens. An alarm signal is then transmitted to the central monitoring station (CMS). Users receive sound alarm noti cations in the Ajax app. The system can be con Tgured to send Critical Alerts that bypass “silent” or “do not disturb” phone settings.

How to set up Critical Alerts

The alarm remains active until the button is reset using the bundled

special tool. To reset, insert the key into the corresponding hole.



After resetting, the button is ready to be reused.

The device features a transparent lid to prevent accidental presses during its installation and use. However, it is optional to install the lid.

ManualCallPoint operates in two modes: Fire Alarm and Scenario Trigger.

Fire Alarm mode

When the button is pressed in the Fire Alarm mode, the system transmits an alarm signal to users in the app and to the CMS.





Manual Call Point (Red) Jeweler and Manual Call Point (Blue) Jeweler have the same functionality. However, unlike the Red model, the Blue model allows disabling the CMS alarm transmission.

Scenario Trigger

In the Scenario Trigger mode, Manual Call point allows you to control one or more by pressing the button

To bind an automation device action to the Manual Call Point press, follow these steps: automation devices

1. Open the Ajax app and go to the Devices  tab.
2. Select Manual Call Point in the list of devices and go to the Settings by clicking the gear icon .
3. Select the mode Scenario Trigger in the Operating Mode section.
4. Go to the Scenarios menu. Click Create Scenario if you are creating a scenario for the first time, or Add Scenario, if scenarios have already been created in the system.
5. Select the automation device to execute the action.

6. Enter the Scenario Name and specify the Device Action to be executed by pressing Manual Call Point:

Switch on
Switch off.



The Device Action setting is unavailable when configuring a scenario for operating in pulse mode. When the scenario runs, these devices will close/open the contacts for a set time. You can adjust the operating mode and pulse duration in the automation device settings.

If you've selected multiple devices, specify which of them will trigger the scenario: any from the list or all selected devices during the set time.

Click Save. The new scenario will now appear in the device scenarios list

Sending events to the monitoring station

The Ajax system can transmit alarms to both **PRO Desktop** monitoring app and the CMS in the formats of SurGard (Contact ID), SIA (DC-09), ADEMO 685, and .other protocols

Manual Call Point can transmit the following events:

1. Fire alarm/recovery.
2. Tamper alarm/recovery.
3. Loss/restoration of connection with the hub.
4. Permanent deactivation/activation of the button.

When an alarm is received, the operator at the security company's CMS knows what happened and precisely where to dispatch a rapid response team. The addressability of Ajax devices allows sending events to PRO Desktop or the CMS, including the device type, its name, security group, and virtual room. Note that the list of transmitted parameters may vary depending on the CMS type and the selected communication protocol for it.



The ID and the loop (zone) number of the device can be found in its

Adding to the system



Manual Call Point is incompatible with **Hub**, third-party security central panels, or ocBridge Plus and uartBridge integration modules .states in the Ajax app.


To connect Manual Call Point to the hub, the device must be located at the same secured facility as the system (within the range of the hub radio network). When using a radio signal range extender, first add the device to the hub, then connect it to **ReX** or **ReX 2** in the range extender settings.



The hub and the device operating at different radio frequencies are incompatible. The radio-frequency range of the device may vary by region. We recommend purchasing and using Ajax devices in the same region. You can verify the range of operating radio frequencies with the

1. Install the **Ajax app**.
2. Create if you don't have one. Add a compatible hub to the app, adjust the necessary settings, and create at least one an account **virtual room**
3. Ensure that the hub is switched on and has internet access via Ethernet, Wi-Fi and/or mobile network.
4. Ensure that the hub is disarmed and does not start updating by checking its status in the Ajax app.

Connecting to the hub

1. Open Ajax app the and select the hub where you want to add the button. Ajax app
2. Go to the Devices  tab and click Add device.
3. Name the button, then scan or manually input the QR code (located on the button and the package box). Next, select a room and a group (if Group mode is enabled).
4. Click Add.
5. Press the Manual Call Point power button. Once the device is added, the LED will flash once.



