



AEi VM-9208-SM-S SIP Phone User Manual

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AEi VM-9208-SM-S SIP Phone



Product Information: Product Name: SIP Phone Model:

VM-9208-SM(S) / VM-9108-SM(S) VM-9208-SMG(S) / VM-9108-SMG(S) QIG Version: 1.02 Description: The SIP Phone is a full-feature telephone that provides voice communication. It comes with various features and functions to enhance your communication experience.

Package Contents:

Base Unit – Handset – Stand – AC Adaptor
– RJ-45 Cable – Quick Installation Guide

Product Description:

The SIP Phone has the following key features:

Front View:

- Display screen to show calls and status information.
- Programmable service keys to call preset services.
- Alphanumerical keys to enter phone numbers and texts.
- Function keys for various functions like line indication, call hold, mute, redial, speakerphone, volume control, and message retrieval.

Back View:

- LAN port to connect to HUB, ADSL, or Switch(PSE).
- DC 5V Power jack to connect to AC power adapter.
- Handset jack to connect the handset.

Product Usage Instructions

Connecting the Phone:

- Connect the LAN port of the VoIP phone to a HUB, ADSL, or Switch(PSE) using an RJ-45 cable.
- Connect the DC 5V Power jack of the VoIP phone to an AC power adapter (optional if base unit is not powered via a PSE).
- Connect the Handset jack of the VoIP phone to the handset. 2.

Answering a Call:

- When an incoming call is received, you can answer it in two ways:
- Pick up the Handset to answer the call.
- Press the LINE (LINE1/LINE2) key to answer the call. 3.

Making a Call:

- Dialing with the Keypad:
- Enter the telephone number using the alphanumeric keypad.
- Press the # key to force dialing or wait for 4 seconds before the number is dialed automatically. 4.

Using the Programmable Service keys:

- The phone has pre-assigned service hotkeys for commonly dialed numbers.
- To call a number using the service hotkeys:
- Press the service hotkey assigned to the phone number and the call will start automatically.

Call Options:

- While a call is in progress, you have the following additional options:
- Using the Speaker Phone:
- Press the SPEAKER key on the phone while talking to enable the Speakerphone function for hands-free operation.
- Press the SPEAKER key again to terminate the call.
- Putting a Call on Hold:
- Press the HOLD key to put an active call on hold.

Note: For detailed instructions and more information about other features and functions, refer to the full user manual.

Over view

This phone is a full-feature telephone that provides voice communication. Read this QIG carefully to learn how to operate this product and take advantage of its features.

Package Contents

When unpacking the phone, ensure all the following items are present and undamaged. If anything appears to be

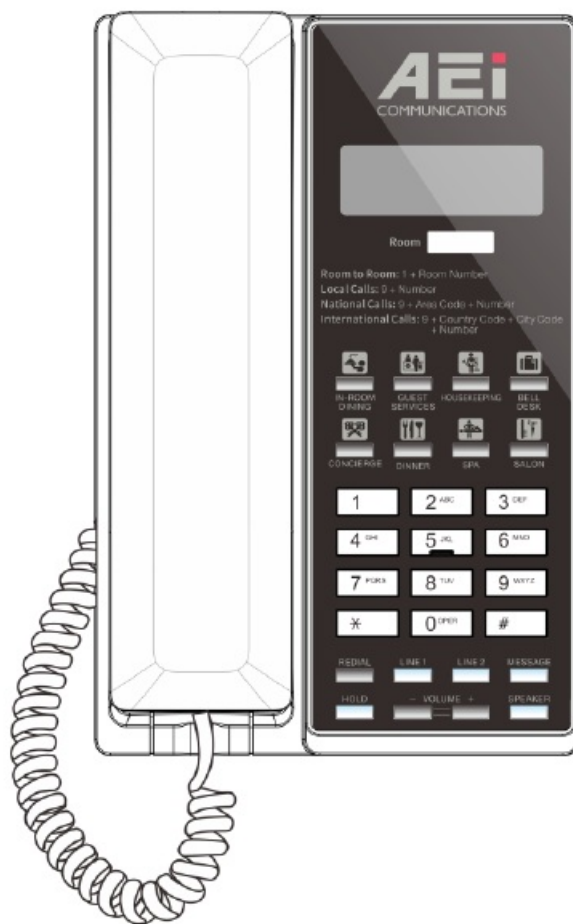
missing or broken, contact your dealer for a replacement.

