

# ADDX CG9 Wireless Smart Battery Camera Instruction Manual

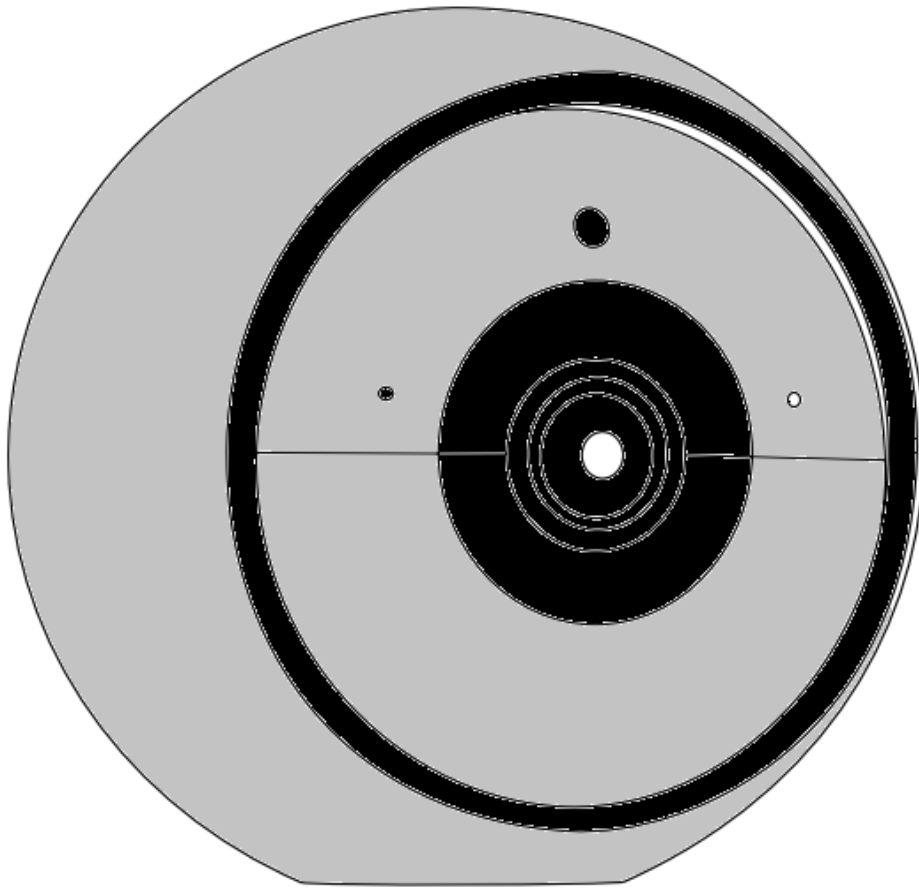
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# ADDX

**ADDX CG9 Wireless Smart Battery Camera**



## Product Information

Component	Quantity
Camera	1
Bracket	1
Mounting kit	1
USB charging cable	1
Operation instruction	1

## Product Appearance

- Indicator light
- Spotlight
- Infrared light
- Microphone
- Lens
- Human body infrared sensor
- Reboot hole
- Type-C USB Port
- Power button
- Micro-SD card slot

- Speaker
- Threaded bracket interface

## Product Usage Instructions

### Quick Start

1. Download and install the app:
  - **For Android:** Go to the following link in your system browser to download: [app.vicohome.io](https://app.vicohome.io)
  - **For iOS:** Scan the QR code provided using your mobile phone's camera app.
  - **Caution:** Use the QR code scanning app provided by your mobile phone system to avoid scams or malware.
2. Add the device:
  - Sign in to the app and connect to Wi-Fi.
  - Follow the prompts to add the device (keep the device close to the router during configuration).
3. Power on/off and network configuration:
  - Long press the power button for 3 seconds to power on/off the device.
  - Double click the power button to enter the network configuration mode after the prompt tone.
  - Use the app to configure the camera network when connecting for the first time.
4. Bind the camera:
  - Click the "Add Now" button in the app.
  - Press and hold the camera switch button for 3 seconds to turn on the camera.
  - The app will automatically search for devices that are on and not bound. Select the desired device from the search results.
  - Enter the name and password of the Wi-Fi network you want the camera to connect to.
  - Ensure that the Wi-Fi network meets the requirements (2.4GHz with stronger wall penetration capability and no enterprise-level authentication).
  - Click "Next" and the app will try to connect the camera to the Wi-Fi.
  - After a successful connection, set a name for the camera on the app and select its location. Click "Finish" to complete the pairing.

