



AIPHONE GT Series Intercom App Instruction Manual

[Home](#) » [AIPHONE](#) » AIPHONE GT Series Intercom App Instruction Manual 

Contents

- [1 AIPHONE GT Series Intercom App](#)
- [2 READ THIS BEFORE USING THIS APP](#)
- [3 Notices](#)
- [4 INITIAL SETTINGS](#)
- [5 Confirming Operation](#)
- [6 HOW TO USE](#)
- [7 Answering a call](#)
- [8 Tap](#)
- [9 Operation while receiving incoming call and in communication](#)
- [10 Controlling an external device](#)
- [11 Switching to surveillance camera video image](#)
- [12 Switching from speakerphone communication to concurrent two-way communication](#)
- [13 Receiving Emergency Alarm](#)
- [14 Receiving an emergency call from the guard station](#)
- [15 HOW TO USE](#)
- [16 SETTINGS](#)
- [17 Documents / Resources](#)
 - [17.1 References](#)
- [18 Related Posts](#)

AIPHONE

AIPHONE GT Series Intercom App



READ THIS BEFORE USING THIS APP

About this application

AIPHONE Type GT (hereinafter referred to as this app) is an application that can be installed on an iOS or Android device to give intercom functions.

This app can be used over a wireless LAN or cellular network connection.

Register an iOS or Android device with the application installed to the residential/tenant station to use this app. Up to eight devices can be registered to the residential/tenant station.

- iPad and App Store are trademarks of Apple Inc. in the United States and/or other countries.
- Android and Google Play are trademarks of Google Inc. in the United States and/or other countries.

Notices

Use this app only as a supplementary tool for the residential/tenant station.

- In this manual, iPhone and iPad are collectively referred to as iOS devices.
- In this manual, Android smartphones and tablets are collectively referred to as Android devices.
- Connect the residential/tenant station to a wireless LAN network. Please refer to the installation manual for the residential/tenant station.
- The user is responsible all the Internet connection fees for using this app. Connection fees may differ depending on the data plan and place of usage. Confirm your contract details before using this app.
- It may not be possible to use this app depending on the network environment.
- An upload speed of 0.2 Mbps or greater is recommended.

- A download speed of 1.3 Mbps or greater is recommended.
- Notifications may be delayed or may not arrive depending on the operating system specifications.
- This app may not be able to respond if it is affected by wireless LAN malfunctions, mobile network outages or device battery exhaustion.
- This app may conflict with calls of other applications.
- Depending on the iOS device or Android device being used, it may take some time for communication to begin after tapping .
- The illustrations used in this manual may differ from the actual ones.
- Screens shown in this document are for Android devices.
- This app may not be able to be used if the Battery Saver mode is enabled or if multiple applications are being used.
- When using the AIPHONE Type GT integration function, make sure that the date and time on the residential/tenant station are the current date and time. It may not be possible to use this app if the date and time are not correct.
- The screen will be displayed in landscape mode if using an iPad or Android tablet device.
- A notification badge may appear on the app icon depending on the device or operating system.

INITIAL SETTINGS

Configuring AIPHONE Type GT

NOTES:

- Up to eight iOS or Android devices can be registered to the residential/tenant station. The registration must be performed for each device individually.
- Make sure to register each device when they are connected to the same wireless LAN with the residential/tenant station.

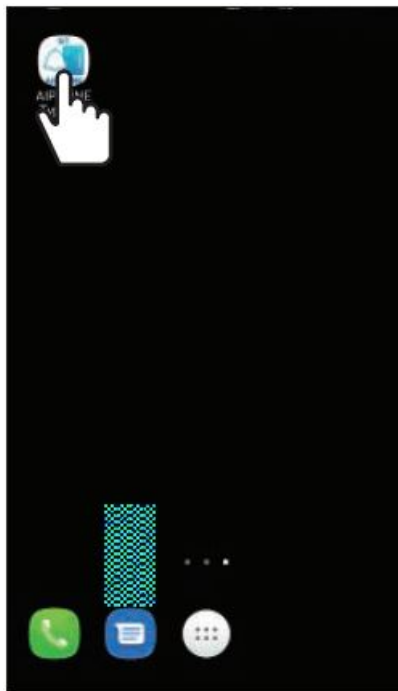
Registering an iOS device or an Android device to the residential/tenant station

1. Download AIPHONE Type GT.

Download “AIPHONE Type GT” from the following:

- iOS device: App Store
- Android device: Google Play

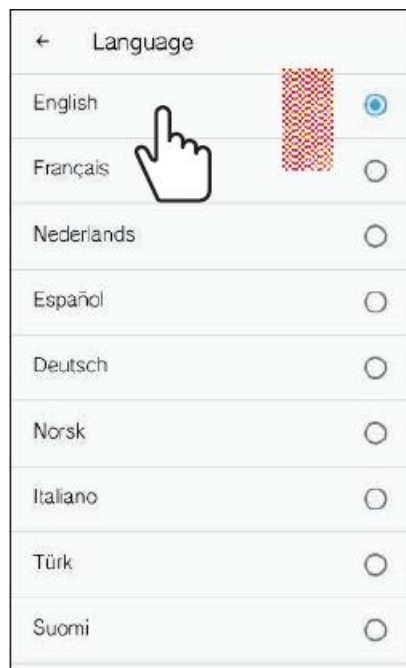
2. Startup AIPHONE Type GT.



3. Allow this app to send notifications.

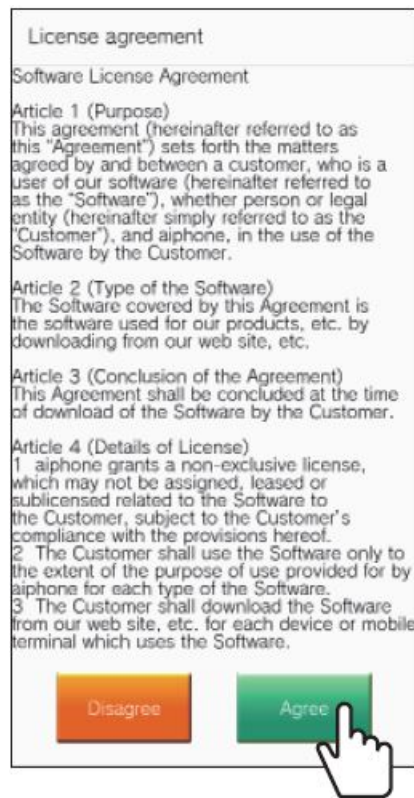
- If not allowed, this app cannot display notifications.
- If the dialog is not displayed, or to change the notification method, use the application settings of the iOS device or the Android device to configure the settings as necessary.

