

Airmega  
IoCare App



## Airmega IoCare App User Guide

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# Airmega

### Airmega IoCare App



### Specifications

- Product Name: Airmega
- Model Number: User Manual Download
- Manufacturer: Coway

## **Product Usage Instructions:**

### **1. Downloading and Installing loCare APP:**

1. Download the loCare APP from the Apple AppStore or Google Play.
2. Search for loCare or Airmega.
3. Download & install the loCare APP provided by Coway.

### **2. Registration and Product Setup:**

- **Register and Log In:**

1. Create an account and log in to loCare.

- **Register Product:**

1. Scan the barcode on the product or enter the serial number to register it.
2. Modify product details like nicknames from settings.

### **3. Connecting to Wi-Fi:**

- Select the product in the My Product menu after registering in loCare.
- Turn on the air purifier.
- Press and hold two buttons for more than 3 seconds to connect to Wi-Fi.

#### **For Android:**

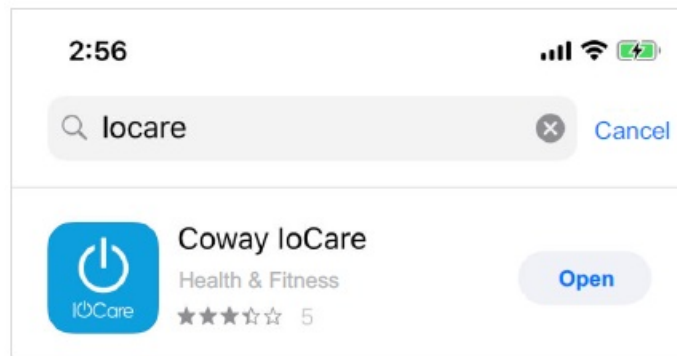
1. Android will automatically connect to Wi-Fi.
2. Connect to your Wi-Fi network.

#### **For iOS:**

1. In Wi-Fi settings, select your product.
2. Connect to your Wi-Fi network.

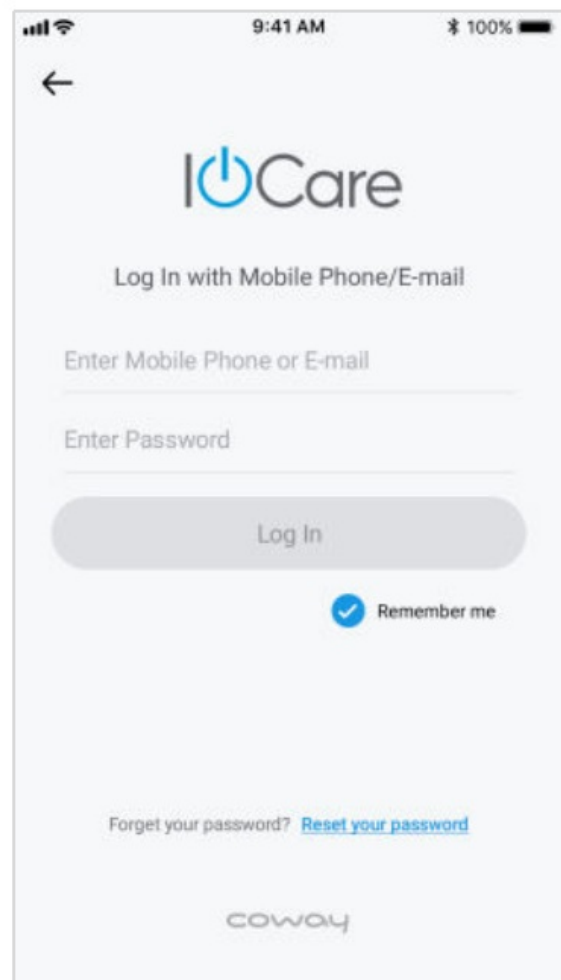
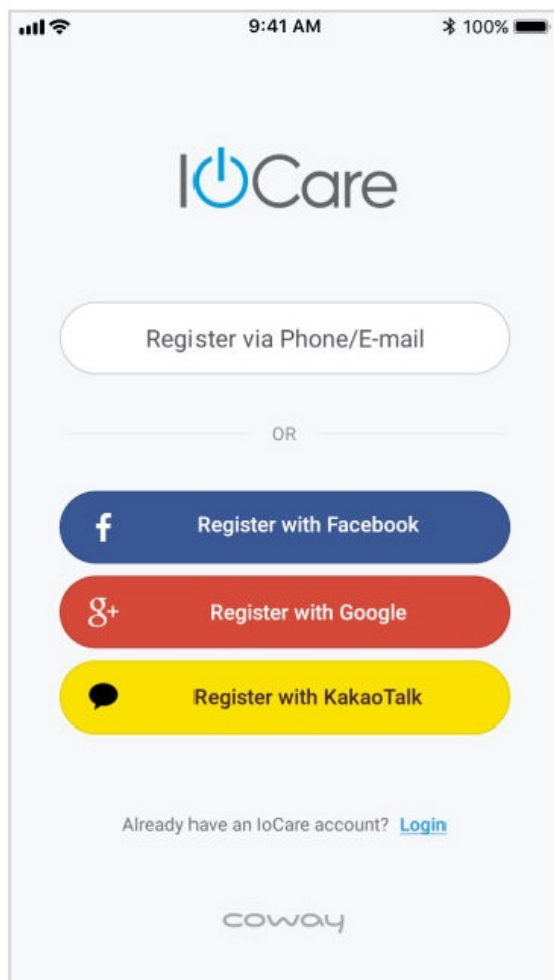
### **Download loCare**

