Manuals+ — User Manuals Simplified.

AIPHONE AC Series Application User Guide

Contents

AIPHONE AC Series Application

Product Information

Specifications

- Product Name: AC Series
- Model: Nio
- Licensing Guide: AC Nio Licensing Guide

Product Usage Instructions

AC NIO Registration

To register the AC Nio, follow these steps:

1. Click on the Registration button.
2. Add users as needed.
3. Click Register once the user addition is done.

Local Deployment Licensing

For local deployment licensing

1. Click on Next.
2. Generate the Request key.
3. Input the Request Key on the Activate page.
4. Confirm all information on the page.
5. Proceed by hitting the Response button.

Re-Arming a Deployment

If a license needs to be re-armed due to changes, follow these steps:

1. Access details on the left side of the screen.
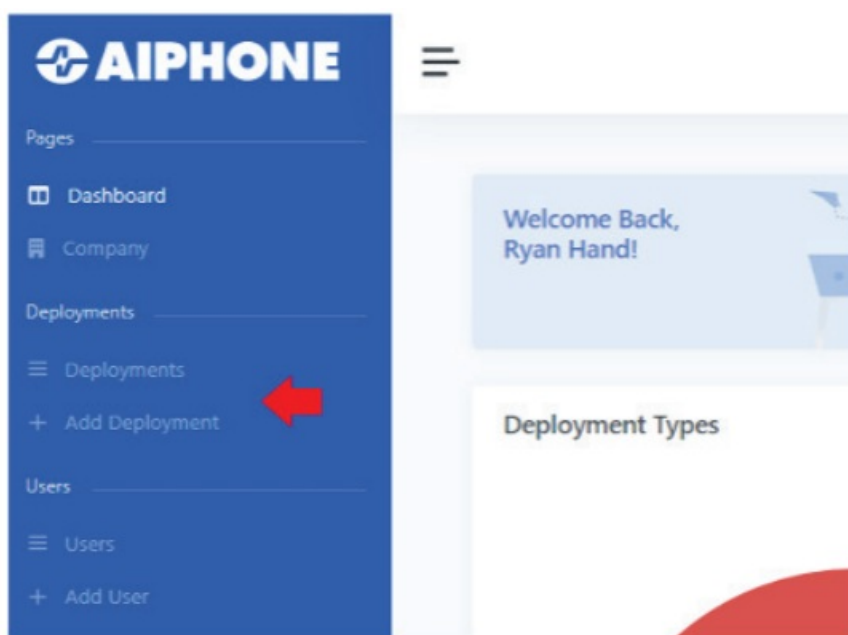2. Regenerate Request/Response keys if more than 24 hours have passed.

AC NIO Registration

- Browse to the AC NIO dealer portal '**https://auth.acnio-license.aiphone.com**/' and click the register button directly below the credentials login prompts.
- Fill out the fields to register your company to the dealer portal and click Register
- A confirmation email will be sent out, go to your email and click the confirmation link embedded
- Login now that the account has been confirmed and fill out the requested fields with your Company name and Once done, click Next.
- The next page will be contact details for your Fill out the fields on this page (only fields marked with * are required but recommend filling out all available fields). Once done, click Next.

- This page will be for the Administrator for this Fill out all required fields and click Next.
- The final page here is optional, if desired, other users can be added and available permissions can be set as Regardless of whether more users will be added, once done click Register.

Local Deployment Licensing

- Browse to the AC NIO dealer portal '**https://auth.acnio-license.aiphone.com**/' and
- From the main dashboard, select Deployments from the menu along the left side of the screen or Add Deployments right below
- Click Add Deployment from the top right corner of this On this page, fill out the name and description of the deployment and click Next.

Local Deployment Licensing

- Fill out the Contact Details as well as check off any email subscriptions that would be desired about the AC NIO system and click Next.
- Fill out the Address page and once completed, click on Create
- This will take the user to the Method of payment The only available form of payment at this time is the Pre-paid license code.
- Fill out the purchased pre-paid license code and click Next.
- The user will be taken to the Activate page This will list the Account Number which will be put into AC NIO to generate the request key in the next step, a box for the request key, license term, tier and package.
- Copy the account number into the Account Number field in AC NIO and then hit Update my License in the software. This will generate the Request key which will be input into the Request Key field on the Activate Copy this over and confirm all the information on this page looks correct. Proceed by hitting the Response button

