



# Acura RDX: Software Update Display Audio/Navigation Installation Guide

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## RDX: Software Update Display Audio/Navigation



Over the Air System Updates  
2021 RDX: Software Update Display Audio/Navigation Available  
January 18, 2021

**INTRODUCTION** This software contains system upgrades and enhancements that remedy a variety of operational errors.

### INSTALLATION DETAILS NOTE

- For more information on how to do a software update, see System Updates in the online owner's manual or go to [https://owners.acura.com/vehicles/information/2021/RDX/features/System SoftwareUpdates/1/system-software-updates-pdf](https://owners.acura.com/vehicles/information/2021/RDX/features/System%20SoftwareUpdates/1/system-software-updates-pdf)
- Due to the variations in the technology as well as how it is used and operates in different vehicles, your vehicle may not have experienced any of the symptoms or issues described below or only one (or some) of them. You should still obtain this software update.

- The software download will take about 30 minutes.
- The vehicle can be used normally even while updates are in progress.
- Depending on your vehicle trim, some of the updates may not be applicable to your vehicle.

Go to System Updates on the Home screen in your vehicle to start the update.



### **SOFTWARE VERSION D.1.5.1**

Corrects the following potential intermittent errors:

- The message Unfortunately, /system/bin/mediaserver has stopped appears after pressing the Voice Recognition Switch.
- Apple CarPlay® randomly disconnects while in use.
- The message Unfortunately, com.honda.telephony.service has stopped appears at ignition ON.
- After a call is ended, the message Unfortunately Phone has stopped appears, and the call is shown as active on the secondary screen.
- Android Auto does not resume after a short press followed by a long press of the Voice Recognition Switch.
- Apple CarPlay® does not launch after switching between the native Voice Recognition app and Siri multiple times.
- The message Unfortunately, com.honda.tjba.phone has stopped appears when receiving an incoming call and disconnecting Android Auto at the same time.
- While using Apple CarPlay®, the Home Screen is black with only the secondary screen displaying during an ignition cycle.
- Active Android Auto navigation route is canceled after an ignition cycle.
- With an iPhone device connected via Bluetooth, the message Unfortunately, Smartphone Voice Recognition has stopped appears when turning the ignition off, before the system shuts down.
- The message Unfortunately, com.honda.tjba.naviation has stopped appears when selecting a favorite preset in the navigation app.
- An incoming call notification does not show on the secondary screen unless the phone app is shown on the Home screen. The song list is not updated or is shown incorrectly in the head-up display (HUD) while connected to Apple CarPlay®.
- Android Auto audio drops briefly when switching between applications.
- When selecting the Audio Off option in Apple CarPlay®, audio does not remain off after an ignition cycle.

### **Additions/Enhancements:**

- Improved Bluetooth reconnection to sync Phonebook.
- Improved Secondary screen operation while using Apple CarPlay® or Android Auto.
- Added No Device Connected text to the meter, when no audio device is connected via Bluetooth, AUX, or USB.

### **SOFTWARE VERSION D.1.4.3**

Corrects the following potential intermittent errors:

- During a high vehicle network stress, the system reboots after displaying Network Communication Lost. The system will reboot to recover.
- System reboots after repeatedly toggling Bluetooth ON and OFF, in Bluetooth Option screen.
- System temporarily stops recognizing handwriting input.
- The message AcuraLauncher isn't responding appears on the HOME screen.
- The message Navigation isn't responding appears after repeatedly setting new routes, and the system displays a map with high number of Point of Interest (POIs) icons.
- The message Unfortunately, Bluetooth Audio has stopped appears, even though Bluetooth Audio continues to play normally.
- Detected handwriting does not match user input.
- The message Unfortunately, USB Audio has stopped appears, even though USB Audio continues to play normally.
- System is slow at boot-up, temporarily displaying a black screen before returning to normal operation.
- Navigation application displays a black screen after selecting a favorite destination in the Find Navigation application screen and returns to the HOME screen.
- The message com.auto.honda.media.raamservice appears after initiating a Factory Data Reset.
- The message Touchpad is not available appears at random.
- The message system/bin/media server has stopped appears after an ignition cycle.
- The message Unfortunately, Android Auto has stopped appears after switching to and from Android Auto to FM radio.
- The message Unfortunately USB Audio has stopped appears when quickly switching to USB audio from the meter or head-up display (HUD) right after connecting a phone device.
- The message Unfortunately, AcuraLauncher has stopped appears when starting to add shortcuts to the Home page or head-up display(HUD) while the vehicle is stationary and completing the addition while the vehicle is in motion.
- The message Unfortunately, System UI has stopped appears after ending a phone call via Bluetooth and immediately connecting to Apple CarPlay®.
- The message Unfortunately com.honda.telephonyservice has stopped appears after connecting a phone device to the USB port for Apple CarPlay®, and immediately starting an outbound call. While trying to launch Apple CarPlay® from the secondary screen, Apple CarPlay unavailable message appears, however, Apple CarPlay® operates correctly on the primary screen.
- The message AM/FM isn't responding appears after selecting Seek Up/Down multiple times, followed by a preset selection.
- The message Unfortunately USB audio has stopped appears after connecting and disconnecting a USB device to the USB port.
- The message Unfortunately, Sirius XM has stopped appears after ignition ON.

- The message Unfortunately, Bluetooth Audio has stopped appears after the audio is turned off and an audio application is re-launched from the HOME screen.
- The message Unfortunately, Android Keyboard (AOSP) has stopped appears when a destination route is being set while audio is playing.
- Head-up display (HUD) Navigation application Nearby categories are not translated to the selected language.
- When receiving a phone call, the secondary screen shows Phone Call Active before displaying the incoming call screen.
- The message No Device Connected message does not appear on the secondary screen when switching to an external audio source that is not connected (BT-A, USB, AUX) after using Android Auto.
- Accessing direct tune from the FM application while the vehicle is in motion, the handwriting entry button is grayed out (disabled).
- When an Over the Air software update fails to install, the system reboots with Update Failed and Code: 57D message displayed on the screen.
- Mismatch in Dynamic Mode settings between the Center Display and Meter.


#### Additions/Enhancements:

- Navigation application auto-zoom has been expanded, to zoom out and show next maneuver on map.
- Navigation application and Meter Point of Interest (POI) icon for Gas Station enhanced.
- Spanish translation for OFF in Vehicle Settings menu, displays as DESACTIVADO.
- When no route is in progress, the Point of Interest (POI) cards displays View Routes option, which allows the user to choose a different route other than the default route.
- Improved Navigation Voice Recognition response time.
- Expanded touch zone for Maneuver list to include the entire maneuver bar.

#### New Feature:

- Integrated Dynamics System (IDS) mode switch shows an animation of the vehicle on the center display.

## Documents / Resources

	<p><a href="#">Acura RDX: Software Update Display Audio/Navigation</a> [pdf] Installation Guide RDX Software Update Display Audio Navigation, RDX Software Update, Display Audio Navigation</p>
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## References

- 🏠 [Features and Information | 2021 Acura RDX | Acura Owners Site](#)
- 🏠 [System Software Updates | 2021 Acura RDX | Acura Owners Site](#)