1. Download the loCare APP from the Apple AppStore or Google Play.
2. Search for "loCare" or "Airmega".
3. Please download & install the loCare APP that is provided only by Coway.



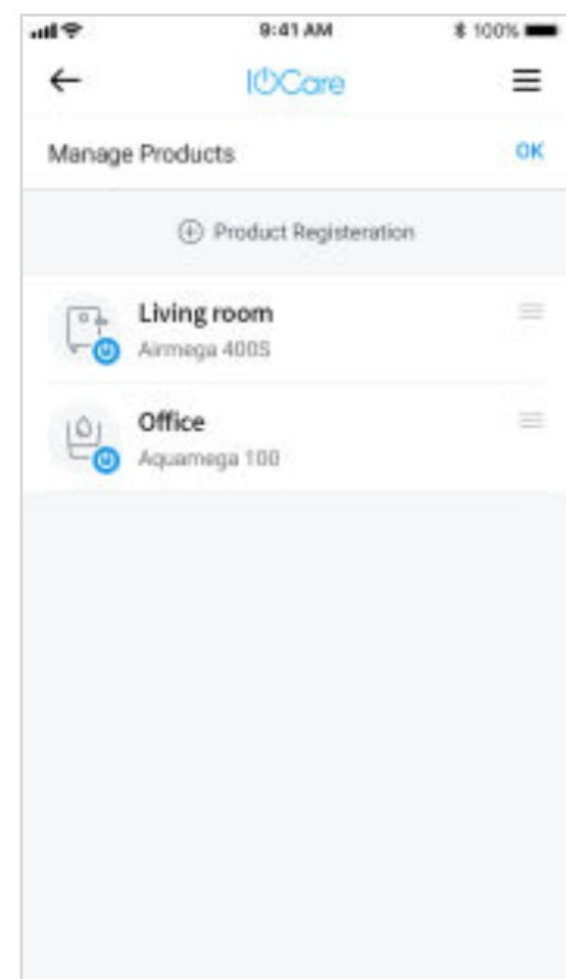
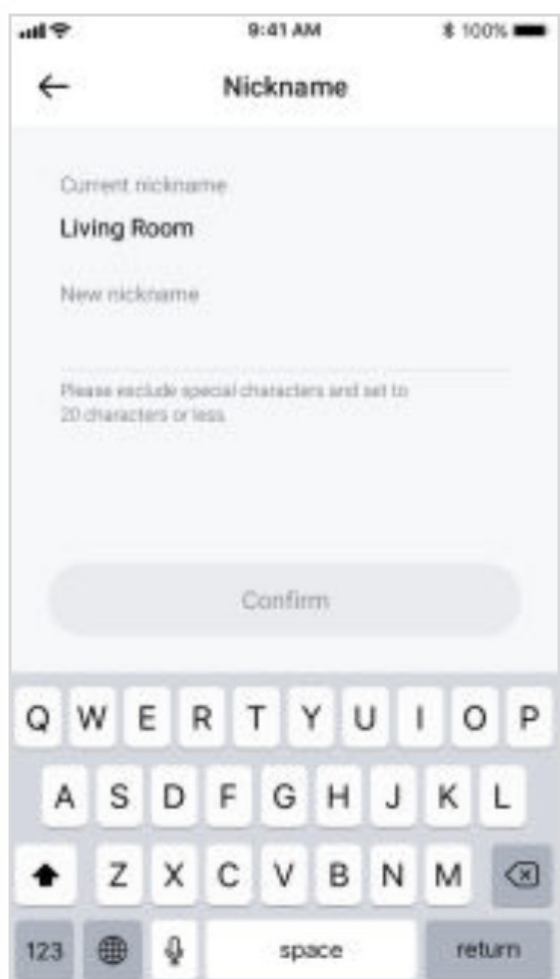
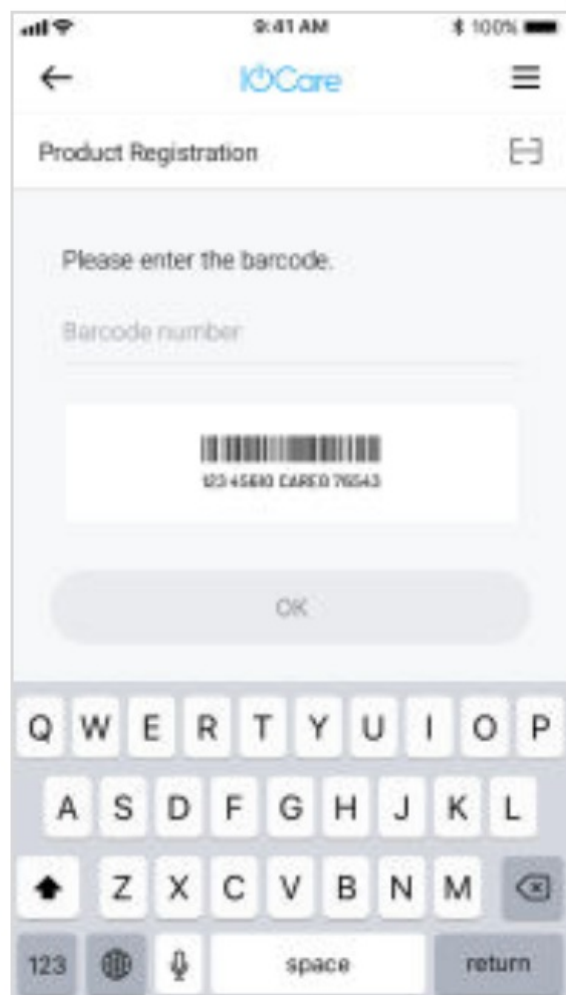
## Register, Log In

1. Registration is required to use the loCare APP.
2. Please create an account login to loCare and follow the next instructions.