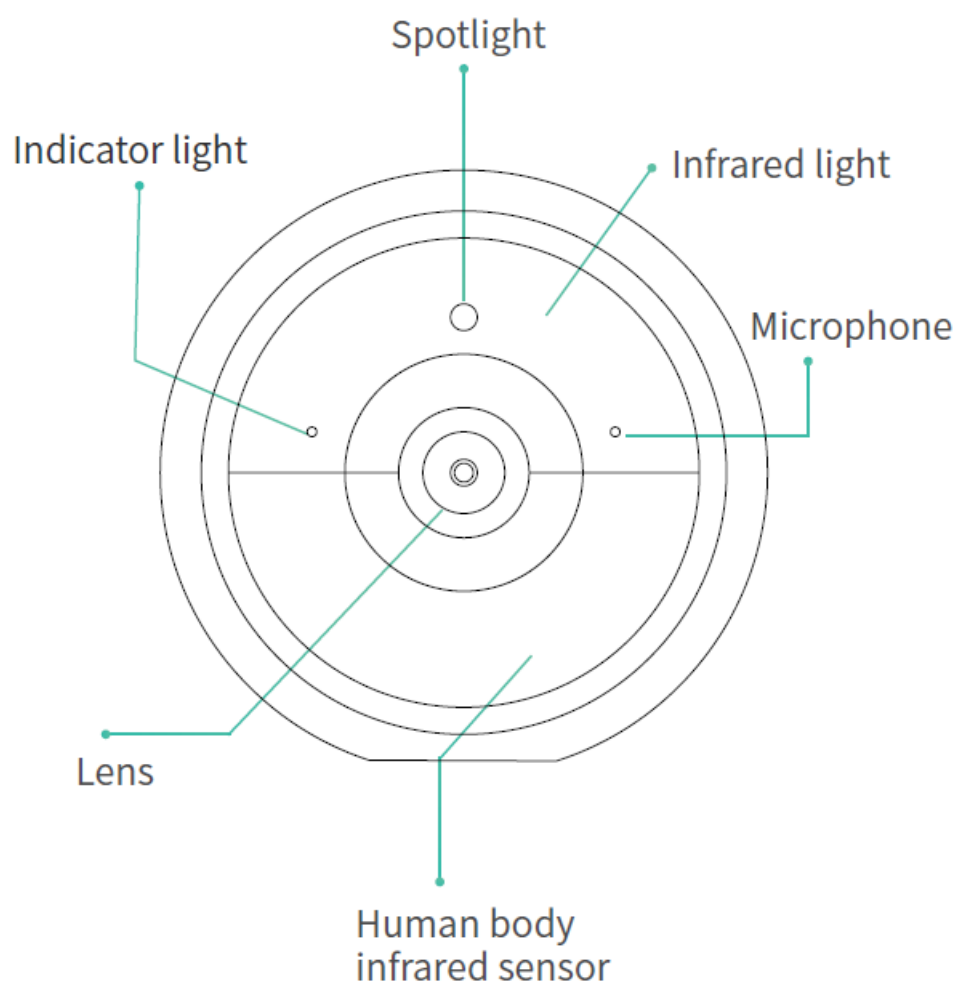
### Installation

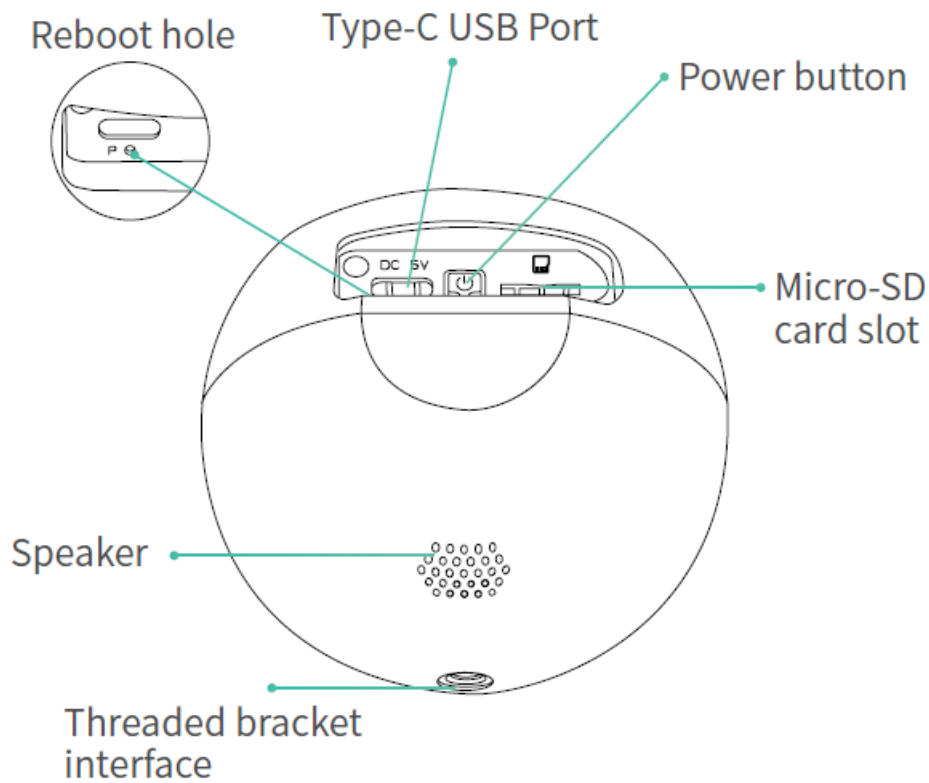
- You can place the camera on a shelf or other surfaces, or install it on a wall.
- Select a good spot for your camera:
  - Ensure the camera's view is not blocked and it is within the coverage of the Wi-Fi network.
  - The PIR infrared sensor is more sensitive to movements across the camera's field of view.
- Recommended height: About 6 ft
- Install the bracket:
  1. Screw fixing:
    - Use a drilling tool to punch holes on the wall according to the hole distance of the base.
    - Mark the holes on the wall with a pencil before drilling.
    - Screw the expansion nut into the holes on the wall.
    - Connect the bracket to the expansion nut with screws to complete the fixing.

## Packing list

1. Camera\*1
2. Bracket\*1
3. Mounting kit\*1
4. USB charging cable \*1
5. Operation instruction\*1

## Product appearance





## Quick start

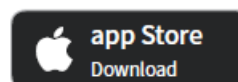
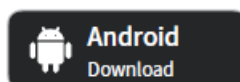
### Download and install the app

The camera supports Android and iOS app. For your best experience, please download and install the app with your mobile phone as instructed below, and complete the user registration process in the app.

- Go to the following link in your system browser to download: [app.vicohome.io](https://app.vicohome.io)
- Scan the QR code to go to the link:



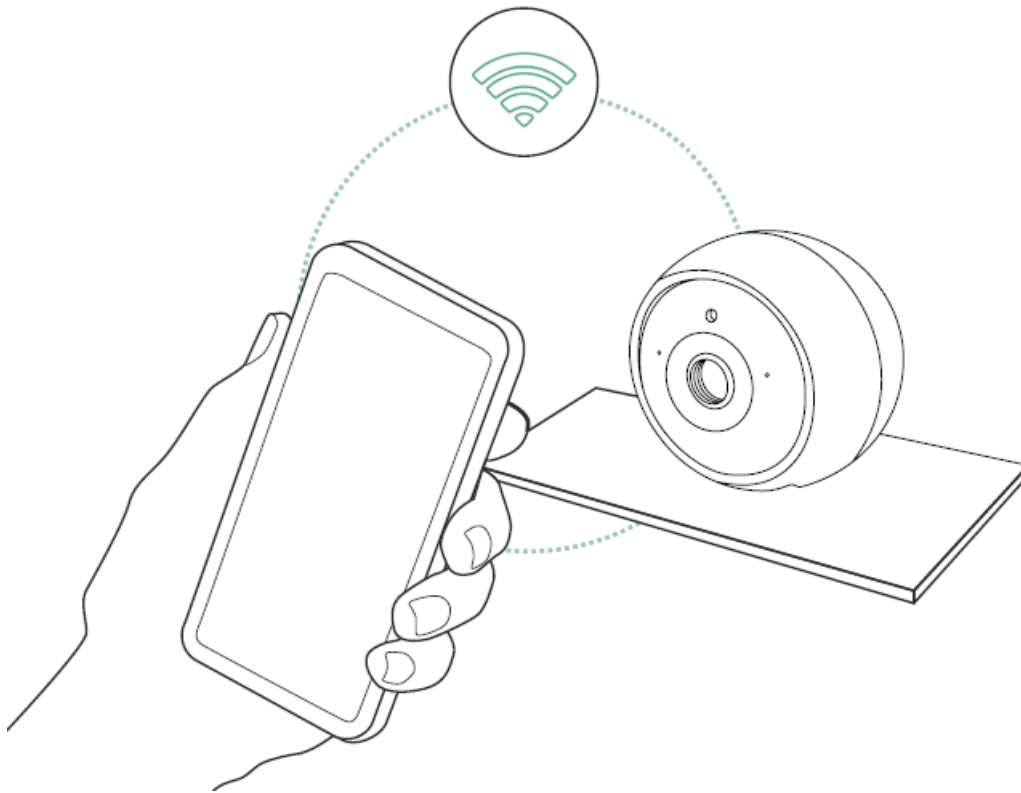
Download app



**CAUTION**

- DO NOT use 3rd party QR code scanning tool or app to avoid scam or malware.
- Use QR code scanning app provided by your mobile phone system, e.g. the system camera app

### Add the device



- Sign in to app connect to Wi-Fi and add the device according to the prompts (please bring the device close to the router when configuring).

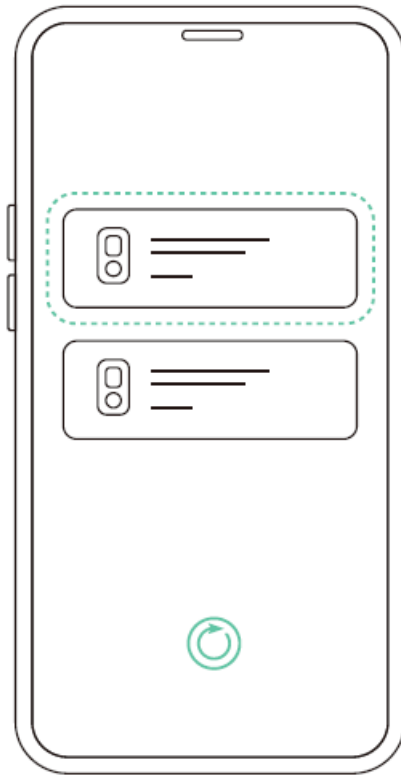
### Power network configuration

#### Power on/off and network configuration

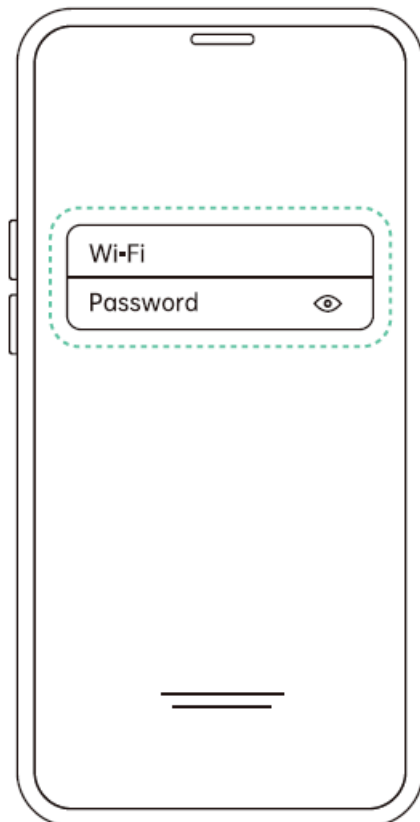
- Long press the power button for 3 seconds to power on/off the device.
- Double click the power button to enter the network configuration mode after the prompt tone.

**Warning:** When connecting the camera for the first time, use the app and follow the instruction to configure the camera network.

### Bind the camera



1. Click the “Add Now” button in the app, press and hold the camera switch button for 3 seconds to turn on the camera, and the app will automatically search for devices that are on and not bound. Select the device you want to bind in the search results for the next step.



2. Enter the name and password of the Wi-Fi network you want the camera to connect to. To ensure long-distance connection, the camera only supports 2.4GHz WiFi network with stronger wall penetration capability and does not support Wi-Fi with enterpriselevel authentication. Please make sure that the Wi-Fi meets the requirements, click Next after completion, and the app can try to connect the camera to the Wi-Fi.
3. After a while, the camera will play a sound indicating that the connection is successful. At this point, please set

a name for the camera on the app and select the location where you want to place the camera. Click Finish to complete the pairing.