When connecting Manual Call Point via the , **radio signal range extender** ,the button won't automatically switch between the radio networks of the range extender and the hub. However, you can manually assign ManualCallPoint to another hub or range extender in the app.

If you've reached the maximum number of devices the hub can support **(depending on the hub model)**, you'll receive a notification when attempting to add another device.

Once connected to the hub, the button will appear in the list of hub devices in the Ajax app



Manual Call Point works with one hub. When connected to a new hub, the device stops sending events to the old one. Adding the button to a new hub does not automatically remove it from the device list of the old hub. This must be done through the Ajax app.

Malfunctions

When a malfunction is detected, the Ajax app displays a malfunction counter on the device icon. All malfunctions are indicated in the device's states. Fields with malfunctions will be highlighted in red.


A malfunction is displayed if








- no connection with the hub or radio signal range extender via Jewelery;
- the button battery is low.

Icons

The icons display some **Manual Call Point** states. To access them:


1. Sign in to the Ajax app.

2. Select a hub.
3. Go to the Devices  tab.

Icon	Value
	Jewelers Signal Strength displays the signal strength between the hub and the button. The recommended value is 2–3 bars. Learn more
	Battery charge level of the button. Learn more
	Malfunction detected. The list is available in the button states. Learn more
	The button operates via a radio signal range extender .
	The button is pressed.
	The button is permanently deactivated. Learn more
	The button has tamper alarms permanently deactivated. Learn more

States

The states include information about the device and its operating parameters. You can find the states of Manual Call Point in Ajax apps:

1. Sign in to the Ajax app.
2. Select a hub.
3. Go to the Devices  tab.
4. Select Manual Call Point from the list.

Parameter	Value
Temperature	The button temperature. The acceptable error between the value in the app and the actual room temperature is 2 °C. The value updates once the device identifies a temperature change of at least 1 °C. You can configure a scenario by temperature to control automation devices. Learn more
	Signal strength between the hub or range extender and the button on the



Jeweler Signal Strength	Jeweler channel. The recommended value is 2–3 bars.
Connection via Jeweller	Connection status on the Jeweler channel between the device and the hub or the range extender: Online — the device is connected to the hub or the range extended. Normal status. Zine — the device is nonconnected to the hub or the range extender. Check the button connection.
ReX	Connection status between the device and the <u>radio signal range extender</u> .
Battery Charge	Battery charge level of the device. Two states available: OK.Low . <u>How battery charge is displayed in Ajax apps</u>
Lid	The status of the button tamper that responds to detachment or opening of the device enclosure: Open — the button was removed from Smart Bracket mounting panel, or its integrity was compromised. Please check the device's mounting.

	<p>Closed — the button is installed on Smart Bracket mounting panel, and both the device enclosure and mounting panel remain uncompromised. Normal status.</p> <p>Learn more</p>
Current State	<p>The button status. If the device is operating in the Fire Alarm mode:</p> <p>Alarm — button pressed;</p> <p>No Alarm — the button not pressed.</p> <p>If the device is operating in the Scenario Trigger mode:</p> <p>Button Pressed; Button Not Pressed.</p>
Operating Mode	<p>The button operating mode. Two modes are available:</p> <p>Fire Alarm — sends an alarm when pressed .Scenario Trigger — control automation devices by pressing the button.</p>
Local Alarm Only	<p>When enabled, an alarm from this device will not send a signal to the central monitoring station. However, alarms from interconnected fire detectors are activated regardless of the state of this toggle.</p>

Permanent Deactivation	<p>Status of the device's permanent deactivation setting :</p> <p>No — the device operates in normal mode and transmits all events. Entirely — the device does nonexecuted system commands, does not participate in automation scenarios, and its alarms and other notifications are ignored by the system. Lid only — the system ignores notifications triggered by the device's tamper.</p> <p>Learn more</p>
Firmware	Manual Call Point firmware version.
Device ID	Device ID. Also available on the QR code on both the button enclosure and its packaging.
Device No.	Number of the device loop (zone).

