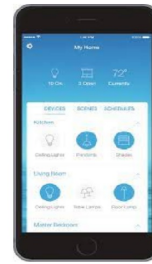


## 24IN Control Lutron App



# 24IN Control Lutron App User Guide

[Home](#) » [24IN Control](#) » 24IN Control Lutron App User Guide 

### Contents

- 1 24IN Control Lutron App
- 2 Product Information
- 3 Configure Lutron equipment using the Lutron app
- 4 RadioRA 3 devices
- 5 Register the Lutron account
- 6 Add the Lutron device to Alarm.com
- 7 Documents / Resources
  - 7.1 References



## 24IN Control Lutron App



## Product Information

### Specifications

- **Product Name:** Lutron Lighting and Appliance Control System
- **Compatibility:** RadioRA 3 devices, Lutron Caseta Pro, RA2 Select
- **Integration:** Alarm.com

### Frequently Asked Questions

- **Can multiple Lutron accounts be integrated with a single Alarm.com account?**
  - No, a single Lutron account may be paired with a single Alarm.com account. Multiple accounts cannot be integrated.
- **How long does it take for a Lutron device to appear on the account after installation?**
  - It may take several minutes for the device to appear on the account after authorization.

### Lutron Caséta, RA2 Select, and RadioRA 3

To integrate Lutron Caséta, RA2 Select, RadioRA 3, or Homeworks QSX with Alarm.com, the devices must be configured using the Lutron App, the Lutron account must be registered with Alarm.com, and the devices must be added using the Add Device Portal.

**Note:** This article contains instructions for integrating Lutron Caséta, RA2 Select, or RadioRA 3 with Alarm.com.

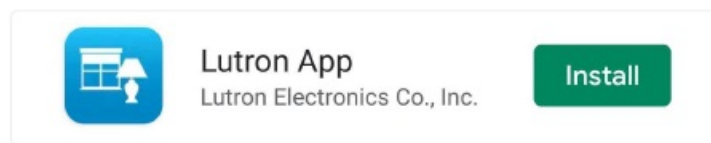
For instructions on integrating Lutron RadioRA 2 and HomeWorks QS with Alarm.com, see [RadioRA 2 and HomeWorks QS Integration – Installation guide](#).

### Prerequisites for installations

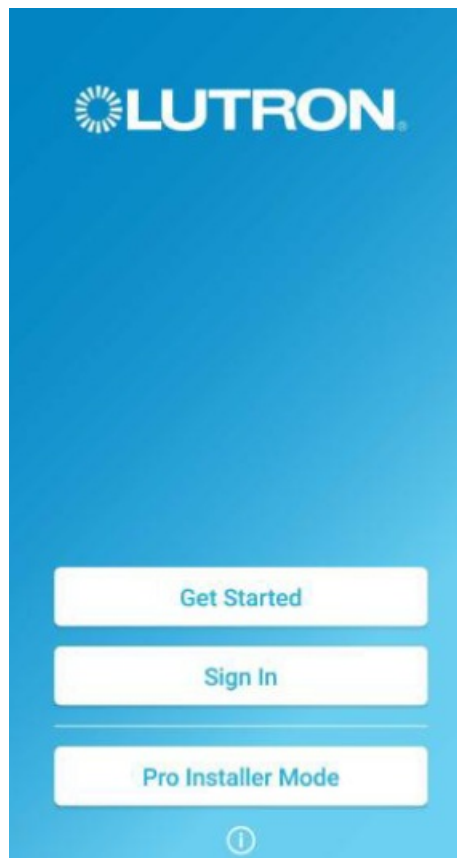
- Lutron app
- Caséta Wireless Smart Bridge, Caséta Wireless Smart Bridge Pro, RA 2 Select Main Repeater, or RadioRA 3 All-in- One Processor
- Alarm.com customer account

### Configure Lutron equipment using the Lutron app

**Note:** If the Lutron Caséta, RA2 Select, RadioRA 3, or Homeworks QSX All-in-One Processor has already been configured with the Lutron account, proceed to Register the Lutron account with Alarm.com.



1. Download the Lutron App from the mobile device's app store.




2. Tap Get Started.
3. Instruct the customer to use their primary email and a temporary password to sign up a new account.
4. Verify the phone being used for setup is on the same network as the Lutron Caséta, RA2 Select, RadioRA 3, or Homeworks QSX All-in-One Processor.
5. Follow instructions to set up the Lutron Caséta, RA2 Select, RadioRA 3, or Homeworks QSX All-in-One Processor, and then associate devices to it.

## RadioRA 3 devices

RadioRA 3 devices must be activated using the Lutron app before being integrated to Alarm.com.