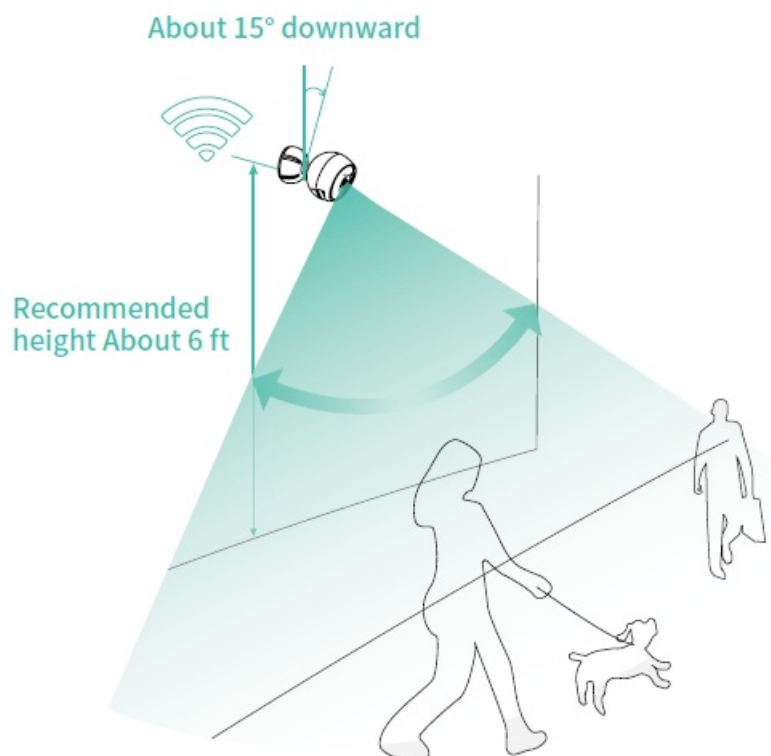
**Warning:** Possible problems with binding:

- When you hear the “Wi-Fi Password Error”, please check whether the Wi-Fi password you entered in the app is correct;
- When you hear the “Authentication error”, please ensure that your Wi-Fi network is not an enterprise-level network, and the device supports only the network with the security level below WPA-2;
- When you hear the “Wi-Fi not found”, please check whether you select or enter the correct Wi-Fi name, and place the device near the Wi-Fi router and ensure that the router is powered on. Please note that 5GHz Wi-Fi cannot be searched by the device;
- When you hear the “Retrieving IP timeout”, it indicates that the number of devices connected to the router in your home is too many to connect more devices. Please remove some of the connected devices that are not commonly used or restart the router to clear the unconnected devices. You may need to contact the router administrator;
- When you hear the “Cloud service connection fail”, please check whether your router is connected properly to the external network. When you hear this error prompt, it is common on the condition of network disconnection or that the selected router in your home is a local area network server. Please ensure that the network connection is normal, and try to temporarily turn off the firewall to connect again.

## Install the camera

You can place the camera on a shelf or other surfaces to use, or you can install it on a wall to use.

### Select a good spot for your camera





Select a good spot for your camera, please install the camera in a position where its view is not blocked and ensure that it is within the coverage of the Wi-Fi network. The PIR infrared sensor is more sensitive to movements across the camera's field of view than movements toward or away from the camera.

