Manuals+ — User Manuals Simplified.

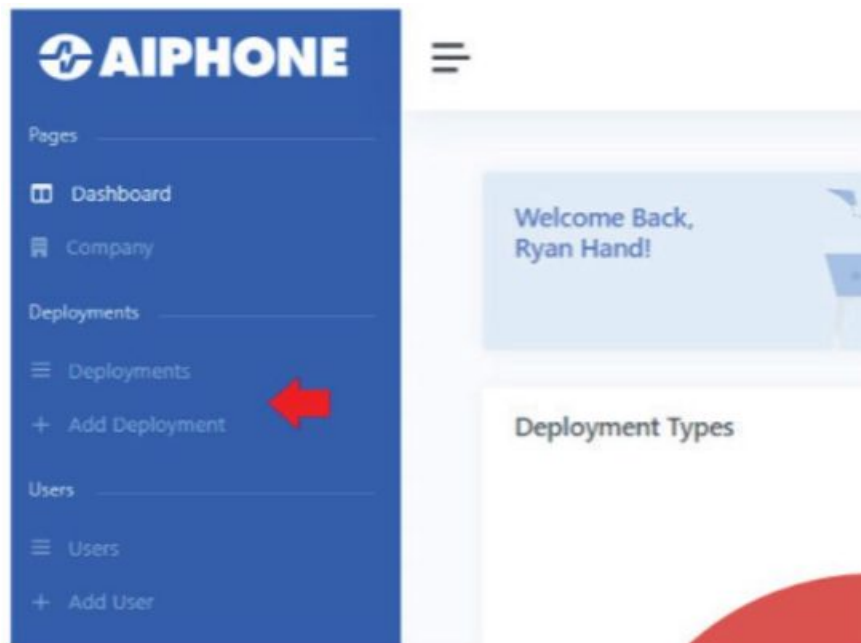# AIPHONE AC Nio Access Control Management Software User Guide

Contents

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AC NIO™ Registration

- Browse to the AC NIO™ dealer portal 'https://auth.acnio-license.aiphone.com/' and click the register button directly below the credentials login prompts.
- Fill out the fields to register your company to the dealer portal and click Register again.
- A confirmation email will be sent out, go to your email and click the confirmation link embedded inside.
- Login now that the account has been confirmed and fill out the requested fields with your Company name and Type. Once done, click Next.
- The next page will be contact details for your company. Fill out the fields on this page (only fields marked with * are required but recommend filling out all available fields). Once done, click Next.
- This page will be for the Administrator for this account. Fill out all required fields and click Next.
- The final page here is optional, if desired, other users can be added and available permissions can be set as desired. Regardless of whether more users will be added, once done click Register.

Local Deployment Licensing

- Browse to the AC NIO™ dealer portal 'https://auth.acnio-license.aiphone.com/' and login.
- From the main dashboard, select Deployments from the menu along the left side of the screen or Add Deployments right below it.
- Click Add Deployment from the top right corner of this page. On this page, fill out the name and description of the deployment and click Next.
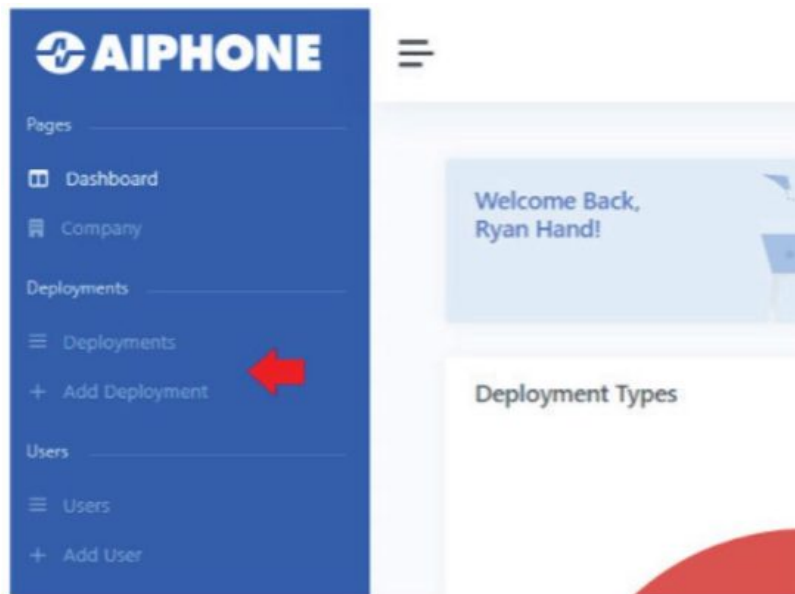
Local Deployment Licensing

- Fill out the Contact Details as well as check off any email subscriptions that would be desired in relation to the AC NIO™ system and click Next.
- Fill out the Address page and once completed, click on Create Deployment.
- This will take the user to the Method of payment page. The only available form of payment at this time is Pre-paid license code. Fill out the purchased pre-paid license code and click Next.
- The user will be taken to the Activate page This will list the Account Number which will be put into AC NIO™ to generate the request key in the next step, a box for the request key, license term, tier and package.
- Copy the account number into the Account Number field in AC NIO™ and then hit Update my License in the software. This will generate the Request key which will be input into the Request Key field on the Activate page. Copy this over and confirm all the information on this page looks correct. Proceed by hitting the Response button

- Finally this will take you to the Response page which will provide the response key. Copy this back into the Response Key field as illustrated on the Activate Page into the AC NIO™ software licensing page and click 'Update My License' to complete the license registration.

Re-Arming a Deployment

In certain situations, a license can be nullified, such as any major hardware changes. To correct this, the license will need to be re-armed. Here are the steps to accomplish this.