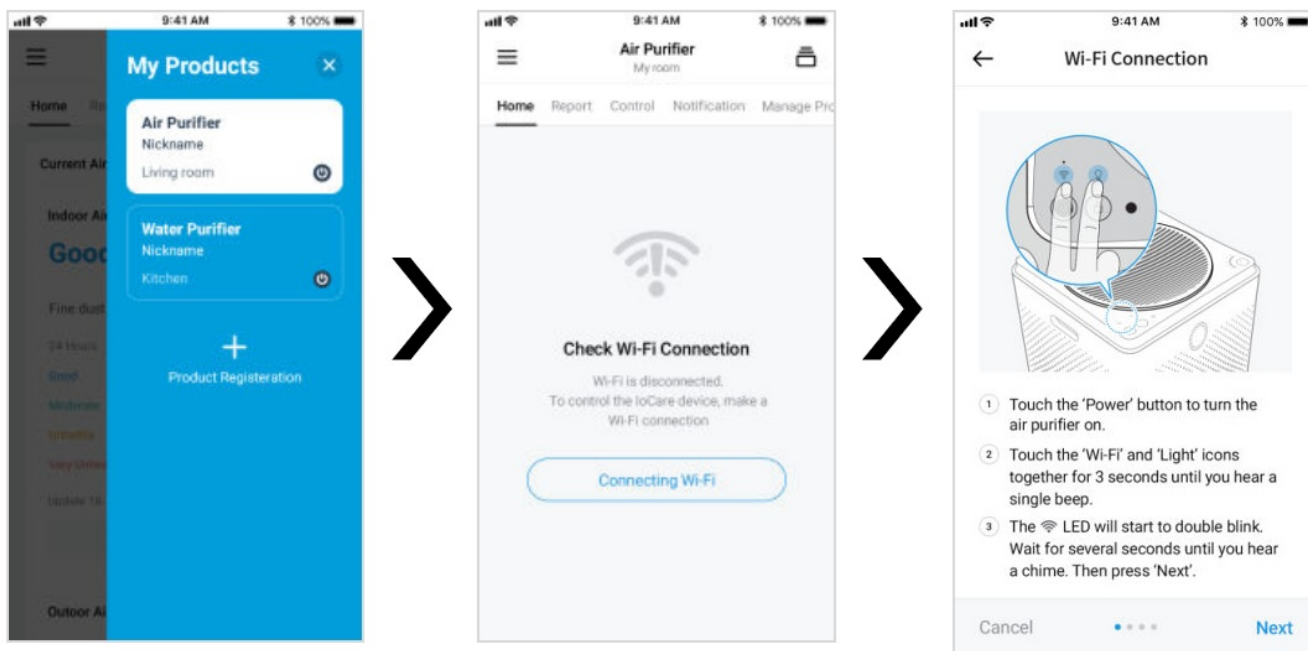


## Register Product

1. Scan the barcode attached to the back of the product and register the product. If the barcode scan does not work, you can register by entering the serial number directly.
2. Registered product(s) details can be changed, such as nickname from the product settings menu.