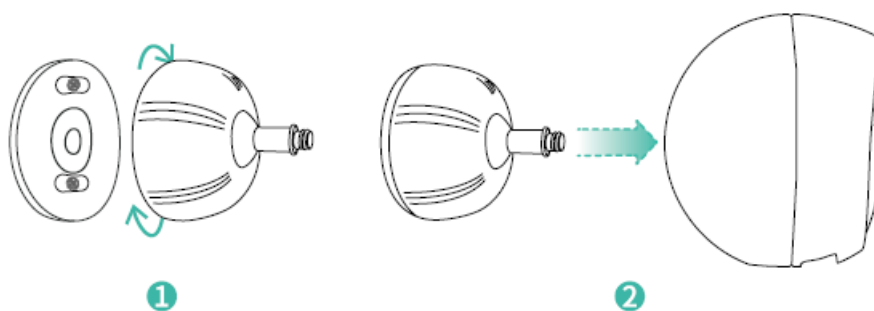
## Install the bracket

### *Screw fixing*



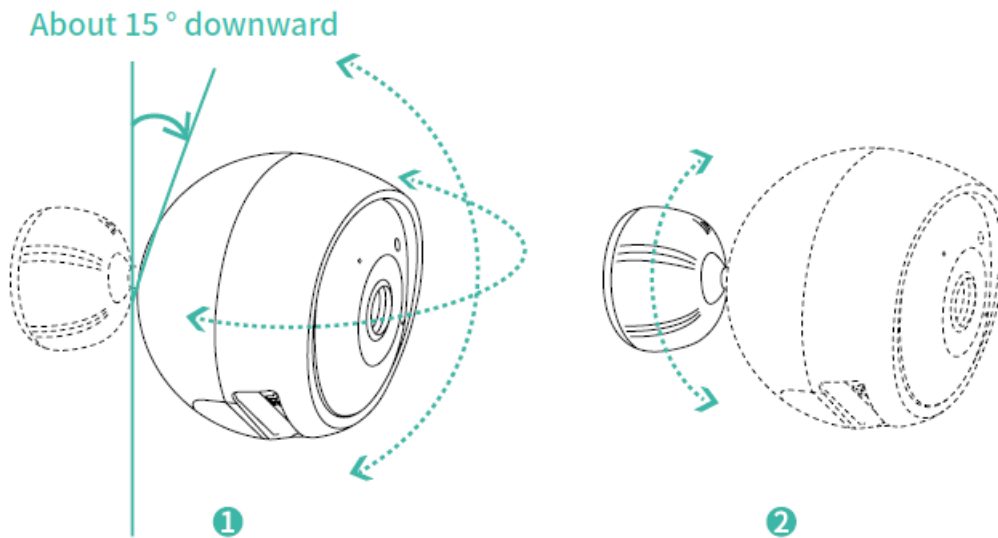
Use the drilling tool to punch holes on the wall according to the hole distance of the base. It is recommended to mark the holes on the wall with a pencil before drilling. Screw the expansion nut into the holes on the wall, and then connect the bracket to the expansion nut with screws to complete the fixing.

## Fix the camera



- Install the bracket cover to the bracket base. Then align the bracket screw with the screw hole on the back or bottom of the camera, and then rotate it to the tightened state.

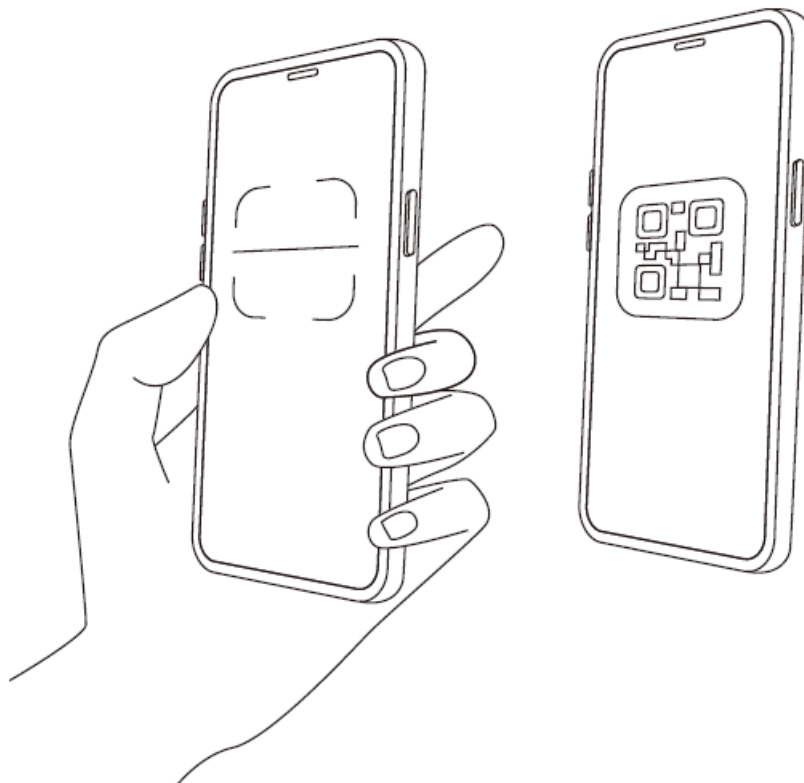
## Adjust the angle



- Adjust the camera to an appropriate angle, the best angle is about 15 degrees downward and then tighten the base by rotating it in clockwise direction to fix the angle.

