

# hp Smart App User Guide

Home » HP » hp Smart App User Guide

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# Contents [ hide

- 1 Productivity, creativity, and learning at your fingertips
- 2 HP Smart app feature highlights
- 3 FAQS
- 4 hp Smart App-VIDEO
- **5 Documents / Resources** 
  - **5.1 References**
- **6 Related Posts**

# Productivity, creativity, and learning at your fingertips

Get the freedom to work anywhere with the HP Smart app—best-in-class mobile print app.1,2 Print, scan, copy, and send a secure mobile fax from your phone, and save time with customisable shortcuts. Plus, with HP Instant Ink, your printer automatically orders ink before you run out.5

· Send documents and photos to your printer from anywhere



• Send a secure mobile fax from your smartphone, tablet, or PC



• Customise photos with easy-to-use editing tools



• Keep learning and playing with printable activities



• High-quality scanning from your smartphone



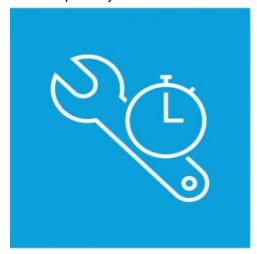
• Organise documents 50% faster with Smart Tasks— the first mobile print app that automates scanning tasks³



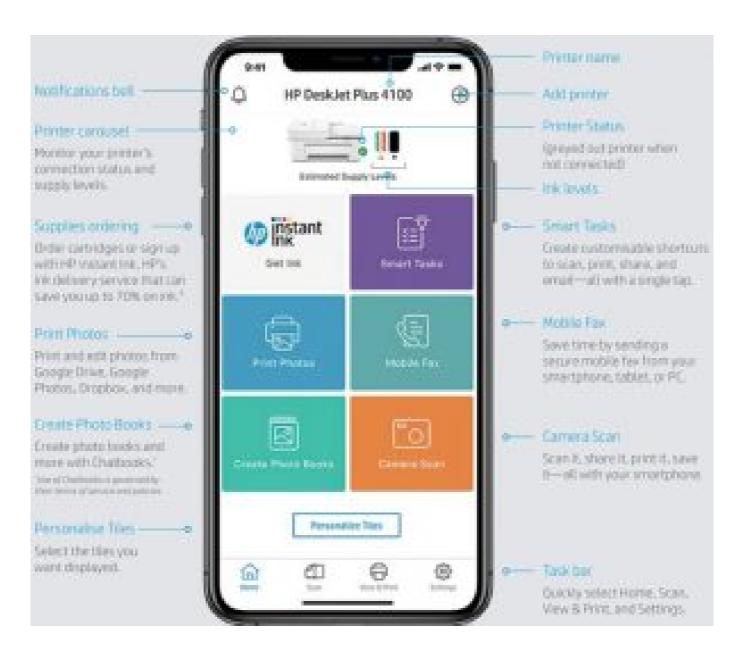
• Save money and never run out of ink with Instant Ink— HP's ink delivery service