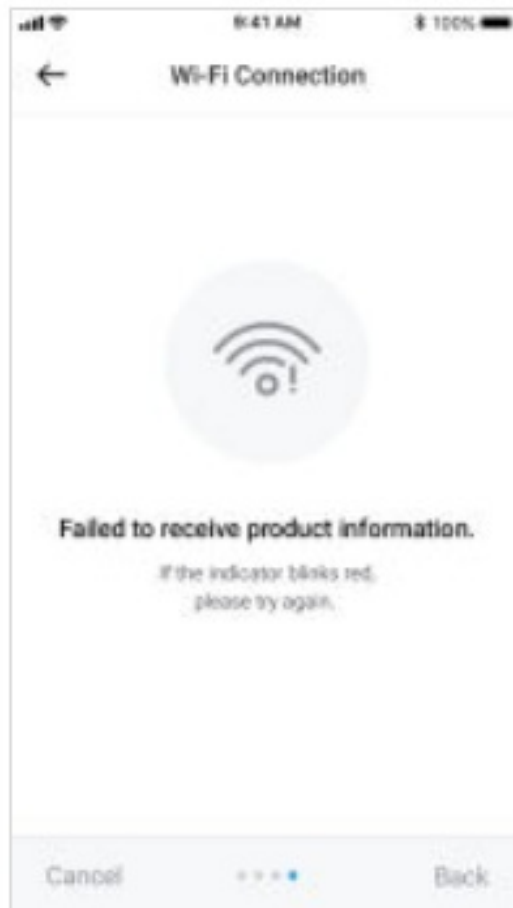
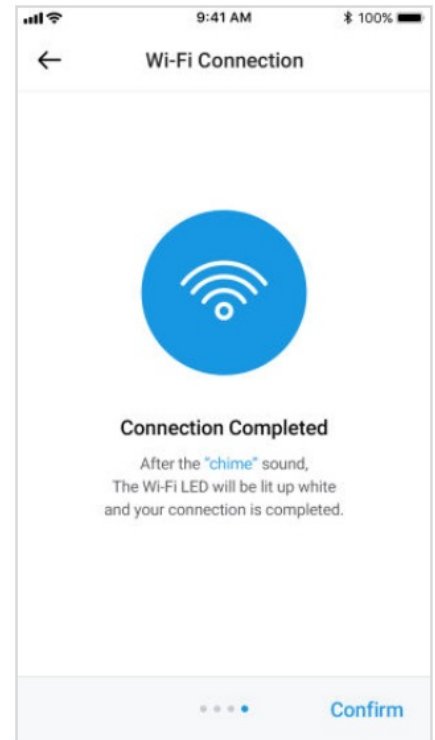
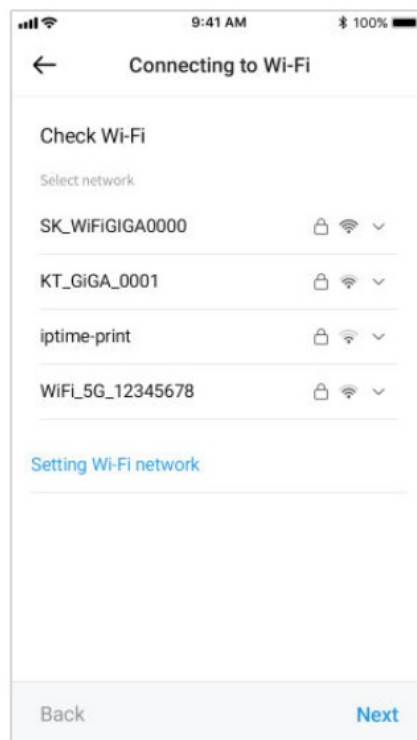
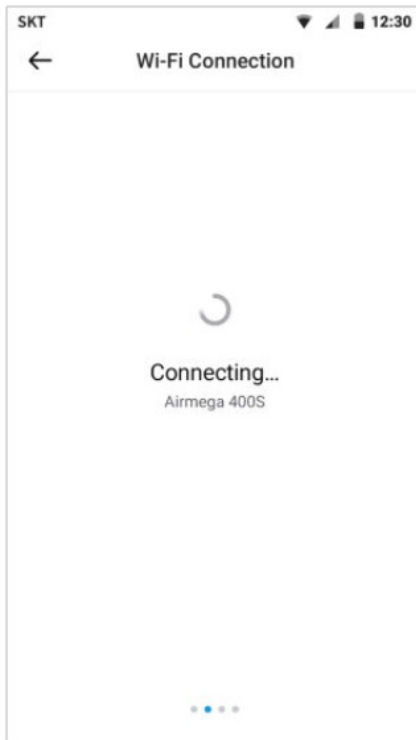
1. After registering the product in the loCare APP, then select the product you want to connect to Wi-Fi from the “My Product” menu.
2. Turn on the air purifier.
3. Press and hold two buttons for more than 3 seconds. Then, the Wi-Fi LED will illuminate and you will hear a chime.



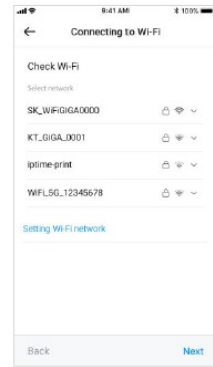
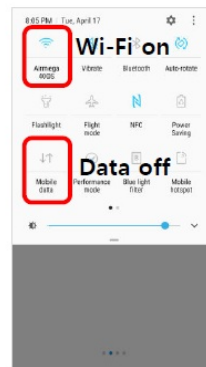
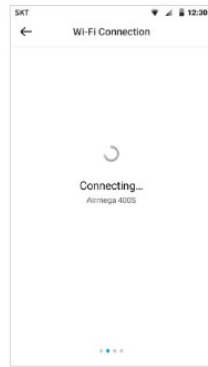
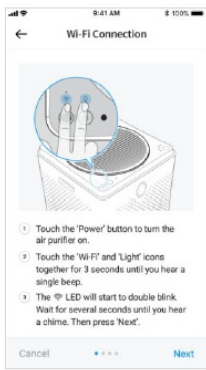
Please proceed to the next step depending on your smartphone type.