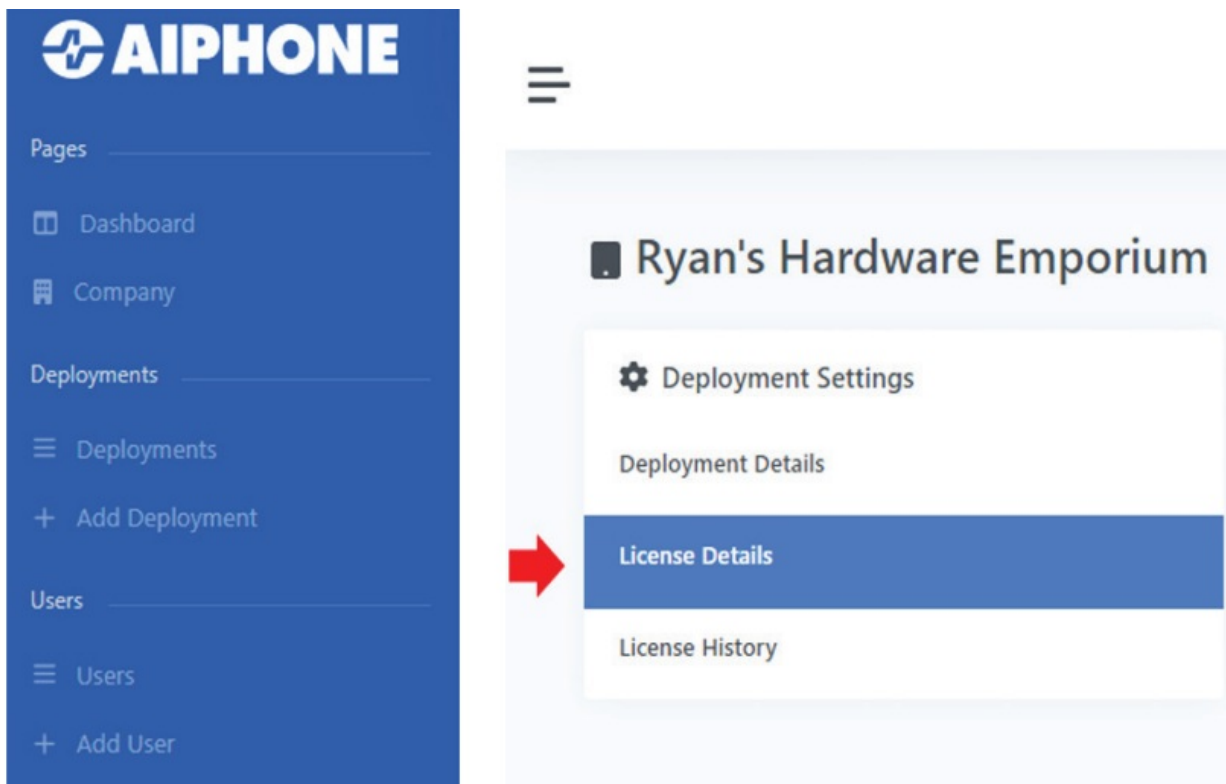|		
Account Number	1006	
ⓘ MultiCard Format	🔵 Warning: If unsure, do not disable MultiCard Format. Any cards other than our 40-bit cards will no longer work.	
Request Key ➡️		*
License Term	5 Years	
License Tier	AC NIO	
Package	Enterprise	