4. Tap the language to display.



5. Tap OK

6. Read the License Agreement carefully and then tap Agree



The screenshot shows a 'License agreement' window. At the top, it says 'License agreement' and 'Software License Agreement'. Below this, there are four articles: Article 1 (Purpose), Article 2 (Type of the Software), Article 3 (Conclusion of the Agreement), and Article 4 (Details of License). Article 4 contains three numbered points. At the bottom, there are two buttons: 'Disagree' (orange) and 'Agree' (green). A hand icon is pointing at the 'Agree' button.

License agreement

Software License Agreement

Article 1 (Purpose)
This agreement (hereinafter referred to as this "Agreement") sets forth the matters agreed by and between a customer, who is a user of our software (hereinafter referred to as the "Software"), whether person or legal entity (hereinafter simply referred to as the "Customer"), and aiphone, in the use of the Software by the Customer.

Article 2 (Type of the Software)
The Software covered by this Agreement is the software used for our products, etc. by downloading from our web site, etc.

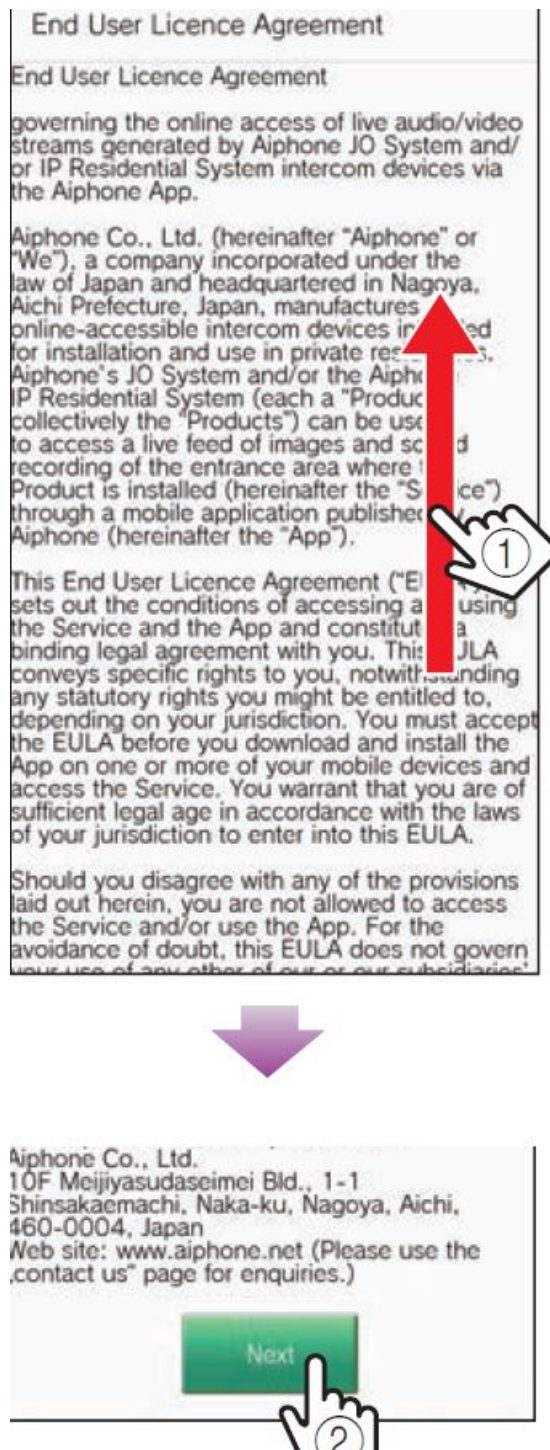
Article 3 (Conclusion of the Agreement)
This Agreement shall be concluded at the time of download of the Software by the Customer.

Article 4 (Details of License)
1. aiphone grants a non-exclusive license, which may not be assigned, leased or sublicensed related to the Software to the Customer, subject to the Customer's compliance with the provisions hereof.
2. The Customer shall use the Software only to the extent of the purpose of use provided for by aiphone for each type of the Software.
3. The Customer shall download the Software from our web site, etc. for each device or mobile terminal which uses the Software.

Disagree Agree

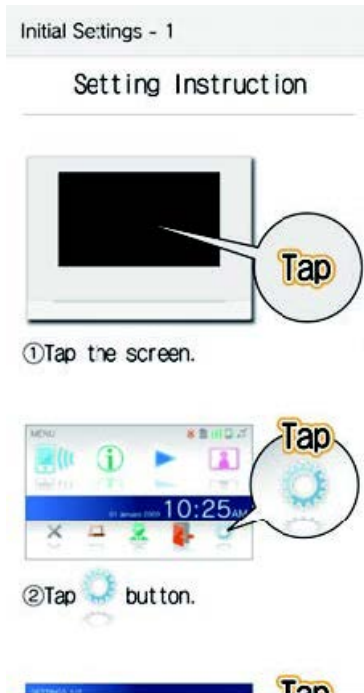
- When this app is first started, the License Agreement will be displayed.
- This app cannot be used without agreements.

7. Read the End User Licence Agreement (EULA) carefully, and then tap Next .



8. Operate the residential/tenant station to display the one-time password on the screen.

Follow the on-screen instructions carefully. If necessary, refer to the residential/tenant station Operation Manual.



9. Tap Start



One-time password will be shown on the residential/tenant station

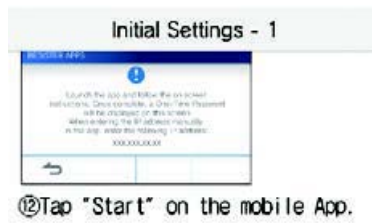
If the following error message appears

You need to register the iOS device or the Android device to the residential/tenant station manually as follows.

1. Tap **OK** to close the error message.



2. Uncheck the check box, and tap **Start**



⑫ Tap "Start" on the mobile App.