Settings

To change Manual Call Point settings, in the Ajax app:

1. Go to the Devices  tab.
2. Select Manual Call Point from the list.
3. Go to Settings by clicking on the  icon.
4. Set the required parameters.
5. Click Back to save the new settings.

Parameter	Value
Name	Name of the device. Can be changed.
Room	Selecting the virtual room to which Manual Call Point is assigned.
Operating Mode	Selecting the button operating mode. Two modes are available: Fire Alarm — sends an alarm when pressed. Scenario Trigger — controls automation devices by pressing the button.
Local Alarm Only	When enabled, an alarm from this device will not send a signal to the central monitoring station. However, alarms from interconnected fire detectors are activated regardless of the state of this toggle.
Alert with a siren	
If fire alarm button is pressed	When enabled, pressing the button will activate any <u>sirens</u> that have been added to the system.
Scenarios	Opens the menu to create and configure


	the automation scenarios.
User Manual	Opens Manual Call Point user manual.
Permanent Deactivation	Allows the user to deactivate the device without removing it from the system. Three options are available: No — the device operates in normal mode and transmits all events. Entirely — the device does not execute system commands or participate in automation scenarios; additionally, the system ignores alarms and other device notifications. Lid only — the system ignores the device tamper triggering notifications. Learn more
Unpair Device	Disconnects Manual Call Point from the hub and deletes its settings.

Indication



Manual Call Point indicates its state with an LED indication in the upper right corner of the device.

Category	Indication	Event
Alarm.	The LED flashes continuously.	The button flashes as long as the frangible element is pressed.
Tamper alarm.	The LED flashes once.	The button is removed from the SmartBracket mounting panel.
Turning on the button.	The LED flashes once.	To turn on the button, hold the power button for 1 second.
Turning off the button.	The LED flashes three times.	To turn off the button, hold the power button for 2 seconds.
Malfunction detected.	The LED flashes continuously.	
Low battery level.	The LED flashes once per minute.	
Battery completely drained.	The LED flashes rapidly for a short time.	

Functionality testing

The Ajax system offers several types of tests to assist in selecting the correct installation location for the devices. Tests do not start immediately. However, the waiting time does not exceed the duration of one “hub—device” polling interval. You can check and contour the polling interval in the hub settings (**Hub → Settings**  **Jeweler or Jeweler/Fibral**).

To run a test, in the Ajax app:

1. Select the required hub.
2. Go to the Devices  tab.
3. Select Manual Call Point from the list.
4. Go to Settings .
5. Select **Jeweler Signal Strength Test.**
6. Run the test

Device placement



The device is designed for indoor use only

When choosing a location for Manual Call Point, consider the parameters that affect its operation:


- Jewelers signal strength;
- the distance between the device and the hub or radio signal range extender;
- the presence of barriers that might hinder radio signal transmission between devices, such as walls, interform ceilings, or large objects located in the premises.



Manual Call Point should be located on escape routes, particularly at all story exits and all exits to open air leading to an ultimate place of safety (even if these exits are not labeled as Fire exits)

Manual Call Point should be placed at a height of 1.4 m above the finished floor level, in easily accessible, well-illuminated, and conspicuous positions free from potential obstruction. They should be set against a contrasting background for easy recognition. A lower mounting height is acceptable if there's a high likelihood that the first person to raise a Fire alarm will be a wheelchair user. Consider the placement recommendations when designing the security system project for the facility. The security system should be designed and installed by professionals. A list of recommended partners is [available here](#)

Signal strength

- The Jewelers signal strength is determined by the number of undelivered or corrupted data packages over a certain period of time. The icon on the **Devices**  tab indicates the signal strength:
- **three bars** — excellent signal strength;
- **two bars** — good signal strength;
- **one bar** — low signal strength, stable operation is not guaranteed;
- **crossed out icon** — no signal



Check the Jewelers signal strength before the final installation. With a signal strength of one or zero bars, we do not guarantee stable operation of the device. Consider relocating the device, as adjusting its position even by 20 cm can significantly improve the signal strength. If the signal remains poor or unstable after relocation, consider using [a radio signal range extender](#).

