4URPC UC2401 USB-C Triple Display Docking Station User Guide

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Contents

THANKYOU!

Thank you for your purchase of the 4URPC 17-in-1 USB-C Display link docking station DSC08! Our dock can expand 3 monitors with Windows/macOS/ ChromeOS laptops, and provides triple 4K display.(Expanding 2 and 3 monitors requires drivers to be installed)

Free Warranty Extended

Free Upgrade to 24-month by visit: **warranty:www.4urpc.com/warranty**

Ports and connectors

1. USB-C(USB3.1 Gen 2,l0Gbps)
2. USB-A(USB3.1 Gen 2,l0Gbps)
3. SD4.0 card reader
4. MicroSD3.0 card reader
5. 3.5mm Audio & Microphone
6. USB-A(USB3.0,5Gbps)
7. USB-A(USB3.0,5Gbps)
8. USB-A 2.0(Special for wireless devices)
9. DC(Connect the 120W power supply)
10. RJ45(Speed up to lO00Mbps)
11. HOST(Connect the laptop)
12. USB-A 2.0(Special for wireless devices)
13. HDMI l(Max 8k@30Hz)
14. DP l(Max 4k@60Hz)
15. HDMI 2(Max 4k@60Hz)
16. DP 2(Max 4k@60Hz)
17. HDMI 3(Max 4k@60Hz)
18. Kensington Security Lock Slot

Note: You can only choose one port between DISPLAY l(as the seem as DISPLAY 2); HDMI 1 is plug and play, but HDMI 2/3 and DP 1/2 need to install a driver.

Step l: Connect the DC power adapter to the DC input port on the dock
Step 2: Connect the dock and your laptop via USB-C HOST cable
Step 3: Open your laptop and download the driver
(Visit the website: **synaptics.com/products/displaylink-graphics/downloads**)
Step 4: Connect HDMI or DP monitors, and other devices
Step 5: Set up the monitor's resolution and enjoy

Triple 4K Monitors Configuration

HDMI + HDMl2/DP1 + HDMl3/DP2
(Mac DPI.4: Triple 4K@60Hz, Windows DPI.4: 8K@30Hz+4K@60Hz+4K@60Hz)

Dual 4K Monitors Configuration

1. **HDMI 1+H DMl2**/**H DMI3**/**DP1**/**DP2**

   (Mac DPI.4: Dual 4K@60Hz, Windows DPI.4: 8K@30Hz+4K@60Hz)

2. **HDMl2**/**DP1+HDMl3**/**DP2**

   (Mac DPI.4: Dual 4K@60Hz, Windows DPI.4: Dual 4K@60H

Troubleshooting

Q1 :HDMI 1 can't be used?
The type C port of your laptop must support DP alt mode, and can output video.
Q2:DISPLA Y 1 & DISPLAY 2 can't be used.
Make sure that the **"Displaylink Manager"** app is installed and running. In macOS, ensure that the app is given the permission of "Screen Recording in the settings.
Q3:When connecting a wireless mouse or keyboard, It may not work properly?
Most wireless devices like mouse, keyboards, and Bluetooth device work in the 2.4Ghz wireless band. USB 3.0 Port has the potential for interference that can affect the device's performance. The most effective method is to

add a USB 2.0 extension cable between the HUB and the receiver.

Any questions, we are here to help!
Email: support@4urpc.com
Because the only question we can't fix is the one we don't know Free Upgrade to 24-month by **visit warranty:www.4urpc.com/warranty**

Documents / Resources

4URPC UC2401 USB-C Triple Display Docking Station [pdf] User Guide
UC2401 USB-C Triple Display Docking Station, UC2401, USB-C Triple Display Docking Station, Triple Display Docking Station, Display Docking Station, Docking Station, Station

References

- **User Manual**