☐ Search the master station from the network automatically. (recommended)

Start

If station search failed, uncheck the checkbox and tap "Start" to enter IP address of the master station.

3. Enter the IP address displayed on the residential/ tenant station screen, and tap Next .

Initial Settings - 1

Enter the IP address displayed on the master station.
If the IP address is not displayed, update the firmware of the master station to the latest version.

IP Address

100.100.100.100

IP address

Cancel Next

10. Enter the one-time password displayed on the residential/tenant station screen within the expiration time, and then tap Next

Initial Settings - 2

Enter One-Time Password
obtained from the tenant
station.

REGISTER APP

Enter the One-Time Password
in the registration page of the app.
Refer to the instruction manual
for additional details.

One-time password : 0000 Exp. time : 100 Sec.

One-time password

Cancel Next

11. Enter user name of the mobile device, and then tap Register .

1. Up to 12 characters can be entered.

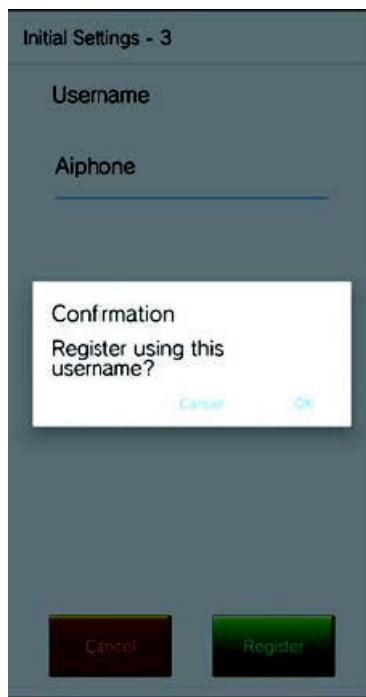
Initial Settings - 3

Username

Cancel Register

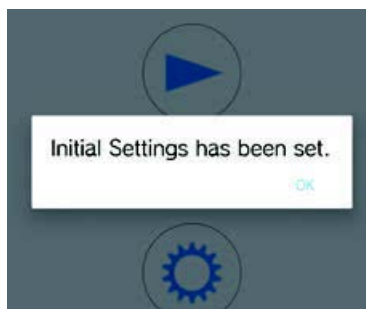
2. The entered name is registered to the residential/tenant station.

12. Tap OK



When “Initial Settings has been set.” is displayed, the registration is complete.

13. Tap OK



14. Tap OK to allow this app to access the microphone.



1. Access to the microphone is necessary to communicate with the entrance station.
2. After confi during the initial settings, be sure to confi rm operation.
3. When a message about the screen overlay setting is displayed, enable the setting. If the screen overlay setting is disabled, you may not be able to receive a call correctly.

Confirming Operation

1. Press the call button of the entrance station.
2. Confi rm that the Incoming Call Screen is displayed on the device.



3. Tap and confirm the communication is performed properly.



Configuration is complete if communication is successful with the entrance station.

The ringtone can be changed. (→ P. 16)

When registering additional iOS device or Android device, repeat steps 1 to 14 of “Configuring AIPHONE Type GT” and then configure and confirm the device by following steps 1 through 3 in

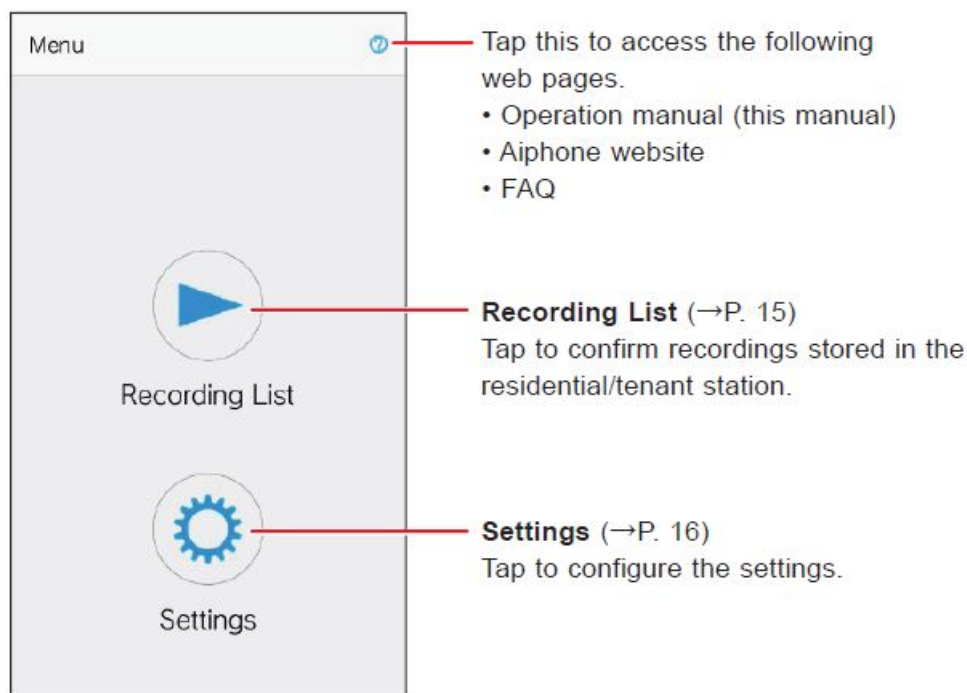
“Confirming Operation.”

- Up to eight devices can be registered to the residential/tenant station.