- Browse to the AC NIO™ dealer portal 'https://auth.acnio-license.aiphone.com/' and login.
- From the main dashboard, select Deployments from the menu along the left side of the screen.
- Click the edit button to the left of the deployment name which will take the user to the Deployment Settings page. Click on License details on the left side of the screen.
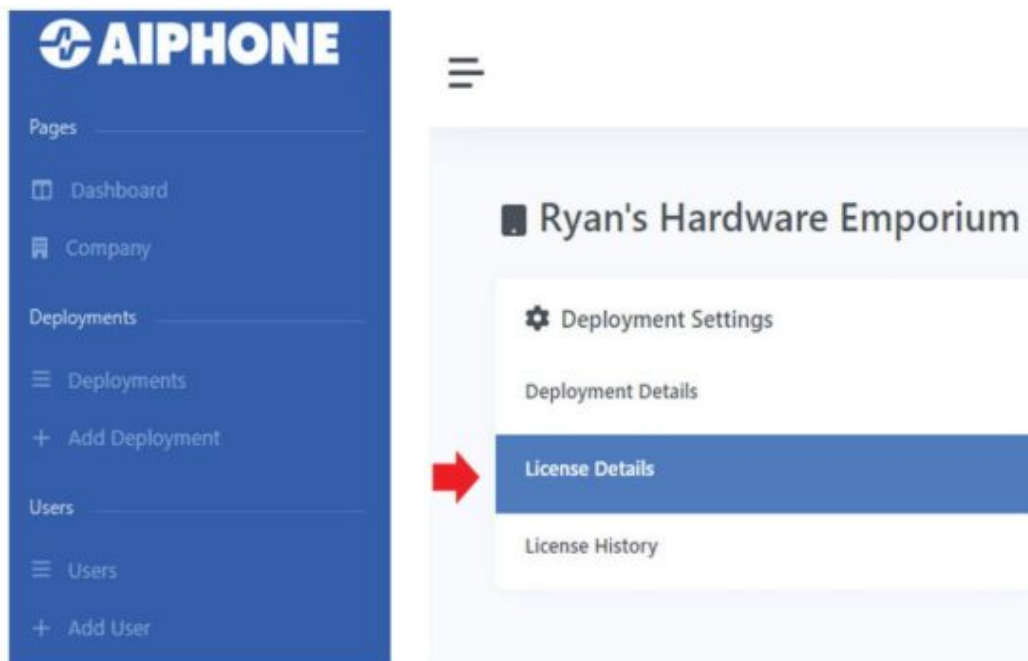
- This page will present a few options including Add-On features which can be applied via pre-paid feature cards, Renew and Re-arm licenses. When a license has fully expired, it can be renewed via the renew button which will go back to the previous section asking for a pre-paid code. The Rearm option will allow for a Request/Response key exchange similar to the licensing section which will reinstate the pre-existing license.
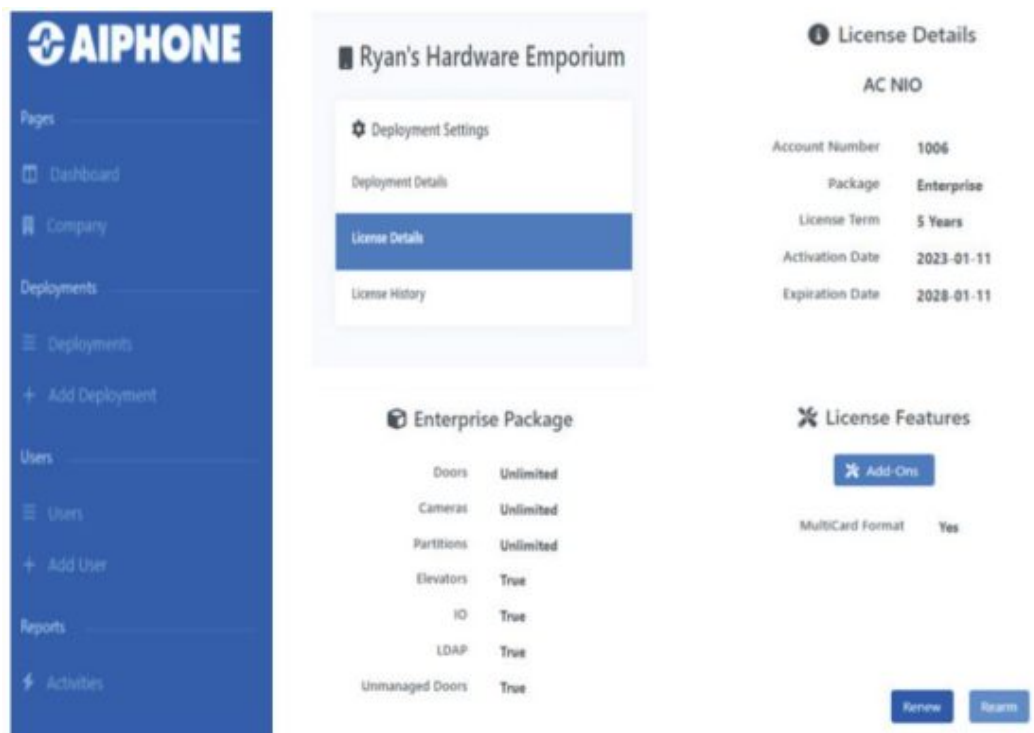
Please note that Request/Response keys are only good for 24 hours and will need to be regenerated if that amount of time has passed.

For more details about the features and information above, please contact Technical Support. Aiphone Corporation | **www.aiphone.com** | **800-692-0200**

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AC Nio Access Control Management Software, AC Nio, Access Control Management Software, Control Management Software, Management Software, Software

References

- 🔧 **Dealer Portal**
- **User Manual**