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Aisino A80 Smart POS Terminal User Guide

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Aisino

Aisino A80 Smart POS Terminal



Statement

In order to use the terminal safely and correctly, please read this operation guide carefully before use and deploy the terminal.

Please refer to all of the related contracts and agreements to the terminal or consult with the agent that sold the terminal to you in order to know all of the particular configurations clearly about this terminal.

The pictures and photos in this guide are for reference only. If any of the pictures and photos do not match to the terminal, please prevail in kind.

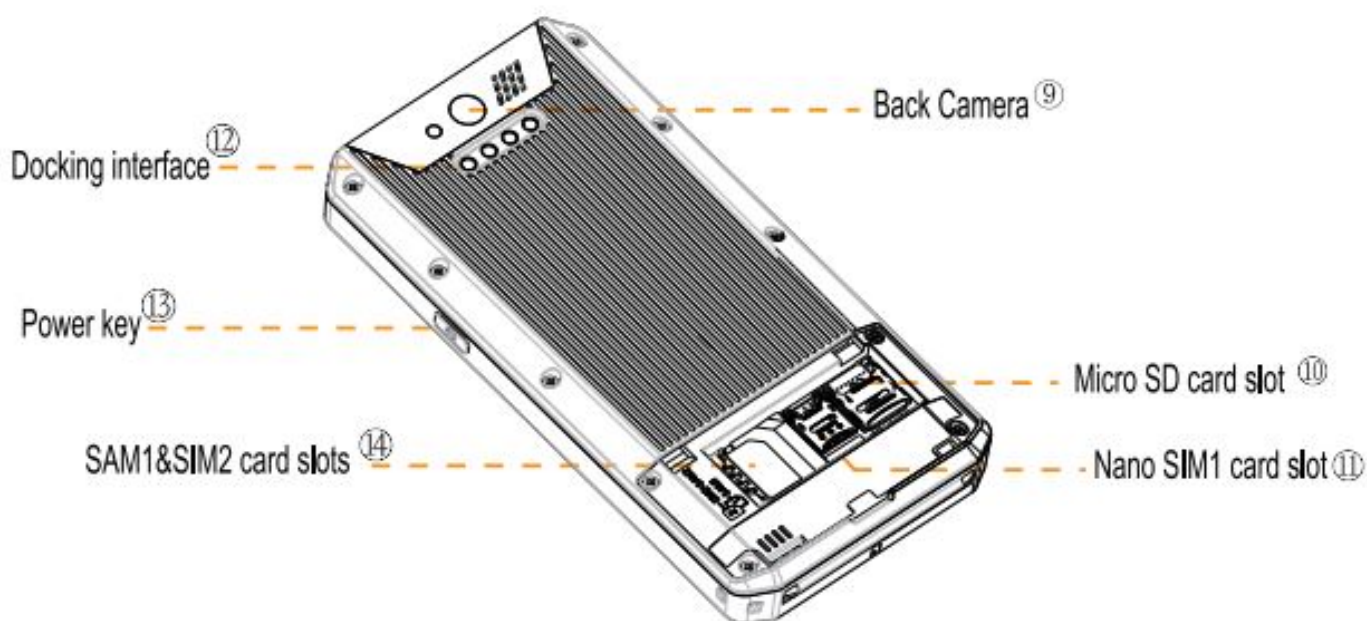
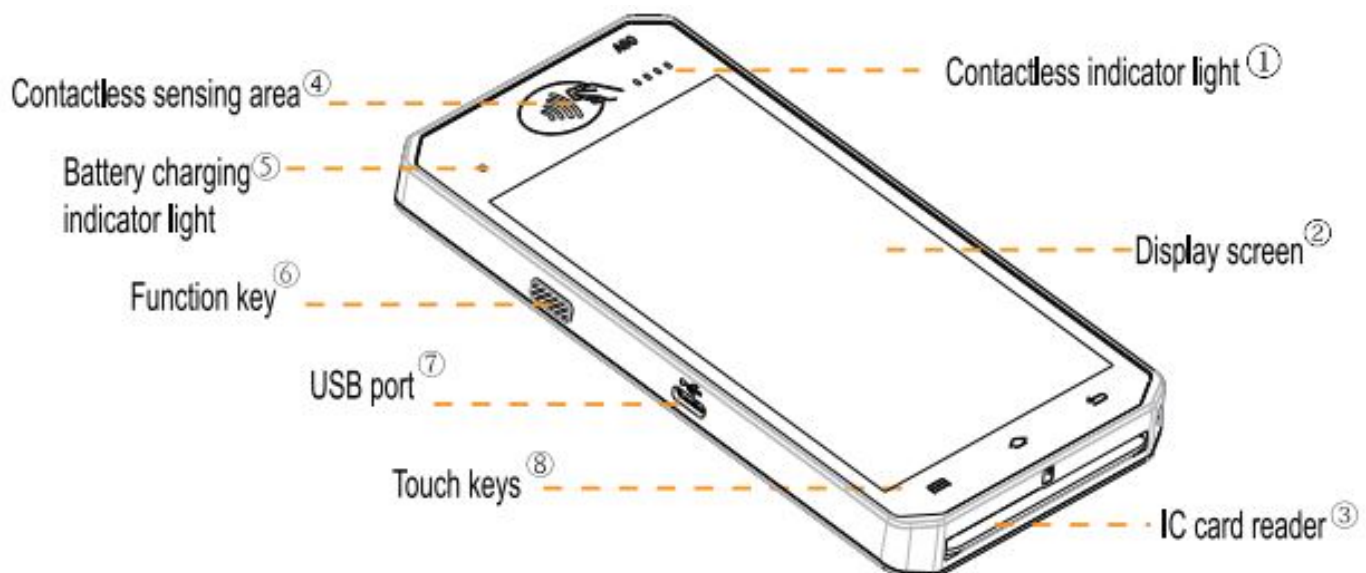
Many of the network services in this guide are provided by the 3rd party network service providers. Therefore, whether or not be able to use these network services are mainly depending on the 3rd party network service providers.