HOW TO USE

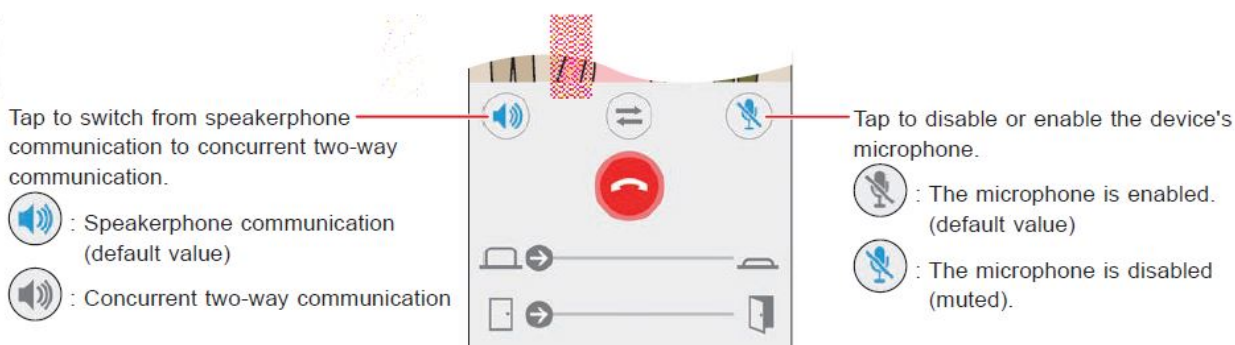
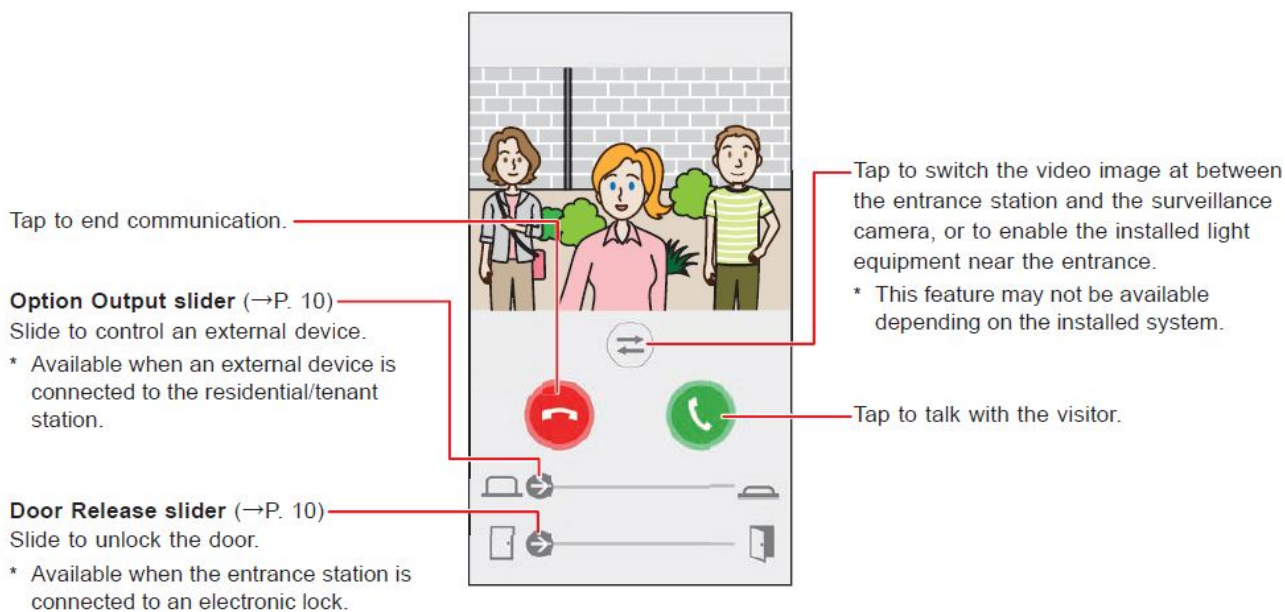
Buttons and icons

MENU screen



While in communication with an entrance station.

- No video image is displayed when receiving a call from an audio entrance station or guard station.



Answering a call

1. Android

Banner and video from the entrance station is displayed and the ringtone sounds.
 If the screen is locked, tap the banner.

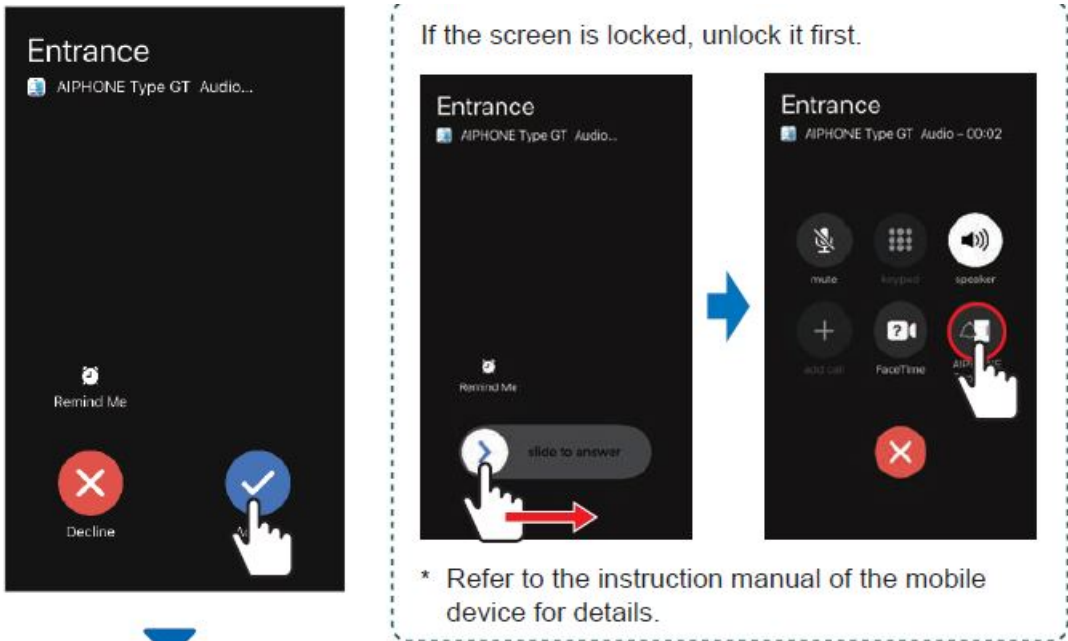


- Refer to the instruction manual of the mobile device for details.

Confi rm the visitor.



[iOS]



Video from the entrance station is displayed and the ringtone sounds.

- The incoming call will automatically end when the calling station’s call timeout is reached.
- The incoming call will end when the residential/tenant station or another app answers.
- The ringtone can be changed. (→ P. 16)
- The ringtone volume diff ers depending on the settings of the iOS device or the Android device.
 Depending on the settings, Option Input and Door Release are available.(→ P. 10)

The video can be zoomed in/out and displayed in full-screen. (→ P. 12)

Tap



- The incoming call will automatically end after approximately 60 seconds.
- If communication is interrupted or difficult to hear due to ambient noise, switch Speakerphone communication to concurrent two-way communication.(→ P. 12)

4 Tap to end communication.



Communication ends and the screen returns to the menu screen.