## Share the camera

You can use this feature when you need to use the camera with other family members or friends. Only the admin user who has bound the camera for the first time can share and set up the camera, while other members can only view the live video or video playback of the camera.



1. For admin user of the camera, find the camera you wish to share on the app homepage or camera settings screen, then click the share button and enter the Share page. Click “Device Sharing” to generate a shared QR code.
2. For users who need to be shared with, click “+” on the homepage and select “Add Friend’s Device” to enter the

scan code page.

3. After the shared user successfully scans the QR code on the admin user's mobile phone, the admin user will receive a confirmation notification, then click“ Accept” to complete the camera sharing.

## Charging And Indicator

### Charge the camera

App will remind you to charge your camera when the battery is low. Please use theType-C USB cable to plug into the 5V/1.5A charging adapter to charge the camera. During charging, the camera's indicator light is solid yellow, and when the camera is fully charged, the indicator light will turn into solid green. It will take 10 hours to fully charge the camera.

### Indicator light status

Mode	Status
Working mode	Blue
Sleep mode	Off
Charging mode	Yellow
Fully charged mode	Green

## Product specification

Item	Specification
Camera lens	Field of view: 127°
Image resolution	Max. 2304 × 1296
Video bit rate	Adaptive
Storage media	Micro SD card (Up to 128GB)
Battery capacity	5200mAh
Adapter requirement	5V/1.5A
Size	3.35*3.35*2.80 inches

### Firmware upgrade

- When you connect your camera through the app, it will prompt you if the latest firmware is available. You can also manually check the firmware upgrade in the settings of the app.
- Please make sure that your camera is fully charged or connected to the power adapter before upgrading the firmware, please do not cut off the power supply during the upgrading.

## FCC STATEMENT

**This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:**

1. this device may not cause harmful interference.
2. this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

**NOTE:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

To maintain compliance with FCC's RF Exposure guidelines, this equipment should be installed and operated with minimum distance between 20cm the radiator your body: Use only the supplied antenna.

## FAQ

**Q:** Camera permission management: How to invite family and friends to use my camera together?

**A:** Open the app and select your camera on the home page. Click the share button on the home page or the "Share" in the camera settings to enter the sharing page, and then click "Invite" to generate a QR code. Your friends can now get some of the access rights by scanning the QR code in your phone.

**Q:** Why doesn't the Wi-Fi name appear when I connect to Wi-Fi?

- **A:** On Apple devices with iOS13 and above, you need to turn on the "location permission" for the app in the system settings and change it to "allow when using."

**Q:** Will the camera show red lights when night vision is activated?

- **A:** The built-in infrared lamp beads make the camera only show some dim red lights when night vision is activated, but the image quality is still clear under no light environment.

**Q:** What are the requirements for Wi-Fi?

- **A:** Please use a 2.4GHz wireless network. The device does not support the 5GHz wireless network. Meanwhile, please set the Wi-Fi authentication method to WPA2-PSK or other lower level of security method. A password is required.

**Q:** How far should the camera be placed from the router?

**A:** After testing, the Wi-Fi connection distance can normally reach up to 150 meters in the open area. However, the actual situation depends on the strength of Wi-Fi and its surrounding environment (thick walls, electromagnetic devices, large metal objects will all cause interference to the Wi-Fi signals). If the camera connection signal is weak or unstable, please place the camera as close to the router as possible.

**Q:** How to quickly view videos by category?


- **A:** Click the icon in the upper left corner of the “Library” page to start filtering videos by category. Select the category you want to see and then click “Save” to view the video playbacks.

**Q:** What should I do when the device is malfunctioning?

- **A:** Long press the power button for 3 seconds to restart it. If there is no response, you can remove the rubber plug at the button of the camera.
  - Press the reboot hole with a pointed object to restart the camera.

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## Documents / Resources

 Wireless Smart Battery Camera	<a href="#">ADDX CG9 Wireless Smart Battery Camera</a> [pdf] Instruction Manual 2AUDF-CG9, 2AUDFCG9, CG9, CG9 Wireless Smart Battery Camera, Wireless Smart Battery Camera, Smart Battery Camera, Battery Camera, Camera
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## References

-  [app.vicohome.io](https://play.google.com/store/apps/details?id=com.vicohome.vicohome)