The company reserves all the rights to this guide. In other words, no individuals or parties are allowed to copy, excerpt, backup, and change any of the contents in this guide unless the company says so.

Security

- The installation and use of this product must strictly follow the instructions in this guide.
- Unauthorized disassembly of this device will result in the destruction of the built-in security key, resulting in disabling to use.
- Do not drop, scratch, twist, hit, and vibrate the machine or place heavy objects on the top of it.
- Do not use sharp objects to touch or collide with the unit, especially the display. Disobey to do so may cause the display screen to be damaged or not displayed properly.
- Wipe the screen with a soft, slightly moist, and non-maturing fabric to remove any traces of oil left by. Do not use corrosive cleaners.
- This product uses the standard power. Do not use non-standard power adapters, otherwise they may cause the equipment not being able to function as usual or cause serious damage.
- This product is an electrical prod. Do not spill any liquid material, otherwise it may cause the risks of internal short-circuit and serious damage to the device.
- Do not insert any metal foreign matters into any interface or port of the device.
- Do not use the device placed in direct sunlight, high temperature, humid, dusty, or strong magnetic field.
- Finding the device damaged or broken down, please stop using the device immediately and contact the relevant after-sales service department. Unauthorized repair or maintenance is strictly forbidden.

Product Description



Item	Features
Contactless © indicator light	T h e 4 -color indicator provides a status indication for the operation that may <i>vary</i> depending on the application configuration.
Display screen ®	Touch screen, display transaction and operation prompt information, etc.
IC card reader @	IC card slot.
Contactless @ sensing area	Induction area for contact less card to reading and writing.
7o h ing (\$\	The 2•color battery charging indicator light.
Function key:	Customers can define the function.

USB port(Used for connecting external PC or other terminals, allows to do data transmission and battery charging.
Touch keys	Include Menu, Home, and Back key.
Back Camera®	Used for bar and QR code Scanning and taking photos. etc.
Micro SD cardslot	Micro SD card slot.
NanoSIM1 card slot	Nano SIM card slot.
Docking interface@	Connect Charging Dock or Docking Station.
Power key @	For power on, power-off, restarting, airplane mode.
SAM1 & SIM 2 card slots	SAM1 card slot on bottom and SIM2 card slot on top, SIM2 card slot can switch to SAM2 card slot.

Quick installation

Take out the POS terminal, and other necessary parts from the packing box, then follow the steps below to install the SIM/ SAM (PSAM) card:

1. Open the back cover;
2. Follow the silkscreen indication and place each of the needed **SIM/ SAM** card separately into the right slot

Cautions

1. When installing or removing the SIMISAM card, please confirm that the device is power-offed, otherwise, the cards may be damaged;
2. When installing the SIMI SAM ca,rd the chip faces toward the internal side of the device;
3. SIMI SAM card can not paste stickers, tags, or other materials that may change the thickness of the card in order to prevent non smooth installation or disassembly.