NOTE:

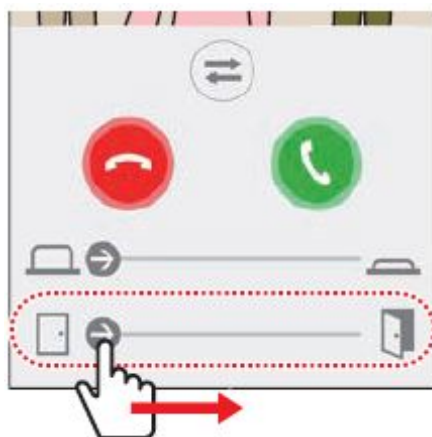
When using the microphone with another application, audio may be used for both applications.

Operation while receiving incoming call and in communication

Unlocking a door

The door can be unlocked if the entrance station is connected to an electric lock.

Slide the door release slider to the right.



When the door is unlocked, "Success" will be displayed.

- If door release operation is unnecessary, hide the door release slider. (→ P. 16)
- Refer to the installation manual for details how to connect an electric lock to the entrance station.
- Door release cannot be used while receiving a call from an audio entrance station.

Controlling an external device

An external device such as strobe light can be controlled when the external device is installed and connected to the residential/tenant station.

Slide the option output slider to the right.



When the external device is controlled, "Success" will be displayed.

- If this operation is unnecessary, hide the option output slider.(→ P. 16)
- Refer to the installation manual for details how to connect an external device to the residential/tenant station.

Turning on/off light control

When the light control is enabled, installed light equipment near the entrance will be lit during receiving a call from the entrance station or monitoring the entrance station.

To turn on the light control

Tap .



When the light equipment lights up, “Success” will be displayed.

Tap to disable the light equipment.

NOTE:

- Hide the button if this feature is not necessary.
- Refer to the installation manual for details on how to connect the light equipment to the system.
- This feature may not be available depending on the installed system.

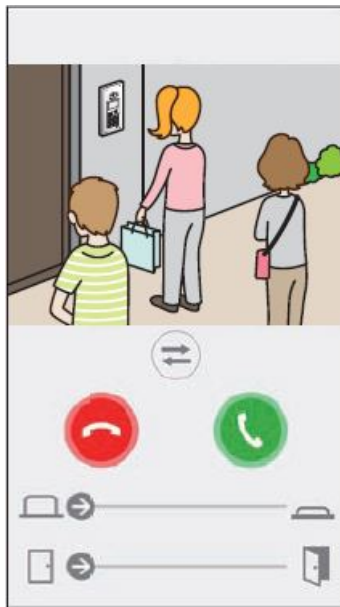
Switching to surveillance camera video image

- This feature is available only when a surveillance camera is installed.
- Switch the video image at between the entrance station and the surveillance camera.

Tap



When the video image is switched to the surveillance camera video image, “Success” will be displayed.



Tap again to switch back to the entrance station video image.

NOTE:

- If this feature is unnecessary, hide the button.
- Refer to the installation manual for details on how to connect a surveillance camera to the system.

Switching from speakerphone communication to concurrent two-way communication

If the ambient noise is loud during communication or monitoring, the communication may be interrupted. In this case, switch from speakerphone communication to concurrent two-way communication before talking.

- Tap



- Speakerphone communication (default value)
- Concurrent two-way communication

Zoom in/Zoom out

When video is displayed, the video can be zoomed in/out by pinching the screen in/out.

Pinch out

Zoom in on the video.



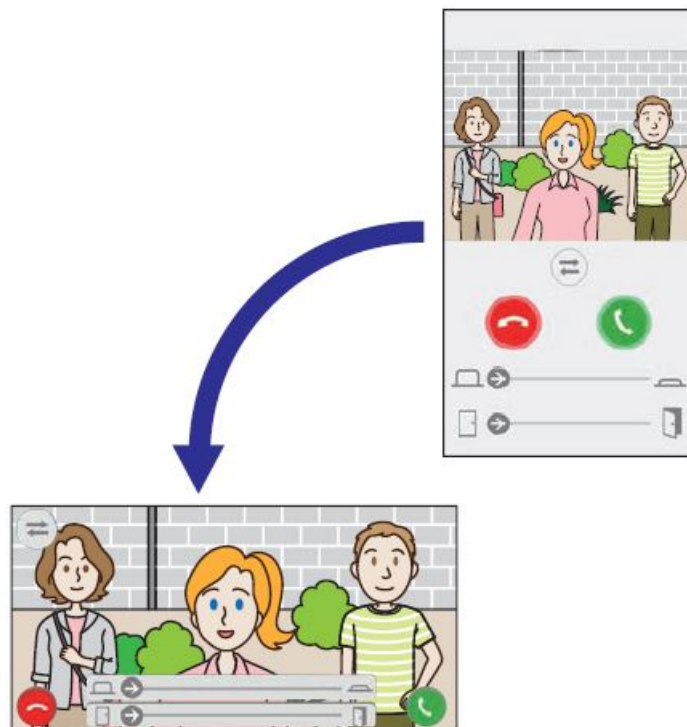
Pinch in

Zoom out on the video.



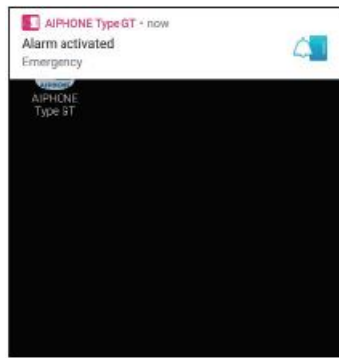
Displaying video full screen

Rotating the device horizontally will display the video full-screen.