How not to install the button

1. Outdoors, as it can lead to false alarms and device failure.
2. Inside premises with temperature and humidity outside the permissible limits, as this can damage the device.
3. Closer than 1 meter to the hub or radio signal range extender to prevent connection loss with the hub.
4. In areas with low or unstable signal strength, as this may result in connection loss with the hub.
5. In hard-to-reach or poorly-lit places.

Installation



Before installing Manual Call Point, ensure that you have selected the optimal location that complies with the requirements of this manual.

To mount the button:

1. Remove the SmartBracket mounting panel from the button. To do this, insert a special tool into the hole and slide the mounting plate down



2. Fix SmartBracket mounting panel using double-sided tape or other temporary fasteners. Place the mounting panel on a vertical surface at a height of 1.4 meters.



Use double-sided tape only for temporary attachment. If the device is only attached with tape, it may detach from the surface at any time, and the tamper will not trigger if the device is removed.

1. Place the button, with the transparent lid closed, onto SmartBracket mounting panel. The device's LED indicator will flash, signaling the tamper on the button is closed.
2. Run the . Aim for a signal strength of two or three bars. Jewelers signal strength test
3. Remove the button from SmartBracket.
4. Securely attach SmartBracket mounting panel using the bundled

screws at all Taxation points. One Taxation point is in the perforated part of the mounting panel, above the tamper. If using alternative fasteners, ensure they do not damage or deform the mounting panel

Reattach the button onto SmartBracket mounting panel.

The special tool has a hole in its enclosure, making it handy to carry. Those responsible for Tre safety might find it convenient to attach the special tool to their keychain.

Actions to take in case of a fire alarm



NEVER IGNORE THE ALARM! Always assume the alarm is real, and evacuate from the premises immediately, even if you have doubts about the cause of the alarm signal.

1. Don't open the doors if you feel heat or smoke behind them. Check other exits and use an alternative escape route. Always close doors behind you when leaving.



If heavy smoke enters a room, stay close to the floor and crawl out. If possible, breathe through a wet cloth or try to hold your breath. Be aware that smoke inhalation causes more death than fire.

1. Evacuate as quickly as you can, don't panic. Save time, don't pack your things. Arrange a meeting place outside for everyone in the building. Ensure everyone has evacuated safely
2. Call the Tre department immediately, or ask someone nearby. Remember, even small Tres can spread rapidly; call the Tre department even if the alarm is automatically transmitted to a monitoring station



NEVER come back to the house on Tre.

Maintenance

Clean the device's enclosure to remove dust, cobwebs, and other contaminants as they emerge. Use soft, dry wipes suitable for cleaning electronic equipment. Avoid using substances that contain alcohol, acetone, petrol, and other active solvents when cleaning the device.

The pre-installed battery lasts up to 7 years with typical use (one press of one minute per week). Using it more often may reduce its lifespan. You can monitor the battery level at any time in the Ajax app.

Technical specification

All technical specifications of Manual Call Point (Blue)

All technical specifications of Manual Call Point (Red)

Compliance with standards

Warranty

Warranty for the Limited Liability Company "Ajax Systems Manufacturing" products is valid for 2 years after the date of purchase.

If you encounter any issues with the device's functionality, we recommend contacting Ajax Technical Support Trst. In most cases, technical issues can be resolved remotely.

Warranty obligations

User agreement

Contact Technical Support:

Email: support@ajax.systems

Telegram



Documents / Resources

	<p>Ajax System Manual Call Point Jeweller [pdf] User Manual Manual Call Point Jeweller, Call Point Jeweller, Point Jeweller, Jeweller</p>
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References

- [User Manual](#)