1. Base Unit
2. Handset
3. Stand
4. AC Adaptor
5. RJ-45 Cable
6. Quick Installation Guide (This document)

Product Description

The following contains important information to help you familiarize with the functions of the VoIP phone.

Front View

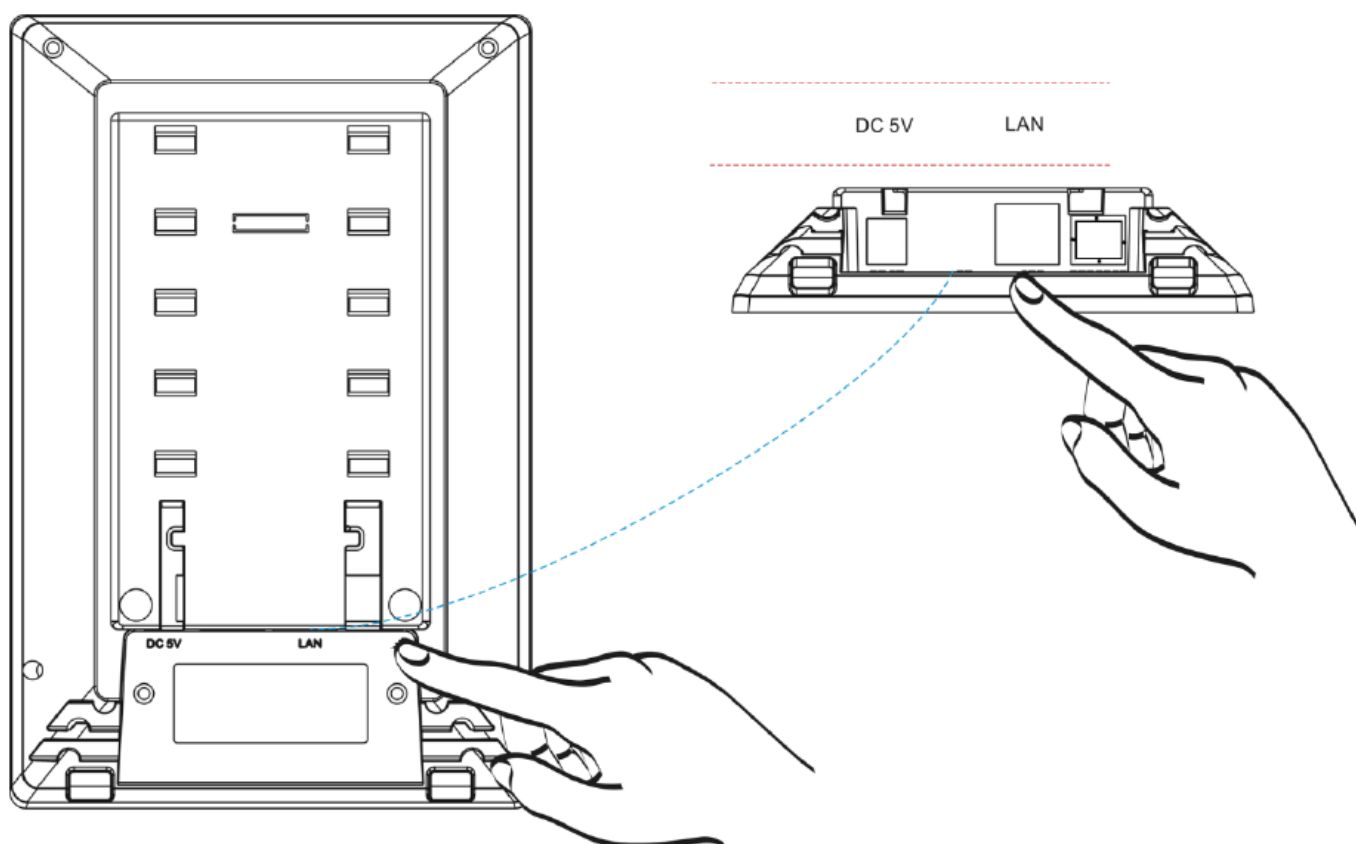


Base unit keys

	Name	Description
1	Display screen	To display calls and status information.
2	Programmable	Press to call preset service

	Service keys	
3	Alphanumeric keys	Press these keys to enter phone numbers and texts.
4	Function keys	
5	LINE 1 / LINE 2	To indicate a line been used as the following status: <ul style="list-style-type: none"> – Idle: No LED indication. – Call on hold: Red LED flash – In call: Red LED.
6	HOLD (2 lines only)	Press to put an active call on hold.
7	MUTE (single line only)	Press to mute MIC.
8	REDIAL	Press to call the last dialed number.
9	SPEAKER	Press to activate the speakerphone for hands free conversations.
10	VOLUME UP/DOWN	Press to increase or decrease the volume of the ringer tone or speakerphone.
11	MESSAGE	Press to retrieve voice messages.