Receiving Emergency Alarm

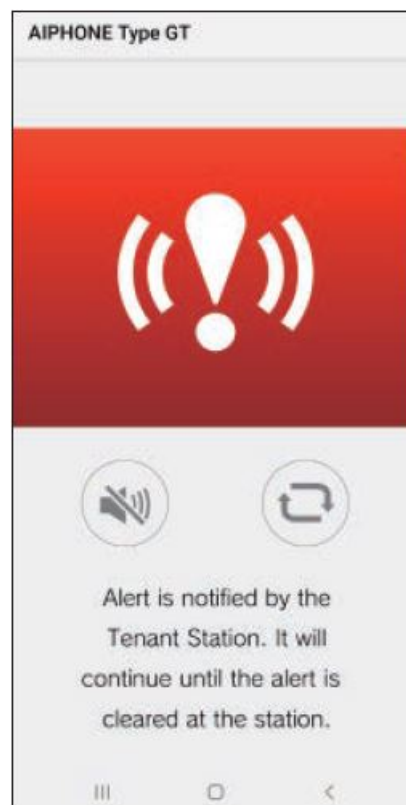
When this app receives an emergency alarm from the residential/tenant station, an alarm will sound and the following screen will be displayed.



Displaying the alert screen Tap the banner.



The alert screen will be displayed.

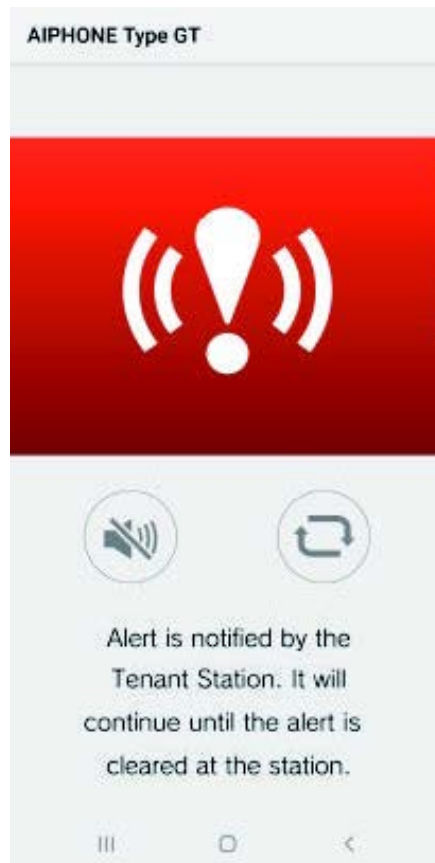


NOTE:

- The residential/tenant station will remain in alarm until the emergency alarm switch is returned to the stand-by position.
- If the mobile device could not recover after recovering the residential/tenant station, tap . The alarm state of the residential/tenant station will be updated.
- Communication with residential/tenant station is not available.

Stopping the alarm

Tap



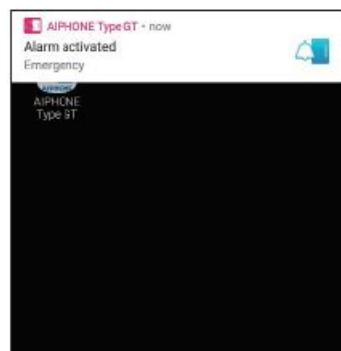
The alarm will be stopped.

NOTE:

- The residential/tenant station will remain in alarm until the emergency alarm switch is returned to the stand-by position.
- If the mobile device could not recover after recovering the residential/tenant station, tap . The alarm state of the residential/tenant station will be updated.

Receiving an emergency call from the guard station

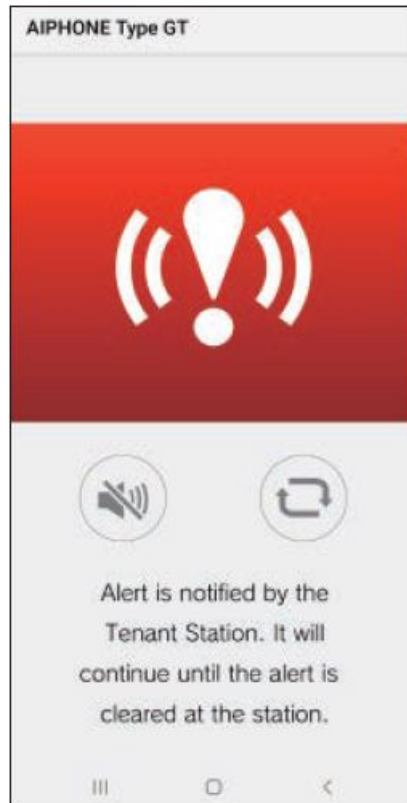
When receiving an emergency call from the guard station, an alarm will sound and the following screen will be displayed.



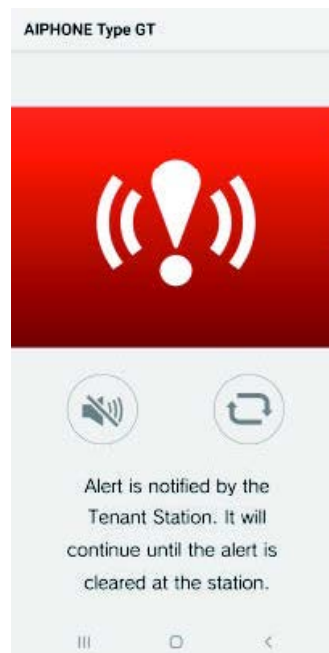
- Displaying the alert screen Tap the banner.



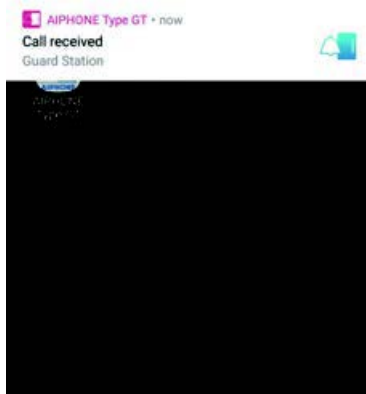
- The emergency call screen will be displayed.