### To activate the RadioRA 3 devices using the Lutron app:

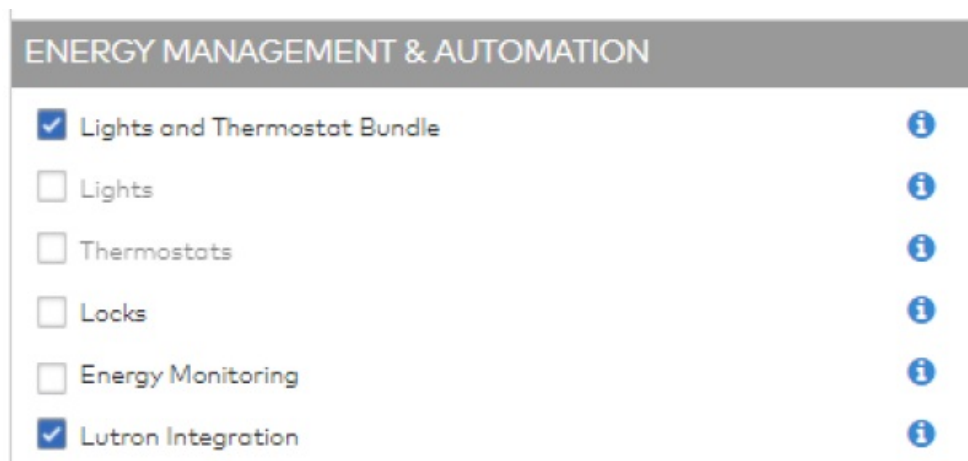
1. Log into the Lutron app.
2. Tap .
3. Tap Integrations.
4. Tap Alarm.com.
5. Tap Devices.
6. Tap Add/Remove Devices.
7. Tap an area.
8. Tap the devices that will be shared with Alarm.com.
9. After all desired devices are selected, tap Save.
10. Continue with additional areas if needed.

## Register the Lutron account

### Register the Lutron account with Alarm.com

### Verify the required add-ons are selected on the customer's Service Package

Lutron integration requires the following add-ons to be selected on the customer's Service Package:



- Light & Thermostat Bundle, or Lights
- Lutron Integration



The Service Package can be verified and updated using the Partner Portal or MobileTech app. For more information about how to update the Service Package, see [Update the service package on a customer account](#).

### Integrate the Lutron account to Alarm.com using the Add Device Portal

Once the Lutron Caséta, RA2 Select, RadioRA 3, or Homeworks QSX All-in-One Processor have been configured in the Lutron app, the Lutron login can be linked to the Alarm.com account using the Add Device Portal in the

customer website or customer app.

**Important:** Before a Lutron device can be added to an Alarm.com account, Lutron and Lutron Connect must be enabled on the Device and Wizard Preferences page on the Partner Portal.

Device Category	Language	
Lighting and Appliance Control (Broadband) ▼	English - US ▼	SEARCH
Device	Customer Installation Wizards 	Preferred Status 
Lutron and Lutron Connect	<input checked="" type="checkbox"/>	<input type="checkbox"/>

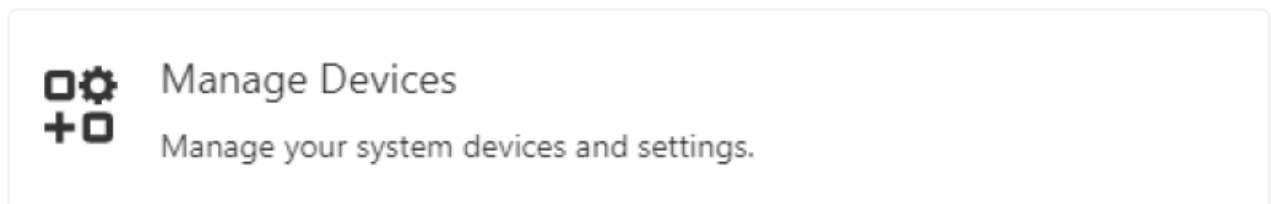
For more information about how to enable the Add Device Portal, see [Add Device Portal](#).

**Note:** A single Lutron account may be paired with a single Alarm.com account. Multiple Alarm.com accounts cannot be integrated to a single Lutron account, and multiple Lutron accounts cannot be integrated to a single Alarm.com account.

## Add the Lutron device to Alarm.com

To add the Lutron device using the customer website: ^

1. Log into the customer website.
2. Click Settings.



3. Click Manage Devices.
4. Click Add Device.



5. Click Lighting and Appliance Control.
6. Click Lutron Caseta Pro, RA2 Select, and RadioRA 3 systems.
7. Click Begin Installation.
8. Enter the email address and password associated with the Lutron account, then click Sign In.
9. Click Authorize.
10. It may take several minutes before the device appears on the account.

## Info



<https://answers.alarm.com/>







[https://answers.alarm.com/Partner/Installation\\_and\\_Troubleshooting/Lighting\\_and\\_Appliance\\_Control/Lutron/Lutron\\_Cas%C3...](https://answers.alarm.com/Partner/Installation_and_Troubleshooting/Lighting_and_Appliance_Control/Lutron/Lutron_Cas%C3%A9e/Lutron_Cas%C3%A9e_24IN_Control_Lutron_App.pdf)



Documents / Resources

	<a href="#">24IN Control Lutron App</a> [pdf] User Guide Lutron App, App
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References

-  [Alarm.com | Best Smart Security Alarm & Monitoring Systems](#)
-  [Home - Knowledge Base](#)
-  [MobileTech](#)
-  [MobileTech](#)
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