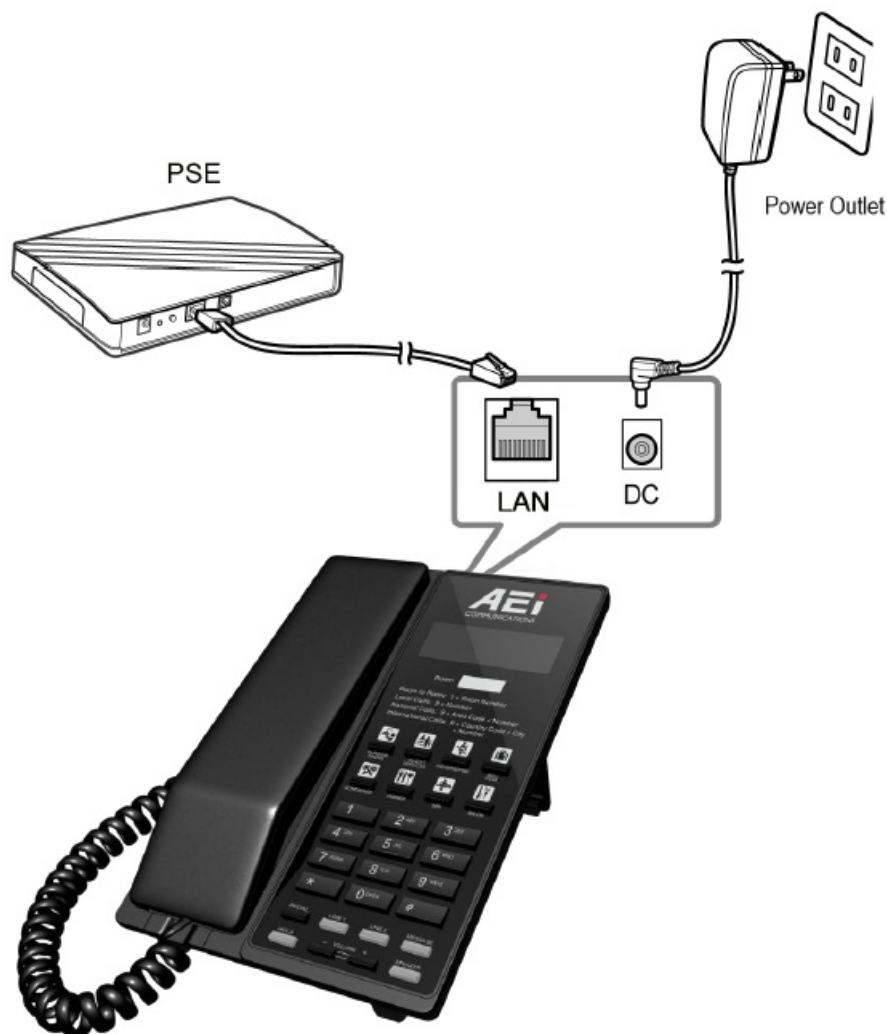
Back View



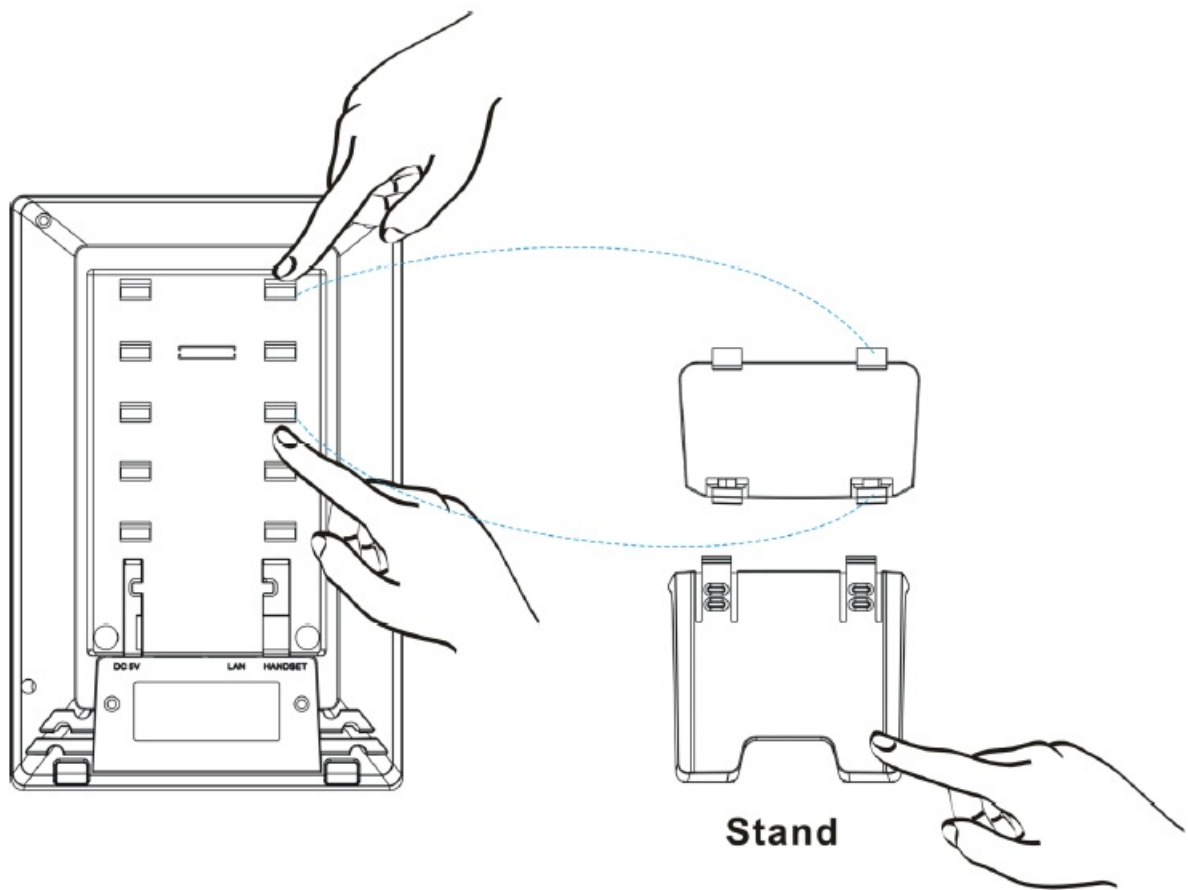
NO.	Name	Description
1	LAN port	Connects to HUB, ADSL, or Switch(PSE)
2	DC 5V Power jack	Connects to AC power adapter. (Optional. While base unit is not powered via a PSE)
3	Handset jack	Connects to handset.