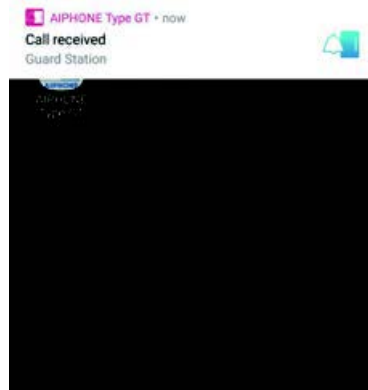
- Communicating with the guard station



- Ending communication with the guard station

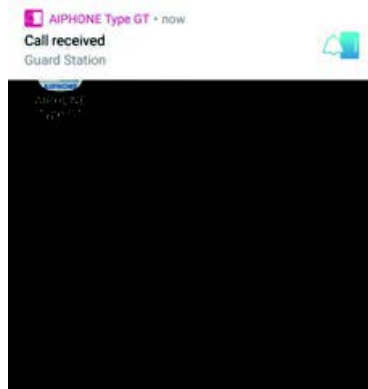


View recordings

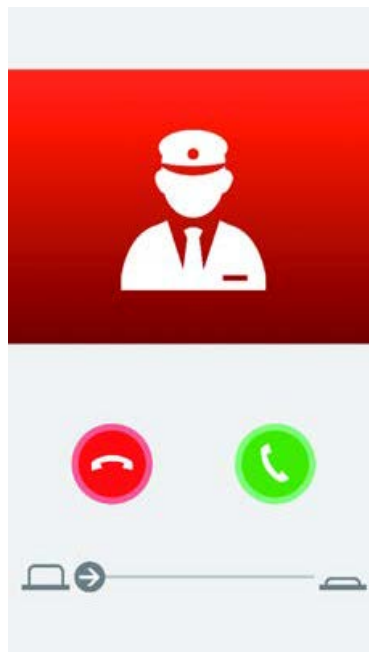


HOW TO USE

- Tap on the menu screen.

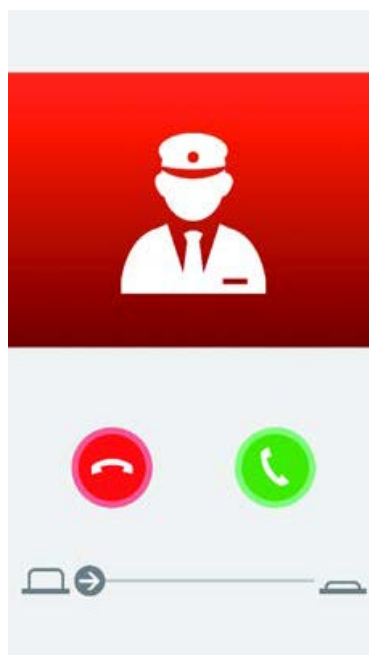


- The list of recordings will be displayed.

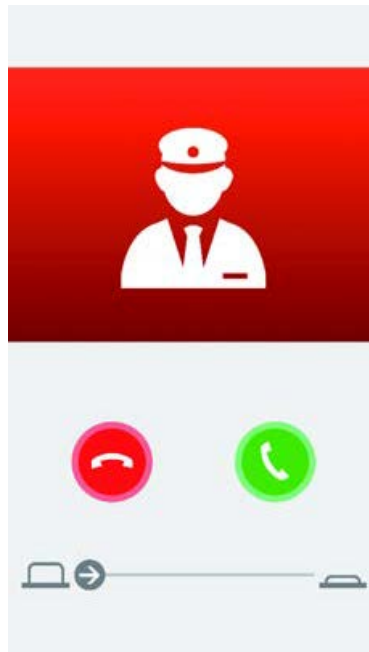


- The time and date will be displayed in each recording.

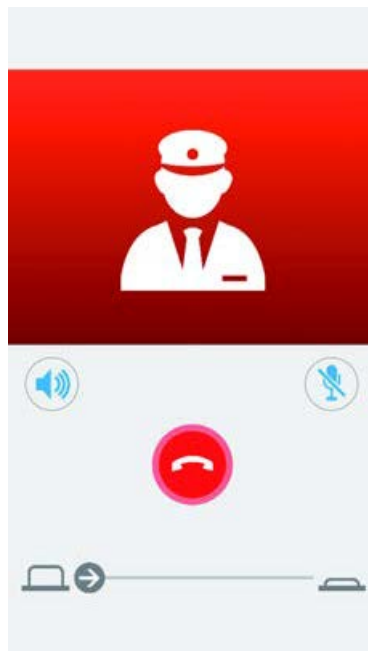
◦



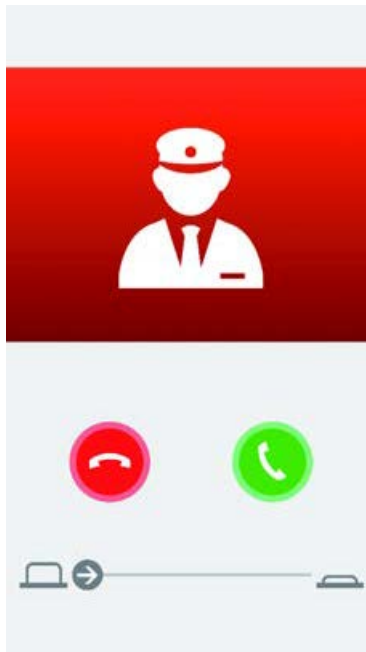
- Tap the recording to play.



- will be displayed for unviewed recordings.



- Tap



- The app cannot play the recording while the residential/ tenant station or another mobile device is accessing the recording.
- TapN to end recording playback.
- The recording playback will end and the screen will return to the recording list screen.

SETTINGS

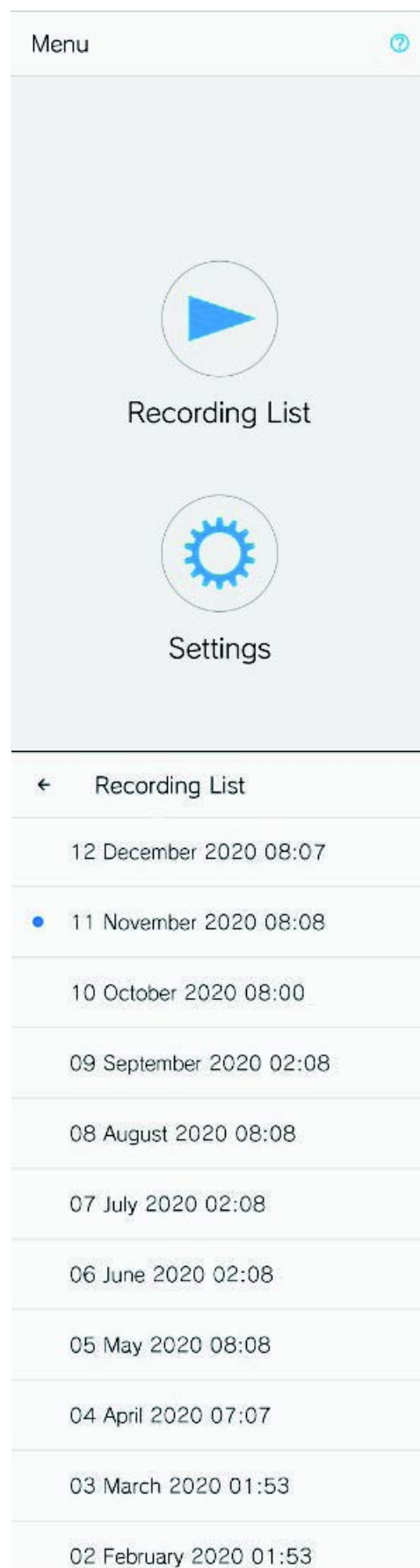
The following settings can be configured on the Settings screen.