#### For Android

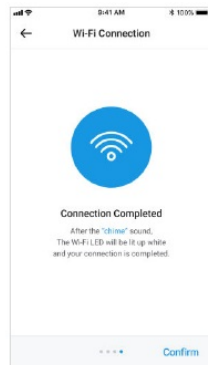
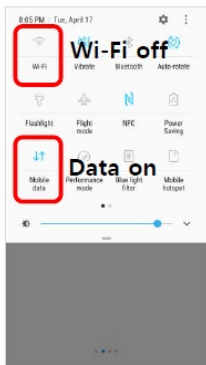
1. Android will make the Wi-Fi connection with your product automatically.
2. Connect to your Wi-Fi network.
3. The Wi-Fi LED will illuminate white when the product is connected to your Wi-Fi network.



**Android Wi-Fi setup failed guide.**

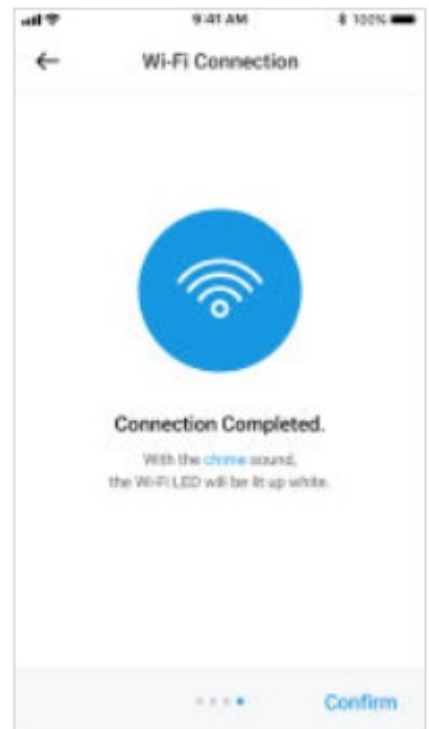
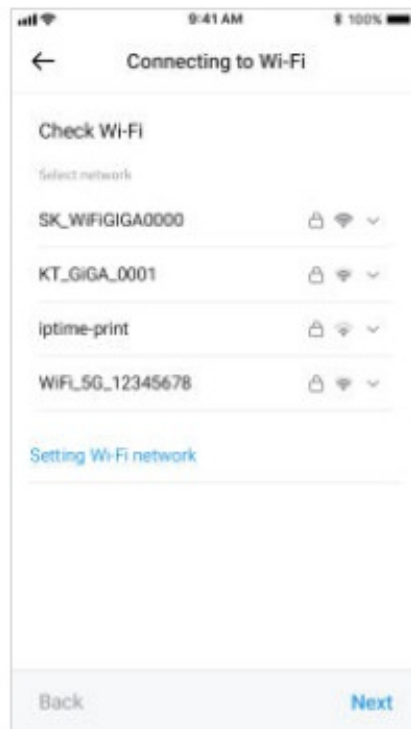
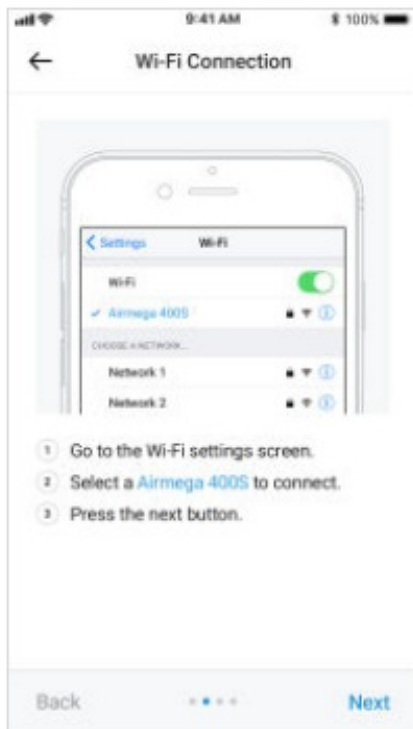