Connecting the Phone

The following illustration shows how to connect the power and LAN ports of VoIP phone.



The following illustration shows how to install the phone and stand.



Operation

Answering a Call

An incoming call is indicated by a ringing tone. You can answer the call by doing one of the followings:

- Pick up the Handset to answer the call.
- Press the LINE (LINE1/LINE2) key to answer the call.

Making a Call

Dialing with the Keypad

- Enter the telephone number with the alphanumerical keypad.
- After entering the number you want to call, press the # key to force dialing or wait for 4 seconds before the number is dialed automatically.

Using the Programmable Service keys

You can use the pre-assigned service hotkeys, to configure the most commonly dialed numbers. Use the function to dial a number quickly, instead of keying in a complete number.

To call a number using service hotkeys, follow the steps below:

- Press the service hotkeys that has been pre-assigned to the phone number and the call will start automatically.

Call Options

While a call is in progress, following additional options are available.

Using the Speaker Phone

For hands free operation, you can use the built-in speaker to talk on the phone. To use the speakerphone, follow the steps below:

- While talking on the phone, press the SPEAKER key on the phone to enable the Speakerphone function.
- Press SPEAKER key again to terminate the call.

Putting a Call on Hold

You may want to put a call on hold temporarily while doing some work or attending to a second incoming or outgoing call. To put a call on hold, do one of the following:

- Press the HOLD key on the phone to put the call on hold.
- When you receive a second call, press the next available LINE key to attend to the new call, and the first call will be put on hold automatically.

Checking Voice Messages

If the MESSAGE key LED in red, it indicates that there are one or more new messages in voicemail box.

- Press the MESSAGE key on the phone to retrieve voice messages.
(An external ITS or PBX must support voice message feature. And you need to set a voice message code before using the voice mail feature.)

Pairing handset and base unit

- Manual pairing:
- On the base, press *112*810# to start pairing mode(broadcast RFPI)
- Press **6862* and select "Subscribe" on a handset. A sequence of RFPI number shows in handset display if a nearby base is in pairing mode.
- If shown RFPI matches the numbers printed at the back of the base, press LINE (LINE 1) key to confirm pairing.
- Otherwise, press # key to search again.

To pair multiple handsets to a base: (The base must be configured to pair with multiple handsets)

- Reset base pairing by pressing *112*811# on the base
- Pair handsets one by one via automatic or manual pairing described above

Support

To configure through the web browser, do the following:


- Ensure the phone is powered up and connected to a DCHP network.
- Press HOLD/MUTE *112*113# (HOLD for 2-Line / MUTE for 1-Line), the IP address is displayed on the LCD screen.
- Open your browser (such as Internet Explorer, Firefox, etc.) and type in the web address of the phone. For example, if the IP address you obtain in step 4 above is 192.168.1.2, enter the web address:

<http://192.168.1.2:8000>

- When the Web login front page is displayed. Enter the user name and the password and click Login.
The administrator's user name and password are "admin" and "1234" respectively.

For technological support, please email to support@aeicommunication.com.

Documents / Resources

 <p>SIP Phone</p> <p>VM-9208-SM-S / VM-9108-SM-S VM-9208-SMG-S / VM-9108-SMG-S</p> <p>QRC V.1.02</p>	<p>AEi VM-9208-SM-S SIP Phone [pdf] User Manual</p> <p>VM-9208-SM-S, VM-9108-SM-S, VM-9208-SMG-S, VM-9108-SMG-S, VM-9208-SM-S SIP Phone, VM-9208-SM-S, SIP Phone, Phone</p>
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