ATTENTION

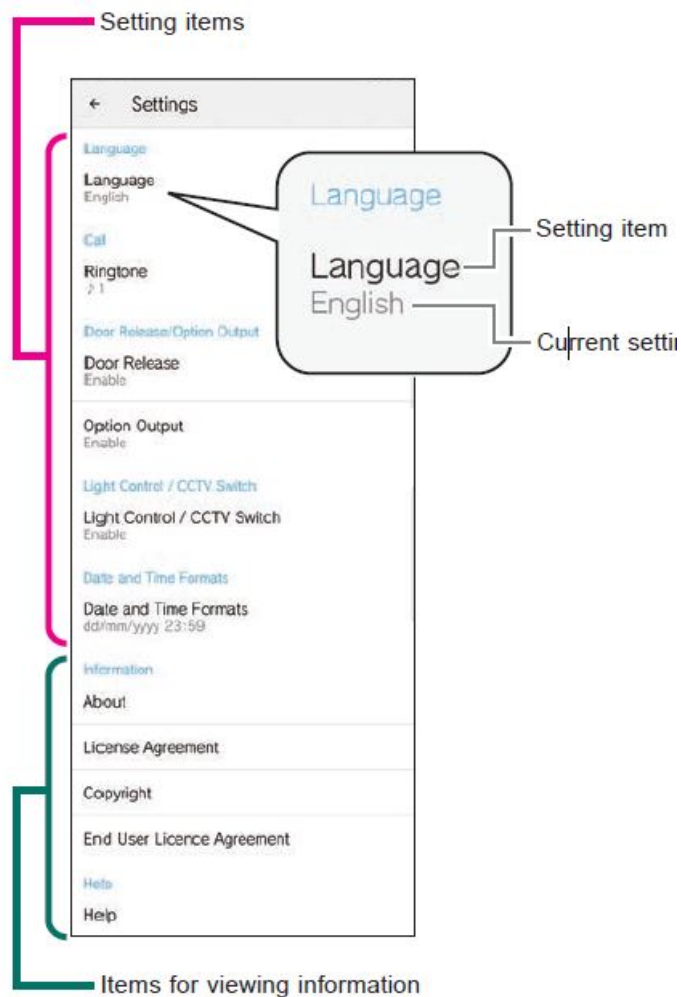
- While configuring the settings, this app will not respond to an incoming call and will not sound ringtone.
- These items are only for viewing information. No setting is needed.
- If you have any questions, please visit our website (<https://www.aiphone.net/>) for more information.

Change Settings

1. Tap on the menu screen



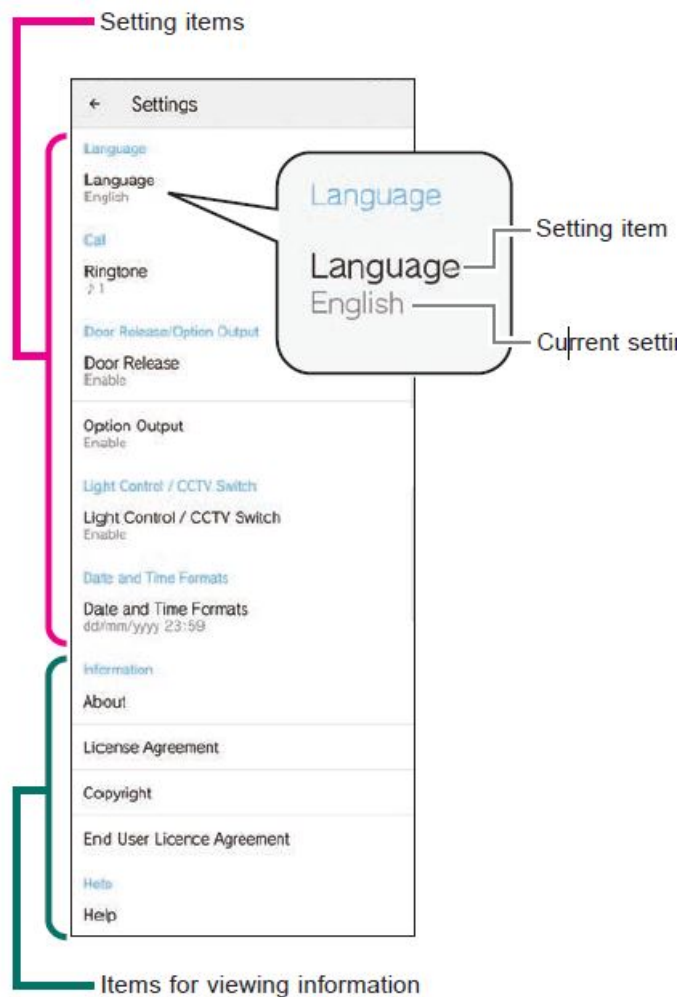
2. Tap an item to change



3. Change the settings.



4. To change the other settings, return to the settings list, and repeat steps 2 to 3.



Documents / Resources

<p>AIPHONE® INTERCOM APP AIPHONE Type GT</p> <p>OPERATION MANUAL</p>	<p>AIPHONE GT Series Intercom App [pdf] Instruction Manual GT Series, Intercom App, GT Series Intercom App</p>
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References

- [AIPHONE - AIPHONE Global Headquarters | Communication systems for Business, Industry and Home.](#)