• Fast setup from your mobile or PC— no cables or CD



HP Smart app feature highlights





**Available for PC in the Microsoft store:** 



Learn more at <a href="https://hp.com/go/smartapp">hp.com/go/smartapp</a>









Share with colleagues

- Requires the HP Smart app download. For details on local printing requirements, see
   hp.com/go/mobileprinting. Certain features/software are available in English language only. Internet access required and must be purchased separately.
- Compared to majority of OEM mobile printing apps for inkjet and laser printers and all-in-ones for home and home office, priced less than or equal to €429.99. Market share as reported by IDC CYQ2 2018 Hardcopy Peripherals Tracker. Claim based on lab testing and research of printer manufacturers' mobile print apps and Keypoint Intelligence – Buyers Lab study commissioned by HP. See September 2018 report at <a href="https://hp-smart-app-2021">hp-smart-app-2021</a> [PDF].
- 3. Based on internal HP testing. Average timing estimate based on: (a) downloaded HP Smart app on mobile device, (b) setting up Smart Tasks shortcut, (c) scanning jobs which have more than two to three tasks associated with them (scan to email, save and rename, store to cloud, etc.). Average timing savings comparison based on using printer and desktop scan software to complete similar scanning tasks. Requires the HP Smart app download and supported HP printer. For details on local printing requirements, see <a href="https://doi.org/10.1007/jobs/hp.com/go/mobileprinting">https://doi.org/10.1007/jobs/hp.com/go/mobileprinting</a>.
- 4. Based on HP Instant Ink service 300 page plan (savings for other plans will be lower). Based on use of all pages in plan without purchase of additional sets of pages compared to cost per page (CPP) to print ISO/IEC 24711 pages on market majority of color inkjet printers less than €200/£200 using original standard capacity cartridges as reported by IDC in Q1 2018. Survey based upon indicative manufacturers' supplies pricing as reported by SPIRE as of June 2018 and page yield listed on manufacturers' website as of June 2018. For further details please refer to <a href="https://doi.org/no.com/go/ukcompare">https://doi.org/no.com/go/ukcompare</a> | <a href="https://doi.org/no.com/go/iecompare">https://doi.org/no.com/go/iecompare</a>. All prices include VAT. ISO yield based on continuous printing in default mode. Actual savings may vary depending on number of pages actually printed per month and content of pages printed. For more information on ISO standards: <a href="https://hp.com/go/pageyield">https://hp.com/go/pageyield</a>.
- 5. Ordered by your printer when needed, subject to a customer internet connection. Availability may vary in exceptional circumstances. Express deliveries available via Support Services, if you use more ink than anticipated. See <a href="https://hp.com/go/instantinksupport">hp.com/go/instantinksupport</a> for troubleshooting assistance and contact support options.

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#### **FAQS**

#### Q: What is the HP Smart app?

A: The HP Smart app is a mobile print app that allows you to print, scan, copy, and send a secure mobile fax from your phone. It also offers customizable shortcuts and editing tools for photos.

Q: Can I send a secure mobile fax from my smartphone or tablet using the HP Smart app?

A: Yes, you can send a secure mobile fax from your smartphone, tablet, or PC using the HP Smart app.

#### Q: Is the HP Smart app available for PC?

A: Yes, the HP Smart app is available for PC in the Microsoft store.

#### Q: How can I organize documents faster with the HP Smart app?

A: You can organize documents 50% faster with Smart Tasks, which is the first mobile print app that automates scanning tasks.

Q: What is HP Instant Ink?

A: HP Instant Ink is an ink delivery service that automatically orders ink before you run out. This helps you save money and never run out of ink.

#### Q: How can I set up the HP Smart app?

A: You can set up the HP Smart app from your mobile or PC without any cables or CD.

#### Q: Does the HP Smart app require internet access?

A: Yes, internet access is required for the HP Smart app. It must be purchased separately.

#### Q: Can I customise photos with the HP Smart app?

A: Yes, you can customise photos with easy-to-use editing tools available in the HP Smart app.

#### Q: Is the HP Smart app available in languages other than English?

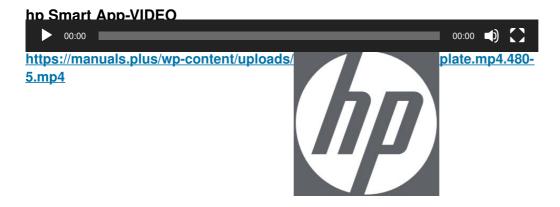
A: Certain features/software are available in the English language only.

# Q: Can I print from anywhere using the HP Smart app?

A: Yes, you can send documents and photos to your printer from anywhere using the HP Smart app.

# Q: How does the HP Smart app compare to other mobile printing apps?

A: The HP Smart app is the best-in-class mobile print app compared to the majority of OEM mobile printing apps for inkjet and laser printers and all-in-ones for home and home office, priced less than or equal to €429.99.



#### **Documents / Resources**



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# References

- MHP Instant Ink | HP® Customer Support
- M HP Latex large-format printing HP Mobile Printing Solutions for Businesses | HP® Official Site
- . Ø HP
- M HP Mobile Printing | HP® Official Site icon-mobile-printing icon-scan icon-instant-ink icon-wifi
- ■ HP Smart App

Manuals+, home privacy