

# ACP IP Address and Domain Name System Instructions

## Contents

- [1 ACP IP Address and Domain Name System](#)
- [2 Product Information](#)
- [3 Product Usage Instructions](#)
- [4 FAQ](#)
- [5 ACPLUS WHITELIST SECURITY OVERVIEW](#)
- [6 HOW TO WHITELIST APPLICATION: A STEP-BY-STEP GUIDE](#)
- [7 ABOUT COMPANY](#)
- [8 Documents / Resources](#)
  - [8.1 References](#)
- [9 Related Posts](#)



## ACP IP Address and Domain Name System

### Product Information

#### Specifications

- **Product Name:** ACPLUS Whitelist Security
- **Customer-Facing Network Whitelist Option:** Public IP Address 54.160.78.209 (Elastic Load Balancer)
- **DNS Server(s):** <https://acp-load-balancer-224459916.us-east-1.elb.amazonaws.com/>
- **Game Bundle ID:** com.acpara
- **ACP App Bundle ID:** com.app.acplus
- **DNS Names:** acplusapp.com, api.acplusapp.com, cms.acplusapp.com, facilityportal.acplusapp.com

### Product Usage Instructions

#### How to Whitelist Application: A Step-by-Step Guide

1. Allow the App, DNS, IP, and Port.
2. Add the following information to the whitelist:
  - [acplus.com](https://acplus.com)
  - 800.350.1100
  - Your Patients Better, Faster

## FAQ

- **What is the purpose of whitelisting in ACPLUS?**

Whitelisting in ACPLUS allows you to restrict access to specified IP addresses, DNS names, and ports, enhancing security by only permitting approved connections.

- **How do I add entries to the whitelist?**

To add entries to the whitelist, follow the step-by-step guide provided in the user manual. Ensure to include all necessary information such as DNS names, IP addresses, and ports.

## ACPLUS WHITELIST SECURITY OVERVIEW

### Customer-Facing Network Whitelist Option:

<b>Public IP Address</b>	54.160.78.209
<b>(Elastic Load Balancer)</b>	<a href="https://acp-load-balancer-224459916.us-east-1.elb.amazonaws.com/">https://acp-load-balancer-224459916.us-east-1.elb.amazonaws.com/</a>
<b>Bundle IDs</b>	Game = “com.acpara” ACP app = “com.app.acplus”
<b>DNS Server(s)</b>	DNS Name=acplusapp.com DNS Name=api.acplusapp.com DNS Name=cms.acplusapp.com DNS Name=facilityportal.acplusapp.com

## HOW TO WHITELIST APPLICATION: A STEP-BY-STEP GUIDE

### Add To Whitelist:

Locate the whitelisting settings or security section where you can manage trusted applications. Depending on the platform, this may be in an antivirus program, firewall, application control settings, or system-wide security options.

### Allow the App, DNS, IP, and Port:

Add the following information to the whitelist:

- **App:** Add the Bundle IDs of the app. (Permit)
- **DNS:** Add domain names to the whitelist. (Permit)
- **IP Address:** Add the IP address. (Permit)
- **ELB:** Add the Elastic Load Balancer (Permit)
- **Port Number:** Add the port number(s). i.e. (443,80). (Permit)

### Save and Apply Changes:


After adding the IP, DNS, and APP to the whitelist, save your changes and apply them.

## ABOUT COMPANY

- [acplus.com](https://acplus.com)
- 800.350.1100

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Documents / Resources



[ACP IP Address and Domain Name System](#) [pdf] Instructions

IP Address and Domain Name System, Domain Name System, Name System

References

-  [Accelerated Care Plus | Home](#)
-  [Accelerated Care Plus Corporation](#)
- [User Manual](#)

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