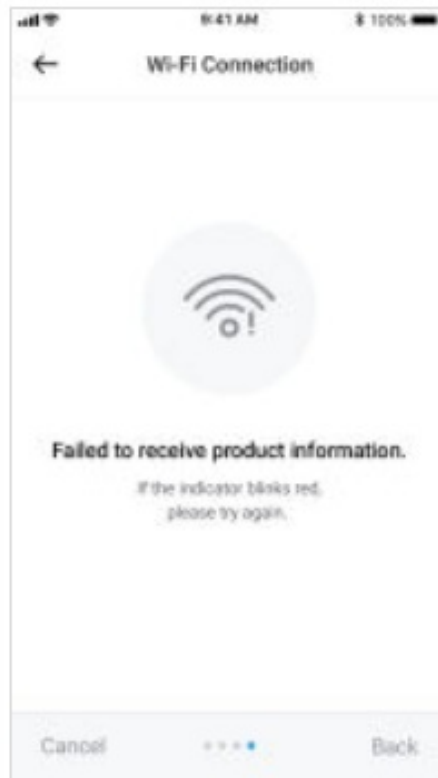
Please set Wi-Fi on and turn data off during connection.



## For ios

1. For IOS, go to your Wi-Fi settings and select your product from the list.
2. Connect to your Wi-Fi network.
3. The Wi-Fi LED will illuminate white when the product is connected to your Wi-Fi network.