Troubles and Troubleshooting

Troubles

Troubleshooting

Failing to turn on the device when pressing the power key

The battery volume is low. Please recharge the battery.

1. The device may lost the ability of receiving signal when you are in a place where the signal is weak or reception is bad. Please try to relocate and try it again.

Display screen shows error message about network or service

2. Some of the options may not be able to use because

of the lack of reservation.

Please contact your service

providers for more information.

If the device has a touch

screen, and the screen reaction is incorrect,
please

try with the following options:

Touch screen slow or
incorrect reaction

1. Take off the protective film on the screen
because

it may prevent the device
recognize input correctly.

We do not recommend to
use any type of protective

films for touch screens.

Address: 31F, No.2 Building, Aisino Information Park, No.18 A, Xingshikou Road, Haidian District, Beijing

Zip code: 100195

Email: info@vanstone.com.cn

Manufacture name: Vanstone Electronic(Huizhou) Co.,Ltd

Manufacturer Address: 41F, No .12 Building, Aerospace Science and Technology industrial Park, No.51,Zhongkai Road, Huizhou [Http://www.vanstone.com.cn](http://www.vanstone.com.cn)

Troubles

Troubleshooting

2. Please ensure that the screen is clean without greasy dirt. Please keep fingers dry and clean when touching the screen.

3. Please restart the device to solve any type of temporary software errors.

4. If the screen is scratched or damaged, please contact the agent or distributor selling the device to you.

Device is frozen or has serious mistakes

If the device is frozen or suspended, it may need to be shut down or restarted to re-motivate functions. If the device is frozen or has slow reaction, please press the power key for 6 seconds, and the device will be restarted automatically.

Short standby duration

1. Please turn off some functions for saving power when do not using them, such as Bluetooth/WiFi/Data service, and etc.

2. Turn off not-in-use applications on the backstage will help to save power.

Cannot find another Bluetooth device

1. Please ensure that Bluetooth and wireless

functions have been turned on.

2. Please ensure that the connected device has turned on its Bluetooth and wireless functions.

3. Please ensure that the POS terminal and the

connected device are within

the maximum Bluetooth

range of 10 meters.

If the problem remains the same, please contact customer service.

- If the power adapter plug or power cord is damaged, please do not use them in case of electric shock or
- Please do not touch power cord with wet hand or pull out the power adapter like pulling power cable.
- Please do not touch the device and power adapter with wet hand in case of short circuit, malfunction, or electric
- Please stop using the power adapter and contact sales representatives for exchanging if the power adapter is caught in the rain, getting wet, or affected with damp seriously.
- The power adapter has to meet all of the requirements from the “5 Restricted power supply” in «GB4943.1 Safety of information technology equipment
- If the device has to connect USB ports, please ensure that the USB ports has USB-IF identification, and its performance is qualified with the USB-IF

Cautions for use

Operating environment

Do not use the device in thunderstorms which can cause the device malfunction or electric shock.

- Keep the device away from rain, moisture and liquids containing acidic substances that can corrode electronic circuit
- Do not store or use the device in a dusty or dirty place.
- Do not store the device in a high-temperature High temperature will shorten the life of the electronic device.
- Do not place the device in a supercooling pl When the temperature of the device rises, moisture may be formed inside the equipment, which may damage the circuit board.
- Do not try to disassemble the device. Non-professional manipulating will damage the device.
- Do not use a pen, pencil, or other sharp objects to touch the screen surface to avoid scratching the screen.
- Do not drop, strike, or seriously crash the Rough behaviors may damage the device and

Accessories requirements

- Please use only the battery, power adapter and other accessories that are authorized by product manufacturer and match to the Using unauthorized and incompatible accessories may cause fire, explosion, or other dangers.
- If using unauthorized accessories, the user may disobey the warranty rules and countries' related regulations and may lead to accidents. If users want to acquire authorized accessories, please contact your sales agents or distributors

Power adapter safety

- When the device is charged, the power socket should be installed near the device and should be easy to touch. The

charging area of the equipment must be clean without debris, flammable or chemical.

- When charging is over or uncharged, please cut off the connection between the power adapter and the device, and please unplug the charger from the power.
- Please do not drop or crush the power adapter. Once the shell of the adapter is damaged, please contact the agent or distributor who sell the equipment to exchange the power adapter.

FCC Caution

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

IMPORTANT NOTE:

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement:

The device has been tested and complies with FCC SAR limits.

Documents / Resources



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