➡️ Response

- Finally this will take you to the Response page which will provide the response key. Copy this back into the Response Key field as illustrated on the Activate Page into the AC NIO software licensing page and click 'Update My License' to complete the license
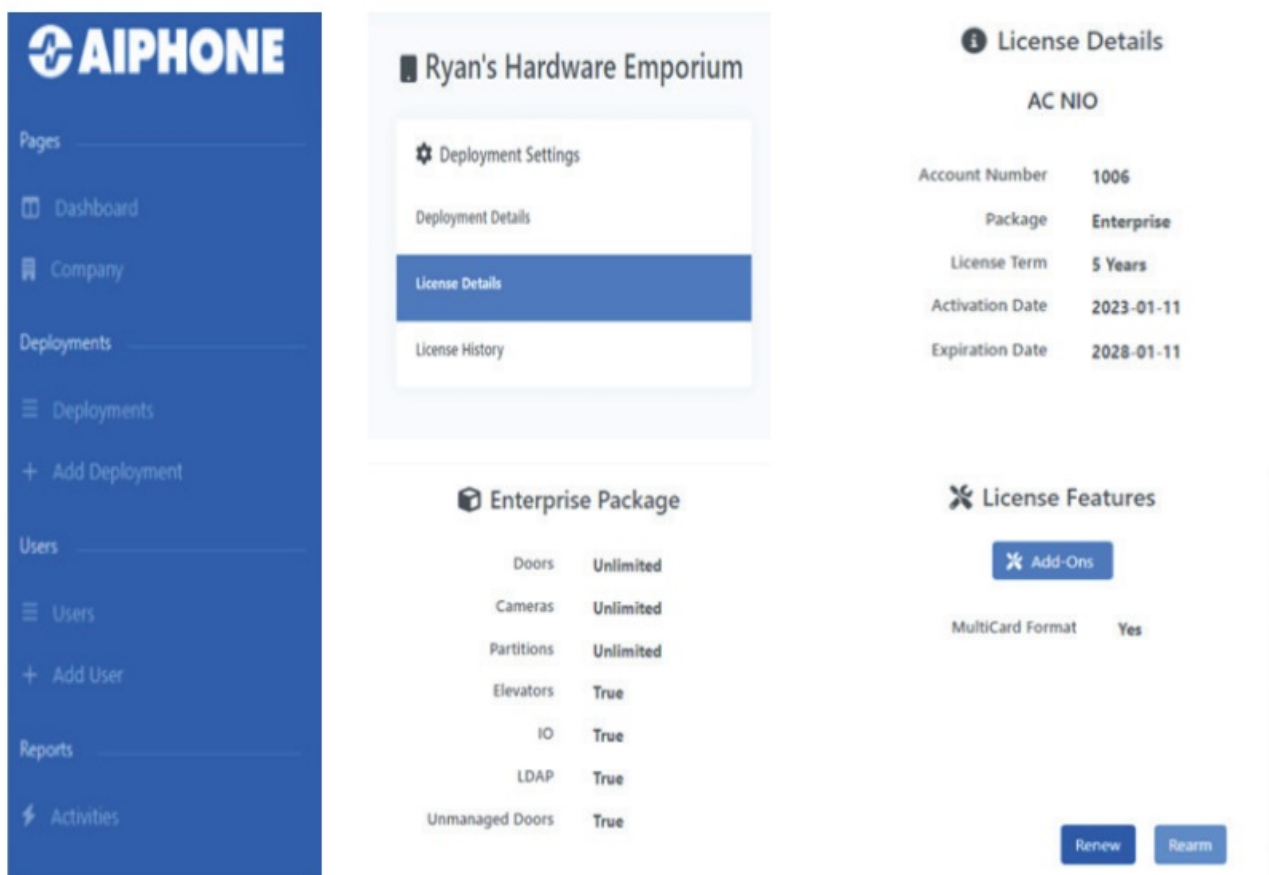
Re-Arming a Deployment

In certain situations, a license can be nullified, such as any major hardware changes. To correct this, the license will need to be re-armed. Here are the steps to accomplish this.

- Browse to the AC NIO dealer portal '**https://auth.acnio-license.aiphone.com**/' and
- From the main dashboard, select Deployments from the menu along the left side of the
- Click the edit button to the left of the deployment name which will take the user to the Deployment Settings Click on License details on the left side of the screen.
-

This page will present a few options including Add-On features which can be applied via pre-paid feature cards, Renew and Rearm licenses. When a license has fully expired, it can be renewed via the renew button which will go back to the previous section asking for a pre-paid code. The Rearm option will allow for a Request/Response key exchange similar to the licensing section which will reinstate the pre-existing license.

Please note that Request/Response keys are only good for 24 hours and will need to be regenerated if that

amount of time has passed.

CONTACT Us

For more details about the features and information above, please contact Technical Support.

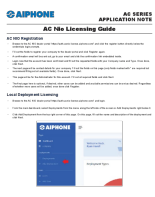Aiphone Corporation | **www.aiphone.com** | **800-692-0200**

FAQ

Q: What should I do if my Request/Response keys expire?

A: If your Request/Response keys expire, you will need to regenerate them before proceeding with any licensing actions. Keys are only valid for 24 hours.

Q: Where can I get more information or support?

A: For additional details and support, please contact Technical Support at Aiphone Corporation via their website at **www.aiphone.com** or call **800-692-0200**.

Documents / Resources

AIPHONE AC Series Application [pdf] User Guide
AC Series Application, AC Series, Application

References

- ⊕ **Dealer Portal**
- **User Manual**