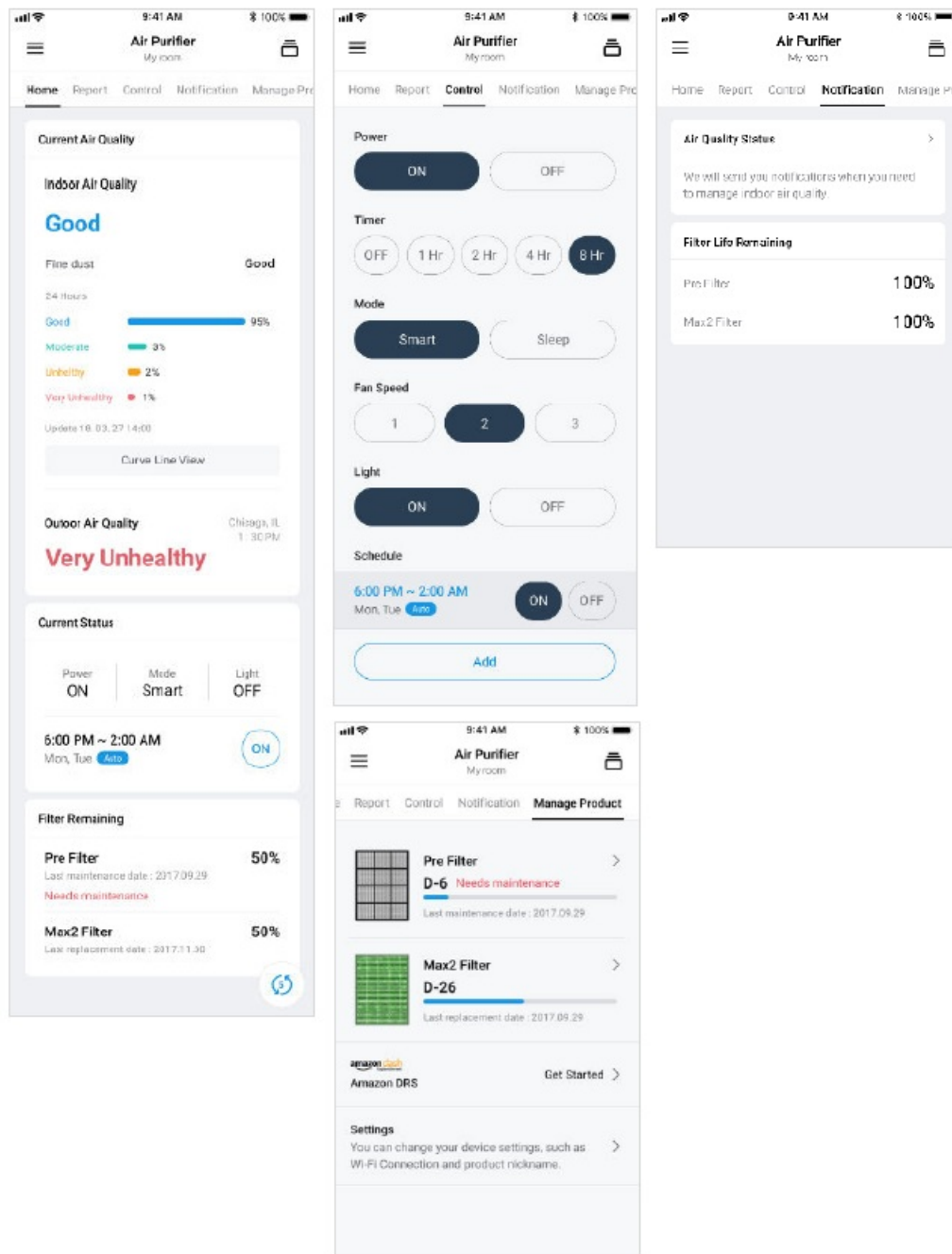




### Main Features of IoCare for Airmega

Category	Function	Description
Home		You can check Air quality information, product status and remaining filter
Report	24hours	You can receive 24-hour indoor air quality reports.
	7days	You can check 7-day indoor air quality reports
	30 days	You can check 30-day Indoor air quality reports
Control	Power	Power on/off the air purifier
	Timer	Set the timer of the air purifier
	Mode	You can choose Smart or Sleep mode
	Fan speed	You can choose fan speed
	Light	You can turn on/off the air purifier lights
	Schedule	You can set the Air Purifier operating schedule
Notification		You can receive air quality status, filter remaining information
Manage product		You can check remaining filter information and purchase the filter.





## Review the following for Wi-Fi connection issues

- Coway products support only 2.4 GHz for Wi-Fi (5 GHz not supported).
- To make a Wi-Fi connection, check if your smartphone is online. Run the app, enable Wi-Fi, and select your AP.
- Wi-Fi routers and cables needed are sold separately. For instructions on Wi-Fi connection, contact your internet provider.
- Install the router closer to your Coway product. Depending on a distance between them, network connection stability can vary.
- Because of poor network or firewall, a connection is not made. If a connection is not made or there is a problem in network settings, contact your internet provider.
- Set the SSID(Wi-Fi name) of the router by combining alphabets and numbers. If other characters are used, it

may not be possible to make a connection.

- If a network connection is not possible even with internet provider's support, contact our customer center.
- After a Wi-Fi connection is established, it takes some time to stabilize communication.

### **loCare may not be compatible with tablets and other devices**

- Android OS 4.4 or later
- iOS 10.0 or later
- No limit to Android/iOS resolution

**loCare features may differ by product. They can be changed without prior notice. Also, loCare features require Wi-Fi connections.**

## **FAQs**

### **What should I do if the Wi-Fi connection fails?**

If the Wi-Fi connection fails, please try again or refer to the manual for troubleshooting steps.

### **How can I change the product details after registration?**

You can change product details like nickname from the settings menu within the loCare APP.

### **Can I control the air purifier remotely using the loCare APP?**

Yes, you can control various functions like power, timer, mode, fan speed, light, and schedule remotely through the loCare APP.

### **Is it necessary to register the product to use the loCare APP?**

Yes, registration is required to access and use all features of the loCare APP.

## **Documents / Resources**

Airmega	<a href="#">Airmega loCare App</a> [pdf] User Guide loCare, loCare App
Airmega	<a href="#">Airmega loCare App</a> [pdf] User Guide loCare App, App

## **References**

- [User Manual](#)

## **Manuals+. Privacy Policy**

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